

Starbucks Coffee Company Starbucks Card, Loyalty & Mobile Dashboard

Updated as of January 3, 2025 (Based on data from December 29, 2024)

| | | Starbucks [®] Card | | | | | | | |
|--|----------------|-----------------------------|----------------------------|----------------------|-----------------------------|------------------|----------------|----------------|----------------|
| | <u>Q1 FY23</u> | <u>Q2 FY23</u> | <u>Q3 FY23</u> | <u>Q4 FY23</u> | <u>Q1 FY24</u> | <u>Q2 FY24</u> | <u>Q3 FY24</u> | <u>Q4 FY24</u> | <u>Q1 FY25</u> |
| Card as % of Transactions (U.S. Company-Operated Stores Only) | 44% | 46% | 44% | 43% | 45% | 47% | 45% | 43% | 43% |
| Total Dollars Loaded (\$M) ⁽¹⁾ (U.S. Only) | \$3,299 | \$2,565 | \$2,884 | \$2,826 | \$3,595 | \$2 <i>,</i> 649 | \$2,973 | \$2,789 | \$3,523 |
| | Q1 FY23 | Loyal Q2 FY23 | ty Progi Q3 FY23 | am Q4 FY23 | Q1 FY24 | Q2 FY24 | Q3 FY24 | Q4 FY24 | Q1 FY25 |
| # of 90-Day Active Members (M) (U.S. Only) | 30.4 | 30.8 | 31.4 | 32.6 | 34.3 | 32.8 | 33.8 | 33.8 | 34.6 |
| Starbucks Rewards Member Spend % of Tender - Dollars ⁽²⁾ (U.S. Company-Operated Stores Only) | 56% | 57% | 57% | 57% | 59% | 60% | 60% | 60% | 60% |
| | <u>Q1 FY23</u> | Starb | ucks® M <u>Q3 FY23</u> | obile A | ор <u>Q1 FY24</u> | <u>Q2 FY24</u> | <u>Q3 FY24</u> | <u>Q4 FY24</u> | <u>Q1 FY25</u> |
| Mobile Order Transactions as % of Total Transactions (U.S. Company-Operated Stores Only) | 27% | 28% | 28% | 29% | 31% | 31% | 31% | 31% | 31% |

 $^{(1)}$ Data source update resulted in an immaterial change to Q1 FY24, Q2 FY24 and Q3 FY24.

⁽²⁾ Data source update resulted in an immaterial change to Q2 FY24.

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