



Corporate Governance Guidelines

Introduction

The Board of Directors (the “Board”) of State Street Corporation (“State Street”; or the “Company”) has adopted the following Corporate Governance Guidelines to assist the Board in the exercise of its duties and responsibilities and to serve the best interests of State Street and its shareholders. The Guidelines are intended to be applied in a manner consistent with applicable laws, the rules of any stock exchange on which State Street’s common stock is listed and State Street’s Articles of Organization and By-laws, each as amended and in effect from time to time. The Guidelines are a flexible framework for the conduct of the Board’s business and are not intended as a set of legally binding obligations. The Board may interpret, modify or make exceptions to the Guidelines from time to time in its sole discretion and consistent with its duties and responsibilities to State Street and its shareholders.

Role of the Board of Directors

State Street’s directors, in their role of overseeing the sound management of the Company, have the responsibility to exercise their business judgment in what they believe to be in the best interests of the Company and the shareholders, taking into account the Company’s regulatory obligations, the interests of the employees, customers and the community at large, and in so doing enhancing the long-term value of the Company.

Board Responsibilities and Functions

The Board of Directors holds regularly scheduled meetings throughout the year during which the Board and management participate in discussions of a broad array of issues, including the Company’s performance, plans and objectives. The Board, including through its committees, also attends to specific functions, including

- overseeing the business and financial strategies, objectives and risk appetite of the Company; and evaluating, providing counsel on and authorizing major corporate actions;
- promoting honest and ethical business practices and conduct, sound corporate governance, an effective risk management framework and system of internal controls, full, fair and timely public disclosure, and avoidance of conflicts of interest;
- approving the financial statements and the program for compliance with law;



- evaluating the performance of the Chief Executive Officer (“CEO”) and overseeing CEO succession planning;
- approving the incentive compensation arrangements for executive officers¹
- providing advice on the selection of senior management and overseeing management development and effectiveness;
- periodically reviewing the alignment of the Company’s culture with the Company’s strategy and long-term objectives; and
- overseeing the Company’s sustainability obligations, initiatives and strategies. In doing so, the Board delegates certain matters to the Examining and Audit, Human Resources, Nominating and Corporate Governance, Technology and Operations, and Risk Committees.

The Board and its committees may meet simultaneously with the board and committees of the Bank. In determining whether to hold specific meetings, the Boards and the committees of the Corporation and Bank should always act in a manner that they determine to comply with policies of State Street and the Bank with respect to conflict of interests and with applicable laws and regulations.

Director Qualifications and Selection Process

The Nominating and Corporate Governance Committee is responsible for reviewing with the Board the requisite skills and characteristics of new Board members, as well as the composition and size of the Board as a whole in the context of the needs of the full Board. This assessment will include members’ qualification as independent, as well as consideration of maintaining a Board with a broad representation of diverse perspectives, backgrounds, experiences, and other characteristics. Nominees for directorship will be recommended to the Board by the Nominating and Corporate Governance Committee which will consider recommendations for nominees submitted by shareholders and addressed to the Chairman of the Nominating and Corporate Governance Committee, c/o the Office of the Secretary of the Company, One Congress Street, Boston, Massachusetts 02114. The Board may

¹ “Executive Officer” when used in these Guidelines refers to the officers who have been designated as officers of the Company for purposes of Section 16 of the Securities Exchange Act of 1934, as amended.



appoint directors to fill newly created directorships resulting from an increase in the size of the Board or vacancies resulting from death, resignation or disqualification of a director.

The Board expects all director nominees to possess the following attributes or characteristics:

- unquestionable business ethics, irrefutable reputation and superior moral and ethical standards
- informed and independent judgment with a balanced perspective, financial literacy, mature confidence, high performance standards and incisiveness
- ability and commitment to attend Board and committee meetings and to invest sufficient time and energy in monitoring management's conduct of the business and compliance with State Street's operating and administrative procedures
- a global vision of business with the ability and willingness to work closely with the other Board members

Taken as a whole, the Board expects one or more of its members to have the following skill sets, specific business background and global or international experience:

- experience in the financial services industry
- experience as a senior officer of a well-respected public company
- experience as a senior business leader of an organization active in our key international growth markets
- experience in key disciplines of significant importance to State Street's overall operations
- qualification as an audit committee financial expert
- qualification as a risk management expert

Director Tenure: The Board has not established term limits. While term limits could help ensure that there are fresh ideas and viewpoints available to the Board, they hold the disadvantage of losing the contribution of directors who have been able to develop, over a period of time, increasing insight into the Company and its operations and, therefore, provide an important contribution and perspective to the Board as a whole. Similarly, the Board will not make a determination of continued service based solely on the basis of age.



As an alternative to term limits and mandatory retirement, the Nominating and Corporate Governance Committee will review each director's continuation on the Board and committee membership every year. This will allow each director the opportunity to confirm his or her desire to continue as a member of the Board and of any committees and the Committee to assess the continuing contributions of each director and, if appropriate, to recommend that a particular director step down from the Board.

Shareholder Voting for Directors: Directors are elected by the shareholders at each annual meeting by majority vote (other than in contested elections), to serve a term of one-year, which expires on the date of the next annual meeting. Between annual meetings, the Board may elect additional directors to serve until the next annual meeting and stand for election. Any incumbent director again nominated for election, other than at a Contested Election Meeting, who does not receive more votes cast "for" his or her election than votes cast "against" his or her election, shall tender his or her resignation for consideration by the Nominating and Corporate Governance Committee. The Nominating and Corporate Governance Committee shall evaluate the tendered resignation, and shall recommend to the Board action to be taken with respect to such tendered resignation. The Board (with the subject nominee not voting) shall vote to take such action as it deems in its discretion appropriate with respect to such resignation, taking into account the best interests of the Company and its shareholders. No such tendered resignation shall be deemed effective unless and until it is accepted by action of the Board.

Change to Business Affiliation

It is the policy of the Board that any director who changes his or her principal business affiliation shall offer to tender his or her resignation for consideration by the Nominating and Corporate Governance Committee. The Nominating and Corporate Governance Committee shall evaluate the offer and shall recommend to the Board whether to accept the offer. This mere offer to tender a director's resignation shall not create a presumption that the Nominating and Corporate Governance Committee shall recommend the acceptance of the resignation.

Service on Other Boards

Directors are also required to notify the Chairman, Lead Director and chair of the Nominating and Corporate Governance Committee, with a copy to the General Counsel, in advance of accepting an invitation to serve as a member of the board of directors of any for-profit organization, or to serve in a governmental position, and to provide sufficient opportunity for State Street to review potential independence issues, evaluate any conflicts of interest or assess if the new directorship or position would otherwise present concerns regarding the ability, including due to time commitments, of such director to effectively continue to serve on the Company's Board. Service on boards and/or committees of other organizations shall comply with the Company's conflict of interest policies. Directors may serve on no more than four other public company boards in addition to service on the Board; provided, that,



the Chairman and Lead Director may serve on no more than three other public company boards and that in no event may an executive officer that also serves as a director (including as Chairman) serve on more than one other public company board. For these purposes, certain types of public company boards (e.g., mutual fund boards) merit exception from these standards due to the nature and scope of responsibilities commonly associated with service on those boards. Members of the Examining and Audit Committee may not serve on more than three public company audit committees, unless the Board determines that the director can still serve effectively.

Director Independence

The Board will have a majority of directors who meet the criteria for independence required by the New York Stock Exchange (NYSE) corporate governance standards. The Board has adopted the following guidelines to assist it in determining director independence in accordance with the NYSE standards. To be considered independent, the Board must determine, after review and recommendation by the Nominating and Corporate Governance Committee, that the director has no direct or indirect material relationship with the Company. The Board has established the following categorical guidelines to assist it in determining independence:

- a. A director will not be independent if he or she does not satisfy any of the bright-line tests set forth in Section 303A.02 (b) of the NYSE Listed Company Manual.

- b. The following commercial or charitable relationships will not be considered to be material relationships that would impair a director's independence: (i) if the State Street director or a member of such director's immediate family (as defined in Section 303A of the NYSE Listed Company Manual) is a director or owner of less than a 10% ownership interest of another company (including a tax-exempt organization) that does business with the Company; provided such State Street director is not involved in negotiating the transaction; (ii) if the State Street director or a member of such director's immediate family is a current employee, consultant or executive officer of another company (including a tax-exempt organization) that does business with the Company; provided that, (x) where the State Street director is an employee, consultant or executive officer of the other company, neither the director nor any of his or her immediate family members receives any special benefits as a result of the transaction and (y) the annual payments to, or payments from, the Company from, or to, the other company, for property or services in any completed fiscal year in the last three fiscal years are equal to or less than the greater of \$1 million, or two percent of the consolidated gross annual revenues of the other company during the last completed fiscal year of the other company; and (iii) if the State Street director or member of such director's immediate family is a director, trustee, employee or executive officer of a tax-exempt organization that receives discretionary charitable contributions from the Company; provided such State Street director and his or her Immediate



Family Members do not receive any special benefits as a result of the transaction; and further provided that, where the director or immediate family member is an executive officer of the tax-exempt organization, the amount of discretionary charitable contributions in any completed fiscal year in the last three fiscal years are not more than the greater of \$1 million, or two percent of that organization's consolidated gross revenues in the last completed fiscal year of that organization (in applying this test, State Street's automatic matching of employee charitable contributions to a charitable organization will not be included in the amount of State Street's discretionary contributions).

c. The following commercial relationships will not be considered to be a material relationship that would impair a director's independence: lending relationships, deposit relationships or other banking relationships (such as depository, transfer, registrar, indenture trustee, trusts and estates, private banking, investment management, custodial, securities brokerage, cash management and similar services) between State Street and its subsidiaries, on the one hand, and a company with which the director or such director's immediate family member is affiliated by reason of being a director, employee, consultant, executive officer, general partner or an equity holder thereof, on the other, provided that: (i) such relationships are in the ordinary course of the Company's business and are on substantially the same terms as those prevailing at the time for comparable transactions with non-affiliated persons; (ii) with respect to a loan by the Company to such company or its subsidiaries, such loan has been made in compliance with applicable law, including Regulation O of the Board of Governors of the Federal Reserve and Section 13(k) of the Securities Exchange Act of 1934, such loan did not involve more than the normal risk of collectability or present other unfavorable features, and no event of default has occurred under the loan; and (iii) payments to the Company for property or services (including fees and interest on loans but not including principal repayments) from such company does not exceed the limit provided in (b)(ii) above.

If a relationship is described by the categorical guidelines contained in both paragraphs b and c above, it will not be considered to be a material relationship that would impair a director's independence if it satisfies all of the applicable requirements of either paragraph b or c. For relationships not covered by the categorical guidelines (either because they involve a different type of relationship or a different dollar amount), the determination of whether the relationship is material or not, and therefore whether the director would be independent or not, shall be made by the directors who satisfy the independence guidelines set forth above. The Company will explain in the next proxy statement the basis for any Board determination that a relationship was immaterial despite the fact that it did not meet the categorical guidelines of immateriality set forth above.

Setting the Board Agenda

The Chairman, in consultation with the CEO (if a separate individual from Chairman) and the Lead Director, will establish the agenda for each Board meeting. At the beginning of the year the Chairman will establish a schedule of agenda subjects to be discussed during the year to the degree this can be foreseen. The Board will participate in at least one meeting annually with senior management devoted primarily to the Company's long-term strategic plans. Each Board member is free to suggest the inclusion of items on a meeting agenda and to raise at any Board meeting subjects that are not on the agenda for that meeting. Information and data that are important to the Board's understanding of the business to be conducted at a Board or committee meeting should generally be distributed to the directors before the meeting. Board members are expected to dedicate the time and resources sufficient to ensure the diligent performance of their duties, including advance review of meeting materials for each Board or committee meeting attended. Directors are expected to attend the annual meeting of shareholders, all Board meetings and committee meetings of which the individual is a member except when prevented by good cause.

Meetings of Non-Management Directors; Role of Lead Director

The non-management directors (directors other than Company officers) will meet in executive session at each regularly scheduled Board meeting. At least once a year or more frequently as needed, an executive session of only independent directors shall meet.

The independent directors shall annually elect an independent director to be the Lead Director for the year. There shall be no limit on the number of terms that one individual may serve as Lead Director. The Lead Director shall:

- serve as a liaison between (1) the Chairman and the CEO (if a separate individual from the Chairman) and (2) the independent directors;
- preside at all meetings of the Board at which the Chairman is not present, including at executive sessions of non-management and independent directors;
- participate in, and is expected to attend, meetings of all of the Board's committees to enable optimal agenda coordination, insight and consistency across all committees;
- communicate with the CEO (and the Chairman if individual is separate from the CEO) to provide feedback and implement the decisions and recommendations of the independent directors;
- establish the agenda for the executive sessions;
- consult with the Chairman and the CEO (if individual is separate from the Chairman) as to the agendas for Board meetings (and approve those agendas), as well as the information sent to the Board and the schedule of Board meetings to help assure that there is sufficient time for discussion of all agenda items;



- conduct an annual process for reviewing the CEO's performance and report the results of the process to the other independent directors;
- meet at least annually with such members of the Executive Committee and senior management as the Lead Director shall determine from time to time;
- receive communications from interested parties regarding concerns about State Street and otherwise be available, where appropriate, for direct communications with stakeholders; and
- perform such other functions as may be designated from time to time by the independent directors.

The Lead Director is authorized to call meetings of the non-management or independent directors and shall have the authority from time to time to designate an independent Board member to act on behalf of the Lead Director if absent from the meeting or otherwise unable to perform his or her responsibilities. The name of the then-current Lead Director will be disclosed in the annual proxy statement.

Board Committees

The Board will have at all times an Examining and Audit Committee, a Human Resources Committee and a Nominating and Corporate Governance Committee. All of the members of these committees will be independent directors of the Board and independent under any criteria also applicable to the relevant Board committee, in each case as established by the SEC and the NYSE.

The Board will also have a Risk Committee, a Technology and Operations Committee and an Executive Committee, each of which will include a majority of directors considered independent, including directors who also serve as executive officers of State Street; although, the membership of the Risk Committee shall comply with the applicable rules of the Federal Reserve System. From time to time Committee members will be appointed by the Board upon recommendation of the Nominating and Corporate Governance Committee with consideration of the desires of individual directors.

Each of the committees named above will have its own charter. The charters will set forth the purposes and responsibilities of the committees as well as qualifications for committee membership, procedures for committee member appointment and removal, committee structure and operations and committee reporting to the Board.

The Executive Committee of the Board may exercise all of the powers of the Board with limitations as noted in the committee charter, By-laws or as specifically limited by the Board from time to time.

The Board may, from time to time, establish or maintain additional committees, as it deems necessary or appropriate.



Director Access to Officers and Employees; Funding

Directors have full and free access to officers and employees of the Company. Any meetings or contacts that a director wishes to initiate may be arranged through the CEO or the Secretary or directly by the director. The directors will use their judgment to ensure that any such contact is not disruptive to the business operations of the Company and will, if appropriate, copy the CEO or the Secretary on any written communications between a director and an officer or employee of the Company.

The Board welcomes attendance at each Board meeting, other than during an executive session, of senior management as may be invited by the CEO of the Company.

The Board and each committee, whether or not specifically provided by charter or by the Board, has the power to independently retain outside legal, financial, accounting (consistent with any applicable audit committee policies) or other advisors as they may deem necessary, without consulting or obtaining the approval of any officer of the Company in advance. The Company will provide appropriate funding, as determined by the Board or applicable committee, for the payment of (i) compensation of any such outside advisors, and (ii) ordinary administrative expenses of the Board and its committees necessary or appropriate in carrying out its duties.

Director Compensation

The form and amount of director compensation will be recommended to the Board by the Nominating and Corporate Governance Committee in accordance with the policies and principles set forth in its charter, and the Nominating and Corporate Governance Committee will conduct an annual review of director compensation. The Nominating and Corporate Governance Committee will consider that directors' independence may be jeopardized if director compensation exceeds customary levels as well as when the Company makes substantial charitable contributions to organizations with which a director is affiliated or enters into contracts with or provides other indirect forms of compensation to a director.

Equity Retention Policy and Stock Ownership Guidelines

The Board believes that it is desirable for directors to own a reasonable amount of equity in the Company to align director and shareholder interests and to support a director's long-term perspective. Accordingly, the directors are required to retain equity received for service as a non-employee director through the director compensation program until separation of service from the Board. In connection with this policy, the Board also requires each non-employee director to have an equity ownership in the Company in a multiple of eight times the annual stock retainer amount then in effect. Qualifying stock ownership includes, (1) all shares held in beneficial ownership as defined in Rule 13d-3(d)(1) under the Securities Exchange Act of 1934, and (2) all shares awarded as director compensation



(whether or not the receipt of, or voting or investment power with respect to, such shares is deferred, delayed or subject to vesting or other restrictions). This equity ownership interest should generally be achieved within a five-year period.

Reporting of Concerns

Anyone who has a concern about State Street or its conduct, including concerns about the Company's accounting, internal accounting controls or auditing matters, may communicate that concern directly to the Lead Director. Such communications may be confidential or anonymous, and may be e-mailed, submitted in writing or through a web-based portal, or reported by phone to a special address or a toll-free telephone number that is published on the Company's website. The Lead Director may, in his or her discretion, provide for handling of time-sensitive or emergency concerns, forward to the Examining and Audit Committee or to another appropriate group or department any concern for their review, and will report to the non-management directors as a group on a quarterly basis regarding concerns received during the preceding quarter. The Lead Director, the non-management directors, or the Examining and Audit Committee may direct special treatment, including the retention of outside advisors or counsel, for any concern addressed to them.

Communication with the Board of Directors

The Board believes that management speaks for the Company. Individual Board members may, from time to time, meet or otherwise communicate with various constituencies that are involved with the Company. In particular, the Lead Director is available, where appropriate, for direct engagement with stakeholders. However, it is expected that the Lead Director or other Board members would do this, absent unusual circumstances or as contemplated by the committee charters, with the knowledge of management.

Shareholders and interested parties who wish to contact the Board of Directors or Lead Director of the Board should address correspondence to: Lead Director of State Street Corporation, c/o Office of the Secretary, One Congress Street, Boston, MA 02114 or by email to corporatesecretary@statestreet.com. The Corporate Secretary will review and forward correspondence to the appropriate person or persons for response.

Standard of Conduct for Directors

Building upon State Street's long-standing Standard of Conduct for employees and its Code of Ethics for Senior Financial Officers, the Board has adopted a Standard of Conduct for Directors to promote honest and ethical conduct and the avoidance of conflicts of interest. The Board expects that directors, officers and employees will adhere to the code of conduct applicable to them and act ethically and with honesty and integrity at all times.



Director Orientation and Continuing Education

All new directors are required to participate in State Street's Director Orientation Program, which will include presentations by senior management to familiarize directors with the Company's strategic plans, its significant financial, accounting and risk management issues, its compliance programs, its Standards of Conduct, its principal officers, and its internal and independent auditors. The Company encourages director continuing education and will offer internal training and information to directors regarding external education sessions at the Company's expense.

CEO Evaluation and Compensation

The Lead Director will conduct an annual process for reviewing the CEO's performance, and will report the results of the process to the other independent directors of the Board of Directors. The other independent directors will review the results of the Lead Director's evaluation process with regard to the CEO's leadership of the Company in the long- and short-term. The Human Resources Committee, acting with the other independent directors, shall use the results of the Lead Director evaluation process as a component of the annual determination of the CEO's compensation level, based in part upon this evaluation report and other factors, consistent with the Human Resources Committee charter.

CEO Succession

As provided in its charter, the Nominating and Governance Committee will periodically report to the Board on CEO succession planning. The Board will work with the committee, as specified, to evaluate potential successors to the CEO, including in the event of an emergency. The CEO should at all times make available his or her recommendations and evaluations of potential successors, along with a review of any development plans recommended for such individuals.

Board, Committees and Director Performance Evaluation

The Board of Directors will conduct an annual self-evaluation to assess whether it and its committees are functioning effectively. The Nominating and Corporate Governance Committee will receive comments from all directors, and will report annually to the Board with an assessment of the Board's performance. This report will be discussed with the full Board focusing on the Board's contribution to the Company and areas in which the Board believes that the Board or committees could improve. The Nominating and Corporate Governance Committee will assess annually whether each of the Examining and Audit Committee, Human Resources Committee, Nominating and Corporate Governance Committee, Risk Committee and Technology and Operations Committee has a functioning self-evaluation process, and will report its assessment to the Board of Directors. In addition, the Nominating and



Corporate Governance Committee will annually assess each director's individual contributions, skills, committee assignments and tenure on the Board to evaluate the overall composition of the Board and its effectiveness. The Nominating and Corporate Governance Committee, in consultation with the Committee Chair and the Lead Director, may in its discretion, retain an external advisor to assist in these evaluations.

Policy Regarding Shareholder Rights Plans

The Board will only adopt a shareholder rights plan if either:

- Shareholders have approved the adoption of the plan; or
- The Board, including at least a majority of the independent directors, in the exercise of its fiduciary responsibilities, determines that it is in the best interests of State Street's shareholders under the circumstances to adopt a plan without the delay in adoption that would result from seeking shareholder approval; provided that, in such case, the Board will put the plan to a shareholder ratification vote within 12 months of its adoption or the plan will expire. If the plan is put to a shareholder vote by the Board and ratification of the plan is not approved by a majority of the votes cast on the issue, the plan will be terminated immediately after the vote has been certified by the inspector of elections.

Periodic Review of the Corporate Governance Guidelines

The Corporate Governance Guidelines are reviewed and approved by the Board on an annual basis.