

# 1<sup>st</sup> Quarter 2023 Update

Count on **more**®

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***Board of Directors***

***Forward-Looking Statements***

***Non-GAAP Reconciliations***

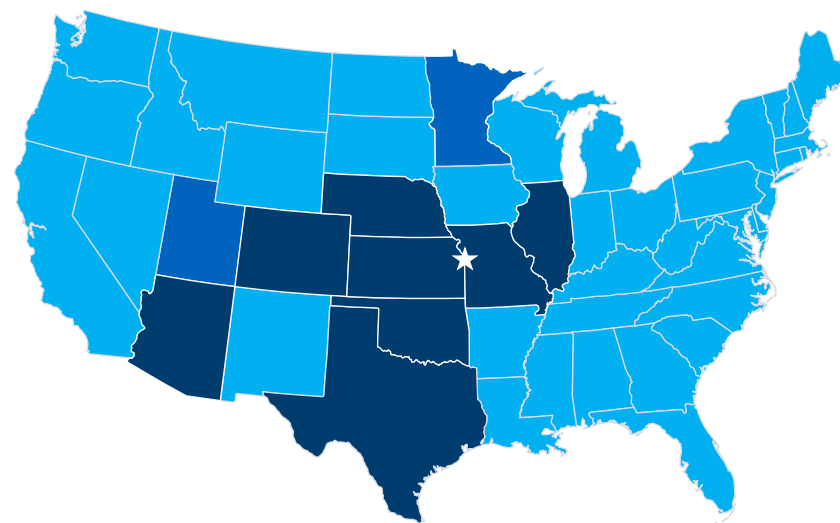
***Peer Group***

# Corporate Overview



## Highlights

|                                                                |               |
|----------------------------------------------------------------|---------------|
| Founded                                                        | 1913          |
| Ticker                                                         | UMBF - Nasdaq |
| Market Cap                                                     | \$2.8 B       |
| Total Assets                                                   | \$40.6 B      |
| Gross Loans                                                    | \$21.8 B      |
| Total Deposits                                                 | \$31.9 B      |
| Private Wealth Customer Assets <sup>(1)</sup>                  | \$15.4 B      |
| Institutional Assets Under Administration (AUA) <sup>(2)</sup> | \$411.5 B     |
| Common Equity Tier 1 Capital Ratio                             | 10.57%        |
| Total Risk Based Capital Ratio                                 | 12.49%        |
| ROE                                                            | 13.76%        |
| ROTCE <sup>(3)</sup>                                           | 15.37%        |
| Op. ROTCE ex. AOCI <sup>(3)</sup>                              | 12.21%        |
| Net Charge-Offs / Avg Loans                                    | 0.09%         |
| NPLs / Total Loans                                             | 0.07%         |
| ACL / Total Loans                                              | 0.97%         |
| Fee Income / Revenue                                           | 35.0%         |



★ **UMB Financial Corporation Headquarters**

### ■ UMB Bank Presence

- 91 banking centers
- 233 ATMs

### ■ Expansion Markets

- Twin Cities - MN
- Salt Lake City - UT

### ■ National Presence

- Asset-based lending
- Healthcare Services
- Private Wealth Management & Personal Trust
- Specialized Lending Verticals
- Corporate Trust
- Capital Markets <sup>(4)</sup>
- Fund Services

### International Presence

- UMBF Trust & Agency Services – Dublin, Ireland

# Business Model

## Our Diverse Foundation



### Commercial & Personal Banking Services

1Q'23 Revenue: \$232.6 million. 1Q'23 Average Deposits: \$20.4 billion



#### Commercial

Average loans: **\$17.9B** <sup>(1)</sup>

Average deposits: **\$14.2B**

- C&I lending
- Small business lending
- CRE & Construction lending
- Specialized Expertise:
  - Agribusiness
  - Energy
  - Practice finance
  - Mezzanine debt & equity investments
  - Aviation
  - Asset-based lending
  - Beverage
- Treasury management
- Merchant payments



#### Consumer

Average loans: **\$2.9B** <sup>(1)</sup> <sup>(2)</sup>

Average deposits: **\$6.2B**

- Retail deposit & lending services through 91 branches and online
- Private banking services
- Consumer mortgage



#### Private Wealth

AUM = **\$11.4B**

AUA = **\$4.0B**

- Financial planning
- Investment management
- Trust & custody
- Estate planning
- Family office
- Business exit planning

### Institutional Banking Services

1Q'23 Revenue: \$139.3 million. 1Q'23 Average Deposits: \$11.2 billion



Institutional Banking provides solutions for the entire marketplace; **\$411.5 billion in AUA.** <sup>(3)</sup>

#### Corporate Trust

- Bond trustee, paying agent & escrow services

#### Institutional Custody

- Domestic & international custody services

#### Fund Services

- Fund accounting, fund administration & transfer agency

#### Specialty Trust & Agency Solutions

- Default workout & successor trustee services
- Aviation, ABS & loan agency services

#### Capital Markets Division <sup>(4)</sup>

- Fixed income sales & trading
- Public finance

#### Investor Solutions

- Banking, cash management & specialty services for financial firms

#### Healthcare Services

- Health savings & benefit spending accounts
- Healthcare payment solutions

Balances at, or for quarter ended, 03/31/23 (1) Loan balances exclude credit card; (2) Includes consumer plus residential real estate loans to retail & private banking clients; (3) Includes AUA in Fund Services/custody, corporate trust & Healthcare Services; (4) Products offered through UMB Bank Capital Markets Div.: NOT FDIC INSURED | MAY LOSE VALUE | NOT BANK GUARANTEED.

# Beyond Financials

## Our Culture



### Our Vision

*the*  
**unparalleled  
customer  
experience**

### Our Commitment

**An unwavering commitment to  
doing more for our customers.**

#### **Customers First**

We do the unparalleled to create an environment that consistently exceeds the expectations of our customers.

#### **Integrity & Trust**

We demonstrate our uncompromising honesty and integrity to earn the trust of everyone we serve.

#### **Performance & Strength**

We achieve sustainable greatness by delivering on our promise, remaining independent and maintaining financial soundness.

#### **Associate Spirit**

We rely upon our people and their collective attitude and skills to differentiate us from our competitors.

#### **Inclusion & Diversity**

We believe an inclusive and diverse culture energizes the workplace and ignites innovation.

# Beyond Financials

## Our Culture



Creating an unparalleled customer experience requires a culture where our people feel part of something more, something bigger. We foster this experience through our policies, our business decisions and our expectations of each associate.



# Beyond Financials

## Our Commitment to Corporate Citizenship



### Inclusion & Diversity



*We want our company to be as diverse as the world we live in.*

- As an early CEO Action for Diversity and Inclusion signatory, we regularly review progress of our inclusion strategy with executives and our board of directors
- Eight Business Resource Groups (BRGs) help us understand the needs of our associates, customers and communities and turn empathy into action
- In 2022, 36% of all UMB hires were people of color, 56% were women and 6% were veterans
- Diversity among executive leadership team – 53%; 8 of 15 members

### Community Impact



*Associate volunteerism and corporate philanthropy help build strong community partnerships.*

- \$9.0 million in company donations and sponsorships in 2022, supporting underserved communities' housing needs, small business efforts, education and emerging talent
- Nearly 1,000 participants in our workplace giving campaign supporting more than 700 qualified nonprofits with pledges of \$65k
- Associates receive 16 hours of paid Volunteer Time Off (VTO) annually, and participants logged nearly 7,500 hours of volunteer time, despite some continuing impact from the pandemic
- School of Economics provides interactive, educational experiences through curriculum-based field trips for students each year. UMB leases space in downtown KC to the nonprofit for \$1. 250 UMB volunteer hours reached more than 4,500 students in 2022

### Strong Corporate Governance



*Effective governance practices preserve the confidence and trust of our stakeholders.*

- 12-person board of directors, with 10 independent members, a lead independent director, and 100% independence on board committees
- 33% board diversity
- Deliberate selection criteria which includes diversity standards in the board nomination process
- Robust risk oversight with distinct risk management committees: enterprise risk, asset and liability, and credit
- Board oversight of the executive ESG Committee

### Efficient & Sensible Resource Use



*UMB recognizes the undeniable importance of sustainable business practices.*

- 80 UMB buildings use automated systems to conserve energy, with a goal to include all UMB properties by year-end 2023
- More than 192k Kilowatt hours generated from solar panels
- Exterior lighting upgrades to LED saved nearly 678k Kilowatt hours; committed to convert all locations by year-end 2023
- 2022 recycling efforts produced nearly 15k pounds of comingled recycling, 8k pounds of cardboard and 360 pounds of recycled batteries
- Beehives housed at a Denver branch support the local honeybee population, with a peak population of 210k bees. In 2022, we harvested 300 pounds of edible honey and 6 pounds of wax

The background of the slide is a blue-tinted photograph of the Denver skyline. In the foreground, there is a lake with a fountain on the left and a large, light-colored building with two towers in the center. The city skyline is visible in the background, with several tall buildings and mountains in the distance.

# Our Investment Thesis

# Investment Thesis

## Our Opportunity



### Runway for Growth

#### **Solid capital levels and ample liquidity sources**

- Strong regulatory capital ratios
- Access to multiple contingent funding sources

#### **Diverse deposit base across multiple lines of business, customer segments and geographies**

- No one commercial sector represents more than 5% of total average deposits
- Long-tenured relationships: ~55% of our deposit accounts have been with us for more than 10 years.

#### **Track record of strong loan growth – opportunities remain**

- Underpenetrated across our geographic footprint, focused on market share gains
- Underpenetrated vertically on an asset class basis; built out specialized teams

#### **Flexible balance sheet well-positioned for changing interest rate environments**

- Above peer earning asset growth
- 67% of loans reprice within 12 months
- Lower loan-to-deposit ratio provides flexibility
- > \$1.6 billion of securities cash flow expected within 12 months
- 38% of average deposit balances in DDA

#### **Differentiated revenue profile and growing fee income**

- Revenue from diverse lines of business and verticals provide a natural hedge in all rate environments
- Lower-than-peer reliance on mortgage and NSF/OD revenue

#### **Time-tested underwriting philosophy**

- Unwavering credit standards
- Long-tenured credit team – average of 22 years with UMB
- Chief Credit Officer – 37 years with UMB

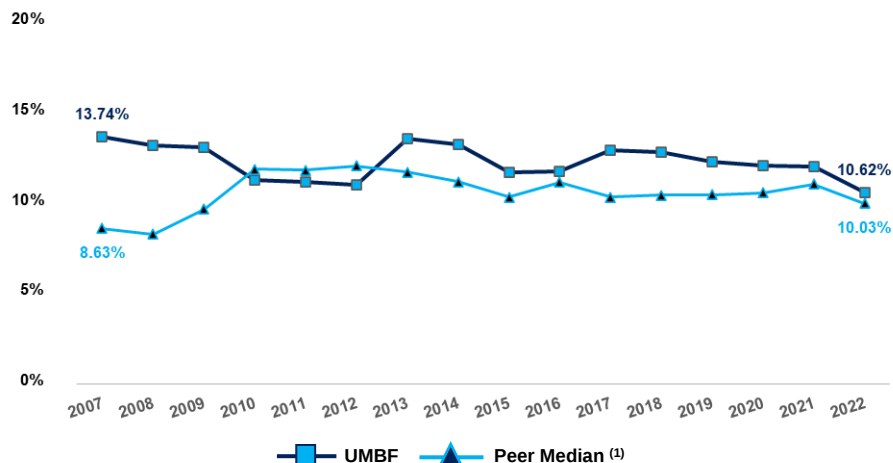
#### **Focus on returning value to shareholders; risk-adjusted returns**

- EPS and tangible book value growth outpace peers over the long-term
- Consistent dividend growth

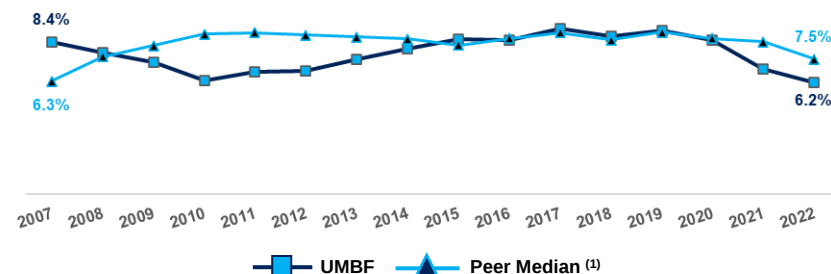
# Capital & Liquidity Supports Growth Outlook



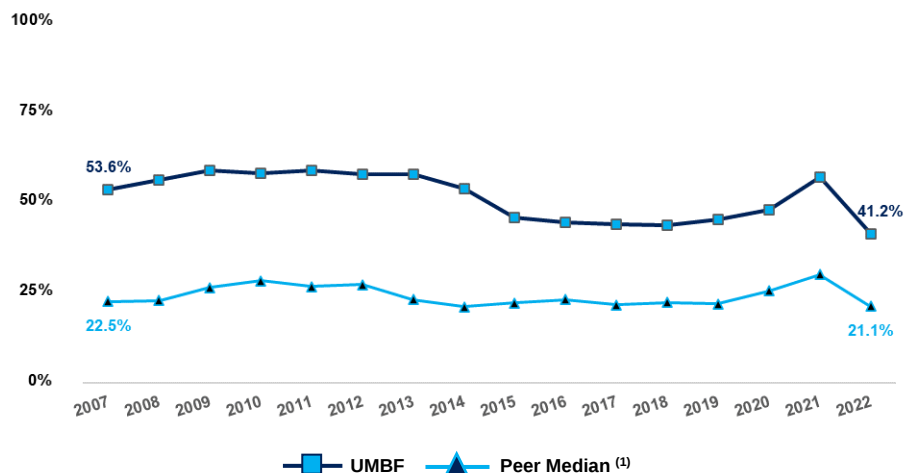
## Tier 1 Capital Ratio



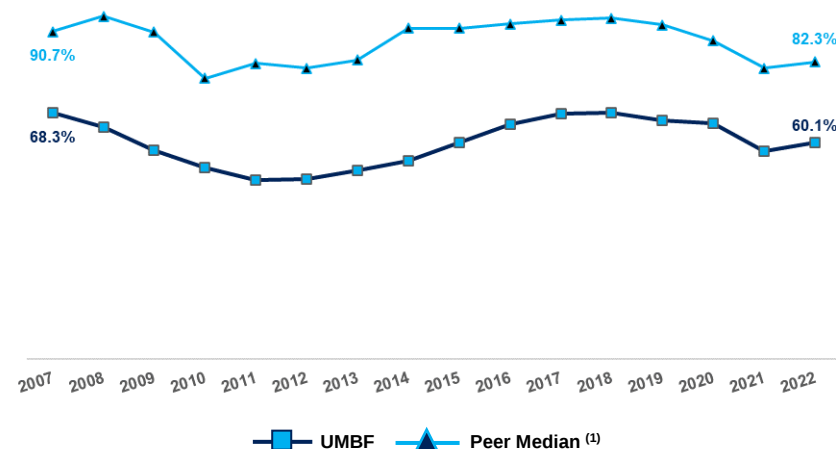
## Tangible Common Equity / Assets <sup>(2)</sup>



## Cash & Securities / Assets <sup>(3)</sup>



## Average Loans / Average Deposits

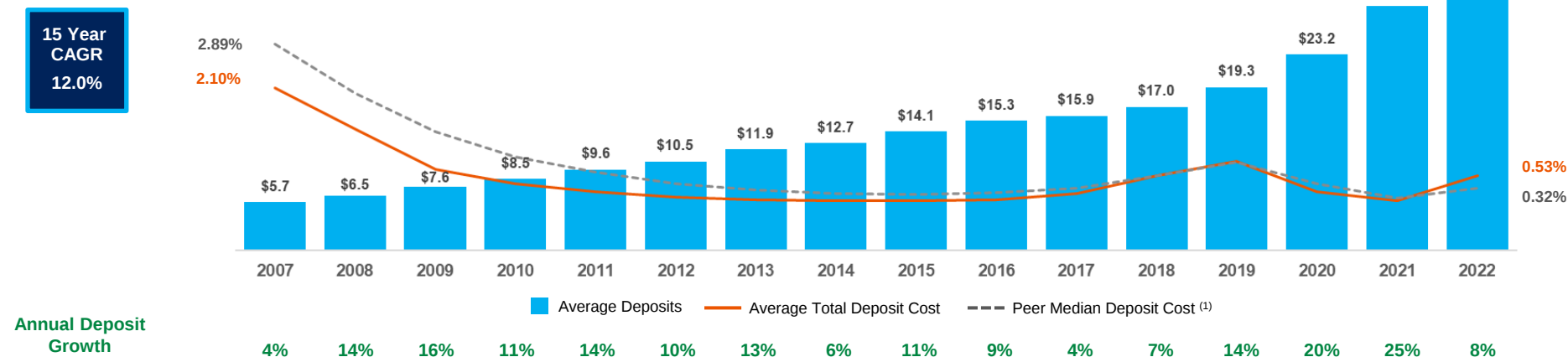


(1) UMB traditional peers (15 banks), as of latest available annual period. Source: S&P Global Market Intelligence; (2) Non-GAAP measure. See reconciliation on slide 50; (3) As defined by S&P Global: "Cash, cash equiv. & investment securities/assets;"

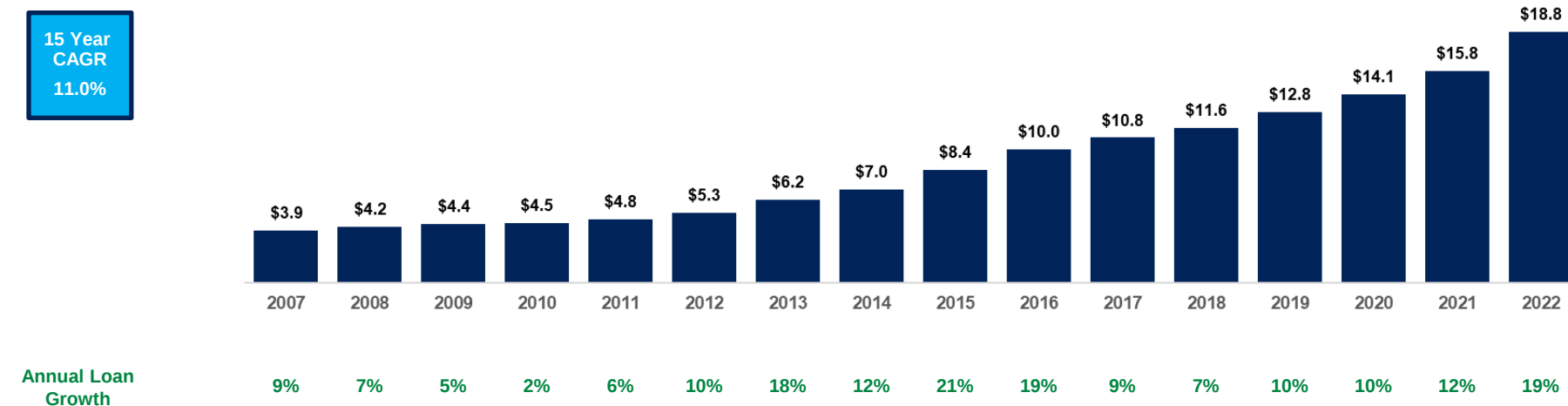
# Balance Sheet Growth Across All Business Cycles



## Average Deposits



## Average Loans



Average annual balances in billions.

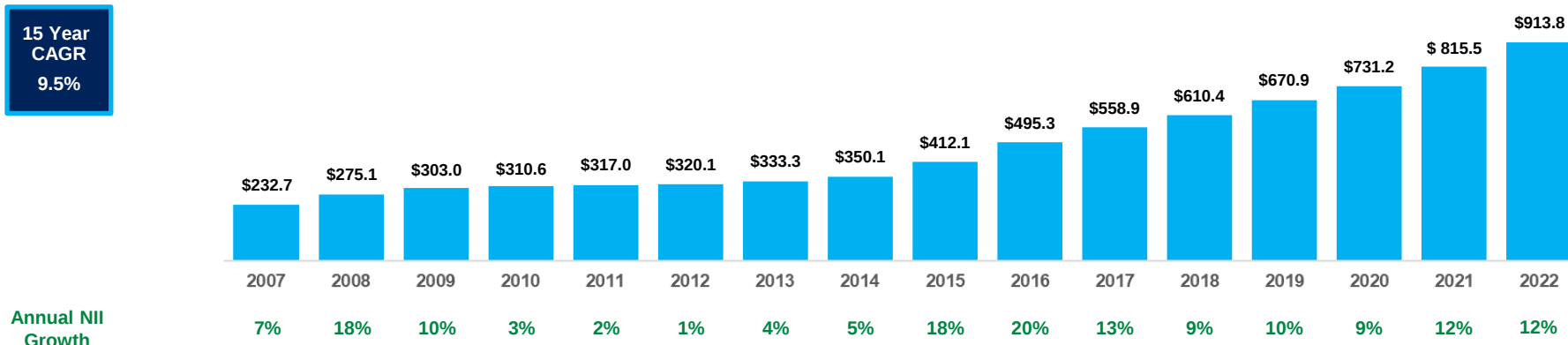
(1) UMB traditional peers (15 banks), as of latest available annual period. Source: S&P Global Market Intelligence. Peer group defined on slide 52; (2) Excludes PPP balances for '20 – '22.

# Differentiated Revenue Profile

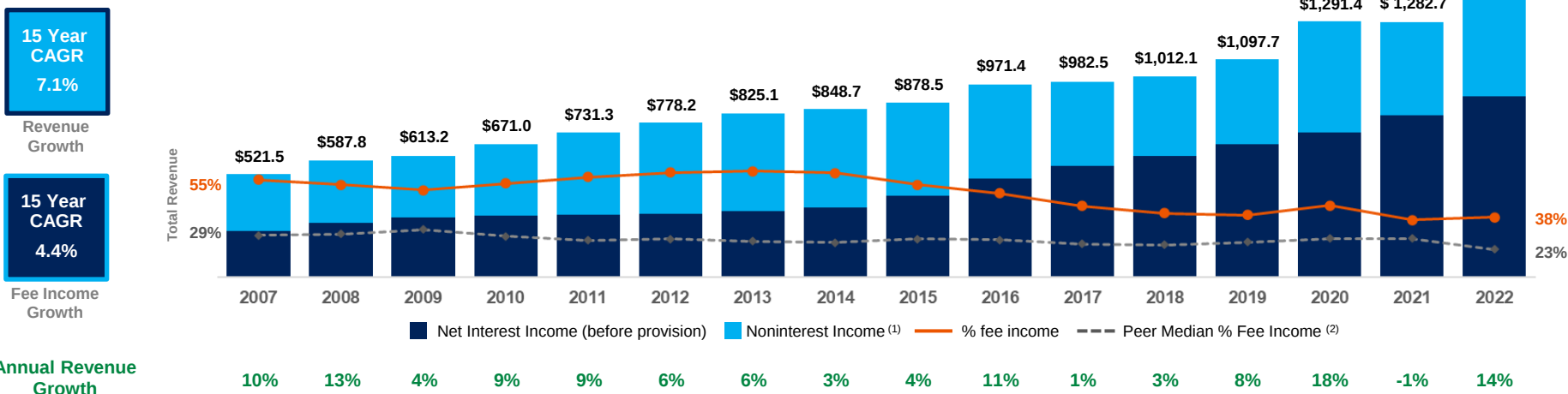
## Multiple Sources of Growth



### Net Interest Income



### Fee Income Provides Diversity



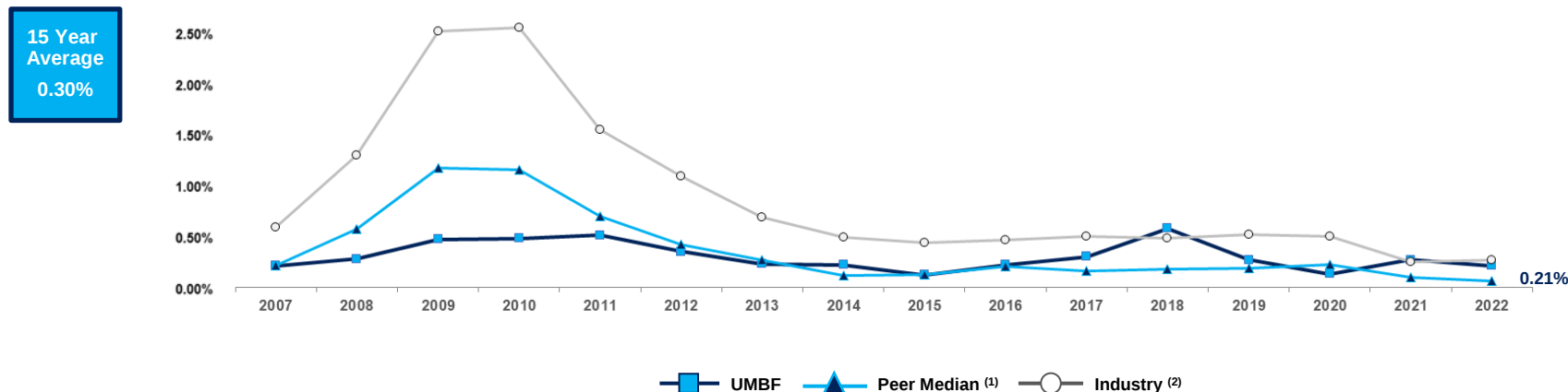
Dollars in millions.

(1) Fee income prior to 2017 contains income from discontinued operations; (2) UMB traditional peers (15 banks) as of latest available annual period. Source: S&P Global Market Intelligence.

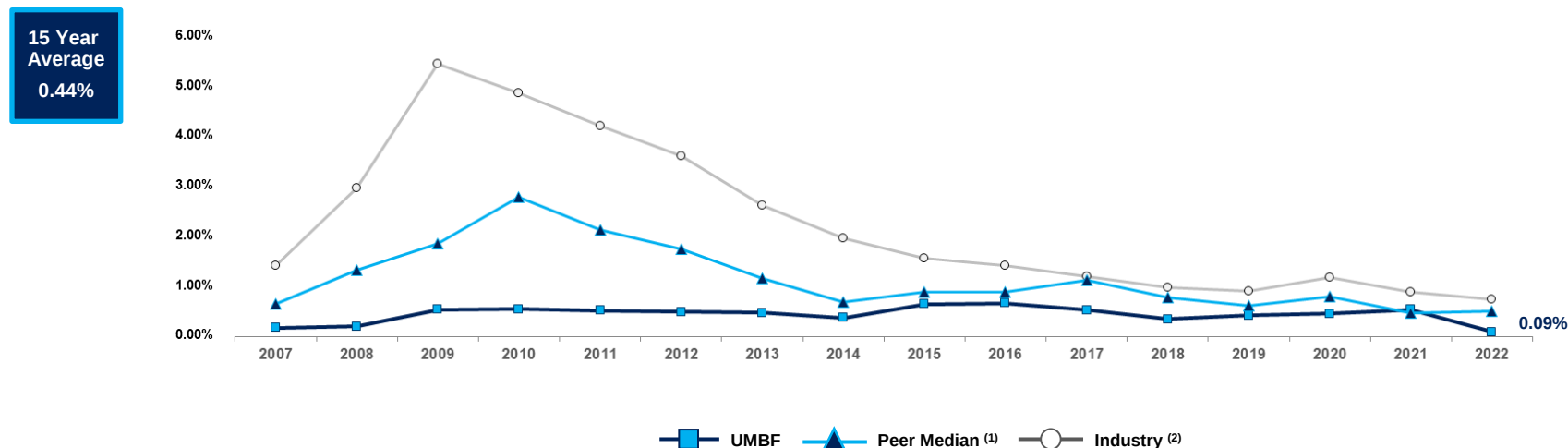
# Resilient Credit Metrics Through All Economic Environments



## Net Charge-Offs / Average Loans



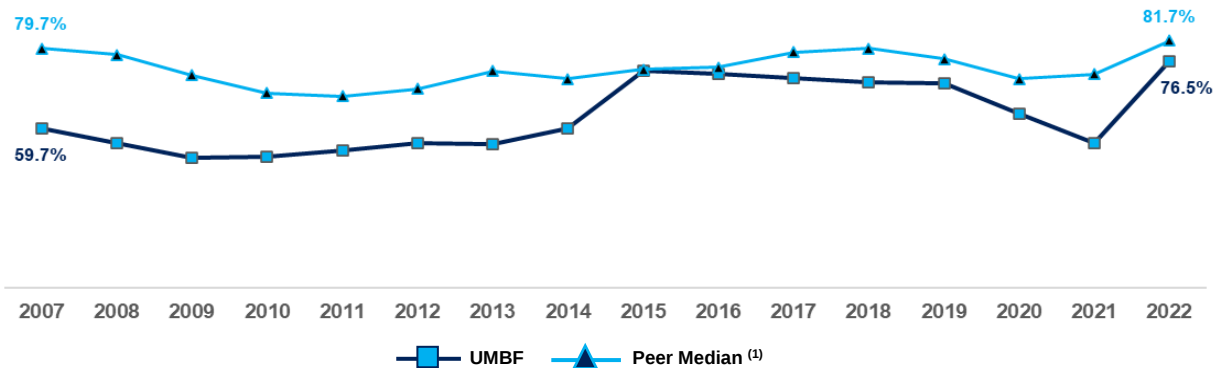
## Nonperforming Loans / Loans



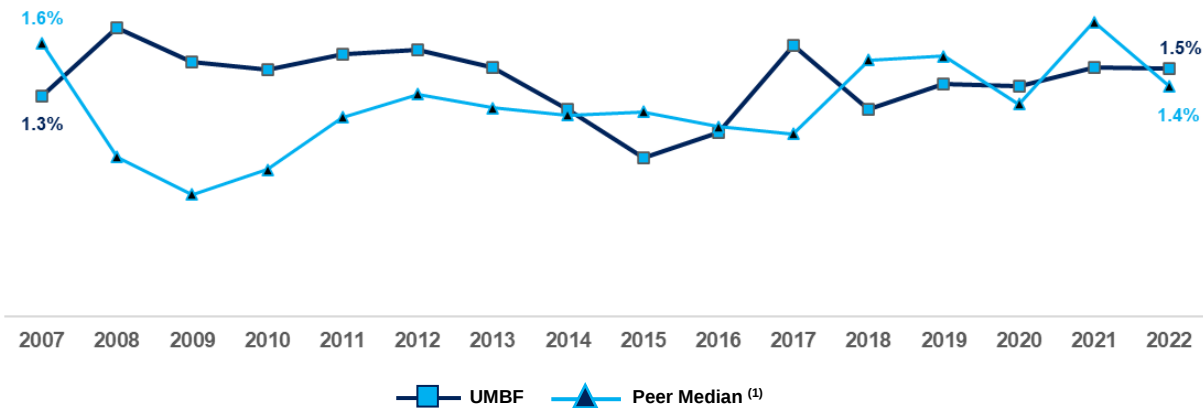
# Risk-Adjusted Returns Rowing Close to Shore



Risk=Weighted Assets / Assets



Return on Risk-Weighted Assets



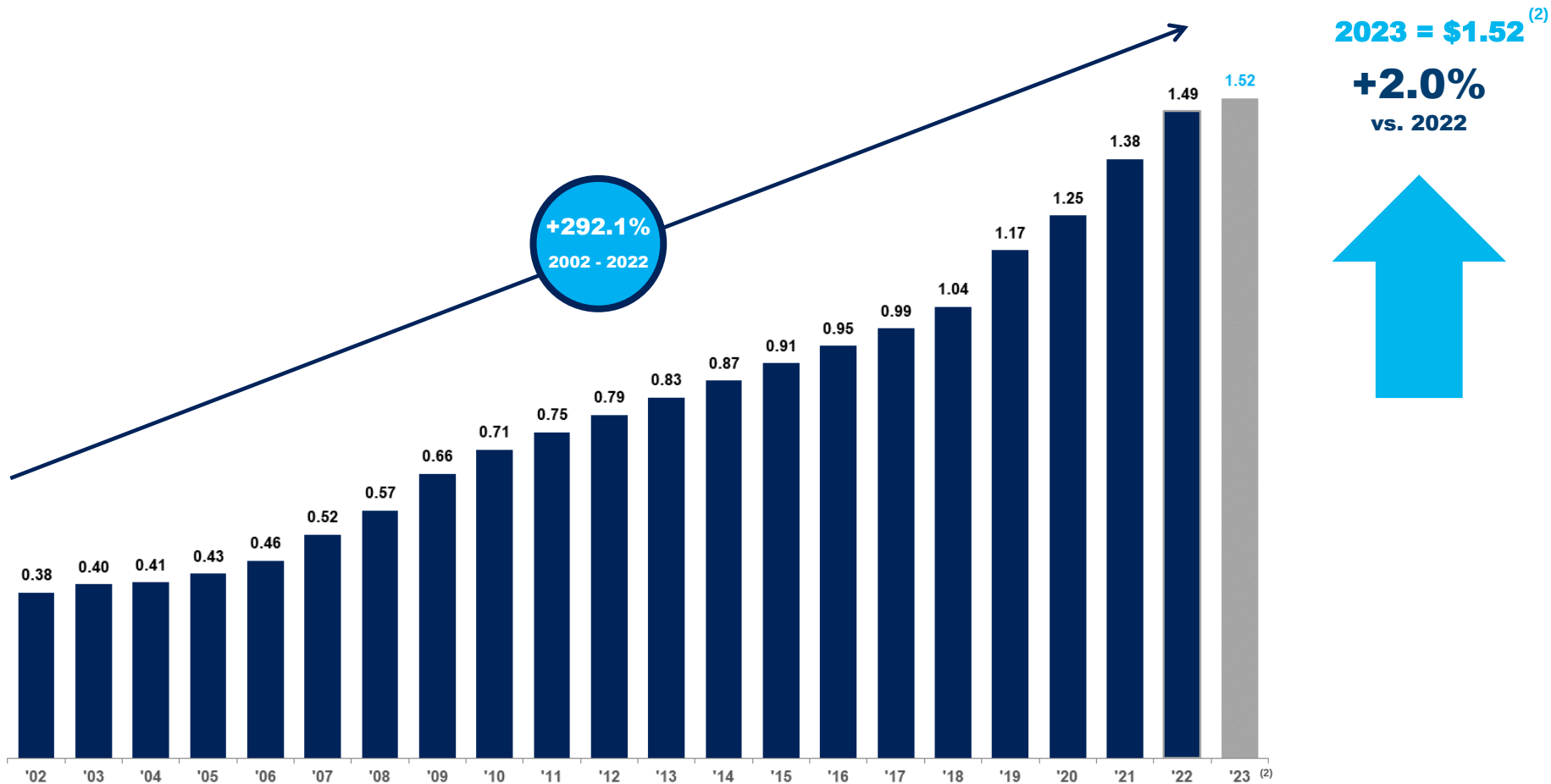
(1) UMB traditional peers (15 banks), data as of latest available annual period. Source: S&P Global Market Intelligence.

# Dividend Trends

## Sustained Growth



Annual Dividends Declared <sup>(1)</sup>

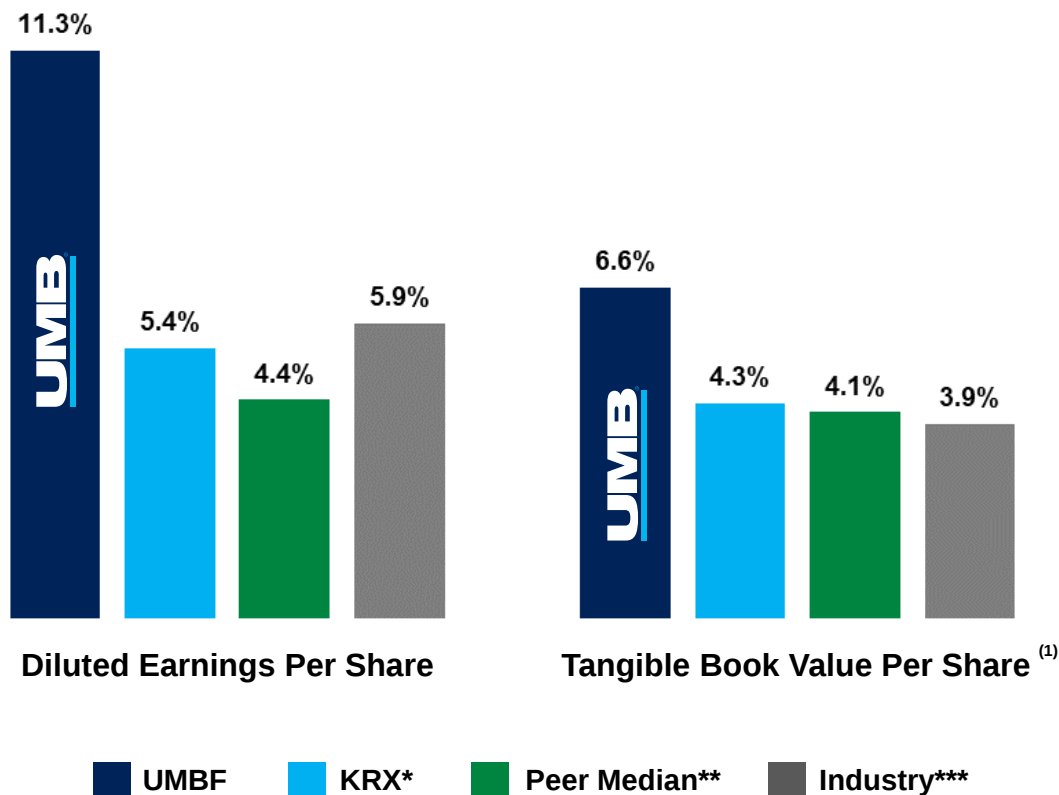


(1) Dividends adjusted for 2-for-1 stock split in 2006. (2) Annualized 2023 full-year dividend assumes all 4 quarters are \$0.38/share, consistent with 1Q and 2Q 2023 dividends. The Board of Directors may declare dividends of different amounts in future quarters.

# Outperformance Building Long-Term Value



## 15-Year Compounded Annual Growth Rates 2007 – 2022



\*KBW Nasdaq Regional Bank Index (median of 50 banks); \*\*UMB's traditional peers (median of 15 banks); \*\*\*Median of all publicly-traded banks with data reported for both 2007 and 2022.

(1) Non-GAAP measure. See reconciliation on slide 49. Source: KRX, Peer and Industry data from S&P Global Market Intelligence.

The background of the slide is a blue-tinted aerial photograph of the Dallas skyline. The image shows a dense collection of skyscrapers and buildings, with the Reunion Tower's distinctive twisted spire being a prominent feature in the center. The text is overlaid on this image.

# **1<sup>st</sup> Quarter 2023 Financial Review**

# 1Q 2023 Results At-A-Glance



|                                                                | 1Q '22      | 4Q '22      | 1Q '23      | Linked-Quarter Commentary                                                                                                                                                                                                                                                          |
|----------------------------------------------------------------|-------------|-------------|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Average Loans                                                  | \$ 17,361.1 | \$ 20,294.7 | \$ 21,271.6 | 45% from C&I; 30% from construction; end-of-period growth +\$782mm                                                                                                                                                                                                                 |
| LQ annualized growth %                                         | 16.0%       | 21.0%       | 19.3%       |                                                                                                                                                                                                                                                                                    |
| Average Deposits                                               | 32,580.3    | 31,374.0    | 31,562.4    | \$1 billion increase from March 9; DDA = 38% of average deposits;<br>Total unisured deposits of \$21.3mm at 3/31; as adjusted for affiliate funds and deposits collateralized by bonds = \$13.8mm. Adjusted uninsured ratio = 43%                                                  |
| LQ annualized growth %                                         | 11.9%       | 21.2%       | 2.4%        |                                                                                                                                                                                                                                                                                    |
| Net charge-offs / avg. loans                                   | 0.20%       | 0.04%       | 0.09%       |                                                                                                                                                                                                                                                                                    |
| Nonperforming loans / loans                                    | 0.62%       | 0.09%       | 0.07%       |                                                                                                                                                                                                                                                                                    |
| Net Interest Income                                            | 210.4       | 245.2       | 241.7       | Driven by fewer days in the quarter and unfavorable mix shift in liabilities, offset by strong loan growth                                                                                                                                                                         |
| FTE Net Interest Margin                                        | 2.35%       | 2.83%       | 2.76%       |                                                                                                                                                                                                                                                                                    |
| Provision for Credit Losses                                    | (6.5)       | 9.0         | 23.3        | Driven by macro-economic factors and loan growth                                                                                                                                                                                                                                   |
| Noninterest Income (loss) from equity valuation <sup>(1)</sup> | (0.5)       | (0.4)       | (0.5)       | Strong trust & securities processing income, increased COLI income (with similar offset in deferred compensation expense,) offset by an impairment of \$4.8mm on one bank sub-debt holding                                                                                         |
| Noninterest Income ex. impact of equity valuation              | 124.2       | 125.9       | 130.7       |                                                                                                                                                                                                                                                                                    |
| Total Noninterest Income                                       | 123.7       | 125.5       | 130.2       |                                                                                                                                                                                                                                                                                    |
| Noninterest Expense                                            | 214.8       | 237.8       | 237.1       | Seasonal increases in FICA, payroll taxes & 401(K) match accruals, higher FDIC assessment, increased deferred compensation, and higher amortization related to HSA acquisition, offset by lower incentive accruals from elevated 4Q levels and reduced marketing and legal expense |
| Net Income                                                     | 106.0       | 100.2       | 92.4        |                                                                                                                                                                                                                                                                                    |
| EPS, diluted                                                   | \$2.17      | \$2.06      | \$1.90      |                                                                                                                                                                                                                                                                                    |
| Dividends per share                                            | 0.37        | 0.38        | 0.38        |                                                                                                                                                                                                                                                                                    |
| Operating PTPP income <sup>(2)</sup>                           | 119.4       | 134.1       | 135.4       |                                                                                                                                                                                                                                                                                    |
| Operating PTPP EPS <sup>(2)</sup>                              | \$2.44      | \$2.75      | \$2.78      |                                                                                                                                                                                                                                                                                    |

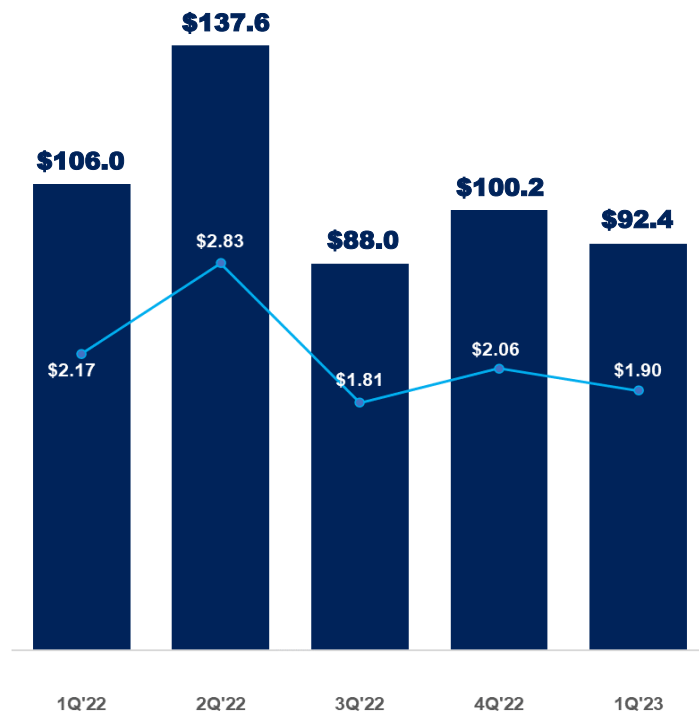
\$ millions, except per share amounts.

(1) Net gains/losses from mark-to-market valuations and any dispositions of equity investments; (3) Non-GAAP measure; reconciled on slide 48.

# 1Q 2023 Earnings Highlights



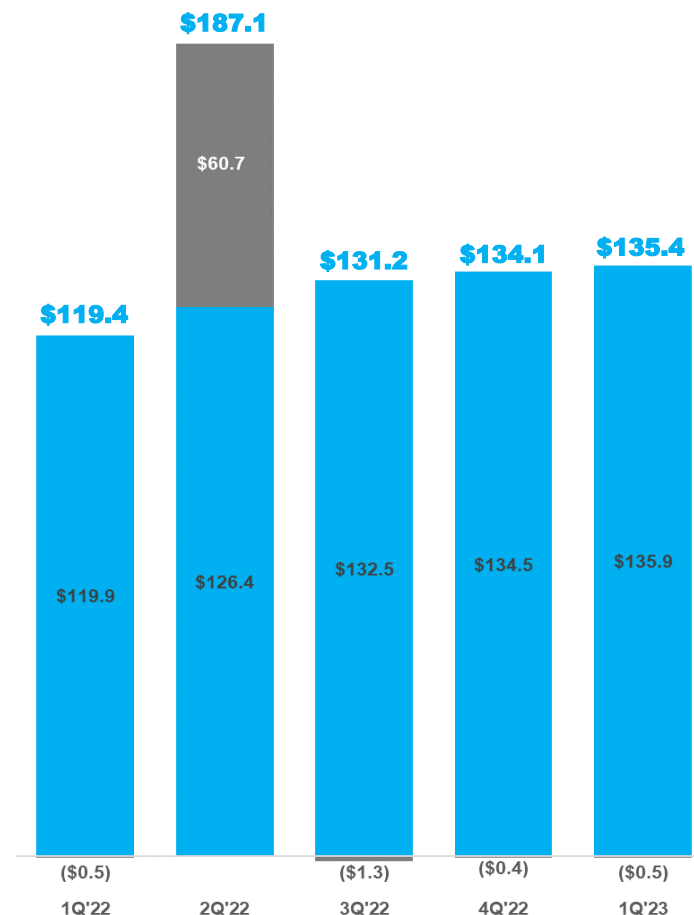
## Net Income



■ Net Income    — Diluted EPS

Dollars in millions, except per share amounts.

## Operating PTPP Income <sup>(1)</sup>



■ Operating PTPP Income from equity investments <sup>(2)</sup>

■ Operating PTPP Income, ex. equity investments

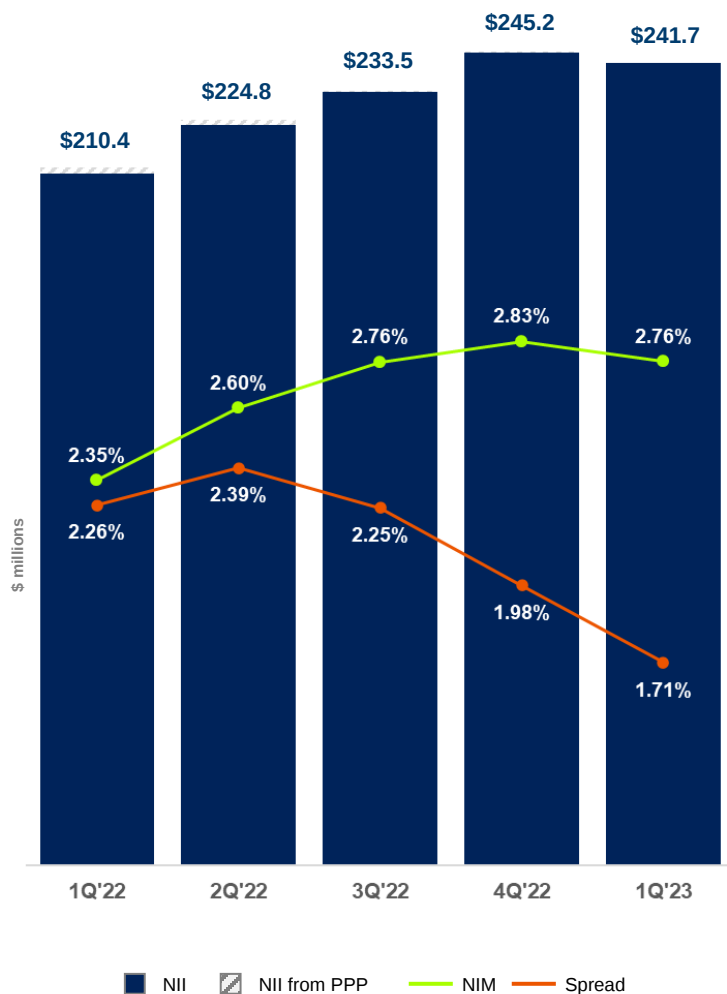
(1) Operating pre-tax, pre-provision income. See reconciliation on slide 48; (2) Net gains/losses related to mark-to-market valuations and any disposition of shares in our equity investments.

# Revenue Trends

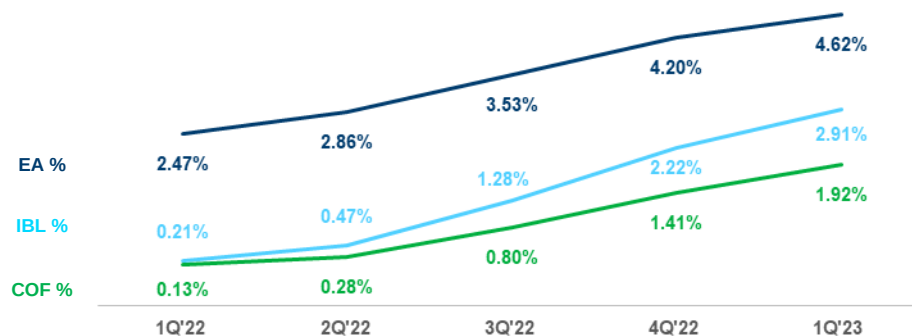


|                                    | 1Q '22          | 2Q '22          | 3Q '22          | 4Q '22          | 1Q '23          | Linked-Qtr. Variance |               |
|------------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|----------------------|---------------|
|                                    |                 |                 |                 |                 |                 | \$ Δ                 | % Δ           |
| Interest Income                    | 221.8           | 248.6           | 300.3           | 366.8           | 408.7           | 41.9                 | 11.4          |
| Interest Expense                   | 11.4            | 23.8            | 66.9            | 121.6           | 167.1           | 45.4                 | 37.3          |
| <b>Net Interest Income</b>         | <b>\$ 210.4</b> | <b>\$ 224.8</b> | <b>\$ 233.5</b> | <b>\$ 245.2</b> | <b>\$ 241.7</b> | <b>\$ (3.5)</b>      | <b>(1.4%)</b> |
| Trust & securities processing      | 59.5            | 58.9            | 59.6            | 59.2            | 62.4            | 3.2                  | 5.3           |
| Trading & investment banking       | 5.4             | 7.1             | 5.4             | 5.3             | 5.3             | 0.1                  | 1.1           |
| Deposit Service Charges            | 24.6            | 20.8            | 19.9            | 19.8            | 21.2            | 1.4                  | 7.1           |
| Insurance fees and commissions     | 0.3             | 0.2             | 0.4             | 0.5             | 0.3             | (0.2)                | (40.3)        |
| Brokerage fees                     | 3.5             | 12.4            | 13.8            | 13.3            | 13.7            | 0.3                  | 2.6           |
| Bankcard fees                      | 16.6            | 17.8            | 19.4            | 19.6            | 18.2            | (1.4)                | (7.3)         |
| Net inv. securities gains (losses) | (0.5)           | 60.7            | (1.3)           | (0.4)           | (5.3)           | (4.9)                | NM            |
| Other income                       | 14.2            | (1.7)           | 11.6            | 8.3             | 14.6            | 6.3                  | 75.6          |
| <b>Total noninterest income</b>    | <b>\$ 123.7</b> | <b>\$ 176.3</b> | <b>\$ 128.7</b> | <b>\$ 125.5</b> | <b>\$ 130.2</b> | <b>\$ 4.7</b>        | <b>3.7%</b>   |
| <b>Total Revenue</b>               | <b>\$ 334.0</b> | <b>\$ 401.1</b> | <b>\$ 362.2</b> | <b>\$ 370.7</b> | <b>\$ 371.9</b> | <b>\$ 1.2</b>        | <b>0.3%</b>   |

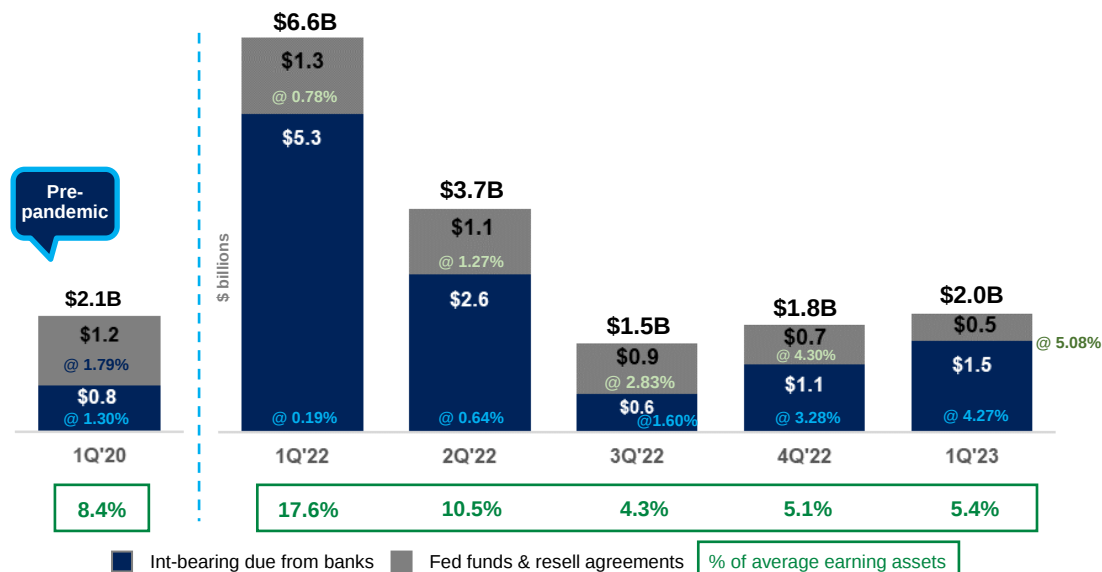
# Net Interest Income



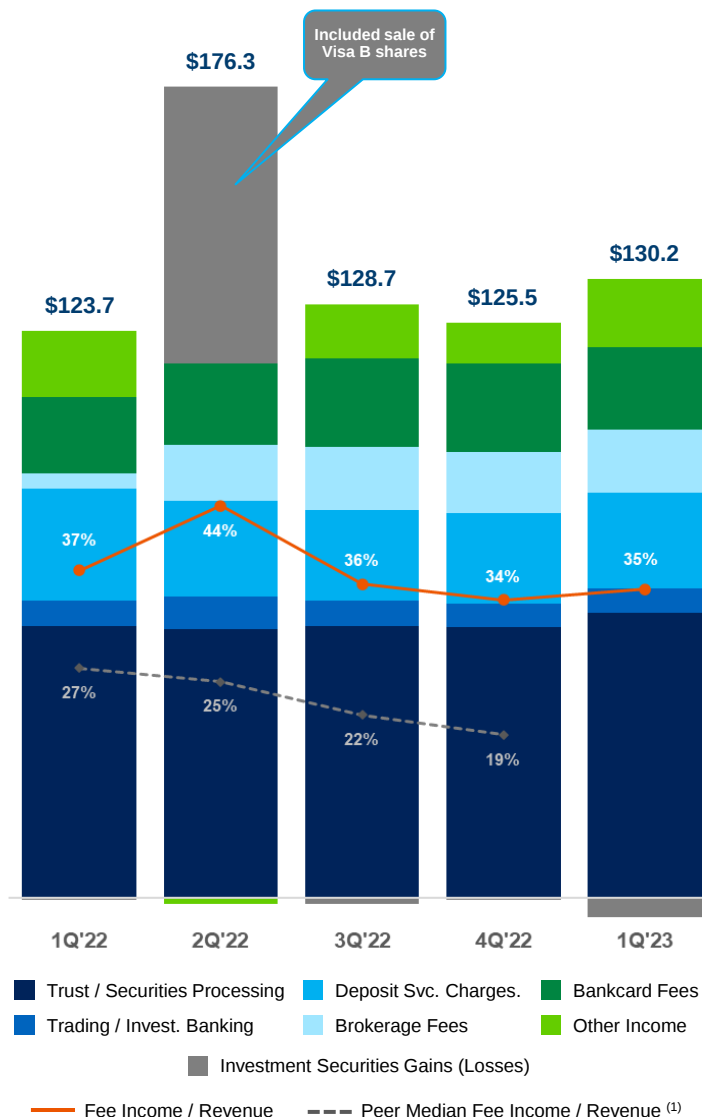
## Asset Yield and Liability Cost Trends



## Liquidity Trends Impact NIM



# Noninterest Income



## Current Quarter Drivers

**Noninterest income increased \$4.7mm, or 3.7%, vs. 4Q'22. Primary drivers:**

- Increases in market-related income, including a \$4.0mm increase in company-owned life insurance income, and a \$1.8mm increase in derivative income, both included in other income. The increase in COLI is offset by a similar increase in deferred compensation expense; and
- An increase of \$3.2mm in trust & securities processing income, driven by increased customer activity and volume.
- Partially offset by a decrease of \$4.9mm in investment securities gains, largely driven by an impairment loss on an AFS security recorded in 1Q'23.

## Composition / Changes in Inv. Securities Gains (Losses) and Trust & Securities Processing

|                                             | 1Q'22          | 4Q'22          | 1Q'23          | LQ Variance    |             |
|---------------------------------------------|----------------|----------------|----------------|----------------|-------------|
|                                             |                |                |                | \$ Δ           | % Δ         |
| <b>Investment Securities Gains (Losses)</b> |                |                |                |                |             |
| Equity securities                           | (0.5)          | (0.4)          | (0.5)          | (0.1)          | NM          |
| AFS debt securities                         | -              | -              | (4.8)          | (4.8)          | NM          |
|                                             | <b>\$(0.5)</b> | <b>\$(0.4)</b> | <b>\$(5.3)</b> | <b>\$(4.9)</b> | <b>NM</b>   |
| <b>Trust &amp; Securities Processing</b>    |                |                |                |                |             |
| Personal Banking                            | 14.0           | 12.7           | 13.2           | 0.5            | 3.7         |
| Institutional Banking                       |                |                |                |                |             |
| Fund Services                               | 33.3           | 33.7           | 34.6           | 0.9            | 2.6         |
| Corp. Trust & Inst. Asset Mgmt.             | 12.2           | 12.8           | 14.6           | 1.8            | 14.1        |
|                                             | <b>\$59.5</b>  | <b>\$59.2</b>  | <b>\$62.4</b>  | <b>\$3.2</b>   | <b>5.3%</b> |

# Noninterest Expense



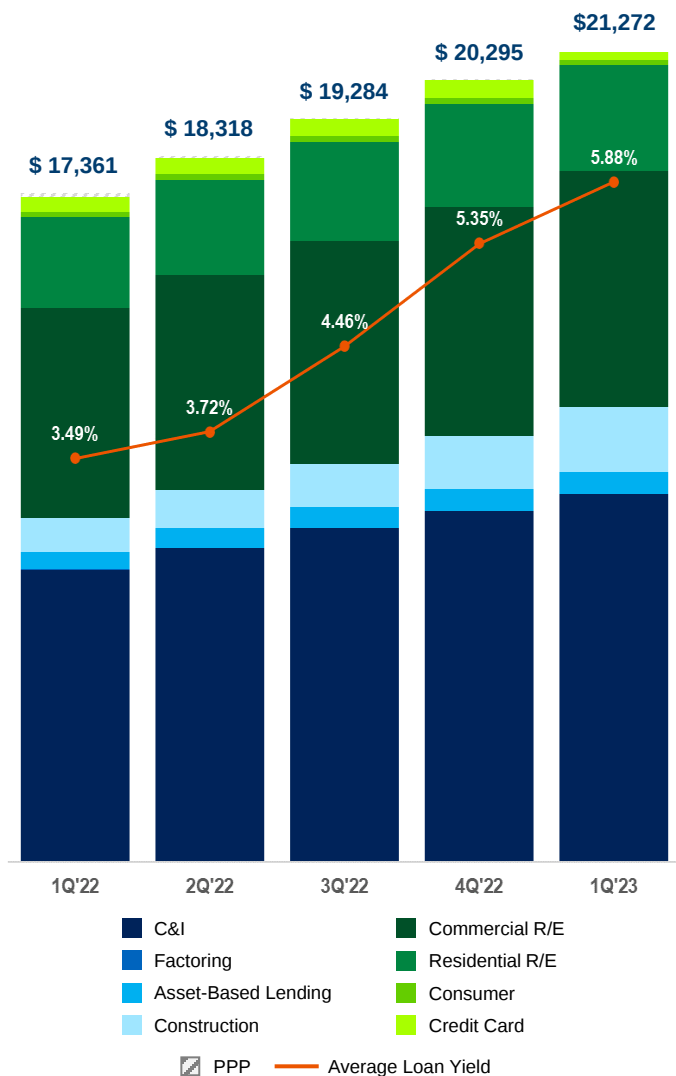
|                                  | 1Q '22          | 2Q '22          | 3Q '22          | 4Q '22          | 1Q '23          | Linked-Qtr. Variance |               |
|----------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|----------------------|---------------|
|                                  |                 |                 |                 |                 |                 | \$ Δ                 | % Δ           |
| Salaries & benefits              | 130.6           | 121.4           | 136.5           | 135.9           | 142.5           | 6.6                  | 4.8           |
| Occupancy                        | 12.2            | 12.0            | 12.2            | 12.4            | 12.2            | (0.2)                | (1.9)         |
| Equipment                        | 18.2            | 18.3            | 18.8            | 19.0            | 17.8            | (1.1)                | (5.9)         |
| Supplies & services              | 3.3             | 3.5             | 3.1             | 3.7             | 3.9             | 0.2                  | 4.8           |
| Marketing & business dev.        | 4.9             | 5.3             | 6.7             | 8.8             | 5.3             | (3.5)                | (39.3)        |
| Processing fees                  | 18.4            | 19.3            | 20.9            | 23.5            | 23.2            | (0.3)                | (1.3)         |
| Legal & consulting               | 6.9             | 11.3            | 10.3            | 10.7            | 7.3             | (3.4)                | (31.7)        |
| Bankcard                         | 6.6             | 5.9             | 6.6             | 7.4             | 7.1             | (0.2)                | (3.2)         |
| Amortization; other intangibles  | 1.1             | 1.2             | 1.1             | 1.6             | 2.3             | 0.6                  | 39.4          |
| Regulatory fees                  | 3.5             | 3.5             | 4.2             | 4.2             | 5.6             | 1.3                  | 31.2          |
| Other expense                    | 9.1             | 12.5            | 11.1            | 10.6            | 9.8             | (0.7)                | (7.1)         |
| <b>Total noninterest expense</b> | <b>\$ 214.8</b> | <b>\$ 214.1</b> | <b>\$ 231.4</b> | <b>\$ 237.8</b> | <b>\$ 237.1</b> | <b>\$ (0.8)</b>      | <b>(0.3%)</b> |

## Current Quarter Drivers

**Noninterest expense decreased \$766k, or 0.3%, vs. 4Q'22. Primary drivers:**

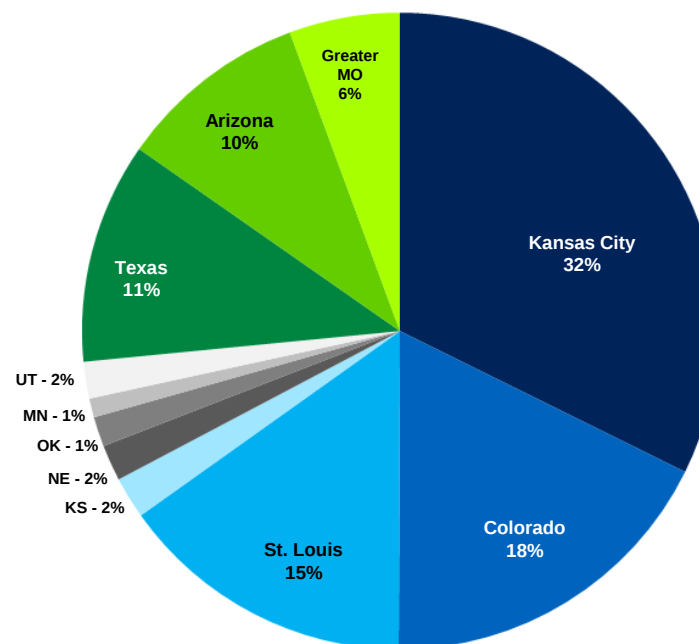
- A decrease of \$6.6mm in incentive compensation from elevated 4Q activity and performance levels;
- A \$3.5mm reduction in marketing and business development expense related to advertising and travel and entertainment expense;
- A \$3.4mm reduction in legal and consulting expense due to the timing of multiple projects; and
- A decrease of \$1.1mm in equipment expense driven by lower software costs.
- These decreases were partially offset by increases of:
  - +\$11.3mm in benefits expense due to seasonal reset of payroll taxes, insurance, and 401(k) expense, and +\$2.5mm in deferred compensation expense, related to the increase in COLI income; and
  - +\$1.3mm in FDIC assessment expense from higher industry assessment rates.

# Diversified Loan Portfolio



|                         | 1Q '22          | 4Q '22          | 1Q '23          | Linked-Qtr. Variance |             |
|-------------------------|-----------------|-----------------|-----------------|----------------------|-------------|
|                         |                 |                 |                 | \$ Δ                 | % Δ         |
| CRE/Construction        | 6,338           | 7,324           | 7,812           | 488                  | 6.7         |
| Commercial & Industrial | 7,685           | 9,130           | 9,566           | 436                  | 4.8         |
| Residential Real Estate | 2,339           | 2,679           | 2,738           | 59                   | 2.2         |
| Specialty Lending       | 464             | 559             | 565             | 5                    | 1.0         |
| Credit Card             | 400             | 457             | 454             | (3)                  | (0.7)       |
| Consumer                | 136             | 146             | 137             | (9)                  | (6.3)       |
| <b>Total Loans</b>      | <b>\$17,361</b> | <b>\$20,295</b> | <b>\$21,279</b> | <b>\$977</b>         | <b>4.8%</b> |

## Loans by Region



# Quarterly Loan Activity



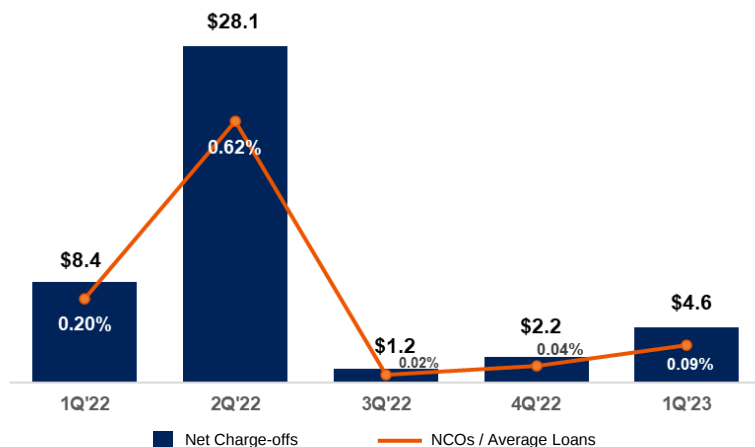
|                                  | 1Q '22    | 2Q '22    | 3Q '22    | 4Q '22    | 1Q '23   |
|----------------------------------|-----------|-----------|-----------|-----------|----------|
| Gross Loan Production            | \$1,029.5 | \$1,250.6 | \$1,269.0 | \$1,296.8 | \$933.8  |
| Revolving Balance Changes        | 407.0     | 557.1     | 540.2     | 532.7     | 554.7    |
| Net Charge-offs                  | (8.4)     | (28.1)    | (1.2)     | (2.2)     | (4.6)    |
| Payoffs <sup>(1)</sup>           | (474.2)   | (243.0)   | (401.1)   | (426.9)   | (395.7)  |
| Paydowns <sup>(1)</sup>          | (393.1)   | (296.2)   | (495.5)   | (252.8)   | (306.4)  |
| Net Loan Growth                  | 560.8     | 1,240.4   | 911.4     | 1,147.6   | 781.8    |
| End-of-Period Total Loans        | 17,731.7  | 18,972.2  | 19,883.6  | 21,031.2  | 21,813.0 |
| Paydowns/Payoffs as a % of Loans | 5.1%      | 3.0%      | 4.7%      | 3.4%      | 3.3%     |

(1) Payoffs and paydowns include C&I and CRE loans.

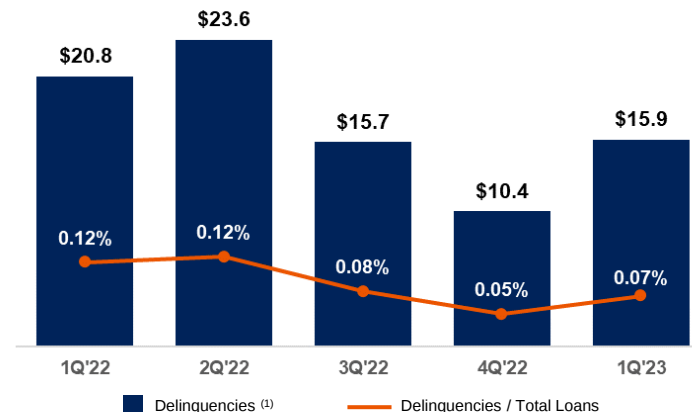
# Strong Asset Quality



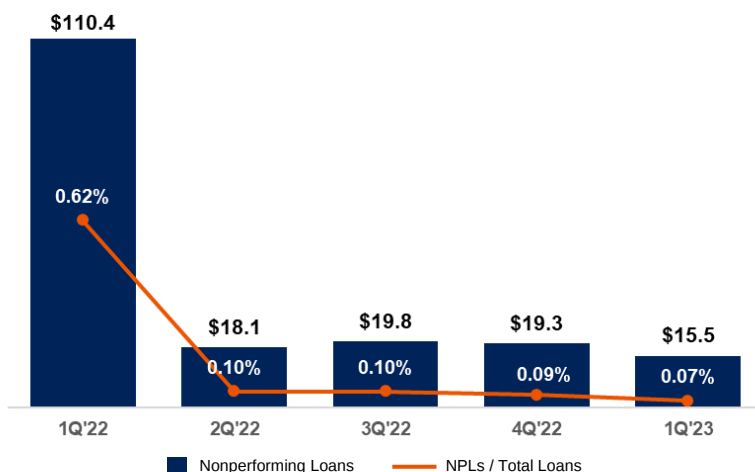
## Net Loan Charge-Offs



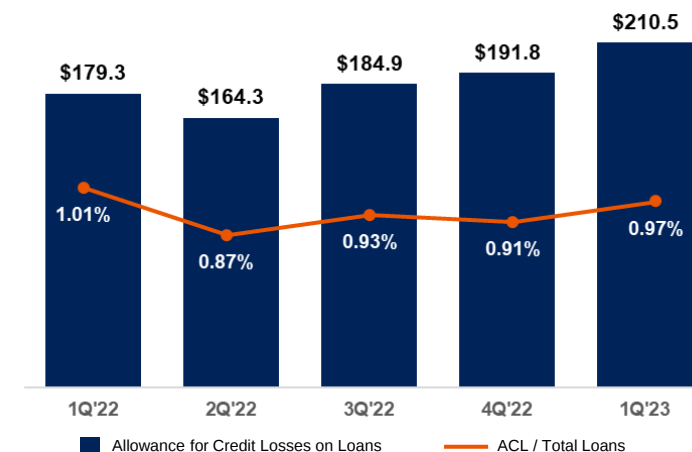
## Delinquencies



## Nonperforming Loans



## Allowance for Credit Losses



# Detailed Net Charge-Off History



## Historical

| (\$ in thousands)                       | 2004            | 2005            | 2006            | 2007            | 2008             | 2009             | 2010             | 2011             |
|-----------------------------------------|-----------------|-----------------|-----------------|-----------------|------------------|------------------|------------------|------------------|
| Commercial Loans <sup>(1)</sup>         | 893             | 1,818           | 2,367           | 1,569           | 2,943            | 4,113            | 6,007            | 11,880           |
| Other <sup>(1)</sup>                    | 5,248           | 5,855           | 4,625           | 6,704           | 8,812            | 16,145           | 15,690           | 12,255           |
| Total Net Charge-Offs                   | <b>\$ 6,141</b> | <b>\$ 7,673</b> | <b>\$ 6,992</b> | <b>\$ 8,273</b> | <b>\$ 11,755</b> | <b>\$ 20,258</b> | <b>\$ 21,697</b> | <b>\$ 24,135</b> |
| Average Total Loans<br>(\$ in millions) | \$ 2,758        | \$ 3,110        | \$ 3,562        | \$ 3,888        | \$ 4,176         | \$ 4,356         | \$ 4,584         | \$ 4,749         |
| NCOs as % of Avg Loans                  | 0.22%           | 0.25%           | 0.20%           | 0.21%           | 0.28%            | 0.47%            | 0.48%            | 0.51%            |

| (\$ in thousands)                       | 2012             | 2013             | 2014             | 2015             | 2016             | 2017             | 2018             | 2019             |
|-----------------------------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| Commercial Loans <sup>(1)</sup>         | 7,310            | 3,881            | 6,459            | 3,415            | 9,192            | 24,463           | 57,618           | 28,970           |
| Other <sup>(1)</sup>                    | 10,781           | 10,294           | 9,152            | 7,082            | 12,802           | 7,582            | 10,101           | 5,727            |
| Total Net Charge-Offs                   | <b>\$ 18,091</b> | <b>\$ 14,175</b> | <b>\$ 15,611</b> | <b>\$ 10,497</b> | <b>\$ 21,994</b> | <b>\$ 32,045</b> | <b>\$ 67,719</b> | <b>\$ 34,697</b> |
| Average Total Loans<br>(\$ in millions) | \$ 5,243         | \$ 6,217         | \$ 6,974         | \$ 8,424         | \$ 9,986         | \$ 10,842        | \$ 11,605        | \$ 12,759        |
| NCOs as % of Avg Loans                  | 0.35%            | 0.23%            | 0.22%            | 0.12%            | 0.22%            | 0.30%            | 0.58%            | 0.27%            |

## Recent Trends

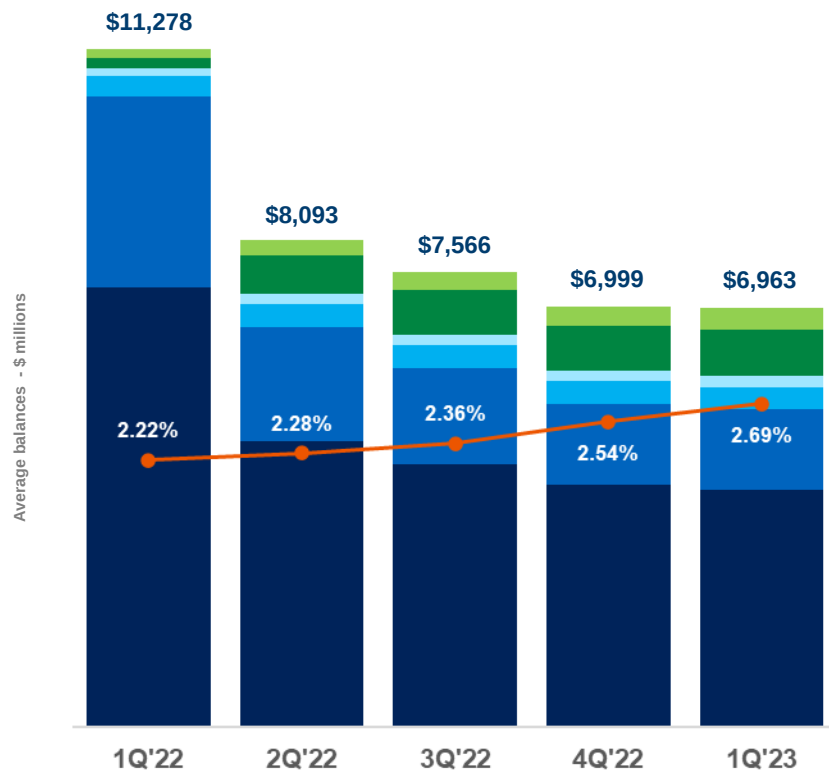
| (\$ in thousands)                       | FY 2020          | FY 2021          | FY 2022          | 1Q'22           | 2Q'22            | 3Q'22           | 4Q'22           | 1Q'23           |
|-----------------------------------------|------------------|------------------|------------------|-----------------|------------------|-----------------|-----------------|-----------------|
| Commercial & Industrial                 | 2,114            | 7,287            | 35,719           | 7,541           | 27,286           | (29)            | 921             | 2,031           |
| Specialty Lending                       | -                | 31,758           | (433)            | -               | (1)              | (429)           | (3)             | (1)             |
| Commercial Real Estate                  | 11,848           | (362)            | (356)            | (362)           | (23)             | -               | 29              | 21              |
| Consumer Real Estate                    | 150              | (46)             | (74)             | 4               | (57)             | (11)            | (10)            | 1,108           |
| Consumer                                | 300              | 2,201            | 674              | 129             | 130              | 212             | 203             | 247             |
| Credit Cards                            | 5,708            | 4,044            | 4,338            | 1,066           | 793              | 1,430           | 1,049           | 1,237           |
| Leases & Other                          | 5                | (10)             | -                | -               | -                | -               | -               | -               |
| Total Net Charge-Offs                   | <b>\$ 20,125</b> | <b>\$ 44,872</b> | <b>\$ 39,868</b> | <b>\$ 8,378</b> | <b>\$ 28,128</b> | <b>\$ 1,173</b> | <b>\$ 2,189</b> | <b>\$ 4,643</b> |
| Average Total Loans<br>(\$ in millions) | \$ 15,109        | \$ 16,618        | \$ 18,822        | \$ 17,360       | \$ 18,317        | \$ 19,284       | \$ 20,280       | \$ 21,270       |
| NCOs as % of Avg Loans                  | 0.13%            | 0.27%            | 0.21%            | 0.20%           | 0.62%            | 0.02%           | 0.04%           | 0.09%           |

(1) Loan categories updated in 2020 with adoption of ASU 2016-13. In prior periods, NCOs for "Commercial" included C&I, commercial card, ABL and factoring loans. NCOs for "Other" included consumer cards, all real-estate loans, consumer loans and DDA.

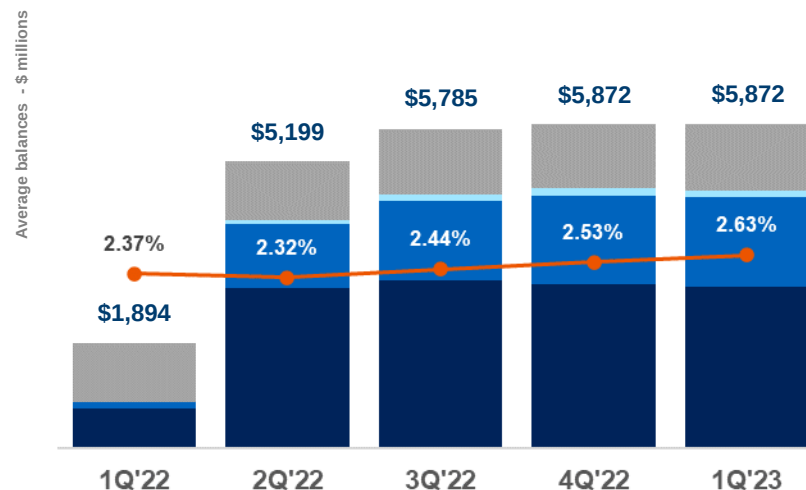
# High-Quality Investment Portfolio



## Available-for-Sale <sup>(1)</sup>



## Held-to-Maturity <sup>(1)</sup>



(1) Balances are presented at carrying value, which is fair value for the available-for-sale portfolio and amortized cost for the held-to-maturity portfolio.

# Securities Portfolio Statistics



\$ in millions

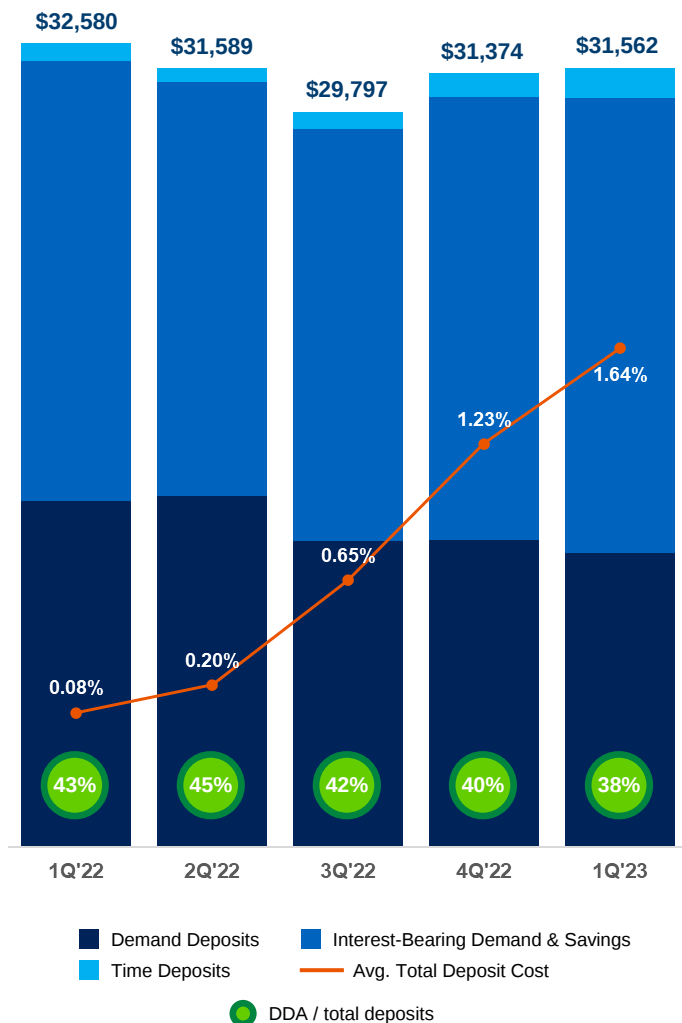
| Securities Portfolio Activity <sup>(1)</sup> |       |       |       |       |       |
|----------------------------------------------|-------|-------|-------|-------|-------|
|                                              | 1Q'22 | 2Q'22 | 3Q'22 | 4Q'22 | 1Q'23 |
| Roll-off / Cash Flow                         | 446   | 384   | 304   | 246   | 250   |
| Roll-off Yield                               | 2.00% | 2.12% | 1.96% | 1.94% | 2.42% |
| Purchased <sup>(2)</sup>                     | 868   | 912   | 54    | 84    | 4     |
| Purchased Yield                              | 1.89% | 2.96% | 4.86% | 5.04% | 4.23% |
| Next Qtr. Scheduled Cash Flow                | 248   | 300   | 289   | 235   | 259   |
| Expected Cash Flow Yield                     | 1.88% | 1.86% | 1.83% | 2.06% | 1.96% |
| Next 12 mos. Scheduled Cash Flow             | 936   | 1,167 | 1,132 | 1,080 | 1,558 |
| Expected Cash Flow Yield                     | 1.95% | 1.84% | 1.83% | 2.03% | 2.01% |
| AFS Duration in Months                       |       |       |       |       |       |
| As-stated                                    | 59    | 57    | 54    | 50    | 48    |
| Swap-adjusted <sup>(3)</sup>                 | 52    | 49    | 47    | 47    | 48    |
| HTM Duration in Months                       | 88    | 93    | 92    | 93    | 91    |

End-of-period balances; \$ in millions

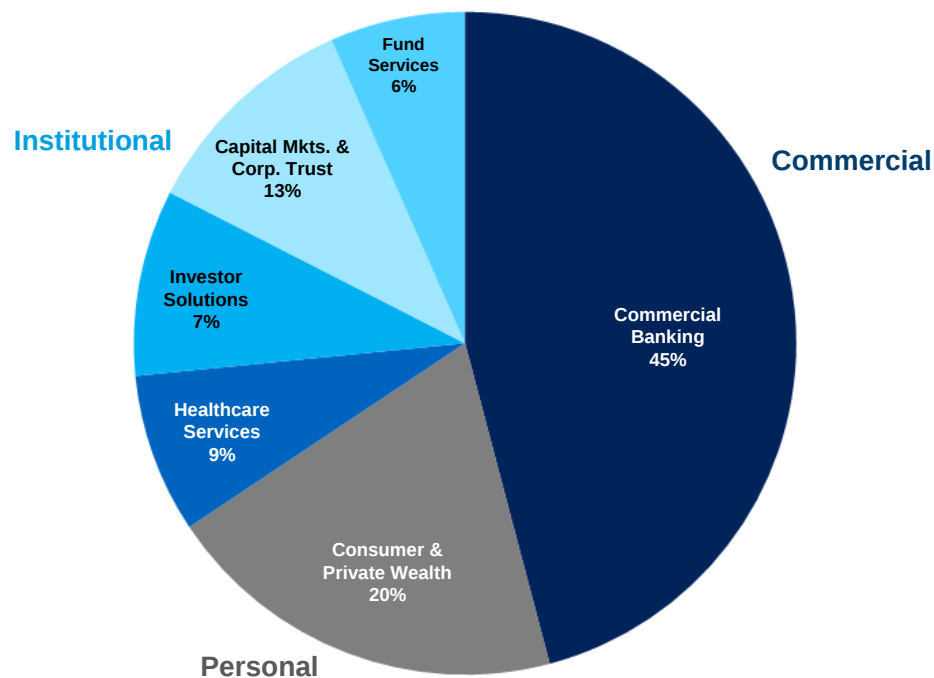
|                       | Amortized Cost | Fair Value | Unrealized Loss - Net <sup>(4)</sup> |
|-----------------------|----------------|------------|--------------------------------------|
| Available for Sale    |                |            |                                      |
| Mortgage-backed       | 4,435          | 3,901      | (533)                                |
| Municipals            | 1,419          | 1,343      | (76)                                 |
| US Treasuries         | 809            | 788        | (21)                                 |
| Corporates            | 391            | 355        | (36)                                 |
| CLOs                  | 354            | 348        | (6)                                  |
| US Agencies           | 178            | 173        | (6)                                  |
| Total AFS             | 7,586          | 6,908      | (678)                                |
| Held to Maturity      |                |            |                                      |
| Mortgage-backed       | 2,916          | 2,569      | (347)                                |
| Municipals            | 1,611          | 1,473      | (139)                                |
| US Agencies           | 123            | 119        | (4)                                  |
| Industrial Rev. Bonds | 1,211          | 1,210      | (1)                                  |
| Total HTM             | 5,862          | 5,372      | (490)                                |
| Total Securities      | 13,447         | 12,280     | (1,168)                              |

(1) Cash flow and purchase activity and HTM duration includes AFS and the portion of the HTM portfolio managed by the Corporate Treasury team; excludes industrial revenue bonds held-to-maturity; (2) Purchases made for roll-off and overbuy; net of purchases related to sales/trades. (3) Includes impact of pay-fixed receive-float swap portfolio with varying start dates. (4) Columns may not sum due to rounding differences.

# Diversified Deposit Mix



## Deposits by Line of Business



|                               | 1Q '22          | 4Q '22          | 1Q '23          | Linked-Qtr. Variance<br>\$ Δ | % Δ         |
|-------------------------------|-----------------|-----------------|-----------------|------------------------------|-------------|
| Capital Markets / Corp. Trust | 4,782           | 3,417           | 4,057           | 640                          | 18.7        |
| Healthcare Services           | 2,424           | 2,441           | 2,786           | 345                          | 14.1        |
| Consumer & Private Wealth     | 6,716           | 6,200           | 6,177           | (23)                         | (0.4)       |
| Fund Services                 | 1,882           | 2,070           | 1,968           | (102)                        | (4.9)       |
| Commercial                    | 13,726          | 14,396          | 14,224          | (172)                        | (1.2)       |
| Investor Solutions            | 3,050           | 2,850           | 2,350           | (500)                        | (17.5)      |
| <b>Total</b>                  | <b>\$32,580</b> | <b>\$31,374</b> | <b>\$31,562</b> | <b>\$188</b>                 | <b>0.6%</b> |

# Deposit Diversity & Characteristics



## Average balances for 1Q'23

| Deposits by Line of Business      | % of Deposits |
|-----------------------------------|---------------|
| Middle Market Commercial          | 33.0%         |
| Small & Medium Business           | 5.0%          |
| Public Funds                      | 5.4%          |
| Investment Real Estate            | 1.7%          |
| Retail                            | 13.5%         |
| Private Banking                   | 6.1%          |
| Fund Services                     | 6.2%          |
| Capital Markets & Corporate Trust | 12.9%         |
| Investor Solutions                | 7.4%          |
| Healthcare Services               | 8.8%          |

## As of March 31, 2023

| Customer Segment                        | Average Balance |
|-----------------------------------------|-----------------|
| Consumer                                | < \$25k         |
| Commercial                              | < \$325k        |
| Institutional, ex. Custody & Healthcare | < \$275k        |
| Total Institutional                     | < \$10k         |

## As of March 31, 2023

| Length of Relationship | % of Deposits |
|------------------------|---------------|
| > 5 years              | 72%           |
| > 10 years             | 55%           |
| > 15 years             | 47%           |
| > 25 years             | 37%           |

## Average balances for 1Q'23; based on NAICS industry classifications

| Top Commercial Sectors                         | % of Commercial | % of Total Deposits |
|------------------------------------------------|-----------------|---------------------|
| Insurance Carriers & Related Activities        | 10.0%           | 4.4%                |
| Professional, Scientific, & Technical Services | 8.7%            | 3.8%                |
| Securities, Commodities & Misc. Financial      | 6.6%            | 2.9%                |
| Executive, Legislative, & Government Support   | 5.4%            | 2.4%                |
| Credit Intermediation & Related Activities     | 4.1%            | 1.8%                |
| Construction of Buildings                      | 3.9%            | 1.7%                |
| Real Estate                                    | 3.7%            | 1.6%                |
| Educational Services                           | 3.7%            | 1.6%                |
| Merchant Wholesalers, Durable Goods            | 3.6%            | 1.6%                |
| Management of Companies & Enterprises          | 2.6%            | 1.2%                |

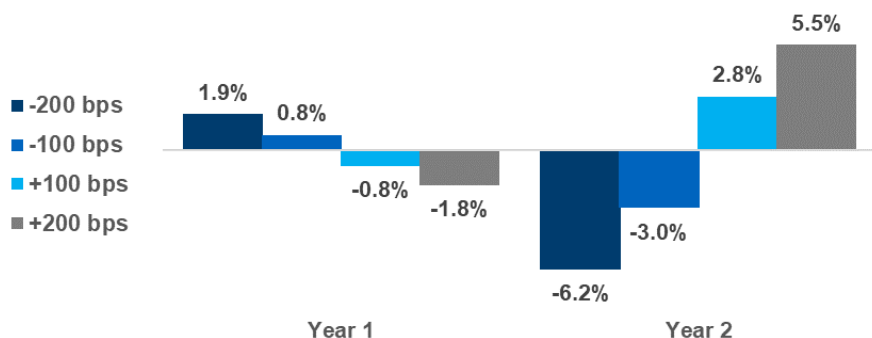
## Based on actual balances as of March 31, 2023

| Estimated Uninsured Deposit Analysis                                                                | 03/31/23<br>\$ billions |
|-----------------------------------------------------------------------------------------------------|-------------------------|
| Estimated Uninsured Deposits <sup>(1)</sup>                                                         | 21.3                    |
| Less: Affiliate Deposits (UMB-owned funds)                                                          | (2.0)                   |
| Less: Collateralized Deposits                                                                       | (5.5)                   |
| <b>Estimated uninsured deposits excluding items above</b>                                           | <b>\$13.8</b>           |
| <b>Total Deposits <sup>(2)</sup></b>                                                                | <b>\$31.9</b>           |
| <b>Estimated uninsured deposits (excluding affiliate and collateralized) as % of Total Deposits</b> | <b>43%</b>              |

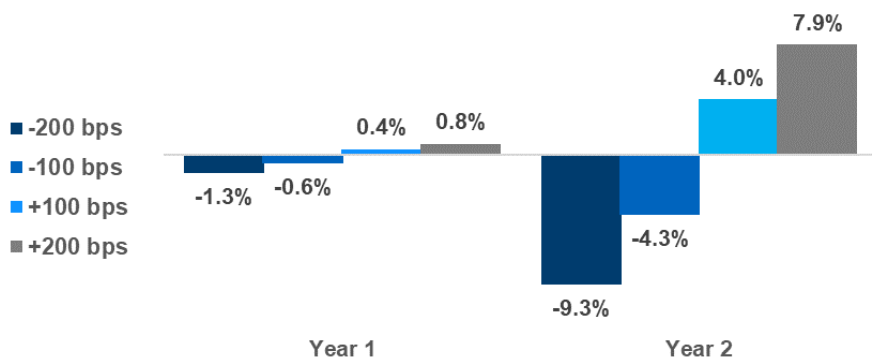
(1) Estimated uninsured deposits to be reported on line RCON5597 of schedule RC-O in UMB Bank's 03/31/23 Call Report. (2) Total deposits as of March 31, 2023.

## Impact to Net Interest Income

### Ramp Scenario – Static Balance Sheet



### Shock Scenario – Static Balance Sheet



## Assumptions

- Projected rates for new loans and deposits based on historical analysis, management outlook and repricing strategies
- Asset prepayments and other market risks are developed from industry estimates of prepayment speeds and other market changes

## Loan Maturities & Repricing

- 62% of total end-of-period loans, or \$13.5B, are variable.
- 67% of total loans reprice within the next 12 months.

Of variable loans - % tied to indices for next 12 months

- 55% - SOFR
- 27% - Prime
- 13% - LIBOR <sup>(1)</sup>
- 5% - other

(1) Loans tied to LIBOR are expected to migrate to the Secured Overnight Financing Rate index ("SOFR") or other indices by 2Q '23.

# Liquidity & Capital Position



## Liquidity Sources

| As of March 31, 2023                                        | \$ billions     |
|-------------------------------------------------------------|-----------------|
| Source                                                      | Total Available |
| FHLB Advance Collateral                                     | 0.9             |
| Fed Discount Window                                         | 7.4             |
| Free Bond Collateral                                        | 1.4             |
| Insured Cash Sweep                                          | 0.2             |
| Cash & Due from Banks, inc. Fed account                     | 3.5             |
| <b>Total Available Liquidity</b>                            | <b>13.4</b>     |
| Total Uninsured Deposits                                    | 21.3            |
| Uninsured Deposits, as adjusted <sup>(1)</sup>              | 13.8            |
| Adjusted Uninsured Deposits <sup>(1)</sup> / Total Deposits | 43%             |
| Liquidity / Adjusted Uninsured Deposits <sup>(1)</sup>      | 97%             |

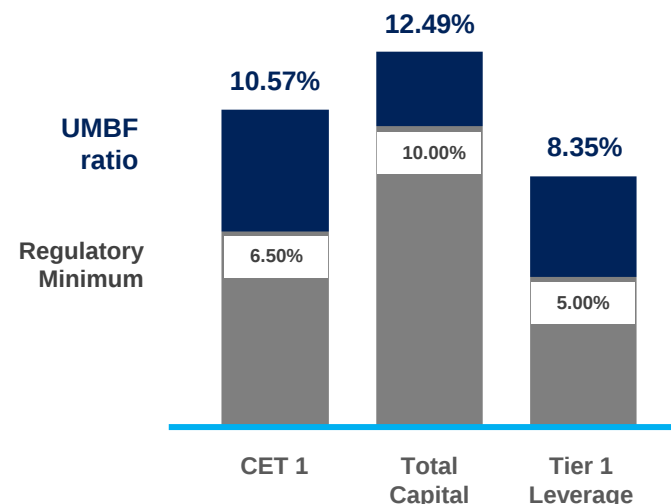
### Liquidity coverage of uninsured deposits <sup>(1)</sup>

**March 31: 97%**

**April 20: 116%**

## Strong Capital

### Regulatory Capital Ratios



### Total Equity / Total Assets

**6.93%**

### Tangible Common Equity Ratio <sup>(2)</sup>

**6.28%**

### Tangible Common Equity Ratio, ex. AOCI <sup>(2)</sup>

**7.83%**

A blue-tinted aerial photograph of Salt Lake City, Utah. The image shows the city's skyline with various buildings, including the Utah State Capitol building in the foreground. The city is surrounded by mountains in the background.

# Line of Business Updates

# Commercial Banking Commercial Capabilities



## Commercial Lending Portfolio

### Middle Market

- C&I Lending
- Working capital lines
- Owner-Occupied CRE
- Equipment loans

### Investment Real Estate

- Office
- Retail
- Industrial
- Multi-family
- Hotel
- Student Housing

### Lending Verticals

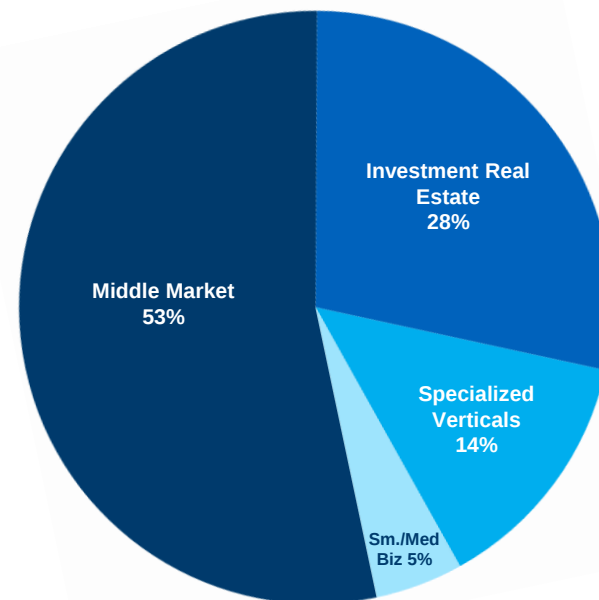
- Agribusiness
- Beverage Lending
- Asset-based Lending
- Energy Lending
- Aviation Lending

### Small / Medium Business

- Business Banking
- Practice Finance
- Small Business Banking

## Average Loan Balance & Composition

**\$17.9B**



TOP  
10

**Prepaid & Purchasing  
Card Volume <sup>(1)</sup>**

TOP  
15

**Commercial Credit Card  
Purchase Volume <sup>(1)</sup>**



**#25**

**Largest farm  
lenders in the U.S. <sup>(2)</sup>**

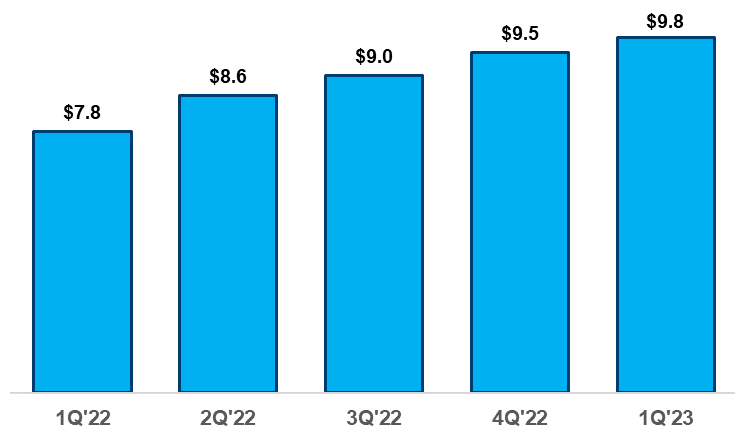
# Commercial Banking

## C&I Lending

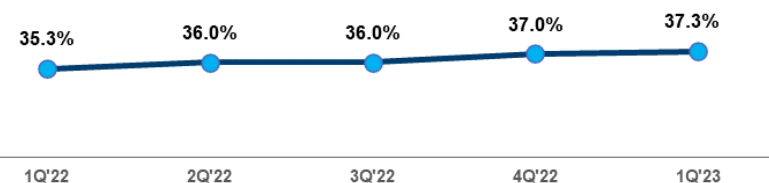
### Commercial & Industrial Statistics

- Average loan size: \$4.5 million
- Considerations
  - Internal limits on loan size and projects per sponsor
  - Concentration guidelines for all lending verticals, monitored for changing conditions

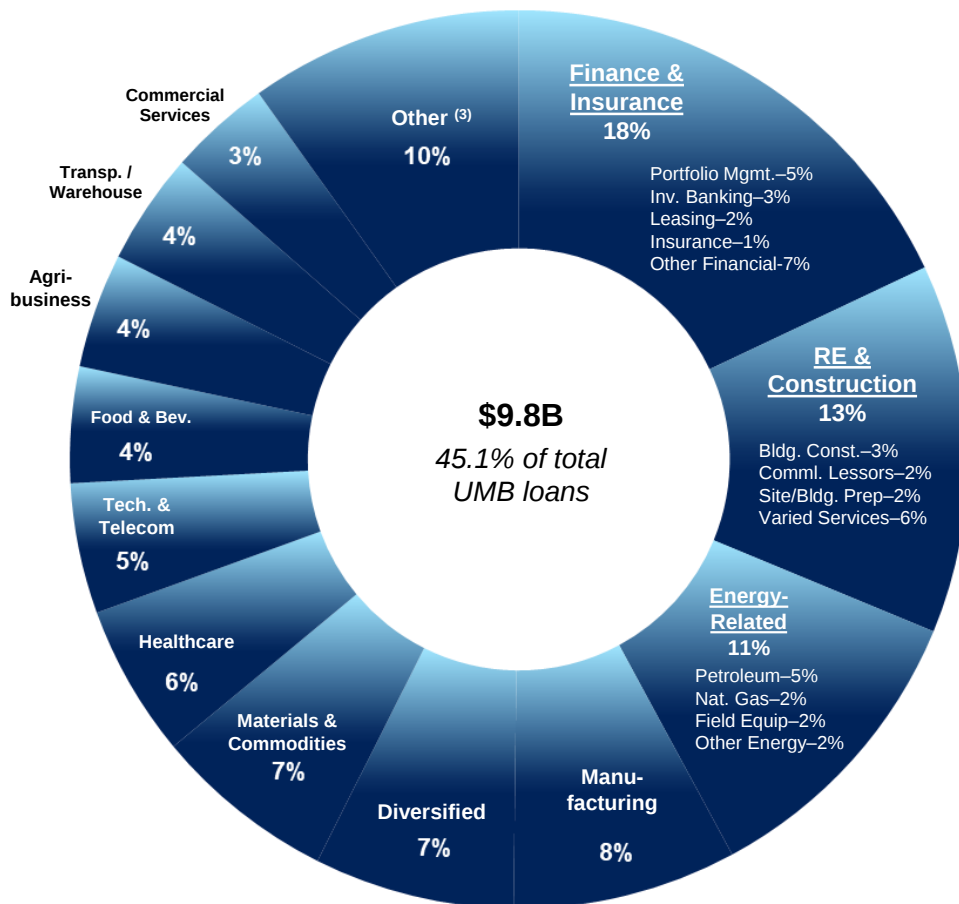
### C&I Balance Trends <sup>(2)</sup>



### Average Line Utilization Trends



### C&I Industry Diversification <sup>(1) (2)</sup>



#### <sup>(3)</sup> Other - 10%

- Retail
- Auto-related
- Entertainment/Recreation
- Consumer Services
- Apparel / Textiles
- Government/Education

# Commercial Banking Commercial Real Estate

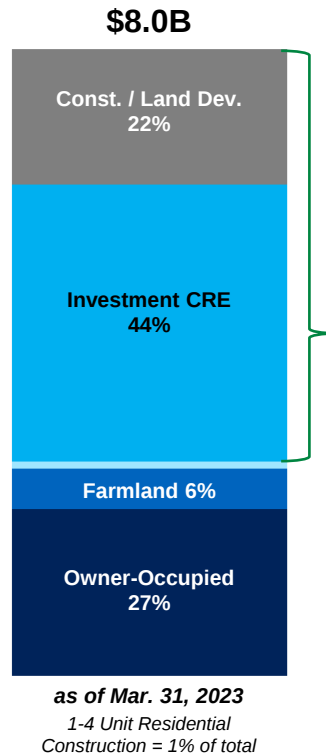


## Commercial Real Estate Statistics

- Owner-occupied – new purchase or refinance
- Real estate development – construction / perm financing, bridge financing, renovations
- Total UMB Commercial R/E Rate Type:
  - Fixed – 65%
  - Variable – 35%

## Investment CRE & Construction Portfolio

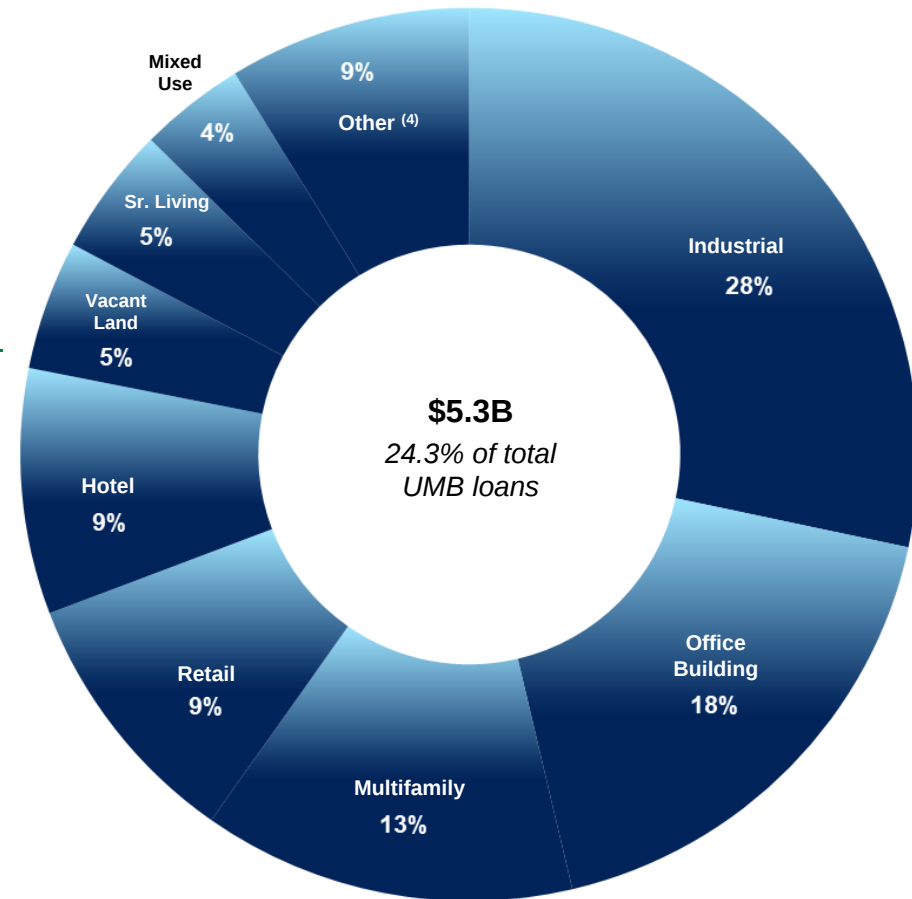
- Average Loan-to-Value: 59%
- Recourse: 89%
- Investment CRE Rate Type: <sup>(2)</sup>
  - Fixed – 33%
  - Variable – 67%



### Regulatory Concentrations <sup>(3)</sup>

- Total non-farmland CRE / Total RBC: 175%
- Construction & Development / Total RBC: 52%

## Investment CRE / Construction Portfolio <sup>(1)</sup>



### <sup>(4)</sup> Other- 9%

- Student Housing
- Residential Rental
- Healthcare
- Homebuilder for Sale
- Special Purpose
- Self-storage
- Manufactured Housing

<sup>(1)</sup> Industries as a percentage of investment CRE and construction portfolio; <sup>(2)</sup> Adjusting for customer interest rate swaps on variable rate exposure, "fixed" rate exposure would be approximately 49% and variable rate exposure would be approximately 51%; <sup>(3)</sup> Tier 1 capital plus an adjusted ACL, per regulatory guidelines.

# Investment Real Estate Select Property Details

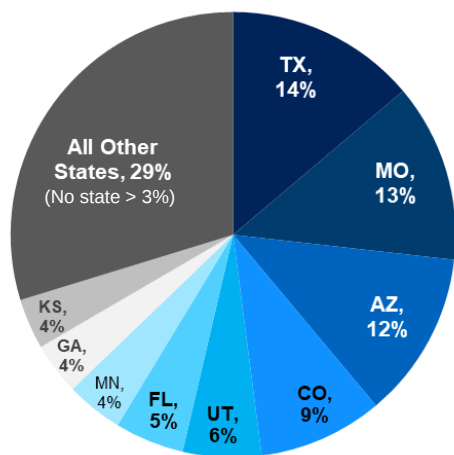
## Total Investment CRE Portfolio

### Average Loan-to-Value, Select Industries

- Industrial: 62%
- Multifamily: 55%
- Retail: 55%
- Hotel: 52%
- Senior Living: 67%
- Mixed Use: 53%

### Geographic Diversity – By Property Location

By March 31, 2023, outstanding balances



## Office CRE Portfolio

### MSA Diversification

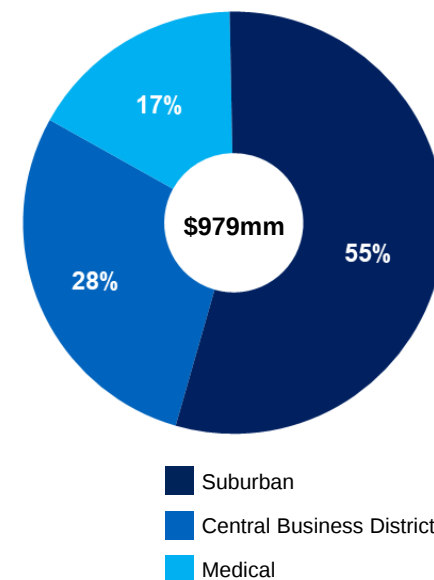
\$ millions

|                                 |              |
|---------------------------------|--------------|
| Dallas-Fort Worth-Arlington, TX | \$193        |
| Jacksonville, FL                | \$92         |
| Kansas City, MO-KS              | \$78         |
| Raleigh-Cary, NC                | \$60         |
| Phoenix-Mesa-Scottsdale, AZ     | \$59         |
| St. Louis, MO-IL                | \$58         |
| Tampa-St Petersburg, FL         | \$54         |
| Milwaukee-Waukesha-W. Allis, WI | \$53         |
| Indianapolis-Carmel, IN         | \$50         |
| Denver-Aurora, CO               | \$46         |
| Cincinnati-Middletown, OH-KY-IN | \$44         |
| Memphis, TN-AR-MS               | \$41         |
| Tulsa, OK                       | \$36         |
| Other                           | \$115        |
|                                 | <b>\$979</b> |

### Statistics

- Average Loan: \$8.2mm
- Average LTV: 65%
- Recourse: 82%

### Market Type



## Strategic & Stable Source of Low-Cost Funds

Consumer plays a strategic role for UMB as a large and stable source of deposits. Poised for continued asset growth



Total Average  
Deposits

**6.2B**

-8%  
YoY

Total Average  
Loans

**2.9B**

+16%  
YoY

## High Customer Satisfaction

Consumer serves the personal banking needs of clients across all divisions of the bank



**NPS  
Score**

**72.5**

UMBF

Industry Average <sup>(2)</sup>

**51**

## Hybrid Service & Sales Model – Provides broad products and services to meet diverse client needs



### Retail Banking

Strategically positioned for sales growth

**91**

Banking Centers

**233**

ATMs



### Private Banking

Growth engine for new customers; deepening existing relationships

**28**

Private Bankers  
Across 9 regions

**\$1.9B**

Avg. Private  
Banking Deposits



### Mortgage

Provide competitive mortgage solutions for all client types

**\$2.4B**

+18% YoY

Avg. Mortgage  
Balances

1st Time Homebuyer Program -  
Down Payment Assistance to  
Qualified Buyers

Program to Date (Jan '22 – Q1 '23):

**2,550+**

Applications

**\$4.4mm**

Down payment  
assistance



### Community Development

Expand diversity of client engagement in communities served

**30**

Financial Education  
Classes

**11**

Community Partners  
Served

**282**

Community  
Participants

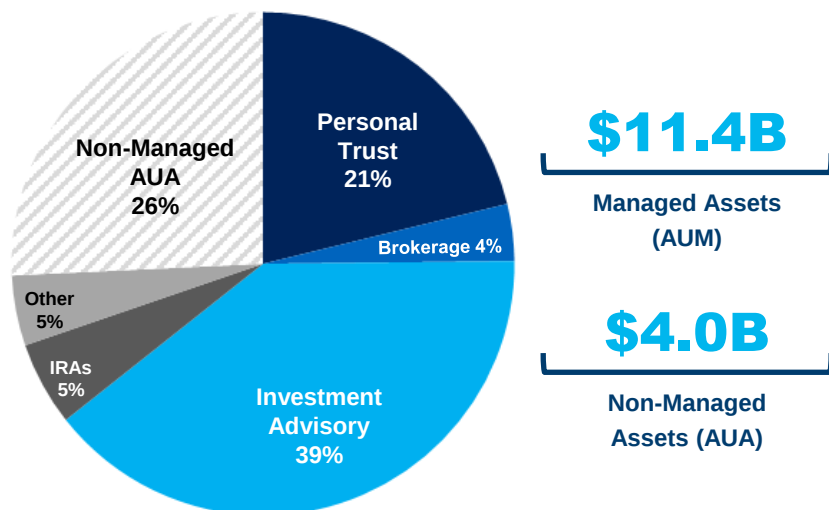
## Digital Capabilities across Consumer

- Digital loan and deposit application and originations
- Mobile Banking: Deposits, transfers, bill pay, acct review & more

# Personal Banking Private Wealth Management



## Customer Assets



## Wealth Management

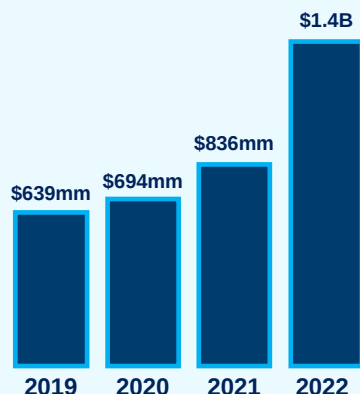
- Financial planning
- Discretionary investment management
- Investment research & education
- Brokerage services



## Trust Management and Estate Planning

- Charitable foundation planning & administration
- Trustee & successor trustee services
- Personal custody, including self-directed IRAs
- Unique asset administration
- Fine art management
- Trust tax preparation

## New Assets / Sales <sup>(1)</sup>



**\$215mm**

1Q'23 New Assets



## Family Wealth Management *A multi-family office*

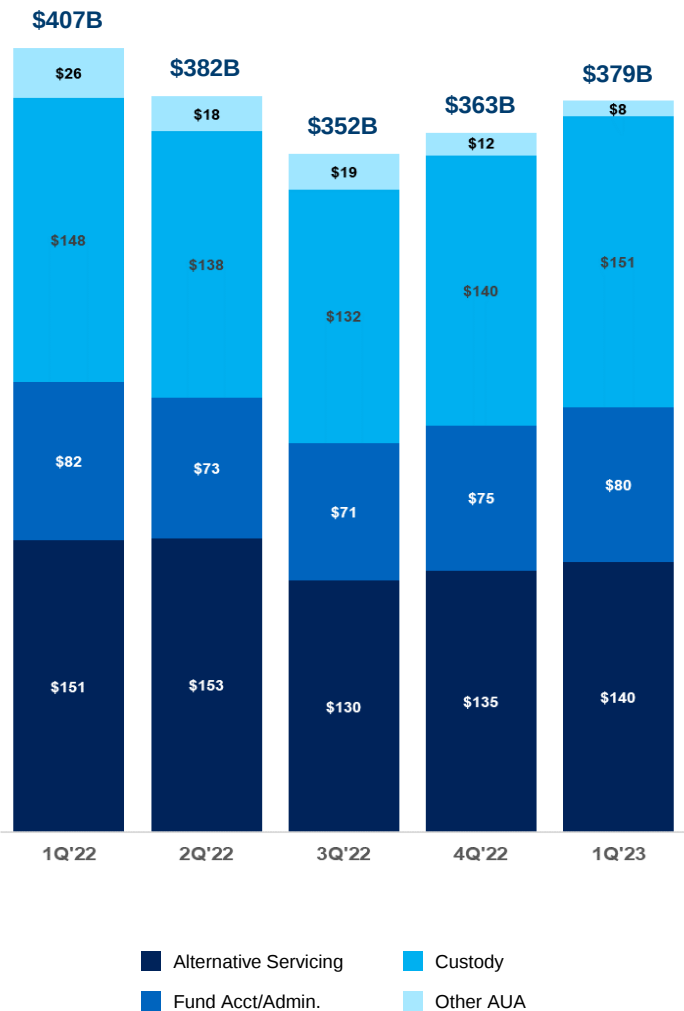
- Strategic wealth solutions for ultra-high net worth families
- Business succession planning & continuity
- Direct private equity investments opportunities

# Institutional Banking

## Fund Services & Institutional Custody



### Assets Under Administration



### Registered Funds & Alternative Investments

Provides services for 1,700 funds, including registered and alternative investment funds, PE funds, real estate and venture capital funds and ETFs and more.



- Best Interval Fund Administrator <sup>(1)</sup>**
- Best Administrator – Technology <sup>(2)</sup>**
- Best Administrator – GPs w/assets <\$30B <sup>(3)</sup>**
- Industry Leader in Client Service <sup>(4)</sup>**

### Institutional Custody

One of the nation's leading providers of domestic and global custody, serving insurance companies, public & private corporations, nonprofits, municipalities, fund companies and endowments. Established in 1948.



**Best Custodian – 2021 & 2022 <sup>(5)</sup>**

**+31**

**Net New Accounts YTD  
+17% vs. YTD '22**

(1) With Intelligence '19, '20, '22 & '23 Awards; (2) Hedgework US Awards '20, '21 & '22; (3) PE Wire '21 & '22; (4) HFM Services Awards '21 & '22; (5) Global Custodian Fund Admin Survey '22. 41

# Institutional Banking Corp/Specialty Trust & Capital Markets



## Corporate Trust & Escrow Services

Provides trustee, paying agent and escrow services to municipal and corporate issuers.



**\$31B**  
Assets Under  
Administration

## Specialty Trust & Agency Solutions

Services for asset-backed securitizations, aviation and other transportation and real estate projects. Workout and successor trustee services on behalf of bondholders of defaulted transactions.

**+760mm**

**New, on balance  
sheet deposits  
+43% vs. 1Q'22**



### Irish Office

Growing presence in top  
aviation leasing market



**Winner – Turnaround Award for Divestiture of the Year <sup>(2)</sup>**

**TOP**

**#1 Agent for Debtor-in-Possession financing <sup>(4)</sup>**

**10**

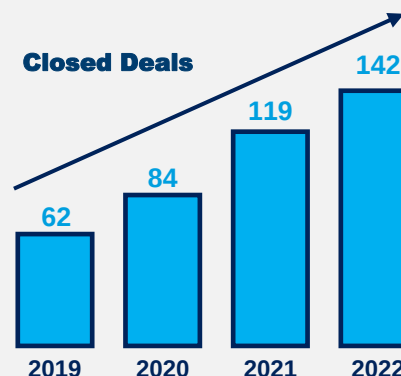
**#7 Aviation & Asset-Based Securitization Trustee <sup>(5)</sup>**

## Capital Markets Division

Capital solutions including fixed income sales, trading and underwriting for institutional, municipal and not-for-profit organizations.

### Public Finance

#### Closed Deals

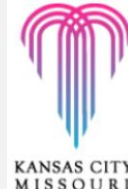


**79%**

**Growth in New  
Business YTD vs. '22**



Examples of recent deals:



City of Kansas City, MO

**\$95.9M**

Sewer Rev. Bonds, '23A

**\$53.2M**

Water Rev. Bonds, '23A  
Co-manager



Pflugerville ISD, TX

**\$367M**

Gen. Obligation Bonds, '23

**\$43.9M**

Taxable Gen. Ob. Bonds, '23  
Co-Senior Manager



Fort Stockton ISD, TX

**\$32.5M**

Gen. Obligation Bonds,  
Series '22

**Senior Manager**

Products and services offered through UMB Bank Capital Markets Division  
NOT FDIC INSURED | MAY LOSE VALUE | NOT BANK GUARANTEED.

# Institutional Banking

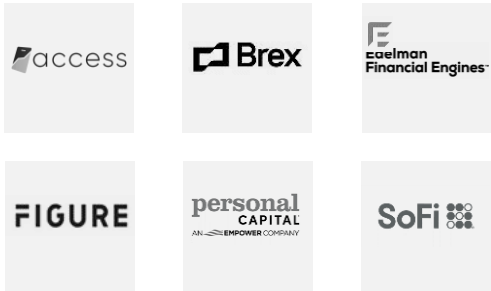
## Investor Solutions & Healthcare Services



### Investor Solutions

Our banking as a service (BaaS) solution includes deposit services for checking, saving, and investment accounts, including expanded FDIC insurance through our proprietary Sweep Program.

#### Sample Fintech Partnerships



**\$60B**  
**FDIC Sweep Assets Under Administration**  
~ 5.3 mm accounts

**~70mm**  
**Annual ACH Transactions**



### Healthcare Services

Provides a suite of tax-advantaged benefit accounts including Health Savings Accounts (HSAs), Flexible Spending Accounts (FSAs), Health Reimbursement Arrangements (HRAs), and Commuter Benefit Accounts.

**1.5mm**  
**HSA Account Holders**

**5.3mm**  
**Benefit Cards**



**Recognized for Investment Quality <sup>(1)</sup>**

**TOP 10**  
**Top 10 HSA Custodians in the U.S. <sup>(2)</sup>**  
**Named a Top HSA for Features & Investment Options <sup>(1)</sup>**

**\$3.7B**  
**In HSA Assets & Deposits**

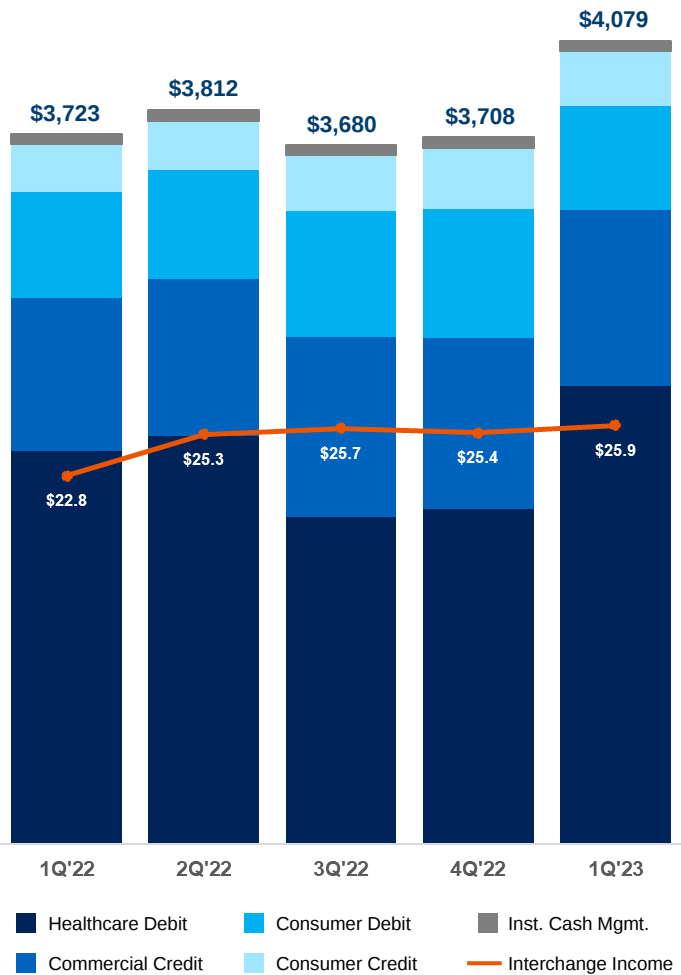
(1) Investor's Business Daily '21; (2) #6 by total accounts and #8 by total assets - Devenir Research Year-End '22.

# Payments

## Credit & Debit Card Products



Card Purchase Volume & Interchange Trends



1Q '23 Card Spend

\$4.1 B



#24

24<sup>th</sup> in U.S. Credit Card Purchase Volume (1)

Dollars in millions. (1) Rank in commercial, consumer and small business cards among top 50 U.S. issuers. Source: Nilson Report, December 2022.

A blue-tinted photograph of the Minneapolis skyline, featuring several tall skyscrapers and a large stone arch bridge over a river. The word "Appendix" is overlaid in white text.

# Appendix

# Governance

## Our Board of Directors



**Robin Beery**  
CC (Chair), RC



**Janine Davidson**  
CC, GC



**K.C. Gallagher**  
AC, RC



**Greg Graves**  
*Lead Independent  
Director, GC (Chair)*



**Mariner Kemper**  
*Chairman of  
the Board*



**Sandy Kemper**



**Gordon Lansford**  
AC (Chair), CC



**Tim Murphy**  
AC, CC



**Tammy Peterman**  
GC, RC



**Kris Robbins**  
AC, RC (Chair)



**Josh Sosland**  
GC, RC



**Leroy Williams**  
CC, RC

## Advisory Directors



**Jim Rine**  
CEO, UMB Bank, n.a.



**Tom Wood**

# Forward-Looking Statements



This presentation contains, and our other communications may contain, forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as “believe,” “expect,” “anticipate,” “intend,” “estimate,” “project,” “outlook,” “forecast,” “target,” “trend,” “plan,” “goal,” or other words of comparable meaning or future-tense or conditional verbs such as “may,” “will,” “should,” “would,” or “could.”

Forward-looking statements convey our expectations, intentions, or forecasts about future events, circumstances, results, or aspirations. All forward-looking statements are subject to assumptions, risks, and uncertainties, which may change over time and many of which are beyond our control. You should not rely on any forward-looking statement as a prediction or guarantee about the future. Our actual future objectives, strategies, plans, prospects, performance, condition, or results may differ materially from those set forth in any forward-looking statement. Some of the factors that may cause actual results or other future events, circumstances, or aspirations to differ from those in forward-looking statements are described in our Annual Report on Form 10-K, our Quarterly Reports on Form 10-Q or Current Reports on Form 8-K, or other applicable documents that are filed or furnished with the U.S. Securities and Exchange Commission (SEC).

In addition to such factors that have been disclosed previously: macroeconomic and adverse developments and uncertainties related to the collateral effects of the collapse of, and challenges for, domestic and international banks, including the impacts to the U.S. and global economies; sustained levels of high inflation and the potential for an economic recession on the heels of aggressive quantitative tightening by the Federal Reserve, and impacts related to or resulting from Russia’s military action in Ukraine, such as the broader impacts to financial markets and the global macroeconomic and geopolitical environments, may also cause actual results or other future events, circumstances, or aspirations to differ from our forward-looking statements.

Any forward-looking statement made by us or on our behalf speaks only as of the date that it was made. We do not undertake to update any forward-looking statement to reflect the impact of events, circumstances, or results that arise after the date that the statement was made, except to the extent required by applicable securities laws. You, however, should consult disclosures (including disclosures of a forward-looking nature) that we may make in any subsequent Annual Report on Form 10-K, Quarterly Report on Form 10-Q, Current Report on Form 8-K, or other applicable document that is filed or furnished with the SEC.

# Non-GAAP Reconciliations



The following are non-GAAP measures used by from time to time. To the extent a non-GAAP measure is used during this presentation, a reconciliation to such measure's closest GAAP equivalent is provided below. UMB believes that these non-GAAP financial measures may be useful to investors because they adjust for items that management does not believe reflect the Company's fundamental operating performance.

- Operating PTPP income for the relevant period is defined as GAAP net interest income plus GAAP noninterest income, less noninterest expense, adjusted to reflect the impact of excluding expenses related to acquisitions, and severance expense.
- Tangible book value per share is defined as total shareholders' equity, net of intangible assets, divided by total shares outstanding.
- Tangible common equity ratio is calculated as total shareholders' equity, net of intangible assets, divided by total assets, net of intangible assets.
- Tangible common equity ratio, excluding accumulated other comprehensive income ("AOCI"), is calculated as total shareholders' equity, net of intangible assets and less AOCI, divided by total assets, net of intangible assets.
- Return on tangible common equity is calculated as net income divided by the company's average tangible shareholders' equity for the relevant period.
- Operating return on tangible common equity, excluding AOCI is calculated as net operating income, divided by the company's average tangible shareholders' equity exclusive of AOCI for the relevant period.

## Operating Pre-Tax, Pre-Provision Income

|                                                           | Three Months Ended |                  |                   |                  |                  |
|-----------------------------------------------------------|--------------------|------------------|-------------------|------------------|------------------|
|                                                           | Mar. 31,<br>2023   | Dec. 31,<br>2022 | Sept. 30,<br>2022 | Jun. 30,<br>2022 | Mar. 31,<br>2022 |
| Net interest income (GAAP)                                | \$ 241,696         | \$ 245,166       | \$ 233,485        | \$ 224,791       | \$ 210,355       |
| Noninterest income (GAAP)                                 | 130,200            | 125,497          | 128,723           | 176,335          | 123,678          |
| Noninterest expense (GAAP)                                | 237,052            | 237,818          | 231,396           | 214,127          | 214,778          |
| Adjustments to arrive at operating noninterest expense:   |                    |                  |                   |                  |                  |
| Acquisition expense                                       | 39                 | 851              | 71                | --               | --               |
| Severance expense                                         | 486                | 358              | 283               | 52               | 145              |
| Total Non-GAAP adjustments                                | 525                | 1,209            | 354               | 52               | 145              |
| Operating noninterest expense (Non-GAAP)                  | 236,527            | 236,609          | 231,042           | 214,075          | 214,633          |
| Operating pre-tax, pre-provision income (Non-GAAP)        | \$ 135,369         | \$ 134,054       | \$ 131,166        | \$ 187,051       | \$ 119,400       |
| Net interest income EPS - diluted (GAAP)                  | \$ 4.96            | \$ 5.03          | \$ 4.80           | \$ 4.62          | \$ 4.31          |
| Noninterest income (GAAP)                                 | 2.67               | 2.57             | 2.65              | 3.62             | 2.53             |
| Noninterest expense (GAAP)                                | 4.86               | 4.88             | 4.76              | 4.40             | 4.40             |
| Acquisition expense                                       | -                  | 0.02             | --                | --               | --               |
| Severance expense                                         | 0.01               | 0.01             | 0.01              | --               | --               |
| Operating pre-tax, pre-provision EPS - diluted (Non-GAAP) | \$ 2.78            | \$ 2.75          | \$ 2.70           | \$ 3.84          | \$ 2.44          |

# Non-GAAP Reconciliations



## Tangible Book Value

|                                                                                            | As of            |                  |
|--------------------------------------------------------------------------------------------|------------------|------------------|
|                                                                                            | Dec. 31,<br>2022 | Dec. 31,<br>2007 |
| Total shareholders' equity (GAAP)                                                          | \$ 2,667,093     | \$ 890,574       |
| Less: Intangible assets                                                                    |                  |                  |
| Goodwill                                                                                   | 207,385          | 94,512           |
| Other intangibles, net                                                                     | 78,724           | 16,463           |
| Total intangibles, net                                                                     | 286,109          | 110,975          |
| Total tangible shareholders' equity (Non-GAAP)                                             | \$ 2,380,984     | \$ 779,599       |
| Total shares outstanding                                                                   | 48,319,404       | 41,327,624       |
| Ratio of total shareholders' equity (book value) per share                                 | \$ 55.20         | \$ 21.55         |
| Ratio of total tangible shareholders' equity<br>(tangible book value) per share (Non-GAAP) | \$ 49.28         | \$ 18.86         |

- Tangible book value per share is defined as total shareholders' equity, net of intangible assets, divided by total shares outstanding.

## Tangible Common Equity Ratio & Tangible Common Equity Ratio, ex. AOCI

|                                                               | Mar. 31,<br>2023 | As of<br>Dec. 31,<br>2022 | Mar. 31,<br>2022 |
|---------------------------------------------------------------|------------------|---------------------------|------------------|
| Total shareholders' equity (GAAP)                             | \$ 2,814,659     | \$ 2,667,093              | \$ 2,748,405     |
| Less: Intangible assets                                       |                  |                           |                  |
| Goodwill                                                      | 207,385          | 207,385                   | 182,225          |
| Other intangibles, net                                        | 76,426           | 78,724                    | 15,690           |
| Total intangibles, net                                        | 283,811          | 286,109                   | 197,915          |
| Total tangible shareholders' equity (Non-GAAP)                | \$ 2,530,848     | \$ 2,380,984              | \$ 2,550,490     |
| Less: Accumulated Other Comprehensive Income ("AOCI")         | (626,776)        | (702,735)                 | (343,128)        |
| Total tangible shareholders' equity, ex. AOCI (Non-GAAP)      | 3,157,624        | 3,083,719                 | 2,893,618        |
| Total assets (GAAP)                                           | \$ 40,607,190    | \$ 38,512,461             | \$ 40,605,742    |
| Less: Intangible assets                                       |                  |                           |                  |
| Goodwill                                                      | 207,385          | 207,385                   | 182,225          |
| Other intangibles, net                                        | 76,426           | 78,724                    | 15,690           |
| Total intangibles, net                                        | 283,811          | 286,109                   | 197,915          |
| Total tangible assets (Non-GAAP)                              | \$ 40,323,379    | \$ 38,226,352             | \$ 40,407,827    |
| Total equity / total assets (GAAP)                            | 6.93%            | 6.93%                     | 6.77%            |
| Tangible common equity / tangible assets (Non-GAAP)           | 6.28%            | 6.23%                     | 6.31%            |
| Tangible common equity / tangible assets, ex. AOCI (Non-GAAP) | 7.83%            | 8.07%                     | 7.16%            |

- Tangible common equity ratio is calculated as total shareholders' equity, net of intangible assets, divided by total assets, net of intangible assets.
- Tangible common equity ratio, excluding accumulated other comprehensive income ("AOCI"), is calculated as total shareholders' equity, net of intangible assets and less AOCI, divided by total assets, net of intangible assets.

## Operating Return on Tangible Common Equity, Excluding AOCI

### Return on Tangible Common Equity

|                                                                  | As of        |              |              |
|------------------------------------------------------------------|--------------|--------------|--------------|
|                                                                  | March 31,    | December 31, | March 31,    |
|                                                                  | 2023         | 2022         | 2022         |
| Average shareholders' equity (GAAP)                              | \$ 2,724,435 | \$ 2,621,693 | \$ 2,933,005 |
| Less: Average Intangible assets                                  |              |              |              |
| Average Goodwill                                                 | 207,385      | 194,805      | 174,689      |
| Average Other intangibles, net                                   | 77,575       | 46,243       | 14,105       |
| Total average intangibles, net                                   | 284,960      | 241,048      | 188,794      |
| Total avg. tangible shareholders' equity (Non-GAAP)              | \$ 2,439,475 | \$ 2,380,644 | \$ 2,744,211 |
| Less:                                                            |              |              |              |
| Average AOCI                                                     | (643,559)    | (741,438)    | (126,392)    |
| Total avg. tangible shareholders' equity (Non-GAAP)              | 3,083,034    | 3,122,082    | 2,870,603    |
| Net Income (GAAP)                                                | 92,437       | 100,173      | 105,963      |
| Net Operating Income (Non-GAAP)                                  | 92,836       | 101,092      | 106,073      |
| Return on average equity (ROE) (GAAP)                            | 13.76%       | 15.16%       | 14.65%       |
| Return on average tangible equity (Non-GAAP)                     | 15.37%       | 16.69%       | 15.66%       |
| Operating return on average tangible equity, ex. AOCI (Non-GAAP) | 12.21%       | 12.85%       | 14.99%       |

- Return on tangible common equity is calculated as net income divided by the company's average tangible shareholders' equity for the relevant period.
- Operating return on tangible common equity, excluding AOCI is calculated as net operating income, divided by the company's average tangible shareholders' equity exclusive of AOCI for the relevant period.

# Our Peer Group



|      |                             |      |                                   |
|------|-----------------------------|------|-----------------------------------|
| ASB  | Associated Banc-Corp        | ONB  | Old National Bancorp              |
| BOKF | BOK Financial Corporation   | PNFP | Pinnacle Financial Partners, Inc. |
| CADE | Cadence Bank                | PB   | Prosperity Bancshares, Inc.       |
| CBSH | Commerce Bancshares, Inc.   | SNV  | Synovus Financial Corp.           |
| CFR  | Cullen/Frost Bankers, Inc.  | UMPQ | Umpqua Holdings Corporation       |
| FNB  | F.N.B. Corporation          | VLY  | Valley National Bancorp           |
| FULT | Fulton Financial            | WTFC | Wintrust Financial Corporation    |
| HWC  | Hancock Whitney Corporation |      |                                   |

## UMB Financial Corporation

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Kansas City, MO 64106

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