Pitney Bowes Invests in Dublin Creating 100 Jobs

DUBLIN, May 25, 2017 - Pitney Bowes Inc., a global technology company, has today announced plans to open a new Operations Centre in Dublin that will house a three-year multi-million euro R&D project focused on developing a next generation e-commerce and payments platform for global brands.

The new Operations Centre will comprise a Client Support Centre and Research & Design Centre, creating approximately 100 new jobs for technical support, customer support and e-commerce R&D professionals in the region over the next few years.

As global commerce continues to grow, the platform being developed at the Research & Design Centre in Dublin will create opportunities for merchants to reach consumers around the world and expand into new markets at speed.

The Client Support Centre is part of Pitney Bowes' global strategy to deliver its clients the best support as more organisations, including 90 per cent of the Fortune 500, rely on its solutions and services to power global commerce. The technical support and customer support professionals will serve clients located in the UK, Ireland and Nordic regions.

Pitney Bowes' investment in Dublin is supported by the Department of Jobs, Enterprise and Innovation through IDA Ireland. Minister for Jobs, Enterprise and Innovation, Mary Mitchell O'Connor said, "I'm delighted that Pitney Bowes are opening a new Operations Centre which will create 100 new jobs and are investing in a high value strategic R&D project. We in Government are working to make Ireland an attractive destination for global technology companies such as Pitney Bowes. Our economy is an open and business friendly one with a minimum of administrative hurdles. We strive to ensure that we have the requisite skills available to meet the needs of industry and this is paying off. I wish Pitney Bowes every success with their Client Support Centre and their R&D project."

"Dublin's rich mix of client services talent and language skills, combined with the excellent support that we've received from IDA Ireland make it a great place for us to locate our client support operation as well as our innovation team," said Audrey Lynch, Director of Client Operations for Europe at Pitney Bowes Inc. "Our clients turn to us around the clock to power billions of transactions globally, and ensuring they receive the best account and technical support is a strategic priority for us. This new facility will help us deliver on our promise to clients in the UK, Ireland and Nordics."

Martin Shanahan, CEO of IDA Ireland said: "Ireland's diverse multilingual talent pool and pro-business infrastructure make Ireland the ideal destination for companies like Pitney Bowes. I am delighted that they have chosen to establish both a customer support centre and a high value R & D project in Ireland. I wish the company every success and offer the continued support of IDA Ireland in the future."

Pitney Bowes currently operates in Dublin a Global Ecommerce centre, supporting cross-border retail for many of the world's most iconic retailers and brands. The new Pitney Bowes Client Support Centre team will be located alongside their Global Ecommerce colleagues in Fitzwilliam Square West, Dublin and builds on the company's continued investment in the region.

In 2016 Ireland's economy grew by 5.2 per cent, outstripping all other Eurozone countries and nearly all official forecasts. A growing number of multinational companies are continuing to choose the region as a base for locating either their European hubs or regional customer support facilities.

About Pitney Bowes

Pitney Bowes (NYSE:PBI) is a global technology company powering billions of transactions – physical and digital – in the connected and borderless world of commerce. Clients around the world, including 90 per cent of the Fortune 500, rely on products, solutions, services and data from Pitney Bowes in the areas of customer information management, location intelligence, customer engagement, shipping, mailing, and global ecommerce. And with the innovative Pitney Bowes Commerce Cloud, clients can access the broad range of Pitney Bowes solutions, analytics, and APIs to drive commerce. For additional information visit Pitney Bowes, the Craftsmen of Commerce, at www.pitneybowes.co.uk.