

Auna S.A.A. Terms and Conditions of Use

TERMS AND CONDITIONS OF USE

This document (hereinafter, “**Terms and Conditions**”) regulates the access and use of the services provided by AUNA S.A.A (hereinafter, “**AUNA**”) to the Users (as defined below), by means of the web site aunainvestors.com (hereinafter, the “**Website**”).

The Website is a virtual space that provides investors and potential investors (hereinafter, the “**Users**”) financial and stock market information of AUNA, an organization whose main commitment is to bring health and well-being to its affiliates and patients, made up of 14 health care facilities in 7 cities of Peru and Colombia.

The Terms and Conditions stated in this document will be applicable to any agreement made by and between Users and AUNA. By using the Website, Users declare to have read the Terms and Conditions and express their agreement and acceptance. Any person who does not accept or is in disagreement with these Terms and Conditions, which are mandatory and binding, must not use the Website.

I. TERMS OF USE

1. Use of the Website

Access to the Website is free, except for the cost of the internet connection contracted by the Users, which will be the sole responsibility of the aforementioned. Users may only access the Website through authorized means.

Access to the Website is reserved for those who have the legal capacity to conclude contracts. In this sense, the Users of the Website declare to have reached or be over 18 years old. In case a minor uses the Website, the obligations in connection with such use will be assumed by his/her legal representative.

Prior to accessing the Website, Users must read, understand and accept all the conditions established in these Terms and Conditions and in our Privacy Policy available at aunainvestors.com/English/privacy-policy/default.aspx.

The Users undertake to use the Website with honesty, responsibility and respect for AUNA and other Users. In this regard:

- Users may use the Website solely and exclusively to view and request financial and stock market information about AUNA. Any other use different from the previous one is prohibited.
- Users may not use the Website to transmit, store, promote or disclose data or content that affects AUNA, other Users, or the reputation or image of the aforementioned. It is also expressly prohibited to manually or automatically collect information from the Website for any use other than those stated in these Terms and Conditions, without AUNA's express prior consent.

- Users may not carry out damage or alteration to the Website, nor attempt to access restricted information or resources. They also undertake not to introduce or spread computer viruses or any other physical or logical systems that are likely to cause any type of damage to the Website.
- Users undertake to use the content of the Website in a suitable, responsible and legal manner in accordance with the governing law, the Terms and Conditions, morality and good manners, and public order. In the event of a violation of these Terms and Conditions, AUNA may restrict the use of the Website to the infringers.

2. Website Content

Users may register on the Website for three different purposes: (i) fill out a form to request AUNA's Annual Report or Annual Power of Attorney; (ii) subscribe to the Investor Newsletter to receive newsletters on events and presentations, quarterly report, annual report, SEC information (hereinafter, the "**Investor Alerts**"); and/or, (iii) read information about AUNA's news, calendar of events, presentations, publications, financial information, among others.

The personal data that Users may provide for the aforementioned purposes will be integrated into a personal database owned by AUNA. For more information, refer to the Privacy Policy aunainvestors.com/English/privacy-policy/default.aspx. Users may cancel the subscription to any of the Investor Alerts in the "Cancel subscription" section located on the Website.

AUNA may suspend or cancel a subscription when there are signs of falsity, identity theft, fraudulent use or there is any violation of these Terms and Conditions. Such situation will be duly notified to Users through the contact information indicated at the time of subscription.

II. WARRANTIES

AUNA informs its Users that the Website could present limitations of availability and continuity in its operation, for reasons of maintenance or actions that are beyond the control of AUNA. In these cases, AUNA will make all reasonable efforts to resume the proper operation of the Website. However, AUNA notifies its Users about the aforementioned limitations so that they take the corresponding precautions, and AUNA shall under no circumstances be responsible for damages that might derive from (i) lack of availability or accessibility to the Website for the reasons stated above; (ii) interruptions in the operation of the Website or computer breakdowns, beyond the control of AUNA, such as telephone faults, disconnections, delays or saturations caused by deficiencies or overloading of telephone lines, data centers, of the Internet system or of other electronic systems occurring in the course of operation thereof; and, (iii) other damage that might be caused by third persons by means of unauthorized intrusions beyond the control of AUNA.

AUNA adopts the necessary and reasonable security measures for the operation of the Website. However, these measures do not necessarily guarantee the absence of viruses or other elements on the Website, introduced by third persons, beyond the control of AUNA, that might cause alterations in the physical or logical systems of the Users or in the electronic documents and files stored on their systems. Consequently, AUNA shall not be responsible for damages that might derive from the presence of viruses or other elements, beyond the control of AUNA, that might cause alterations in the physical or logical systems, electronic documents or files of the Users.

III. INTELLECTUAL PROPERTY

Users shall respect the integrity and inalienability of the Website and all the intellectual property rights included therein, as a whole or each of its elements, including but not limited to the design of the Website, combination of images and colors, trade dress, trademarks and slogans, programs, databases, files, networks, codes, software and other functionalities. It is prohibited to copy, modify, distribute, sell or lease any of the parts of the Website. Nor can they modify, alter, manipulate, or reverse engineer AUNA's software or extract the source code.

IV. LIABILITY ON MISUSE

In the event of a violation of these Terms and Conditions, AUNA may bring the pertinent legal actions, as well as request compensation for the damages that such violation would have caused. In the event that one or more Users or any third person initiate a claim or bring legal action against AUNA for acts not attributable to AUNA, in accordance with the provisions established in these Terms and Conditions, each and every one of those involved in such claims or actions exempts from responsibility to AUNA and its directors, managers, employees, agents, operators, representatives and proxies.

V. COMPLAINTS AND QUERIES

In case the Users wish to register a claim or make any query about the services provided by AUNA, they may do so via email contact@aunainvestors.com.

VI. MODIFICATION OF TERMS AND CONDITIONS

AUNA may make changes to the Terms and Conditions, according to modifications or requirements of the governing law, or due to adjustments and improvements to the Website. In case these changes involve any damage to the User, AUNA will notify them to the email registered on the Website, prior to the effective date of such changes, so that Users can notify AUNA of their acceptance; in case they do not, they may stop using the Website. The use of the Website implies full acceptance of these Terms and Conditions.

VII. GOVERNING LAW

These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Peru, subject to the competence and jurisdiction of the Judges and Courts of Lima, Peru.