



Overstock.com Wins Compuware Best of the Web Gold Award for the Third Time

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Online shopping site honored for top website performance

SALT LAKE CITY, Feb. 21, 2014 (PRNewswire) - [Overstock.com, Inc.](http://Overstock.com) (NASDAQ: OSTE) has been named the 2013 Compuware Best of the Web Gold award winner in the U.S. Retail Product Order Transaction category and the Bronze award winner in the U.S. Retail Last Mile category. [6-fig: http://go.com/overstock.com/2013/01/14/1433564.OSTE](http://go.com/overstock.com/2013/01/14/1433564.OSTE)

The annual Compuware Best of the Web awards honors a top performing mobile and website. The awards measure home page and key user transactions based on average response time, availability and consistency of websites across five U.S. industries (i.e. retail, banking, brokerage, insurance and travel) based on analysis throughout 2013. The Gold, Silver and Bronze awards highlight how each winner sets the industry standard for providing a web or mobile site experience that enhances customer satisfaction. Overstock.com is the only retailer to have been a Best of Web award winner for five consecutive years, and has been the Gold award winner in the Retail Product Order Transaction category for the past three years.

"My colleagues at Overstock.com are laser-focused on customer experience and having a fast, reliable website built on cutting-edge technology," said Overstock.com Chairman and CEO Patrick Byrne. "We offer the lowest prices and best customer service online, along with (as Compuware now graciously acknowledges again) the best experience technologically in online retail."

"My statistics are higher than ever before to optimize the business value of every digital transaction, especially on mobile devices," said John Van Siclen, general manager of Compuware's APM business unit. "The 2013 Best of the Web award winners like Overstock are focused on executing a performance optimization strategy that delivers a competitive advantage in online experience and digital customer interaction."

The comprehensive report, "[Best of the Web 2013 Compuware Awards Performance Awards](http://BestoftheWeb2013.Compuware.Awards.Performance.Awards)" features all 2013 category winners and detailed results of each winner's performance.

About Overstock.com

Overstock.com (NASDAQ: OSTE) is a discount online shopping retailer based in Salt Lake City, Utah that sells a broad range of products including furniture, home, bedding, electronics, clothing, jewelry and cars. Overstock.com, a full trade department dedicated to selling artisan-crafted products from around the world offers additional unique items. www.SmallBusiness.com supports small businesses across the United States by providing them a national customer base. The National State of the Music Consumer Usage Report placed Overstock.com among the top five most visited mass merchandiser websites in 2011. The NRF Foundation/American Express 2011 Customer Choice Awards ranked Overstock.com #4 in customer service among all U.S. retailers. Overstock.com sells internationally under the name O.co. Overstock Shopping <http://www.Overstock.com> and <http://go.com/overstock.com> regularly posts information about the company and other related matters under investor.Overstock.com on its website.

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This press release contains certain forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. Such forward-looking statements include, but are not limited to, statements regarding the focus of the company. Additional information regarding factors that could materially affect results and the accuracy of the forward-looking statements contained herein may be found in the Company's Form 10-Q for the quarter ended September 30, 2013 which was filed with the SEC on October 24, 2013, and any subsequent filings with the SEC.

SOURCE: Overstock.com, Inc.

Media Contact: Kirstie Burden, Overstock.com, Inc., +1 (801) 947-3116, kirstie@overstock.com; Investor Contact: Mark Harden, Overstock.com, Inc., +1 (801) 947-5406, mharden@overstock.com