

PRUDENTIAL FINANCIAL, INC. 2018 TOKYO INVESTOR DAY





PRUDENTIAL FINANCIAL, INC. 2018 TOKYO INVESTOR DAY

DARIN ARITA

SENIOR VICE PRESIDENT INVESTOR RELATIONS



FORWARD-LOOKING STATEMENTS AND NON-GAAP MEASURE



Certain of the statements included in this presentation, including those related to our strategy, prospects, and returns constitute forward-looking statements within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Words such as "expects," "believes," "anticipates," "includes," "plans," "assumes," "estimates," "projects," "intends," "should," "will," "shall," or variations of such words are generally part of forward-looking statements. Forward-looking statements are made based on management's current expectations and beliefs concerning future developments and their potential effects upon Prudential Financial, Inc. and its subsidiaries. Prudential Financial, Inc.'s actual results may differ, possibly materially, from expectations or estimates reflected in such forward-looking statements. Certain important factors that could cause actual results to differ, possibly materially, from expectations or estimates reflected in such forward-looking statements can be found in the "Risk Factors" and "Forward-Looking Statements" sections included in Prudential Financial, Inc.'s Annual Reports on Form 10-K and Quarterly Reports on Form 10-Q. Prudential Financial, Inc. does not undertake to update any particular forward-looking statement included in this presentation.

Financial projections in this presentation consist of estimates. These estimates are forward-looking statements and may change, possibly materially, due to, among other things, changes in the composition of our business, customer behavior that differs from our expectations, market conditions, and actions Prudential Financial, Inc. may take.

This presentation may also include references to adjusted operating income, adjusted book value and adjusted operating return on equity, which is based on adjusted operating income and adjusted book value are not calculated based on accounting principles generally accepted in the United States of America (GAAP). For additional information about adjusted operating income, adjusted book value and adjusted operating return on equity and the comparable GAAP measures, including reconciliations between the comparable measures, please refer to our quarterly results news releases, which are available on our Web site at www.investor.prudential.com. Reconciliations of adjusted operating income to the comparable GAAP measure are also included as part of this presentation.

Prudential Financial, Inc. of the United States is not affiliated with Prudential plc which is headquartered in the United Kingdom.



RECONCILIATIONS BETWEEN ADJUSTED OPERATING INCOME AND THE COMPARABLE GAAP MEASURE



(\$ in millions)

	Year Ended			Six Months Ended				
	2012	2013	2014	2015	2016	2017	2017	2018
Net income (loss) attributable to Prudential Financial, Inc.	\$ 479	\$ (713)	\$ 1,533	\$ 5,642	\$ 4,368	\$ 7,863	\$ 1,860	\$ 1,560
Income attributable to noncontrolling interests	50	107	57	70	51	111	8	4
Net income (loss)	529	(606)	1,590	5,712	4,419	7,974	1,868	1,564
Less: Income from discontinued operations, net of taxes	17	7	11	-	-		<u> </u>	<u></u> _
Income (loss) from continuing operations (after-tax)	512	(613)	1,579	5,712	4,419	7,974	1,868	1,564
Less: Earnings attributable to noncontrolling interests	50	107	57	70	51	111	8	4
Income (loss) attributable to Prudential Financial, Inc.	462	(720)	1,522	5,642	4,368	7,863	1,860	1,560
Less: Equity in earnings of operating joint ventures, net of taxes and earnings attributable to noncontrolling interests	10	(48)	(41)	(55)	(2)	(62)	30	37
Income (loss) (after-tax) before equity in earnings of operating joint ventures	452	(672)	1,563	5,697	4,370	7,925	1,830	1,523
Less: Reconciling Items:								
Realized investment gains, net, and related charges and adjustments	(2,809	(8,149)	(4,130)	1,579	523	(58)	(641)	341
Investment gains (losses) on assets supporting experience rated contractholders liabilities, net	610	(250)	339	(524)	(17)	336	245	(596)
Change in experience-rated contractholder liabilities due to asset value changes	(540) 227	(294)	433	21	(151)	(157)	503
Divested businesses:								
Closed Block division	-	-	-	58	(132)	45	16	(40)
Other divested businesses	(615) 29	167	(66)	(84)	38	41	(1,598)
Equity in earnings of operating joint ventures and earnings attributable to noncontrolling interests	(29) 28	44	58	(5)	33	(42)	(49)
Total reconciling items, before income taxes	(3,383	(8,115)	(3,874)	1,538	306	243	(538)	(1,439)
Less: Income taxes, not applicable to adjusted operating income	(816	(2,857)	(1,082)	490	43	(3,030)	(212)	(324)
Total reconciling items, after income taxes	(2,567	(5,258)	(2,792)	1,048	263	3,273	(326)	(1,115)
After-tax adjusted operating income	3,019	4,586	4,355	4,649	4,107	4,652	2,156	2,638
Income taxes, applicable to adjusted operating income	1,008	1,783	1,537	1,582	1,292	1,592	732	744
Adjusted operating income before income taxes	\$ 4,027	\$ 6,369	\$ 5,892	\$ 6,231	\$ 5,399	\$ 6,244	\$ 2,888	\$ 3,382



PGIM JAPAN DISCLOSURES



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NOTES TO DISCLOSURE IN JAPAN



Registered Corporate Name: PGIM Japan Co., Ltd.

Location: The Prudential Tower, 2-13-10, Nagatacho, Chiyoda-ku, Tokyo

Chief Executive Officer: Yasuhisa Nitta

Date of Establishment: April 19, 2006

Major Shareholders: Prudential International Investments Corporation (100%)

Paid in Capital: JPY 219 million

Primary Businesses: ① Investment management business

② Investment advisory business

③ Type II Financial Instruments business

Registration #: Financial Instruments Business Operator registered with Kanto Local Bureau (Registration Number; 392)

Association Membership The Investment Trust Association, Japan

Japan Investment Advisers Association





INTERNATIONAL INSURANCE OVERVIEW

CHARLES F. LOWREY

EXECUTIVE VICE PRESIDENT AND CHIEF OPERATING OFFICER INTERNATIONAL BUSINESSES



KEY MESSAGES



- Differentiated business model with superior execution
- Sustained growth with strong returns and steady capital generation
- Investing strategically to enhance long-term prospects



CONSISTENT INTERNATIONAL STRATEGY A KEY TO SUCCESS



Distribution Product Expansion in Development to Proprietary and Meet Third-Party **Customer Needs** Channels **Superior Execution** Building Digital, Mobile, and Complementing **Data Analytics** Organic Growth with Capabilities M&A

Prudential

SUSTAINED GROWTH WITH STRONG RETURNS AND STEADY CAPITAL GENERATION



4%

Constant
Currency AOI
and In Force
Annual Growth
Since 2013^(1,2)

Midteens

Adjusted Operating ROE

\$1.3 billion

Average Annual
Net Capital
Redeployed
Since 2013⁽³⁾

- 1) Represents compound annual growth rate for Face Amount In Force and Constant Currency Adjusted Operating Income from 2013-2017.
- Translated to U.S. dollars, including Japanese yen 112 per U.S. dollar and Korean won 1130 per U.S. dollar.
- 3) Reflects net capital redeployed including dividends, debt repayment, affiliated lending, affiliated derivatives and reinsurance. Excludes acquisitions/dispositions and other extraordinary items.



INVESTING STRATEGICALLY TO ENHANCE LONG-TERM PROSPECTS



Differentiated business model supports sustainable growth

Near-Term

- Select developed markets
 - ✓ Significant wealth
 - ✓ Large mature market

Japan Korea Taiwan

Medium-Term

- Emerging markets
 - ✓ Rising middle class
 - ✓ Low insurance penetration

Brazil Chile Argentina Indonesia India

Long-Term

- Seed investments
 - ✓ Attractive demographics
 - ✓ Markets developing fast

Africa Mexico China



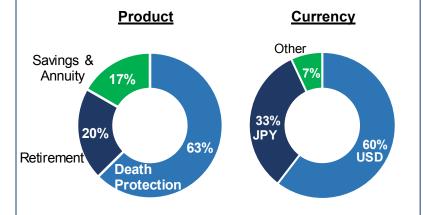
JAPAN REMAINS A HIGHLY ATTRACTIVE MARKET



Substantial In Force generates strong and stable earnings

- Focus on protection products
- Growing U.S. dollar (USD) business

2017 Sales⁽¹⁾ by:





Significant opportunities in Japanese market

- World's second largest life insurance market
- Household sector wealth \$17 trillion⁽²⁾
- · Continued need for death protection solutions
- Increasing need for retirement solutions
- Customer interest in non-yen products

²⁾ Source: Bank of Japan (data as of December 2017). Translated to U.S. dollars at uniform currency exchange rate (Japanese yen 111 per U.S. dollar).

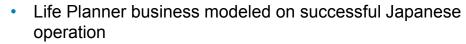


¹⁾ Translated to U.S. dollars at uniform currency exchange rate (Japanese yen 111 per U.S. dollar).

SELECT EMERGING GROWTH MARKETS

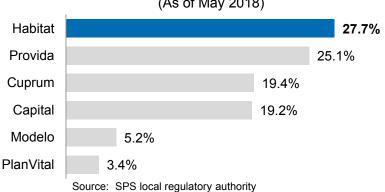






- Expanding third-party distribution
- Strong sales productivity and persistency
- Strong growth of in force despite economic headwinds

Chile Market Share By AUM (As of May 2018)



Habitat:

- #1 ranked mandatory pension provider and #1 in fund returns for 2017
- 11% annual AUM growth since investment in 2016
- Lowest fee rate among top players
- Leading provider of voluntary pension products

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\$10

¹⁾ Translated to U.S. dollars at uniform currency exchange rate (Brazilian Real 3.6 per U.S. dollar).

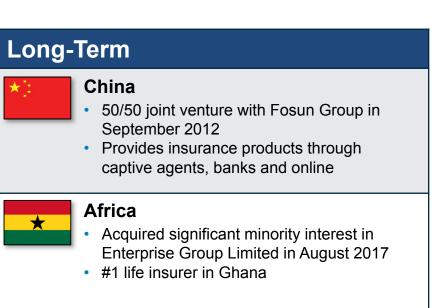
STRATEGIC INVESTMENTS IN OTHER GROWTH MARKETS



8

 Prudent evaluation of strategic investment growth potential and prospective returns with selective ownership approach

India Increased ownership of our joint venture to 49% in October 2016 Eighth largest life insurer, based on In Force Indonesia Formed life insurance joint venture with CT Corp in July 2017 CT Corp is a leading conglomerate with a broad customer base



KEY MESSAGES



- Differentiated business model with superior execution
- Sustained growth with strong returns and steady capital generation
- Investing strategically to enhance long-term prospects





JAPANESE BUSINESSES OVERVIEW

MITSUO KURASHIGE

CHAIRMAN AND CHIEF EXECUTIVE OFFICER PRUDENTIAL HOLDINGS OF JAPAN, INC.



KEY MESSAGES



- Customer-focused, differentiated distribution models result in attractive returns
- Needs-based selling and quality people drive leading market position
- Adapting to market changes through multiple growth opportunities



JAPANESE INSURANCE MARKET REMAINS HIGHLY ATTRACTIVE



3

Global Life Insurance Market⁽¹⁾

JAPAN RANK

 $\mathbf{2}_{\mathsf{nd}}$

MARKET SHARE

13.5%

LIFE PREMIUMS

¥38.4trillion

\$354billion

Market Opportunities

Household Wealth Household sector wealth ¥1,880 trillion (\$17 trillion)⁽²⁾

Investable Asset Pool

 ¥961 trillion (\$9 trillion) household pool of currency and deposits is among the world's largest⁽²⁾

Retirement Market Expansion driven by aging population, increased emphasis on individual responsibility for financial security

Product Trend

 Customers prefer insurance products to equities for savings and investments, and have interest in non-yen products

Distribution Trend

- Captive agents remain most significant distribution channel
- Banks and independent distributors have growing distribution opportunities
- 1) Source: Swiss Re World Insurance in 2017, based on 2016 life insurance premiums. The market share is calculated in U.S. dollars.
- 2) Source: Bank of Japan (data as of December 2017). Translated to U.S. dollars at uniform currency exchange rate (Japanese yen 111 per U.S. dollar).



OUR CUSTOMER FOCUS DIFFERENTIATES US IN JAPAN - QUALITY PEOPLE, QUALITY PRODUCTS, QUALITY SERVICE



Mission

Our mission is to provide the highest quality service and to deliver to each and every customer financial security and peace of mind

Vision

We strive to revolutionize the way life insurance business is conducted in Japan and to become the most admired life insurance partner to our customers

Core Values

- Worthy of Trust
- Customer Focused
- Respect for Each Other
- Winning with Integrity



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TARGETED DISTRIBUTION SERVING DIVERSE CUSTOMER SEGMENTS IN THE JAPANESE MARKET





Life Planners

- Affluent and mass affluent customers
- Business and professional market

GIB





Life Consultants⁽¹⁾

- Broad middle income customers
- Affinity group relationships

Independent Agency Channel

- Mass affluent customers
- Business and professional market



Bank Channel

- Customers with investable wealth
- Inheritance market

1) Formal name is "Life Plan Consultant".



NEEDS-BASED SELLING OPPORTUNITIES OVER CUSTOMER'S LIFE CYCLE



A	g	ϵ

30's 40's

50's

60's

70's

Client Life Cycle	Financial Risk Protection Needs	Prudential Solutions
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- Young household, early professional career
- · Mid-career, pre-retirement
- Retirement

- Premature death income replacement
- Income loss and expenses due to accident or sickness
- Accumulation of funds for retirement
- Lifetime retirement income

- Term insurance
- Accident and health policies and riders
- Whole life insurance
- Life insurance based retirement income products

Note: Specific needs and solutions will vary by customer.

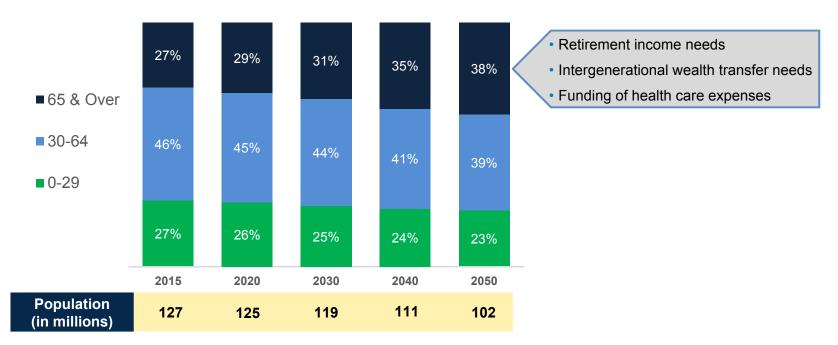


JAPAN DEMOGRAPHIC CHANGE DRIVES GROWTH OPPORTUNITY



We have an experienced agent force poised to help customers meet their evolving needs

Japan Demographics (1)



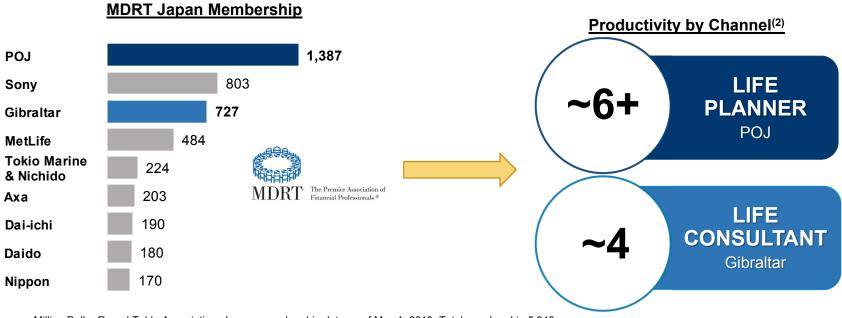
¹⁾ Source: National Institute of Population and Social Security Research, "Population Projections for Japan: 2016 to 2065," Medium-fertility (medium-mortality) projection.



QUALITY PEOPLE LEADS TO STRONG PRODUCTIVITY



- Industry leading Million Dollar Round Table ("MDRT") memberships
- Prudential of Japan has had the <u>highest number of MDRT members</u> in Japan for 21 consecutive years⁽¹⁾
- Strong productivity sustains growth



¹⁾ Source: Million Dollar Round Table Association, Japan - membership data as of May 1, 2018. Total membership 5,940.

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²⁾ Number of policies sold per POJ Life Planner and GIB Life Consultant, per month; includes accident and health policies.

LEADING POSITION IN ATTRACTIVE JAPAN LIFE INSURANCE MARKET



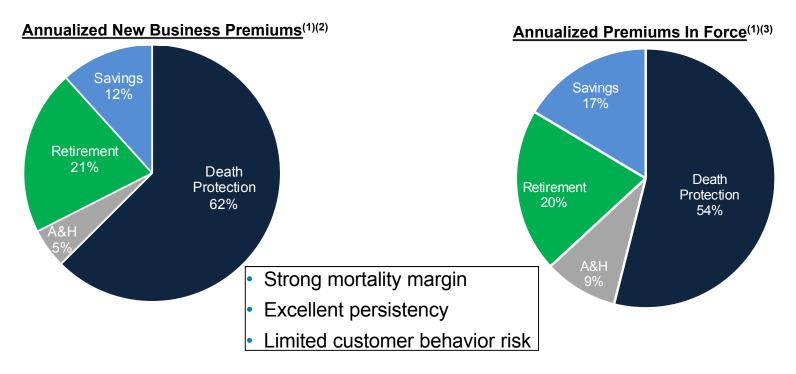
Rank ⁽¹⁾	Category	Market Share ⁽²⁾		
#1	New business face amount	13.1%		
#4	In Force face amount	8.2%		
#5	Annualized new business premiums	5.9%		
#6	Premium income	6.2%		
#6	 Total assets 	4.2%		

Source: Life Insurance Association of Japan (LIAJ). Twelve months ended March 31, 2018.
 Source: Life Insurance Association of Japan (LIAJ). Market share data is based on Prudential estimates developed from publicly available data of Japanese insurance companies, including Japan Post.



FOCUS ON DEATH PROTECTION PRODUCTS CONTRIBUTES TO EARNINGS STABILITY





¹⁾ Japan only. Foreign denominated activity translated to U.S. dollars at uniform exchange rate (Japanese yen 111 per U.S. dollar). U.S. dollar-denominated activity is included based on the amounts as transacted in U.S. dollars.

³⁾ As of December 31, 2017, including paid-up policies and 10% of single premium.



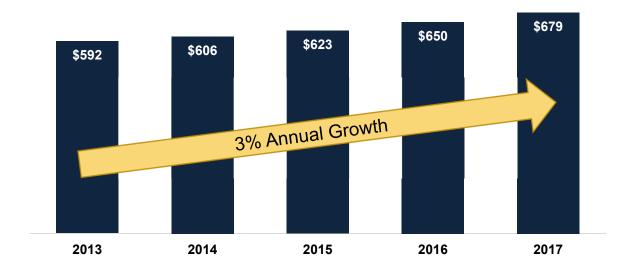
²⁾ For the year ended December 31, 2017.

HISTORY OF SUSTAINABLE GROWTH IN JAPAN



Face Amount of Individual Policies In Force(1)

(\$ in billions)



1) As of December 31st for each period presented. Foreign denominated activity translated to U.S. dollars at uniform exchange rates for all periods presented (Japanese yen 111 per U.S. dollar).

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ADAPTING TO CHANGING MARKET IN JAPAN



Market Dynamic

- Lower interest rates
- Lower statutory mortality rates
- Increasing compliance standards
- Growing competition in third-party channels
- Demographic changes

Prudential Response

- Introduction of new products and repricing
- Shift to U.S. dollar products
- Grow retirement solutions
- Focus on estate planning
- Expand and diversify captive distribution
- Selective growth in third-party channels
- Focus on digital, data, and mobile solutions

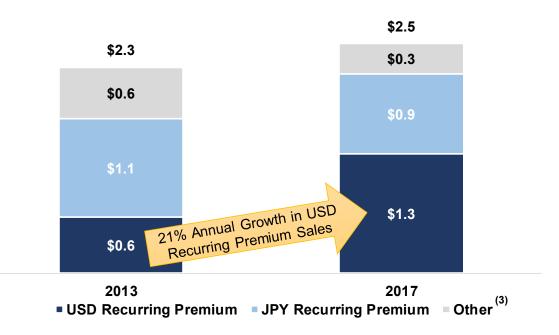


GROWTH IN U.S. DOLLAR RECURRING SALES DRIVEN BY CUSTOMER NEEDS



<u>Annualized New Business Premiums</u>(1)(2)

(\$ in billions)



- 1) Foreign denominated activity translated to U.S. dollars at uniform exchange rates for all periods presented (Japanese yen 111 per U.S. dollar).
- 2) For the year ended December 31, 2013 and December 31, 2017 respectively.
- 3) Other represents single premium and premium denominated in other than U.S. dollar or Japanese yen.



BUILDING DIGITAL AND MOBILE CAPABILITIES



Initiatives to enhance customer experience and support growth include:

- Deploy digital solutions to achieve customer experience excellence
- Digital empowerment that helps maximize sales activities and post-issue services
- Digitize back-end processes and platforms



KEY MESSAGES



- Customer-focused, differentiated distribution models results in attractive returns
- Needs-based selling and quality people drive leading market position
- Adapting to market changes through multiple growth opportunities





JAPANESE LIFE PLANNER BUSINESS

MOTOFUSA HAMADA

PRESIDENT AND CHIEF EXECUTIVE OFFICER PRUDENTIAL OF JAPAN



KEY MESSAGES



- Growing Life Planner model, driven primarily by high quality field management, reinforces sustainable competitive advantage
- Lifetime client relationships driven by recognized quality service
- Adapting products to market changes and customer needs supports growth



LIFE PLANNER - A SELECTIVE, HIGH QUALITY SALES FORCE



Selection Process

- College education
- Successful track record, but no prior life insurance sales experience
- Values and beliefs of a trusted advisor
- ~2 out of 100 candidates hired

Training Program

- Structured training program
- First month Dedicated to intensive training
- Next 55 weeks Basic training program complemented by on-the-job activity
- Formal training completed Continuing onthe-job training

Growth Opportunities

Hire more women

- Focus on regional urban areas
- Increase management pipeline



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SUSTAINABLE ADVANTAGE DRIVEN BY DISTRIBUTION



Life Planners ("LP") providing financial security over customers' lifetime drives our beneficial cycle

Productivity

~\$16,000 AP per LP per month⁽¹⁾⁽³⁾ ~6+ policies per LP per month⁽²⁾⁽³⁾

Quality People Quality Service

lity Referre

Policy Persistency⁽³⁾

96%

Superior Returns & Steady Growth

Customer Satisfaction

ncome for LA

Retention(3)

83%

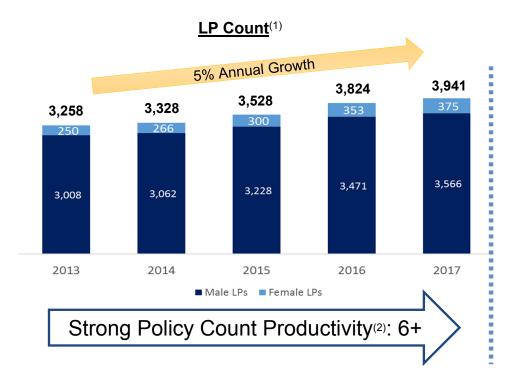
- 1) Annualized new business premiums (AP) per month for each Prudential of Japan (POJ) Life Planner; foreign denominated activity translated to U.S. dollars at uniform exchange rates (Japanese yen 111 per U.S. dollar).
- 2) Number of policies sold per POJ Life Planner, per month; includes accident and health policies.
- 3) Rolling average of 12 months experience as of June 30, 2018.



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SUPERIOR DISTRIBUTION MODEL WITH STEADY GROWTH





Experienced Agent Profile ⁽³⁾					
Number of Life Planners with 15+ years experience	Average Number of Clients	Average Relationship Length			
985	444	10.5 years			

Field Management ⁽¹⁾					
Number of Agency Managers					
<u>2013</u>	<u>2017</u>	<u>2013</u>	<u>2017</u>		
95	127	376	536		

- 1) As of December 31st for each period presented.
- 2) Number of policies sold per POJ Life Planner, per month; includes accident and health policies.
- 3) As of July 31, 2018.



RECOGNIZED LEADER IN QUALITY SERVICE DRIVES HIGH PERSISTENCY



		2014	2015	2016	2017	2018	
	Contract ⁽¹⁾	#1	#3	#2	#2	#1	
Customer Satisfactio	Claim(2)	#2	#1	#1	#1	#1	1 st Company in history to
	Conservation ⁽³⁾	_	_	#1	#1	#1	capture the triple crown
		1	1	1	1	1	
	J Policy istency ⁽⁴⁾	95%	95%	96%	95%	96%	

¹⁾ Life Support Insurance segment 2014 and All segment 2015 - 2018 of J.D. Power Asia Pacific Japan Life Insurance Contract Customer Satisfaction StudiesSM. Contract Customer Satisfaction Study based on life insurance policyholders who purchased or renewed coverage during the past year. http://japan.jdpower.com

^{4) 13} month policy persistency measured based on face amount. Rolling average of 12 months experience ending December 31, 2014 – 2017 and June 30, 2018.

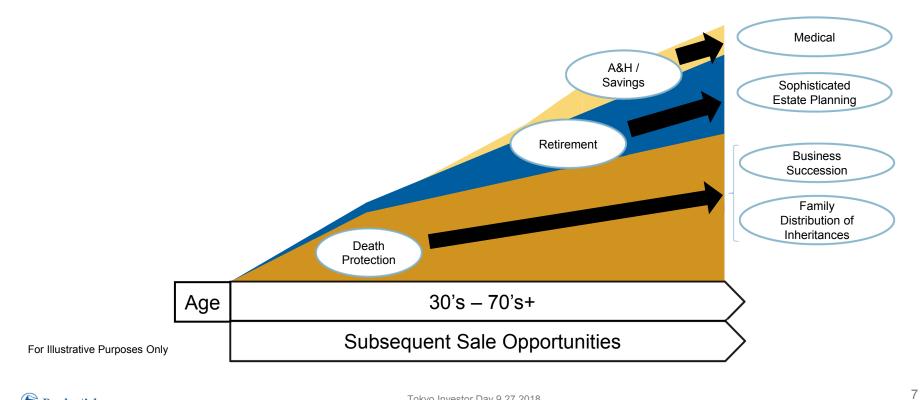


²⁾ Medical benefit segment 2014 and All segment 2015 - 2018 of J.D. Power Asia Pacific Japan Life Insurance Contract Customer Satisfaction StudiesSM.

³⁾ All segment of J.D. Power Asia Pacific Japan Life Insurance Contract Customer Satisfaction StudiesSM beginning in 2016. http://iapan.idpower.com

QUALITY PRODUCTS MEETING FINANCIAL SECURITY NEEDS OVER A **LIFETIME**





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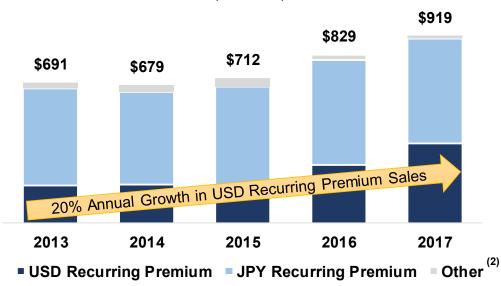
ADAPTING PRODUCTS TO MARKET CHANGES AND CUSTOMER NEEDS SUPPORTS GROWTH



Strong Growth in U.S. Dollar Recurring Premium Sales

Japan Life Planner Annualized New Business Premiums (1)

(\$ in millions)

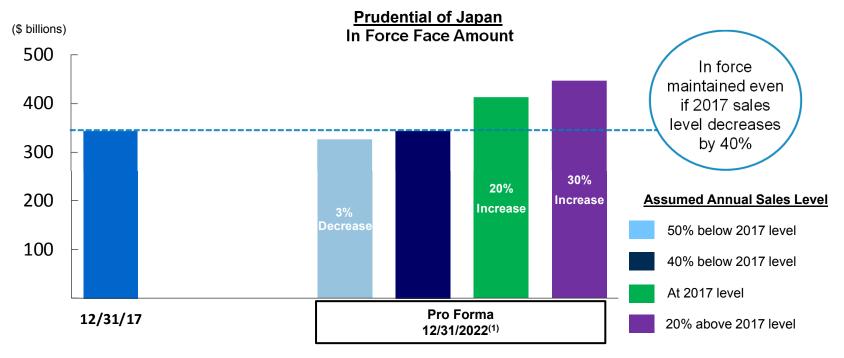


- 1) Foreign denominated activity translated to U.S. dollars at uniform exchange rates for all periods presented (Japanese yen 111 per U.S. dollar).
- 2) Other represents single premium and premium denominated in other than U.S. dollar or Japanese yen.



IN FORCE CAN GROW WITHOUT INCREASE IN SALES





¹⁾ Assuming same sales mix, currency exchange rates for non-yen business, persistency and other assumptions for year ended December 31, 2017. Surrender, lapse, and mortality assumptions are based on December 31, 2017. Represents impact of sales levels for years subsequent to 2017, held constant through 2022. All indicated levels are in relation to actual 2017 sales, upon resulting year end 2022 in force amount. Translated to U.S. dollars at uniform currency exchange rates (Japanese yen 111 per U.S. dollar). The information is for illustrative purposes only. Actual changes in sales in excess of those illustrated may occur in future periods.



KEY MESSAGES



- Growing Life Planner model, driven primarily by high quality field management, reinforces sustainable competitive advantage
- Lifetime client relationships driven by recognized quality service
- Adapting products to market changes and customer needs supports growth





LIFE CONSULTANT AND INDEPENDENT AGENCY CHANNEL

KAZUHIRO YAMAUCHI

PRESIDENT AND CHIEF EXECUTIVE OFFICER GIBRALTAR LIFE



KEY MESSAGES

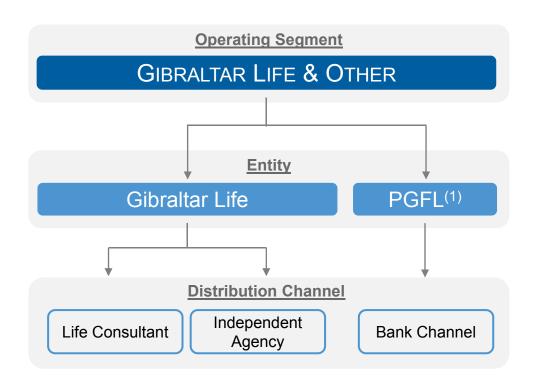


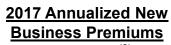
- Broad distribution through productive Life Consultants and growing Independent Agencies
- Distinctive affinity relationship with Japanese Teachers Association
- Adapting products to market changes and customer needs supports growth



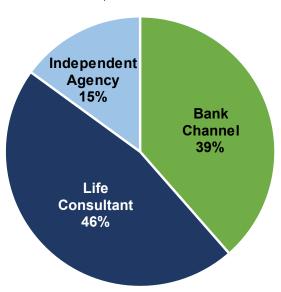
GIBRALTAR LIFE & OTHER OVERVIEW







\$1.6 billion⁽²⁾



- 1) Prudential Gibraltar Financial Life
- 2) Annualized new business premiums (AP); foreign denominated activity translated to U.S. dollars at uniform exchange rates (Japanese yen 111 per U.S. dollar).

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DIVERSIFIED DISTRIBUTION CHANNELS



 Needs-based selling focusing on death protection with growing interest in retirement and business planning

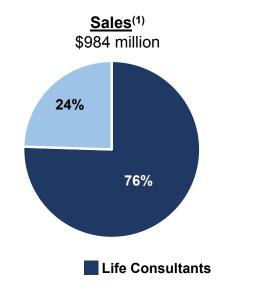
Life Consultant

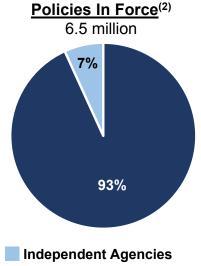
Customer Segment

- Broad middle income market
- Affinity groups

Independent Agency

- Mass affluent market
- Business and professionalmarket





¹⁾ Annualized new business premiums, January to December 2017, excluding Bank Channel. Foreign denominated activity translated to U.S. dollars at uniform exchange rates (Japanese yen 111 per U.S. dollar).

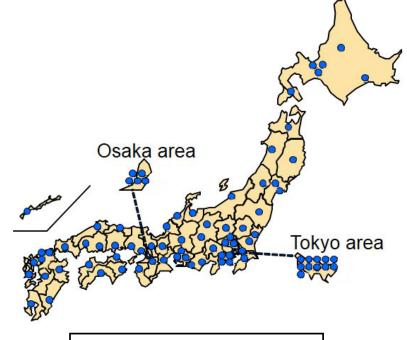
²⁾ As of December 31, 2017.



LIFE CONSULTANT DISTRIBUTION - BROAD MARKET COVERAGE WITH ACCESS TO NEARLY ALL OF JAPANESE POPULATION



- Branch offices established in substantially all prefectures
- Prudential training supports emphasis on death protection products and needs-based selling
- Serving expanding need for retirement income security products
- Teachers Association and other affinity group relationships provide recurring sources of new business



82 branch offices supporting Life Consultants⁽¹⁾

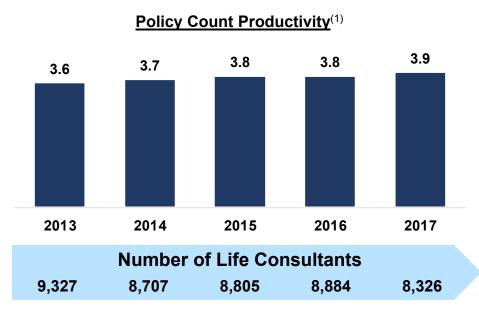
1) As of June 30, 2018.



LIFE CONSULTANTS - STABLE PRODUCTIVITY TRENDING HIGHER



- Continued focus on maintaining high quality
 - Productivity has consistently exceeded industry average and has trended higher with proven training programs and adherence to high recruiting and retention standards



¹⁾ Number of policies sold per life consultant, per month; includes accident and health policies as of December 31st.



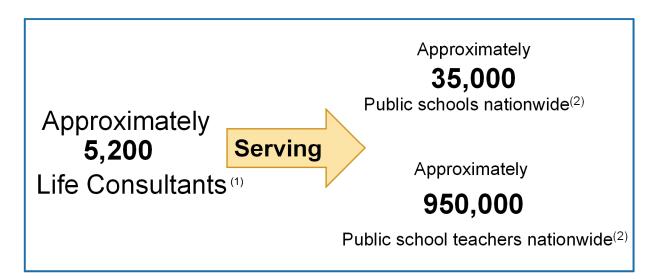
TEACHERS MARKET - LARGEST AFFINITY GROUP



Japanese Educational Mutual Aid Association of Welfare Foundation



- Relationship since 1952
- Membership eligibility: Public school teachers and support employees



1) As of December 31, 2017.

Source: Japan Ministry of Education, Culture, Sports, Science and Technology, and Japanese Educational Mutual Aid Association of Welfare Foundation as of May 1, 2018. Includes support employees of public schools.



TEACHERS ASSOCIATION: PERENNIAL SALES OPPORTUNITIES



Active Market

Retiree Market

Protection products sold to new and active teachers

Retirement products for lump sum recipients

20,000 – 30,000 new teachers are hired each year

20,000 – 30,000 teachers retire each year

950,000

Active Teachers(1)

120,000

Retired Teachers Association Members⁽¹⁾

1) Approximate numbers as of June 30, 2018.



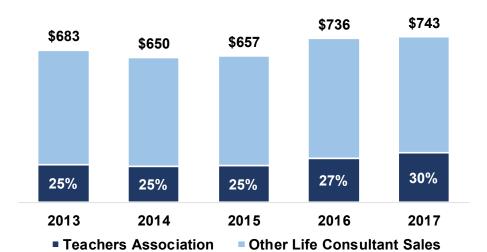
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TEACHERS ASSOCIATION REMAINS SIGNIFICANT SOURCE OF BUSINESS



Life Consultant Annualized New Business Premiums(1)

(\$ in millions)



More than one-quarter of Life Consultant channel new business is derived from Teachers Association

¹⁾ Foreign denominated activity translated to U.S. dollars at uniform exchange rates (Japanese yen 111 per U.S. dollar).



INDEPENDENT AGENCY ("IA") CHANNEL MARKET OVERVIEW



- Market⁽¹⁾
 - Increasing independent agency customer base
 - Most customers in their 30s and 40s
 - More selective customers
- Gibraltar Independent Agency Channel
 - Expanding sales base mainly in urban area
 - 52 sales offices serving approximately 2,600 independent agencies
 - USD recurring premium products for mass affluent customers and business planning products for corporate market

Gibraltar IA Sales Branch Offices



1) Source: Japan Institute of Life Insurance, 2016 Survey on Life Protection.



GROWING INDEPENDENT AGENCY CHANNEL - A DIFFERENTIATED STRATEGY

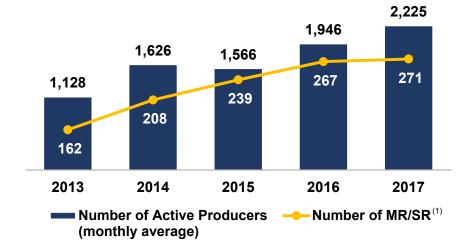


Key strategies

- Focus on "Quality", not just top-line growth;
 price competition not key to winning sales
- Build on strong partnerships with high performing agencies and producers

Key success factors

- Develop highly-motivated agencies and producers who subscribe to our business approach
- Develop and train qualified marketing representatives to work with agencies
- Strength in selling USD denominated products



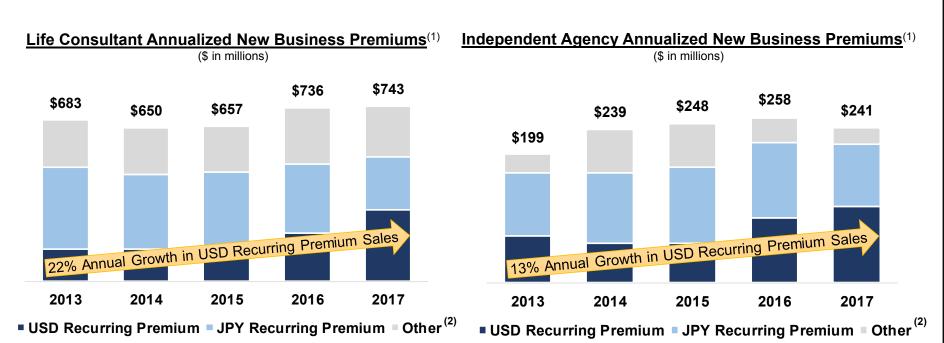
MR: Marketing Representatives providing face-to-face support for agencies, mainly in metropolitan areas.
 SR: Sales Representatives providing support to agencies mainly in remote areas.



ADAPTING PRODUCTS TO MARKET CHANGES AND CUSTOMER NEEDS SUPPORTS GROWTH



Strong Growth in U.S. Dollar Recurring Premium Sales

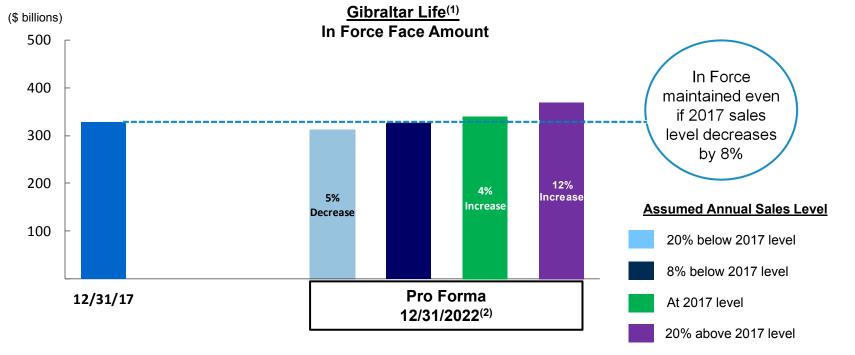


- 1) Foreign denominated activity translated to U.S. dollars at uniform exchange rates for all periods presented (Japanese yen 111 per U.S. dollar).
- 2) Other represents single premium and premium denominated in other than U.S. dollar or Japanese ven.

Prudential

In Force Can Grow Without Increase in Sales





¹⁾ Excludes Bank channel.

Prudential

²⁾ Assuming same sales mix, currency exchange rates for non-yen business, and persistency for year ended December 31, 2017. Represents impact of sales levels for years subsequent to 2017, held constant through 2022. All indicated levels are in relation to actual 2017 sales, upon resulting year end 2022 in force amount. Translated to U.S. dollars at uniform currency exchange rates (Japanese yen 111 per U.S. dollar). The information is for illustrative purposes only. Actual changes in sales in excess of those illustrated may occur in future periods.

KEY MESSAGES



- Broad distribution through productive Life Consultants and growing Independent Agencies
- Distinctive affinity relationship with Japanese Teachers Association
- Adapting products to market changes and customer needs supports growth





BANK CHANNEL

TAKESHI SOEDA

PRESIDENT AND CHIEF EXECUTIVE OFFICER PRUDENTIAL GIBRALTAR FINANCIAL LIFE



KEY MESSAGES

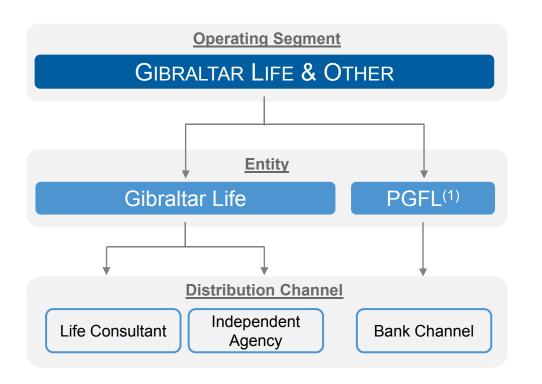


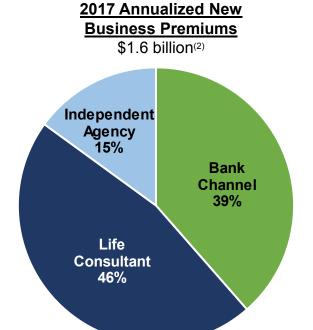
- Differentiated high quality distribution in bank channel market
- Strengthening bank relationships provides additional sales opportunities
- Adapting products to market changes and customer needs



GIBRALTAR LIFE & OTHER OVERVIEW







- 1) Prudential Gibraltar Financial Life
- 2) Annualized new business premiums (AP); foreign denominated activity translated to U.S. dollars at uniform exchange rates (Japanese yen 111 per U.S. dollar).



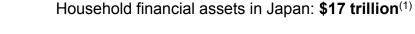
Tokyo Investor Day 9.27.2018

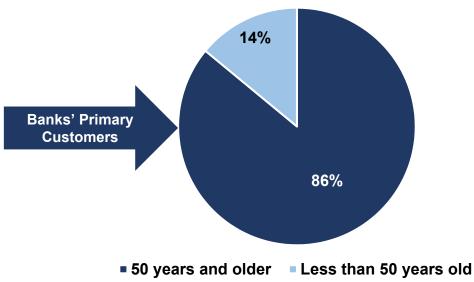
SIGNIFICANT FINANCIAL ASSETS IN BANK CHANNEL MARKET



Attractive sales opportunity driven by:

- Substantial concentration of wealth among Banks' primary customers age 50 years and older
- Primary customers expected to increase as a percentage of the population⁽²⁾





²⁾ Source: National Institute of Population and Social Security Research, "Population Projections for Japan: 2016 to 2065," Medium-fertility (medium-mortality) projection.

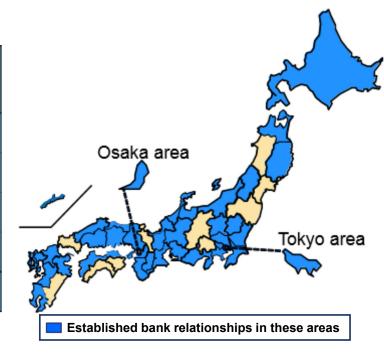


¹⁾ Source: Bank of Japan (data as of December 2017). Translated to U.S. dollars at uniform currency exchange rate (Japanese yen 111 per U.S. dollar).

BANK CHANNEL RELATIONSHIPS PROVIDE BROAD NATIONAL COVERAGE



	Prudential Distribution Partners ⁽¹⁾⁽²⁾	Deposits, etc ⁽³⁾ (Trillion USD)
Mega Bank ⁽⁴⁾	4	3.5
Major Trust Bank	3	1.3
Regional Bank, etc.	66	1.8
Brokerage Firm	2	1.4
Total	75	8.0



- 1) As of December 31, 2017.
- 2) The number of banks/financial institutions in which Prudential products are offered.
- 3) As of March 31, 2018. Based on data published by institutions. Translated at Japanese yen 111 per U.S. dollar.
- 4) Includes Resona Bank.



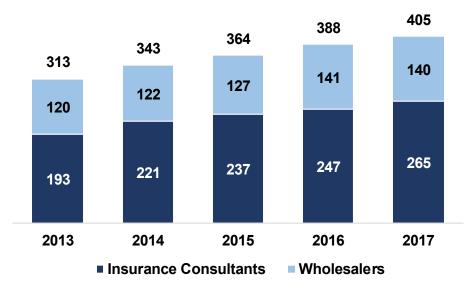
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DIFFERENTIATED SALES SUPPORT



- Experienced Life Planners, "seconded" as Insurance Consultants to partner with certain banks, bring strength of Prudential's distribution model to bank channel
- Wholesalers provide sales support to bank employees

Growing Insurance Consultants and Wholesalers(1)



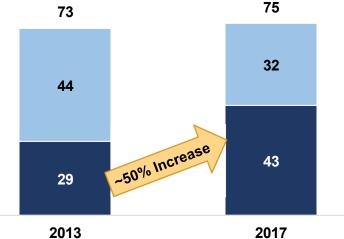
1) As of December 31st for all periods presented.

Prudential

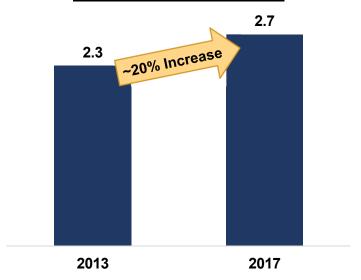
STRENGTHENING RELATIONSHIPS INCREASES OPPORTUNITIES FOR RECURRING PREMIUM PRODUCT SALES



Bank Partners Adopting Recurring Premium Products 73 75



Average Number of Recurring Premium Products Adopted per Bank



- Banks That Have Not Adopted Recurring Premium Products
- Banks That Adopted Recurring Premium Products

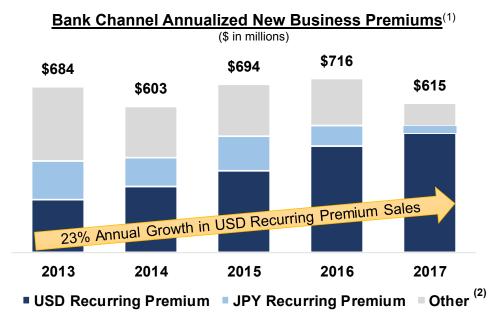


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ADAPTING PRODUCTS TO MARKET CHANGES AND CUSTOMER NEEDS



- Strong growth in U.S. dollar recurring premium sales
- Continued innovation of product offering, including new fixed yen premium U.S. dollar whole life product



¹⁾ Foreign denominated activity translated to U.S. dollars at uniform exchange rates for all periods presented (Japanese yen 111 per U.S. dollar).

²⁾ Other represents single premium and premium denominated in other than U.S. dollar or Japanese yen.



KEY MESSAGES



- Differentiated high quality distribution in bank channel market
- Strengthening bank relationships provides additional sales opportunities
- Adapting products to market changes and customer needs





PGIM JAPAN

YASUHISA NITTA

PRESIDENT AND CHIEF EXECUTIVE OFFICER PGIM JAPAN Co., LTD.



KEY MESSAGES



- Well positioned in an attractive market
- Generating significant growth
- Long-term focus to fuel sustainable growth

Prudential

PGIM OVERVIEW



Key Facts

- Top 10 global asset manager¹ with \$1.2 tn in Assets Under Management²
- Diversified active product suite across public and private asset classes
- 1,110+ investment professionals
- · 36 offices in 15 countries
- >80% of fees from third-party clients
- >50% of fees from higher growth areas³ such as alternatives, private credit, non-U.S. equities and real assets⁴



Alternatives Asset Manager⁵

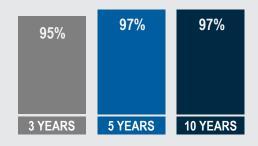
Real Estate Manager Worldwide⁶

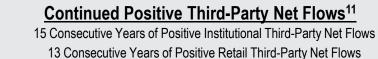
Assets in Investment Grade Credit Strategies⁷

Foreign manager of Japanese discretionary pension assets⁸

Consistently Strong Investment Performance

Percentage of PGIM AUM9 Outperforming Benchmark10







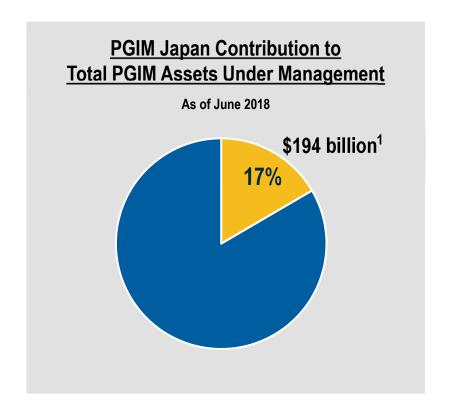
Source: Please see footnotes on slide 14.

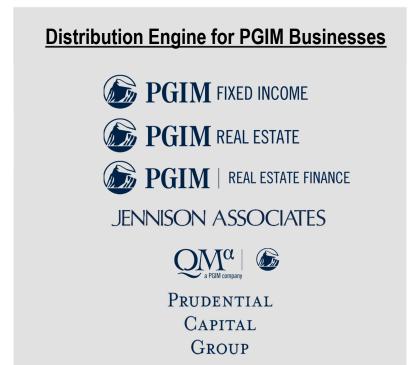
Prudential

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PGIM JAPAN IS A SIGNIFICANT CONTRIBUTOR TO PGIM





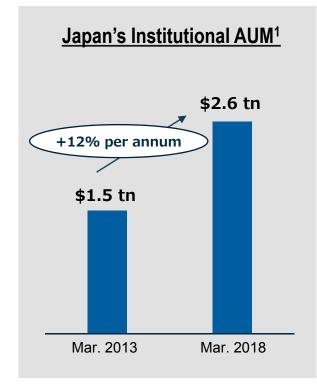


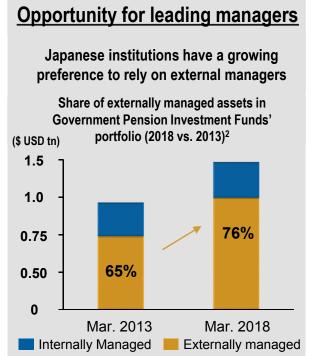
1) PGIM Japan as of June 30, 2018, using the exchange rate of 111 yen per U.S. dollar.



LARGE GROWTH OPPORTUNITY IN JAPAN









1) The Investment Trusts Association, Japan and The Japan Investment Advisers Association. The data is a combination of assets of privately placed investment trusts and those of discretionary managed accounts for Japanese institutional investors. The data uses an exchange rate of 111 yen per U.S. dollar.

2) GPIF (Review of Operations in Fiscal 2012 & Review of Operations in Fiscal 2017).

3) "Nenkin Joho" by R&I used with permission as of December 31, 2015 & March 31, 2018. Total AUM is of discretionary managed accounts.

4) The Investment Trusts Association, Japan, as of August 31, 2015 & July 31, 2018.

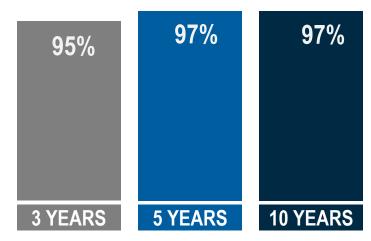


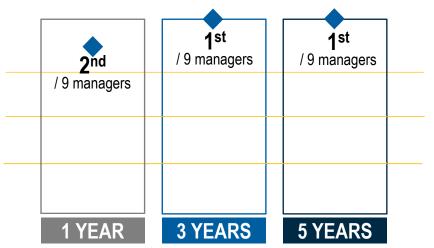
STRONG INVESTMENT PERFORMANCE



Percentage of PGIM AUM¹ Outperforming Benchmark²

Peer Group Ranking for Government Pension Investment Fund's Japanese Yen Bond Mandate ³





Past performance is not a guarantee or reliable indicator of future results.

Performance shown represents each individual AUMs respective fund or strategies benchmark.

¹⁾ Represents PGIM's benchmarked AUM. 89% of total third-party AUM is benchmarked over 3 years, 88% over 5 years, and 75% over 10 years. Private and general account assets that are not benchmarked are not included in this calculation. 2) Performance as of June 30, 2018. Represents excess performance gross of fees, based on all actively managed Fixed Income and Equity AUM reported in eVestment for Jennison Associates, PGIM Fixed Income, Quantitative Management Associates, and PGIM Real Estate. Composite assets reported in eVestment assumed to represent full strategy AUM. 3) Based on excess return vs respective benchmark as of March 31, 2018 for 1, 3, and 5 years. Universe: asset managers managing the JGB portfolios for Government Pension Investment Fund (GPIF). Data Source: GPIF.



EXPANDING PRODUCT BREADTH AND CLIENT COVERAGE IN JAPAN



Retail Wrappers

Product and client diversification

PGIM Real Estate Finance

Jennison, QMA

Capital Markets Prudential Capital Group

Public Pensions Financial Institutions 2009 2012 2013 2014 2015 2016 2017 2018 **Asset Class** Strategy * Manager Fixed Income PGIM Japan Japan Government & Multi-sector **PGIM Fixed Income** US Investment Grade Corporate **Emerging Market Debt** US High Yield EURO High Yield Global Government & Multi-sector Hedge funds US Governmnet & Multi-sector Global Investment Grade Coprorate **US Crossover** Structured Products **Real Estate** PGIM Real Estate PRISA / PREDS

Private Pensions

Global Equities, etc.

Mezzanine

For illustrative purposes only.



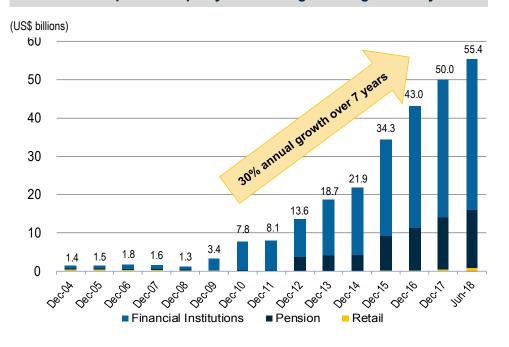
Equity

^{*} Strategies offered to unaffiliated third-party investors

JAPAN GROWTH DRIVEN BY FINANCIAL INSTITUTIONS AND PENSIONS



PGIM Japan third-party AUM has grown significantly¹



Over \$40 billion in third-party net flows raised since 2013²

- 1) Data as of June 30, 2018. The data uses an exchange rate of 111 yen per U.S dollar. Note: AUM for discretionally managed accounts and Japanese investment trusts.
- 2) Japan third-party net flows from January 2013 to June 2018.



PGIM JAPAN STRATEGY





1. Diversify client base



2. Leverage our multi-asset capabilities



3. Invest to drive future growth



PGIM JAPAN - WELL POSITIONED TO EXPAND CLIENT BASE



FINANCIAL INSTITUTIONS

Strong relationships established with many of the largest financial institutions

PUBLIC PENSIONS

Managing assets for 5 out of 7 largest public pension plan sponsors

GPIF mandate in 2012

Solid track record for existing mandates

PRIVATE PENSIONS

Early stages

Focused on top 100 private pensions with average asset size over \$500 million

Working closely with pension consultants to gain access to private pensions

Working with mega distributors for fund wrap opportunities

RETAIL DISTRIBUTORS

Consultant relationship is key to tap into the fund wrap business

Prudential

Tokyo Investor Day 9.27.2018

10

PGIM JAPAN - LEVERAGING OUR MULTI-ASSET CAPABILITIES



PGIM's strengths are well-suited to Japanese clients' needs

FINANCIAL INSTITUTIONS

Shifting to higher yielding alternative and/or floater assets (e.g. real e

PUBLIC PENSIONS

Increasing exposure to alternative assets (e.g. real estate, hedge funds)

PRIVATE PENSIONS

Replacing underperforming managers in the traditional asset classes

Increasing exposure to alternative assets

RETAIL DISTRIBUTORS

Putting emphasis on fund wraps

PGIM positions of strength

Top

Alternatives Asset Manager¹

3

Real Estate Manager Worldwide²

Private Credit Provider Worldwide¹

\$20.5 bn in Infrastructure Assets³

\$3.4 bn in Hedge Fund Strategies⁴

¹⁾ Willis Towers Watson Global Alternatives Survey, July 2017. AUM as of December 2016. Ranking is based on the aggregate AUM aggregated by parent company in all alternative asset classes, regardless of sub-asset class. 2) *IPE Real Assets*, Real Estate Managers by Worldwide AUM as of December 31, 2017. Publication as of May 29, 2018. 3) Infrastructure AUM includes private credit infrastructure and energy strategies, Jennison utility equity, natural resources, global infrastructure and MLP strategies as of December 31, 2017. 4) As of June 30, 2018. Includes investments in hedge fund strategies such as global macro, market neutral, long/short, event driven arbitrage. For retail, also includes liquid alternatives mutual funds following hedge-fund like strategies such as long-short, credit, absolute return, and multi-strategy.



PGIM Japan – Investing in Brand and Client Service Resources to Drive Future Growth



Branding

- Advertisements on targeted domestic media Nenkin Joho, J-Money, Al-In
- Proprietary seminars/conferences for branding, thought leadership, sales impact & client engagement

Investment Capabilities

- Implemented derivative trading capability in Japan an additional tool for Yen Core Plus
- Expanded credit investment capability CDS, hedged foreign bonds

Sales/Client Relations

- The number of sales/client relations professionals¹ doubled over the last five years²
- Created a team of product specialists covering fixed income, equities, real estate strategies
- 1) Including sales, client service, marketing, on-boarding & product, client reporting, assistants and product specialists.
- 2) From August 1, 2013 to August 1, 2018.



KEY MESSAGES



- Well positioned in an attractive market
- Generating significant growth
- Long-term focus to fuel sustainable growth



APPENDIX: FOOTNOTES FOR PGIM OVERVIEW



- 1) Pensions & Investments Top Money Manager's list, May 28, 2018; based on Prudential Financial total worldwide assets under management as of December 31, 2017.
- 2) Worldwide AUM include assets managed by Prudential's Asset Management business and non-proprietary AUM.
- 3) As of December 31, 2017. Categories may overlap; represents asset management fees from all PGIM revenue sources.
- 4) Includes real estate, infrastructure, energy, and natural resources strategies.
- 5) Willis Towers Watson Global Alternatives Survey, July 2017. AUM as of December 2016. Ranking is based on the aggregate AUM aggregated by parent company in all alternative assets classes, regardless of sub-asset class.
- 6) IPE Real Assets, Real Estate Managers by Worldwide AUM as of December 31, 2017. Publication as of May 29, 2018.
- 7) Investment Grade Credit Manager Survey, IPE International Publishers Limited, January 2018.
- 8) Nenkin Joho by R&I, The Investment Trusts Association, Japan. January 2018. AUM as of September 30, 2017.
- Performance shown represents each individual AUMs respective fund or strategies benchmark.
- 9) Represents PGIM's benchmarked AUM. 89% of total third party AUM is benchmarked over 3 years, 88% over 5 years, and 75% over 10 years. Private and general account assets that are not benchmarked are not included in this calculation.
- 10) Performance as of June 30, 2018. Represents excess performance gross of fees, based on all actively managed Fixed Income and Equity AUM reported in eVestment for Jennison Associates, PGIM Fixed Income, Quantitative Management Associates, and PGIM Real Estate. Composite assets reported in eVestment assumed to represent full strategy AUM.
- 11) Represents unaffiliated third party net flows; excludes flows from the General Account and other affiliated Prudential businesses. 2003 and 2004 third party net flows shown in chart represent only institutional third party net flows.





PRUDENTIAL INTERNATIONAL INSURANCE FINANCIAL OVERVIEW

ROB FALZON

EXECUTIVE VICE PRESIDENT AND CHIEF FINANCIAL OFFICER PRUDENTIAL FINANCIAL, INC.



KEY MESSAGES



Sustained growth with strong returns and attractive risk profile

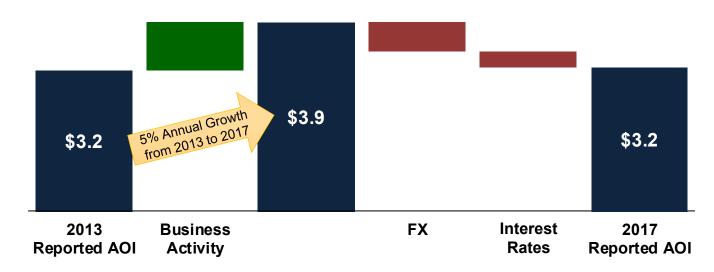
Impacts from currency and interest rate headwinds are subsiding

Strong capital generation and redeployment



INTERNATIONAL GENERATES MID-SINGLE DIGIT CORE GROWTH

(\$ in billions)



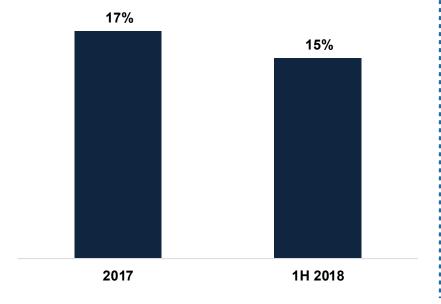
Yen Plan Rate	80	112	
Avg. 30 Year Japanese Government Bond Rate	1.70%	0.84%	



INTERNATIONAL GENERATES MID-TEENS RETURNS







2018 ROE impacted by an increase in equity due to:

- U.S. Tax Reform
- Equity Investment Accounting Change⁽²⁾

²⁾ Effective January 2018, Prudential adopted Accounting Standards Update 2016-01 which impacted the company's accounting and presentation related to equity investments.



¹⁾ Adjusted operating return on equity based on reported annualized after-tax AOI using the effective tax rate applicable to Prudential's overall AOI and average attributed equity excluding accumulated other comprehensive income and adjusted to remove the impact of foreign currency exchange rate remeasurement.

ACTIVELY MANAGING RISK



Risks

Insurance

Interest Rate / Credit

Foreign Currency

Mitigants

Active product management maintains risk profile and profitable growth

Disciplined ALM focus with diversified high quality investment portfolio

Robust currency hedging protects near-term and long-term value



ACTIVE PRODUCT MANAGEMENT MAINTAINS RISK PROFILE AND PROFITABLE GROWTH



Market/Customer Change

Yen-product profitability challenged

- Low interest rates
- Customer needs evolving

Management Action

- Suspend low return products
- Pivot to USD products
- Innovate new products

Result

 Yen single pay product represents <1%⁽¹⁾ of total sales



- USD sales represent ~80%⁽¹⁾ of total Japan sales
- Two-thirds of our earnings are based on underwriting margins
- First of its kind USD whole life with fixed Yen premium product

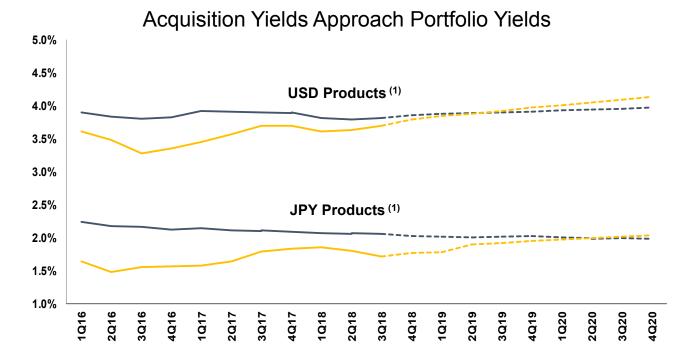
¹⁾ For the six month period ended June 30, 2018.



DISCIPLINED ALM BENEFITS FROM MODERATING IMPACT OF LOW INTEREST RATES



7



- 1) Reflects USD and JPY product blocks in the Gibraltar and POJ Businesses. "USD" and "JPY" are indicative of the currency of the products that the assets are supporting.
- 2) Yield based on rolling four quarter average. Fixed Income and Mortgage portfolio yields reflect future period rates assumed from scheduled maturities that are reinvested at the new acquisition yield described below.

—Portfolio Book Yield⁽²⁾ —Investment Acquisition Yield⁽³⁾

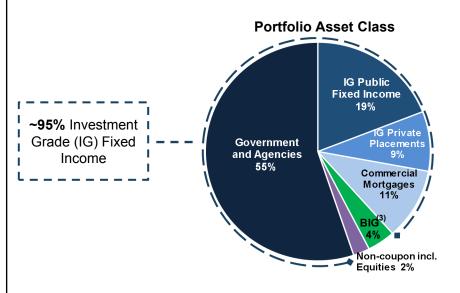
3) Yield based on rolling four quarter average. Fixed Income and Mortgage acquisition yields reflect future acquisition yields that are based on forward yield curves and projected spreads. The information is for illustrative purposes only. Actual yields may differ from those illustrated in future periods.

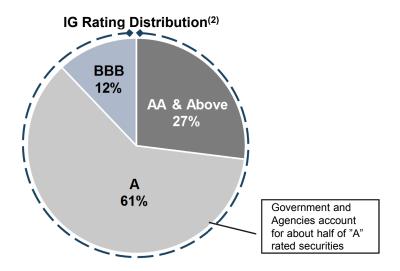


DIVERSIFIED HIGH QUALITY INVESTMENT PORTFOLIO



Japan Investment Portfolio(1)



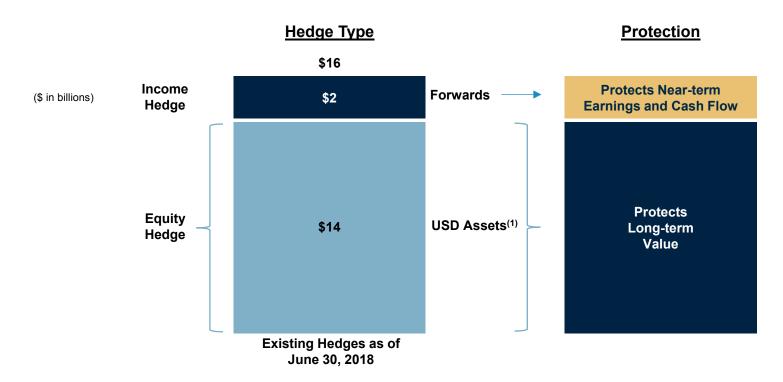


- 1) As of June 30, 2018; Includes fixed maturities, commercial mortgages and other loans, and non-coupon investments including equities.
- 2) Includes public investment grade fixed income, private placements and commercial mortgages. Based on ratings assigned by nationally recognized rating agencies, rating equivalents, or internally assigned ratings.
- 3) Below Investment Grade (BIG) is comprised principally of Public Fixed Income Securities.



ROBUST CURRENCY HEDGING PROTECTS NEAR-TERM AND LONG-TERM VALUE





¹⁾ U.S. dollar assets include dual currency and synthetic dual currency investments held by our yen-based entities in the amount of \$0.6 billion. Also includes derivatives in the amount of \$1.4 billion to maintain the aggregate short yen position at the target level.



INTERNATIONAL IS WELL CAPITALIZED UNDER MULTIPLE LENSES



- Capital evaluation through multiple internal lenses, including an economic view, enables navigation of evolving regulatory frameworks
- Enterprise Capital Protection Framework to withstand extreme market stresses
- Solvency Margin Ratios remain strong

	Prudential Holdings Japan ⁽²⁾	POJ	Gibraltar Life
Solvency Margin Ratio, as of March 31, 2018 (1)	942%	822%	919%

²⁾ Prudential Holdings of Japan (PHJ) is the holding company for Japan's operating entities including POJ and Gibraltar Life.

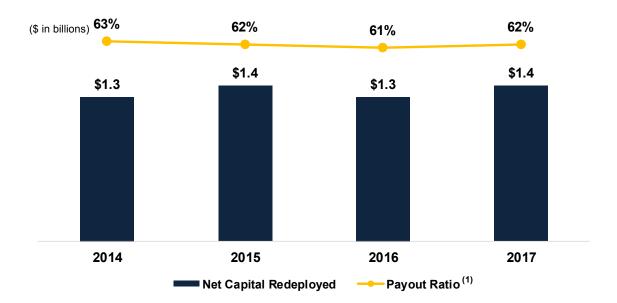


¹⁾ Based on Japanese statutory accounting and risk management standards applicable to regulatory filing as of March 31, 2018, on a consolidated basis.

STRONG CAPITAL GENERATION AND REDEPLOYMENT



Stable redeployment of 60+% of International after-tax AOI through various means



¹⁾ Reflects net capital redeployed, including the impact from dividends, debt repayment, affiliated lending, affiliated derivatives, and reinsurance, as a percentage of reported after-tax AOI using International Insurance's tax rate. Excludes acquisitions/dispositions and other extraordinary items.

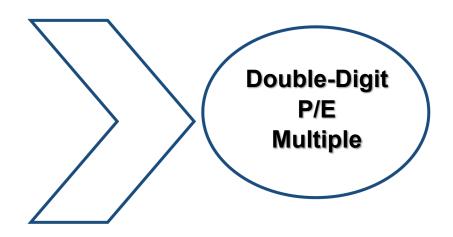


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OUR INTERNATIONAL BUSINESS HAS SIMILAR CHARACTERISTICS TO OTHER HIGHLY VALUED PROTECTION-FOCUSED COMPANIES



- Sustainable differentiated business model
- Stable earnings with mid-single digit core growth
- Attractive mid-teens unlevered returns
- Strong capital position under multiple lenses
- Significant cash generation while investing for long-term growth





KEY MESSAGES



Sustained growth with strong returns and attractive risk profile

Impacts from currency and interest rate headwinds are subsiding

Strong capital generation and redeployment

