ArcBest

Investor Presentation

4Q’24



Forward Looking Statements

The following is a "safe harbor" statement under the Private Securities Litigation Reform Act of 1995: Certain statements and information in this presentation may constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including, among others, statements regarding (i) our expectations about our intrinsic value or our prospects for growth and value creation and (ii) our financial outlook, position, strategies, goals, and expectations. Terms such as "anticipate," "believe," "could," "estimate," "expect," "forecast," "foresee," "intend," "may," "plan," "predict," "project," "scheduled," "should," "would," and similar expressions and the negatives of such terms are intended to identify forward-looking statements. These statements are based on management's beliefs, assumptions, and expectations based on currently available information, are not guarantees of future performance, and involve certain risks and uncertainties (some of which are beyond our control). Although we believe that the expectations reflected in these forward-looking statements are reasonable as and when made, we cannot provide assurance that our expectations will prove to be correct. Actual outcomes and results could materially differ from what is expressed, implied, or forecasted in these statements due to a number of factors, including, but not limited to: the effects of a widespread outbreak of an illness or disease or any other public health crisis, as well as regulatory measures implemented in response to such events; external events which may adversely affect us or the third parties who provide services for us, for which our business continuity plans may not adequately prepare us, including, but not limited to, acts of war or terrorism, or military conflicts; data privacy breaches, cybersecurity incidents, and/or failures of our information systems, including disruptions or failures of services essential to our operations or upon which our information technology platforms rely; interruption or failure of third-party software or information technology systems or licenses; untimely or ineffective development and implementation of, or failure to realize the potential benefits associated with, new or enhanced technology or processes, including our customer pilot offering of Vaux; the loss or reduction of business from large customers or an overall reduction in our customer base; the timing and performance of growth initiatives and the ability to manage our cost structure; the cost, integration, and performance of any recent or future acquisitions and the inability to realize the anticipated benefits of the acquisition within the expected time period or at all; unsolicited takeover proposals, proxy contests, and other proposals/actions by activist investors; maintaining our corporate reputation and intellectual property rights; nationwide or global disruption in the supply chain resulting in increased volatility in freight volumes; competitive initiatives and pricing pressures; increased prices for and decreased availability of equipment, including new revenue equipment, decreases in value of used revenue equipment, and higher costs of equipment-related operating expenses such as maintenance, fuel, and related taxes; availability of fuel, the effect of volatility in fuel prices and the associated changes in fuel surcharges on securing increases in base freight rates, and the inability to collect fuel surcharges; relationships with employees, including unions, and our ability to attract, retain, and upskill employees; unfavorable terms of, or the inability to reach agreement on, future collective bargaining agreements or a workforce stoppage by our employees covered under ABF Freight's collective bargaining agreement; union employee wages and benefits, including changes in required contributions to multiemployer plans; availability and cost of reliable third-party services; our ability to secure independent owner-operators and/or operational or regulatory issues related to our use of their services; litigation or claims asserted against us; governmental regulations; environmental laws and regulations, including emissions-control regulations; default on covenants of financing arrangements and the availability and terms of future financing arrangements; our ability to generate sufficient cash from operations to support significant ongoing capital expenditure requirements and other business initiatives; self-insurance claims, insurance premium costs, and loss of our ability to self-insure; potential impairment of long-lived assets and goodwill and intangible assets; general economic conditions and related shifts in market demand that impact the performance and needs of industries we serve and/or limit our customers' access to adequate financial resources; increasing costs due to inflation and higher interest rates; seasonal fluctuations, adverse weather conditions, natural disasters, and climate change; and other financial, operational, and legal risks and uncertainties detailed from time to time in ArcBest Corporation's public filings with the Securities and Exchange Commission ("SEC").

For additional information regarding known material factors that could cause our actual results to differ from those expressed in these forward-looking statements, please see our filings with the SEC, including our Annual Report on Form 10-K, Quarterly Reports on Form 10-Q, and Current Reports on Form 8-K.

Readers are cautioned not to place undue reliance on forward-looking statements, which speak only as of the date hereof. We undertake no obligation to publicly update or revise any forward-looking statements after the date they are made, whether as a result of new information, future events, or otherwise.

ArcBest

PROFILE OF AN INDUSTRY LEADER

100+
Years of transportation and logistics experience

#1
Safety award winner in the industry

>99%
Coverage of United States

~240
Asset-Based North American service centers

~29K
Owned revenue equipment

100K+
Approved contract carriers

TOP 15
U.S. Truckload Broker



ArcBest

Three-Point Strategy Continues to Deliver Shareholder Value & Drive Business Growth

1

Accelerate Growth

Secure new customers to maximize profitability

Expand with existing customers through market penetration

Retain existing customers



2

Increase Efficiency

Leverage technology

Optimize ABF network

Drive scale and productivity to improve Asset-Light operating margin



3

Drive Innovation

Develop and implement disruptive and game changing innovations

Launch new revenue streams

Co-create and scale with customers



ENHANCED SHAREHOLDER VALUE

ArcBest

ARCBEST PROVIDES PREMIUM VALUE

CUSTOMERS NEED & WANT

Flexibility | Efficiency | Resiliency

ARCBEST'S INTEGRATED SOLUTIONS EXPAND MARKET OPPORTUNITY

International Shipping	Full Truckload	Warehousing & Distribution	Less-than-Truckload	Premium Logistics	Expedite Shipping	Final Mile
$74B	$124B	$68B	$55B	$20B	$5B	$13B

INTEGRATED APPROACH SEAMLESSLY CONNECTS MODES

ArcBest Managed Transportation Solution

Supply Chain Optimization • Managed Transportation • Product Launch

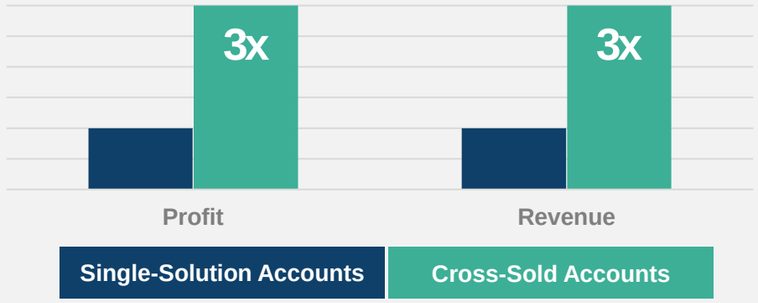
ENABLES ARCBEST GROWTH

- 5x Larger Deals
- Improved Profitability
- Multi-Solution Deals
- Large Pipeline Opportunity
- Fastest Growing Solution

ARCBEST'S CUSTOMER-LED STRATEGY YIELDS RESULTS

>3x Revenue & Profit

Revenue & Profit per account is over 3X higher in cross-sold accounts



>70%

Asset-Light + Asset-Based

Over 70% of our customers who use asset-light services also utilize our asset-based services

5%

Higher Customer Retention

Retention rates are 5 percentage points higher on cross-sold accounts than on single-solution accounts

A customer-focused growth strategy enables faster and more efficient growth

2024 YEAR IN REVIEW – EXCELLENCE IN ACTION



Trained 5,000 Employees

Problem elimination process empowers employees to identify and resolve inefficiencies

Best On-Time Performance in Five Years

>$4B

Revenue Generated

Shipment Visibility

+30%
ETA Accuracy

-20%
Customer Service Requests

Significant Efficiency Improvements

Exceeded Industry Benchmark for 19 Years

19x

CERTIFIED

Exceeded the Industry Benchmark

MASTIO & COMPANY

#1 Claims Process

#1 Website Ease of Use

STRATEGIC INVESTMENTS IN TECHNOLOGY, FLEET AND FACILITIES

✓ Enables Growth ✓ Improves Service ✓ Increases Efficiency

Dock Management Software

- Employee Level Productivity
- Consistent Processes & Service

Labor Planning Tools

Right People. Right Place. Right Time.

Modern Fleet

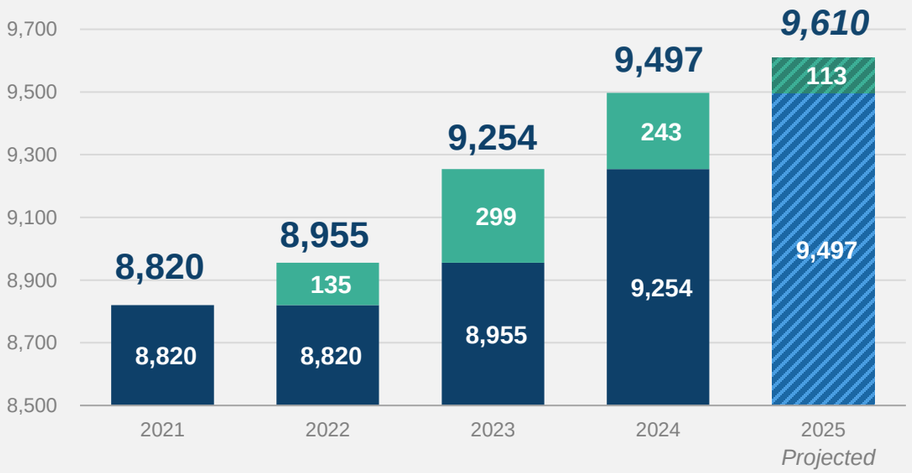
- Lowers Total Cost of Ownership
- Supports Long-Term Sustainability



Strategically Adding Capacity

~800 door expansion since 2021, with 243 adds in 2024, and another 113 in 2025

Net New Doors Since 2021



PRICING INTELLIGENCE AND INNOVATION ENHANCE YIELD

Industry-Leading Innovation

Led the industry in launching Space-Based Pricing in 2017

Value-Enhancing Solutions

Tech Capability + Customer Obsession

- Core LTL
- Dynamic

Improved Pricing Intelligence

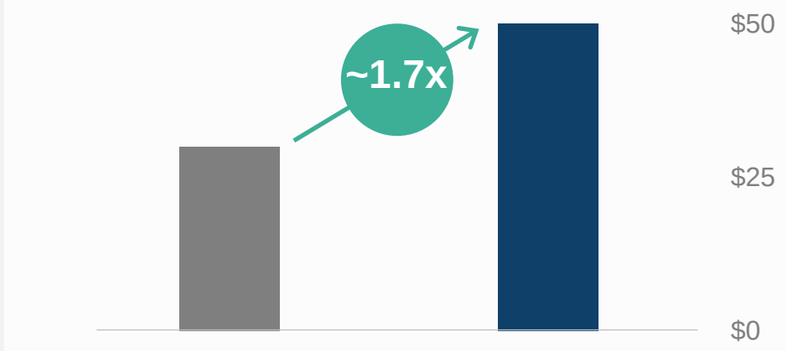
Large dataset with deep understanding of our costs provides shipment level pricing intelligence

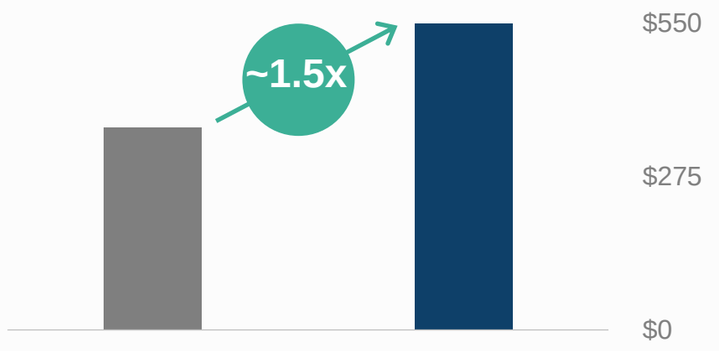
THIS ENABLES: ✓ Improved Margins ✓ Efficient Capacity Utilization ✓ Profitable Growth for ABF

Resulting in Strongest Pricing Metrics Among Competitors

Legend:

Peers | ABF





Strategy in Action

Improvement in Asset-Based Operating Ratio[1]

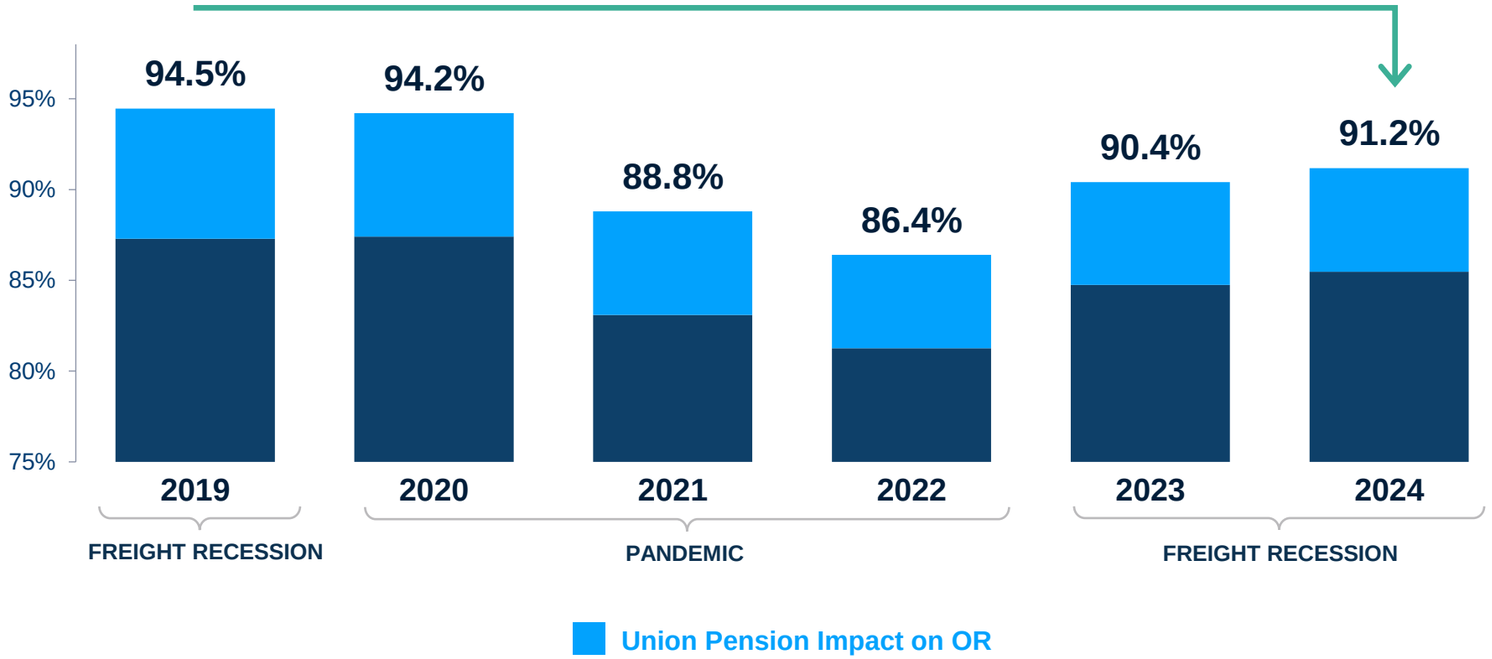
(Non-GAAP)

(1) Operating Ratio adjusted for certain unusual items. See Reconciliations of GAAP to non-GAAP Financial Measures in the Additional Information section of this presentation.

330 bps

IMPROVEMENT

Compared to 2019

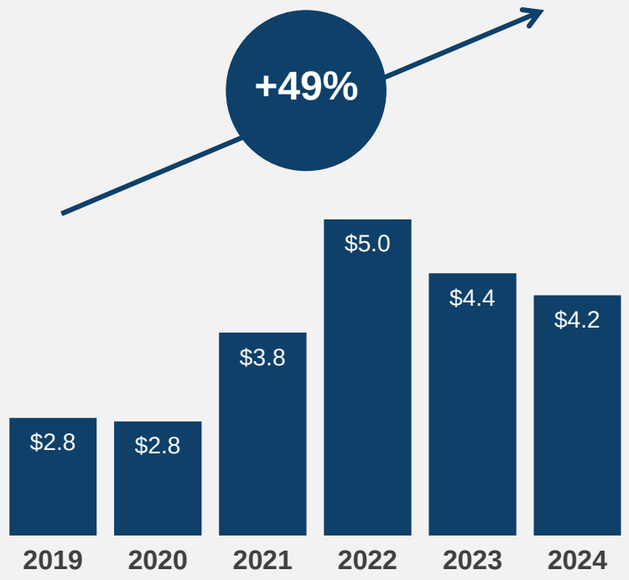


Strategy in Action

Our strategy is delivering solid results

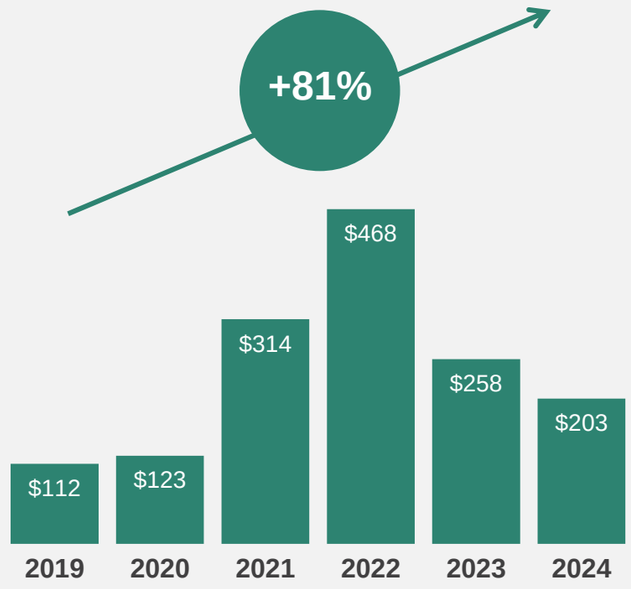
Revenues ($B)

(Unaudited)[1]



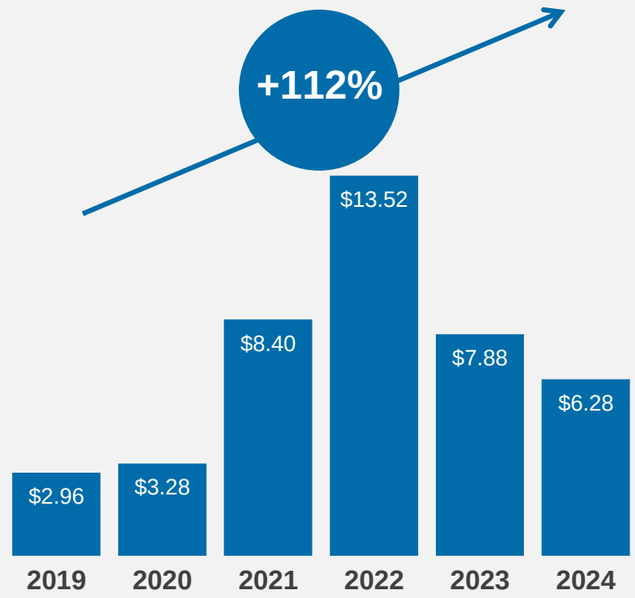
Operating Income ($M)

(Non-GAAP, Unaudited)[1][2]



Earnings Per Share

(Non-GAAP, Unaudited)[1][2]



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1) On February 28, 2023, the Company sold FleetNet America, Inc. (“FleetNet”), a wholly owned subsidiary of the Company. Historical results of FleetNet have been excluded from results for all periods presented.
2) See Reconciliations of GAAP to non-GAAP Financial Measures in the Additional Information section of this presentation.

EXCELLENCE IN ACTION

Forbes 2024 AMERICA'S BEST LARGE EMPLOYERS
POWERED BY STATISTA

training APEX AWARDS

Best Company LEADERSHIP 2024

Best Company OUTLOOK 2024

AMERICA'S MOST RESPONSIBLE COMPANIES 2025
Newsweek
statista

FT FINANCIAL TIMES
statista
THE AMERICAS' FASTEST GROWING COMPANIES 2024

AN INBOUND LOGISTICS GREEN SUPPLY CHAIN PARTNER 2024

BEST COMPANIES TO WORK FOR
U.S.News & WORLD REPORT
TRANSPORTATION
2024-2025

ATA
The Only 10x Winner
ATA Excellence in Security

FAST COMPANY
Next Big Things In Tech /2024

INBOUND LOGISTICS TOP 100 3PL PROVIDER 2024

FOOD LOGISTICS TOP 2024
3PL & COLD STORAGE PROVIDERS



INBOUND LOGISTICS TOP 100 TRUCKER 2024

SUPPLYTECH BREAKTHROUGH AWARD 2024
ROBOTICS INNOVATION OF THE YEAR

2023 ISO AWARD:
EXCELLENCE IN SERVICE
Logistics Service Provider TOP 50

At the Center of our Company:

A VALUES-DRIVEN CULTURE

Creativity We create solutions	**Integrity** We do the right thing	**Collaboration** We work together
Growth We grow our people and our business	**Excellence** We exceed expectations	**Wellness** We embrace total health



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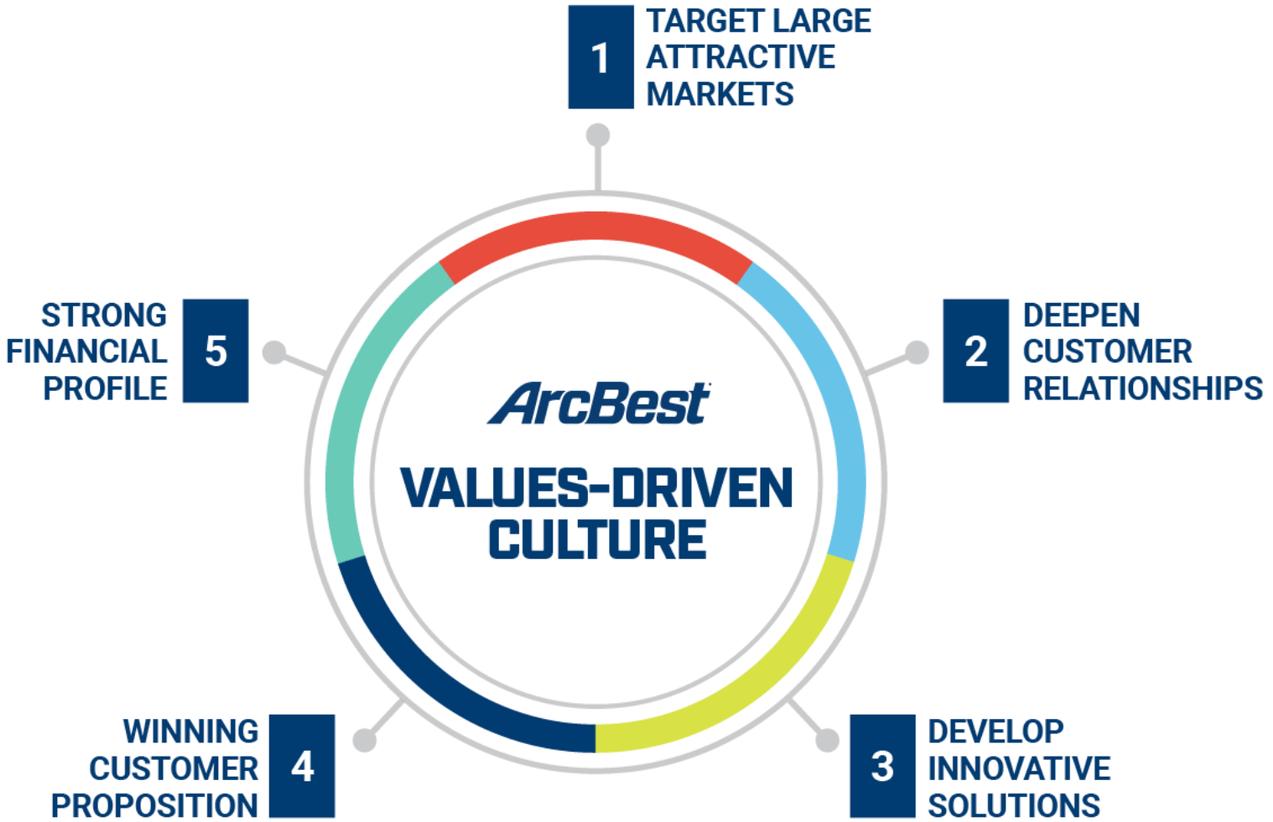
LEVERAGING A DIFFERENTIATED BUSINESS MODEL



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BALANCED INVESTMENT APPROACH

Strong business performance enables ArcBest to invest organically in the business and provide returns to shareholders while maintaining a solid balance sheet and investment-grade credit metrics

Solid Financial Position

- Approximately $450M in Available Liquidity
- 10.5% return on capital employed (ROCE[1])

Strategic Growth Investments

- Investing in real estate, equipment, and innovative projects to enhance revenue growth, optimize costs and drive long-term shareholder value
- 2024 Net Capital Expenditures of $288M
- Projected 2025 Net Capital Expenditures of approximately $225M - $275M

Share Repurchases & Dividends

- Increased share repurchase program authorization to $125 million in early 2024
- Currently paying a $0.12/share quarterly dividend
- Returned $85 million to shareholders during 2024

M&A Strategy

- Complementary to our solutions offered
- Strong culture fit, experienced leadership team and a pathway to solid returns
- Strategic technology and innovative partnerships

1) ROCE is shown on a non-GAAP basis for the 12-month period ending 12/31/24. See Reconciliations of GAAP to non-GAAP Financial Measures in the Additional Information section of this presentation.

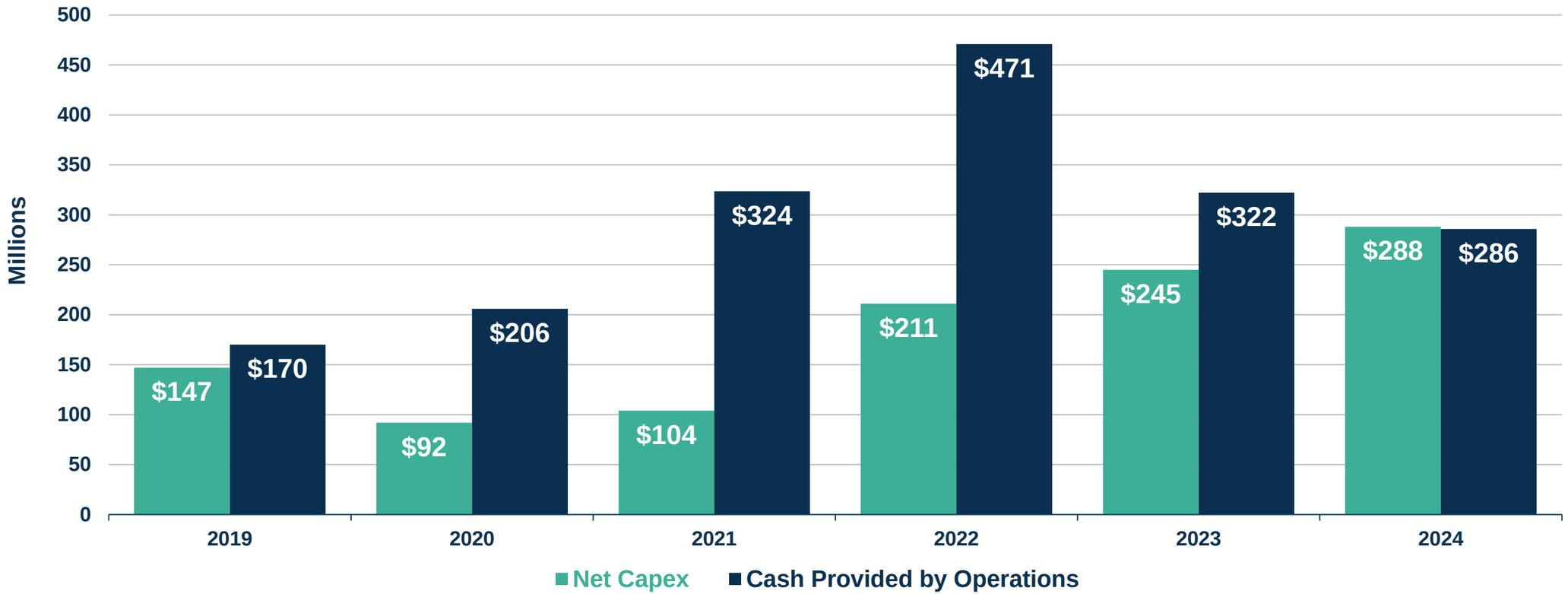
Compelling Investment Opportunity

- 100+ Years of Logistics Experience
- Sustainability Leader
- Effective Capital Allocation Strategy
- Significant Growth and Efficiency Opportunities
- Attractive Valuation

ArcBest

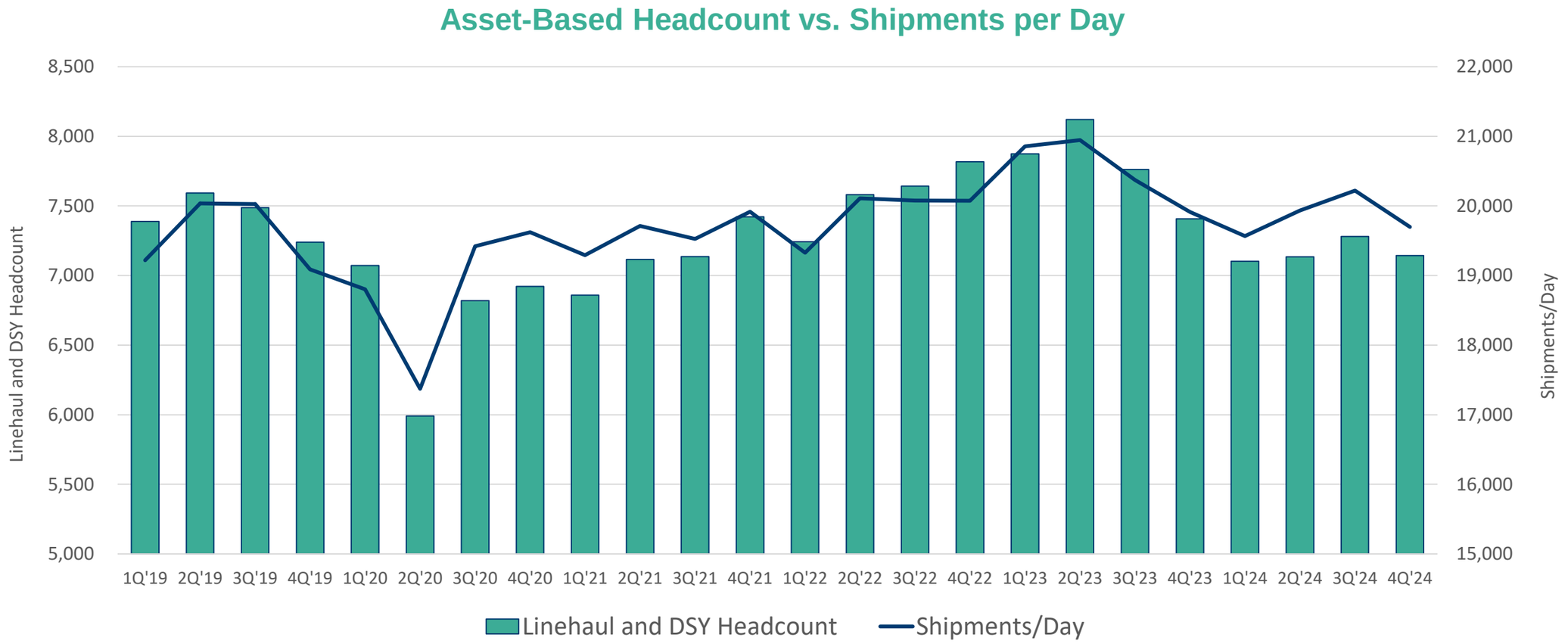
ADDITIONAL INFORMATION

Net Capital Expenditures vs. Operating Cash



Note: Capital expenditures are presented net of proceeds from the sale of property, plant and equipment.
Net Capex figures include ABF Freight's revenue equipment acquired through notes payable and capital leases.

Labor Planning Aligns Headcount and Shipments



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ADDITIONAL INFORMATION

Reconciliations of GAAP to Non-GAAP Financial Measures

(Unaudited)

Note: ArcBest Corporation reports its financial results in accordance with generally accepted accounting principles ("GAAP"). However, management believes that certain non-GAAP performance measures utilized for internal analysis provides analysts, investors, and others the same information that we use internally for purposes of assessing our core operating performance and provides meaningful comparisons between current and prior period results, as well as important information regarding performance trends. Accordingly, using these measures improves comparability in analyzing our performance because it removes the impact of items from operating results that, in management's opinion, do not reflect our core operating performance. Non-GAAP financial measures should be viewed in addition to, and not as an alternative for, our reported results. These financial measures should not be construed as better measurements than operating income, operating cash flow, net income or earnings per share, as determined under GAAP.

ArcBest

ArcBest Consolidated
(continuing operations)[1]

RECONCILIATIONS OF GAAP TO NON-GAAP FINANCIAL MEASURES*	(Unaudited) 2019	2020	2021	2022	2023	2024
ArcBest Corporation – Consolidated			*($ millions)*			
Operating Income						
Amounts on a GAAP basis	**$57.9**	**$ 93.7**	**$ 277.0**	**$ 394.5**	**$ 172.6**	**$ 244.4**
Transaction costs, pre-tax [2]	-	-	6.0	-	-	-
Gain on sale of subsidiaries, pre-tax [3]	-	-	(6.9)	(0.4)	-	-
Innovative technology costs, pre-tax [4]	20.7	25.6	32.8	40.8	52.4	34.1
ELD conversion costs, pre-tax [5]	2.7	-	-	-	-	-
Nonunion pension termination costs, pre-tax [6]	0.3	-	-	-	-	-
Purchase accounting amortization, pre-tax [7]	4.2	3.7	5.3	12.9	12.8	12.8
Change in fair value of contingent consideration, pre-tax [8]	-	-	-	18.3	(19.1)	(90.3)
Legal settlement, pre-tax [9]	-	-	-	-	9.5	0.3
Nonunion vacation policy enhancement, pre-tax [10]	-	-	-	2.0	-	-
Asset impairment charges, pre-tax [11]	26.5	-	-	-	30.2	1.7
Non-GAAP amounts [12]	$ 112.3	$ 123.1	$ 314.1	$ 468.1	$ 258.3	$ 203.0

*See “Notes to Non-GAAP Financial Tables” for footnotes to this ArcBest Corporation – Consolidated non-GAAP table

ArcBest Consolidated
(continuing operations)[1]

RECONCILIATIONS OF GAAP TO NON-GAAP FINANCIAL MEASURES*	(Unaudited) 2019	2020	2021	2022	2023	2024
ArcBest Corporation – Consolidated						
Diluted Earnings Per Share						
Amounts on a GAAP basis	**$ 1.33**	**$ 2.55**	**$ 7.86**	**$ 11.56**	**$ 5.77**	**$ 7.28**
Transaction costs, after-tax [2]	-	-	0.16	-	-	-
Gain on sale of subsidiaries, after-tax [3]	-	-	(0.20)	(0.01)	-	-
Innovative technology costs, after-tax (includes related financing costs) [4]	0.59	0.74	0.93	1.21	1.61	1.10
ELD conversion costs, after-tax [5]	0.08	-	-	-	-	-
Nonunion pension termination costs, after-tax [6]	0.01	-	-	-	-	-
Purchase accounting amortization, after-tax [7]	0.12	0.11	0.15	0.38	0.39	0.40
Change in fair value of contingent consideration, after-tax [8]	-	-	-	0.54	(0.58)	(2.85)
Legal settlement, after-tax [9]	-	-	-	-	0.29	0.01
Nonunion vacation policy enhancement, after-tax [10]	-	-	-	0.06	-	-
Asset impairment charges, after-tax [11]	0.75	-	-	-	0.92	0.05
Change in fair value of equity investment, after-tax [13]	-	-	-	-	(0.11)	0.91
Nonunion pension expense, including settlement expense, after-tax [14]	0.30	-	-	-	-	-
Life insurance proceeds and changes in cash surrender value	(0.14)	(0.09)	(0.15)	0.11	(0.19)	(0.14)
Tax expense (benefit) from vested RSUs [15]	0.02	0.02	(0.29)	(0.32)	(0.21)	(0.47)
Tax credits [16]	(0.10)	(0.05)	(0.06)	0.01	-	-
Non-GAAP amounts [12]	$ 2.96	$ 3.28	$ 8.40	$ 13.52	$ 7.88	$ 6.28

*See “Notes to Non-GAAP Financial Tables” for footnotes to this ArcBest Corporation – Consolidated non-GAAP table

ArcBest Consolidated
(continuing operations)[1]

Notes to Non-GAAP Financial Tables

The following footnotes apply to the non-GAAP financial tables on the previous two slides in this presentation.

1) Historical results of FleetNet have been excluded from results for all periods presented, and reclassifications have been made to the prior-period financial statements to conform to current-year presentation.
2) Represents costs associated with the November 1, 2021, acquisition of MoLo Solutions, LLC.
3) Gains associated with the April 2021 divestures of moving services subsidiaries for which the gains were recognized in second quarter 2021, respectively, when the contingent consideration was received on the transactions, as well as including the contingent amount recognized in second quarter 2022 when the funds were released to escrow.
4) Represents costs related to our customer pilot offering of Vaux and initiatives to optimize our performance through technological innovation. The 2019-2023 periods also include costs associated with the freight handling pilot test program at ABF Freight, for which the decision was made to pause the pilot during third quarter 2023. Costs for 2019-2020 have been adjusted to conform to the current-year presentation.
5) Impairment charges related to equipment replacement and other one-time costs incurred to comply with the electronic logging device (“ELD”) mandate which became effective in December 2019.
6) Consulting fee incurred in third quarter 2019 associated with the termination of the nonunion defined benefit pension plan.
7) Represents the amortization of acquired intangible assets in the Asset-Light segment.
8) Represents change in fair value of the contingent earnout consideration recorded for the MoLo acquisition.
9) Represents settlement expenses related to the classification of certain Asset-Light employees under the *Fair Labor Standards Act*, which were paid during first quarter 2025.
10) Represents a one-time, noncash charge for enhancements to our nonunion vacation policy which were effective third quarter 2022.
11) The 2024 periods represent noncash asset impairment charges for certain revenue equipment and software recognized during fourth quarter 2024 as part of a strategic decision to adjust capacity within Asset-Light’s operations. The 2023 period represents noncash lease-related impairment charges for a freight handling pilot facility, an Asset-Based service center, and Asset-Light office spaces that were made available for sublease. The 2019 period represents a noncash impairment charge recognized in fourth quarter related to a portion of the goodwill, customer relationship intangible assets, and revenue equipment associated with the acquisition of truckload brokerage and truckload dedicated businesses within the Asset-Light segment.
12) Non-GAAP amounts are calculated in total and may not equal the sum of the GAAP and the non-GAAP adjustments due to rounding.
13) For the year ended December 31, 2024, represents a noncash impairment charge to write off an equity investment in Phantom Auto, a provider of human-centered remote operation software, which ceased operations during first quarter 2024. For the year ended December 31, 2023, represents the increase in fair value of an investment in Phantom Auto based on observable price changes during second quarter 2023.
14) Represents nonunion pension expense, including pension settlement and termination expense, related to the Company’s nonunion defined benefit pension plan for which plan termination was completed in 2019. Also includes pension settlement expense related to the Company’s supplemental benefit plan.
15) Represents recognition of the tax impact for the vesting of share-based compensation.
16) Represents tax credits recognized in the tax provision which relate to a prior tax year due to timing of recognition or retroactive reinstatement of the tax credits. Includes amounts related to alternative fuel tax credit in 2018, 2019 and 2022. Includes amounts related to research and development tax credit in 2019, 2020 and 2021. The 2022 period also includes amounts related to the alternative fuel tax credit for the year ended December 31, 2021 which were recorded in third quarter 2022.

Asset-Based

RECONCILIATIONS OF GAAP TO NON-GAAP FINANCIAL MEASURES	(Unaudited)											
	2019		2020		2021		2022		2023		2024	
Asset-Based	*($ millions, except percentages)*											
Operating Income												
Amounts on a GAAP basis	**$ 102.1**	**95.2%**	**$ 98.9**	**95.3%**	**$ 260.7**	**89.9%**	**$ 381.1**	**87.3%**	**$ 253.2**	**91.2%**	**$ 242.6**	**91.2%**
Innovative technology costs, pre-tax (1)	13.7	(0.6)	22.5	(1.1)	27.6	(1.1)	27.2	(0.9)	21.7	(0.8)	-	-
ELD conversion costs, pre-tax (2)	2.7	(0.1)	-	-	-	-	-	-	-	-	-	-
Nonunion vacation policy enhancement, pre-tax (3)	-	-	-	-	-	-	1.2	-	-	-	-	-
Nonunion pension termination costs, pre-tax (4)	0.3	-	-	-	-	-	-	-	-	-	-	-
Asset impairment charges, pre-tax (5)	-	-	-	-	-	-	-	-	0.7	-	-	-
Non-GAAP amounts (6)	$ 118.8	94.5%	$ 121.3	94.2%	$ 288.3	88.8%	$ 409.6	86.4%	$ 275.5	90.4%	$ 242.6	91.2%

1) Represents costs associated with the freight handling pilot test program at ABF Freight, for which the decision was made to pause the pilot during third quarter 2023.
2) Impairment charges related to equipment replacement and other one-time costs incurred to comply with the electronic logging device (“ELD”) mandate which became effective in December 2019.
3) Represents a one-time, noncash charge for enhancements to our nonunion vacation policy which were effective third quarter 2022.
4) Consulting fee incurred in third quarter 2019 associated with the termination of the nonunion defined benefit pension plan.
5) Represents noncash lease-related impairment charges for an Asset-Based service center that was made available for sublease.
6) Non-GAAP amounts are calculated in total and may not equal the sum of the GAAP and the non-GAAP adjustments due to rounding.

Reconciliations of GAAP to Non-GAAP Financial Measures

(Unaudited)

1) Management uses Adjusted Return on Capital Employed (ROCE) as a measure of the profitability of the company's capital employed in its business operations. ROCE is a good indicator of long-term company and management performance as it relates to capital efficiency. The calculation of ROCE as presented below begins with the numerator of Net Income from Continuing Operations and the denominator of Average Debt and Average Total Equity. The Net Income from Continuing Operations is adjusted for Non-GAAP items and after-tax interest expense.
2) Represents costs related to our customer pilot offering of Vaux and initiatives to optimize our performance through technological innovation.
3) Represents the amortization of acquired intangible assets in the Asset-Light segment.
4) Represents change in fair value of the contingent earnout consideration recorded for the MoLo acquisition.
5) Represents noncash asset impairment charges for certain revenue equipment and software recognized during fourth quarter 2024 as part of a strategic decision to adjust capacity within Asset-Light's operations.
6) Represents settlement expenses related to the classification of certain Asset-Light employees under the *Fair Labor Standards Act,* which were paid during first quarter 2025.
7) Represents a noncash impairment charge to write off an equity investment in Phantom Auto, a provider of human-centered remote operation software, which ceased operations during first quarter 2024.
8) Represents recognition of the tax impact for the vesting of share-based compensation.
9) After-tax interest expense is Interest and other related financing costs, net of an assumed 26.4% tax rate.
10) Average total equity is the average of the beginning and ending Total Stockholders' Equity.
11) Average total debt is the average of the beginning and ending Current portion of long-term debt and Long-term debt, less current portion.

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RETURN ON CAPITAL EMPLOYED (ROCE)[1]	Twelve Months Ended December 31, 2024
	($ millions)
Net Income (Amounts on a GAAP basis from continuing operations)	**$ 173.4**
Non-GAAP Adjustments	
Innovative technology costs, after-tax (includes related financing costs) [2]	26.1
Purchase accounting amortization, after-tax [3]	9.6
Change in fair value of contingent consideration, after-tax [4]	(67.9)
Asset impairment, after-tax [5]	1.3
Legal settlement, after-tax [6]	0.2
Change in fair value of equity investment, after-tax [7]	21.6
Life insurance proceeds and changes in cash surrender value	(3.3)
Tax expense (benefit) from vested RSUs [8]	(11.3)
After-tax Interest Expense [9]	6.6
ROCE Earnings	**$ 156.3**
Beginning equity	1,242.4
Ending equity	1,314.4
Average Total Equity [10]	**$ 1,278.4**
Beginning debt	228.9
Ending debt	189.1
Average Total Debt [11]	**$ 209.0**
Average Capital Employed	**$ 1,487.4**
ROCE *(percent)*	**10.5%**

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Investor Presentation

