

AmerisourceBergen Corporation Logo

Good Neighbor Pharmacy is recognized as a J.D. Power 2014 Customer Champion

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Independent pharmacy network is one of only 50 companies to receive this honor in the U.S.

VALLEY FORGE, Pa.--(BUSINESS WIRE)--Mar. 4, 2014-- *Good Neighbor Pharmacy*®, a network of more than 3,200 independent community pharmacies across the United States, has been recognized as a 2014 Customer Champion—one of 50 companies to have earned this recognition this year.

To qualify for inclusion on this elite list, companies must excel, not only within their own industry, but also among the 9 industries included in the Customer Champions analysis by J.D. Power. To determine the J.D. Power 2014 Customer Champions, J.D. Power examined five factors, including: People, Presentation, Process, Product, and Price.

"Being recognized by J.D. Power is demonstration that the commitment that our *Good Neighbor Pharmacy* members have made to their local communities and patients is making a difference – and consumers have noticed," said Scott Robinson, group vice president of *Good Neighbor Pharmacy*. "Our independent pharmacists play a vital role in their patients' healthcare every day, and in an ever-changing healthcare industry. *Good Neighbor Pharmacy* is at the forefront of ensuring each patient receives an unmatched level of personalized, quality care."

For the 2014 Customer Champions, J.D. Power evaluated more than 600 brands. The 2014 Champions were identified based on customer feedback, opinions, and perceptions gathered primarily from J.D. Power's syndicated research in 2013. This group of 50 represents the highest-performing U.S. companies that deliver service excellence—both within their respective industry and across 9 industries measured.

To learn more about *Good Neighbor Pharmacy*, visit GoodNeighborPharmacy.com or Facebook.com/goodneighborpharmacy. Learn more about JD Power at JDPower.com.

About *Good Neighbor Pharmacy*

Good Neighbor Pharmacy, an AmerisourceBergen (NYSE: ABC) program, is a network of more than 3,200 independently owned and operated community pharmacies. *Good Neighbor Pharmacy* members are committed to providing counsel and support to their patients, helping to improve their health and safely manage their medications. For more information about *Good Neighbor Pharmacy*, visit www.GoodNeighborPharmacy.com.

About AmerisourceBergen

AmerisourceBergen is one of the largest global pharmaceutical sourcing and distribution services companies, helping both healthcare providers and pharmaceutical and biotech manufacturers improve patient access to products and enhance patient care. With services ranging from drug distribution and niche premium logistics to reimbursement and pharmaceutical consulting services, AmerisourceBergen delivers innovative programs and solutions across the pharmaceutical supply channel. With over \$100 billion in annualized revenue, AmerisourceBergen is headquartered in Valley Forge, PA, and employs approximately 13,000 people. AmerisourceBergen is ranked #32 on the Fortune 500 list. For more information, go to www.amerisourcebergen.com.

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