OneMain Financial
Customer Bill of Rights

You have the right to:

A Loan You Can Afford.
Your loan will have an affordable monthly payment that fits into your unique situation and household budget.

Easy to Understand Pricing and Terms.
We will help you understand every aspect of your loan before you sign, including terms, pricing and interest rate, monthly payment, and total cost.

No Pressure and Fair Treatment.
You can choose to buy optional products such as insurance to help you through unexpected events. Your choices will be made in a pressure-free environment and have no bearing on your loan approval. You can get a no-questions-asked refund of your purchase price of any of these products within the first 30 days and a pro-rated refund of the purchase price at any time.

Customer Satisfaction Guarantee.
We will try our best to answer any questions and resolve any concerns. Anyone unsatisfied with their loan for any reason, and who still has the funds, can return the money within seven calendar days and cancel their loan.

Help When You Need It.
Life brings unexpected events and challenges, and we will work with you on repayment options if your situation changes.

OneMain Financial.