

NEWS RELEASE

Pitney Bowes Opens New Presort Services Operating Center Serving Phoenix Market

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SHELTON, Conn.--(BUSINESS WIRE)-- Pitney Bowes Inc. (NYSE: PBI) ("Pitney Bowes" or the "Company"), a technology-driven company that provides digital shipping solutions, mailing innovation, and financial services to clients around the world, today announced the opening of a new 75,000-square-foot Presort Services operating center serving the Phoenix, AZ market. The new highly automated facility is located at 14995 S. 50th Street, Suite 120, Phoenix, AZ 85044. It expands on the Company's longstanding presence in the region, which dates to 1996, and represents a significant investment in capacity, speed, and operational excellence.

"Pitney Bowes has a unique national network that allows us to help mailers reduce their postage costs while also removing expenses and speeding processing time for the Postal Service," said **Debbie Pfeiffer, Executive Vice President and President, Pitney Bowes Presort Services**. "It is truly a win-win scenario; our clients pay less, the Postal Service makes more profit per piece, and the mail gets delivered to homes faster than letters dropped off at the local post office. This new Phoenix operating center reflects our continued commitment to delivering exceptional service to our clients and strengthening a network that reaches every corner of the United States."

The new facility is equipped with eight high-speed Multiline Optical Character Reader (MLOCR) sorters capable of processing nearly two billion mailpieces annually, a fully connected conveyor system, and 17 dock doors. A team of more than 100 employees powers operations across three shifts.

The Phoenix site processes First-Class Mail® Letters within the Pitney Bowes Presort Services nationwide network, routing mail across operating centers to reduce postage costs and speed up delivery before final induction into the USPS® system. This connected approach ensures dependable, measurable results for clients, regardless of origin

or destination.

Pitney Bowes Presort Services helps mailers of all sizes capture significant postage savings while simplifying the complexity of sending mail and parcels. In 2025, Pitney Bowes presorted over 15 billion pieces of mail.

About Pitney Bowes

Pitney Bowes (NYSE: PBI) is a technology-driven company that provides digital shipping solutions, mailing innovation, and financial services to clients around the world – including more than 90 percent of the Fortune 500. Small businesses to large enterprises, and government entities rely on Pitney Bowes to reduce the complexity of sending mail and parcels. For the latest news, corporate announcements, and financial results, visit www.pitneybowes.com/us/newsroom. For additional information, visit Pitney Bowes at www.pitneybowes.com.

Source: Pitney Bowes Inc.

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