

Overstock.com Wins 2012 Compuware Best Of The Web Gold Award Again

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Online discount retailer honored for top website performance

SALT LAKE CITY, Feb. 22, 2013 /PRNewswire/ -- [Overstock.com, Inc.](#) (NASDAQ: OSTK) has been named the 2012 Compuware Best of the Web Gold award winner in the Retail Product Order Transaction category and a Silver award winner in the Retail – Last Mile category. The award benchmarks measure three key Web performance metrics – response time, availability and consistency – and showcase leaders across six industries (i.e. retail, banking, brokerage, travel, media, and insurance) based on analysis throughout 2012. The awards highlight how each winner sets the industry standard for providing a Web or mobile site experience that enhances customer satisfaction. Overstock.com is the only retailer to have been a Best of Web award winner for four consecutive years and has been a Gold award winner in the Retail Product Order Transaction category for the past two years.

(Logo: <http://photos.prnewswire.com/prnh/20120110/LA33954LOGO>)

"Users' expectations for their online experience continue to grow. They expect sites to be engaging and interactive while also being available, fast, and consistent, regardless of the device and browser they use, where they are located, or their connection type," said John Van Siclen, general manager of Compuware's APM business unit. "These expectations are being driven by their experiences with Internet leaders like Overstock.com that have set the standard for delivering Web experiences that meet users' expectations."

"Fast site speed coupled with high performance is Overstock.com's constant focus. We take the Compuware Gomez survey very seriously," said Jonathan Johnson, Overstock.com president and acting chief executive officer. "I am proud of the dedicated employees that work to achieve this award year after year."

The "Best of the Web: 2012 Compuware Application Performance Awards" report can be found at <http://www.compuware.com/application-performance-management/best-of-the-web.html>.

About Overstock.com

[Overstock.com](#) (NASDAQ: OSTK) is an online discount retailer based in Salt Lake City, Utah that sells a broad range

of products including furniture, rugs, bedding, electronics, clothing, jewelry and cars. [Worldstock.com](http://www.worldstock.com), a fair trade department dedicated to selling artisan-crafted products from around the world offers additional unique items.

[Main Street Revolution](http://www.mainstreetrevolution.com) supports small businesses across the United States by providing them a national customer base. A recent Nielsen State of the Media: Consumer Usage Report placed Overstock.com among the top five most visited mass merchandiser websites. The NRF Foundation/American Express Customer Choice Awards ranks Overstock.com #4 in customer service among all U.S. retailers. Overstock.com sells internationally under the name O.co. Overstock.com (<http://www.overstock.com> and <http://www.o.co>) regularly posts information about the company and other related matters under [Investor Relations](#) on its website.

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This press release contains certain forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. Such forward-looking statements include, but are not limited to, statements regarding the company's focus on website performance and the Gomez survey. Our Form 10-K for the year ended December 31, 2012, and our other subsequent filings with the Securities and Exchange Commission identify important factors that could cause our actual results to differ materially from those contained in our projections, estimates or forward-looking statements.

SOURCE Overstock.com, Inc.

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