U.S. Bank rolls out new SinglePoint experience to businesses

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Client-inspired enhancements to treasury management platform provide easy access to make decisions and complete financial tasks

MINNEAPOLIS--(BUSINESS WIRE)-- U.S. Bank is rolling out the next generation of **SinglePoint**, its market leading, highly intuitive and efficient treasury management platform. Designed for businesses of all sizes, the enhanced SinglePoint makes it easy for clients to manage their liquidity, cash flow and financial risk with greater insight and efficiency. SinglePoint is part of U.S. Bank's **award-winning suite** of digital connectivity and open-banking solutions.

SinglePoint is often a daily point of entry for businesses to manage their payables, receivables, liquidity, fraud mitigation, international banking and foreign exchange. The new and innovative version of SinglePoint reduces manual work, delivers actionable insights, optimizes common user flows, and helps clients uncover operational blind spots like never before.

"We worked closely with clients to elevate SinglePoint into a best-in-class experience that is scalable and flexible, enabling businesses to solve their treasury management needs," said Kristy Carstensen, who leads Treasury and Payment Solutions at U.S. Bank. "It's exciting to see our client satisfaction increase as clients are seeing significant reductions in the time spent completing daily tasks."

Features include:

- **Configurable, persona-based dashboards** and user flows that were curated based on years of research to allow clients to access key data and business functions more easily.
- **Highly automated processes** that reduce manual effort in routine tasks like payments, reconciliation, and account management.
- **Award-winning digital onboarding plus do-it-yourself** tools to reduce administrative delays.
- **Centralized reporting functions** in one place that are easy to search and provide a consistent experience across workflows. The account management experience is now even more efficient with custom account groupings, new statement types, extended retention and bulk downloads.
- **Streamlined payments workflows** across multiple payment methods including faster payment options and foreign exchange, streamlining initiation and tracking.
- **Enhanced risk management and fraud protection** with strong, automated controls and approved workflows to reduce the risk of fraudulent payments.
- **Improvedinterface and technology** that delivers consistent experience no matter what device is used to access SinglePoint.
- **Flexibility, scalability and integration** through APIs to embed SinglePoint in other software.

"Our clients — from small businesses to large firms operating globally — count on U.S. Bank every day to keep their operations running smoothly. We wanted their experience with SinglePoint to be as seamless and empowering as possible," said Mark Runkel, head of Payments: Merchant and Institutional. "This overhaul reflects our deep commitment to helping them operate more efficiently and confidently in a fast-moving world."

About U.S. Bancorp

U.S. Bancorp, with approximately 70,000 employees and $695 billion in assets as of September 30, 2025, is the parent company of U.S. Bank National Association. Headquartered in Minneapolis, the company serves millions of customers locally, nationally and globally through a diversified mix of businesses including consumer banking, business banking, commercial banking, institutional banking, payments and wealth management. U.S. Bancorp has been recognized for its approach to digital innovation, community partnerships and customer service, including being named one of the 2025 World's Most Ethical Companies and one of Fortune's most admired superregional banks. Learn more at **usbank.com/about**.

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