

Purpose	To codify Amwell's commitment to conduct business in an environmentally responsible manner and communicate its importance as a company priority.
Applicable Parties	Amwell's facilities and operations; Amwell's partners and suppliers
Effective Date	August 1, 2023
Policy Oversight	General Counsel
Related Policies	Code of Business Ethics & Conduct
Review Cycle	Annual
Last Reviewed	August 2023
Last Modified	August 2023

## American Well Corporation

### Environmental Policy

Adopted August 1, 2023

#### 1. Overview

As a leading digital care delivery platform for healthcare's key stakeholders, American Well Corporation and its subsidiaries (collectively, "Amwell" or the "Company") are committed to being responsible stewards of the environment. Developed to align with Amwell's [Code of Business Conduct & Ethics](#), this Environmental Policy ("the Policy") reflects our commitment to protecting the environment and conducting business in a manner that demonstrates responsibility and accountability. This Policy applies to all Amwell operations and extends to include Amwell's partners and suppliers. This Policy shall be periodically reviewed by Amwell and may be amended or modified at the discretion of the Company.

#### 2. Decarbonizing Healthcare Delivery

With our goal of enabling the healthcare industry to move forward into a digital-first paradigm, Amwell is committed to lowering the carbon emissions and overall environmental impact of the delivery of healthcare. The provision of virtual visits and automated care programs can reduce the number of in-person visits for patients. In fact, it is estimated the average carbon emissions from patient provider interactions may be reduced by as much as 40-70 times<sup>1</sup>.

#### 3. Environmental Stewardship

Amwell is committed to promoting environmental responsibility and striving to maximize efficiency, reduce waste, and conserve natural resources, including water and energy, used in our operations. As an enterprise software company, our operational footprint and overall environmental impact are relatively small. The benefits of our services go beyond immediate operational efficiencies associated with health digitalization to include environmental stewardship impacts.

#### 4. Resource Management

Amwell is well-positioned to minimize our environmental impacts and conserve natural resources across our operations. Our facilities consist of leased office spaces, all of which are professionally managed by the landlord and/or building management. The buildings are highly resource efficient utilizing best practices in energy efficiency, water conservation, and waste management, and maintain external sustainability certifications including LEED®, Energy Star®, and WELL Health-Safety Ratings.

Where practical, we take action to further reduce our resource use and environmental impact and encourage employee participation. Amwell's initiatives include:

- Reducing our office footprint and the overall impact associated with our team members' commuting through our remote work policy
- Following local and international guidelines for proper recycling or disposal of e-waste
- Using building recycling programs and/or installing our own internal waste sorting in our offices
- Maintaining efficient appliances in our kitchen spaces

#### 5. Compliance

Amwell is committed to conducting business in compliance with all applicable environmental laws and regulations. All Amwell employees are responsible for understanding and complying with all applicable laws, rules, and regulations, as well as facility-specific policies.

## **6. Monitoring and Reporting**

As a responsible member of the healthcare community, Amwell is committed to being an active proponent of environmental awareness. Reporting and updates on relevant environmental topics can be found in our proxy statement, annual report, and updates to our ESG Framework. Amwell believes in engaging with stakeholders, both internal and external, and welcomes all input regarding the Company's environmental impact.

For any questions regarding this Environmental Policy or the expectations it sets forth, you can contact our Amwell Legal Team at [legal@amwell.com](mailto:legal@amwell.com)

<sup>1</sup>Asa Holmner, Kristie L. Ebi, Lutfan Lazuardi, and Maria Nilsson. "Carbon Footprint of Telemedicine Solutions – Unexplored Opportunity for Reducing Carbon Emissions in the Health Sector." (September 4, 2014)