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OneMain Financial Launches Updated Customer Bill of Rights to Underline its Commitment to Transparency and Affordability

NEW YORK– Dec. 15, 2020 – OneMain Financial, the country's largest installment lender to hardworking Americans with nonprime credit, announced today it has launched an updated, simplified Customer Bill of Rights, reinforcing the company's mission to improve the financial well-being of hardworking Americans by offering responsible, transparent financial products.

Team members will review the new Bill of Rights with customers during loan closing to emphasize the partnership between OneMain and its borrowers. The document delivers on core promises to every customer: affordability, transparency, fair treatment, a customer satisfaction guarantee and help when you need it.

"There are many things that set OneMain apart, but at the top of the list is our commitment to treating customers fairly, with respect and honesty," said Doug Shulman, President and CEO of OneMain. "Our actions must be rooted in integrity and responsibility, and this updated Bill of Rights builds on these principles."

About OneMain Financial

OneMain Financial (NYSE: OMF) has been offering responsible and transparent loans for over 100 years. With almost 1,500 locations throughout 44 states, the company is committed to helping people with their personal loan needs. OneMain and its team members are dedicated to the communities where they live and work. For additional information, please visit OneMainFinancial.com.

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