



## Applying for a Mortgage is Easier, Faster and Secure with New U.S. Bank Loan Portal<sup>SM</sup>

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### *Digital portal makes it easier to upload documents, retrieve asset and income information*

MINNEAPOLIS--(BUSINESS WIRE)--Jul. 27, 2017-- U.S. Bank is rolling out the U.S. Bank Loan Portal<sup>SM</sup>, an innovative new mortgage loan process that makes it easier for customers to gather the information they need to apply for a mortgage, while staying connected with a trusted loan officer throughout the process.

U.S. Bank mortgage loan officers began using the U.S. Bank Loan Portal with customers in June. With the new portal, customers can:

- Choose to complete a digital loan application and either connect with a loan officer or complete the process on their own.
- Reduce the time and effort involved in gathering mortgage documentation by providing authorization for the bank to automatically retrieve electronic forms, such as asset and income information.
- Upload images of important documents, such as pay stubs, using a mobile device.
- Find information about loan status and communicate with their support team along the way, maintaining momentum through the process.
- Exercise an option to receive and sign disclosures in just a few clicks.
- In the near future, generate a pre-qualification letter electronically.

"Innovation has always been part of our culture at U.S. Bank," said Tom Wind, president of U.S. Bank Home Mortgage. "The U.S. Bank Loan Portal combines the best of personal service offered by our mortgage loan officers with the latest technology to provide a seamless experience for our mortgage customers. It's good news for buyers and realtors alike, especially when housing inventories are tight and buyers need to move quickly to secure the home they want. The new portal makes that process faster and easier."

The U.S. Bank Loan Portal is one of many investments U.S. Bank is making in technology and innovation that are centered on the customer. Many of these enhancements are rolling out this summer, including the ability to schedule online appointments with a banker, or send money to nearly anyone in minutes with Zelle, a new peer-to-peer payment service that launched in June.

U.S. Bancorp (NYSE: USB), with \$464 billion in assets as of June 30, 2017, is the parent company of U.S. Bank National Association, the fifth largest commercial bank in the United States. The company operates 3,088 banking offices in 25 states and 4,826 ATMs and provides a comprehensive line of banking, investment, mortgage, trust and payment services products to consumers, businesses and institutions. Visit U.S. Bancorp on the web at [www.usbank.com](http://www.usbank.com).

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