

Zions Bancorporation, N.A. reports: 4Q24 Net Earnings of \$200 million, diluted EPS of \$1.34

compared with 4Q23 Net Earnings of \$116 million, diluted EPS of \$0.78,
and 3Q24 Net Earnings of \$204 million, diluted EPS of \$1.37

FOURTH QUARTER RESULTS

| | | | |
|---------------------------------------|----------------------|-----------------------------|--------------------------------------|
| \$1.34 | \$200 million | 3.05% | 10.9% |
| Net earnings per diluted common share | Net earnings | Net interest margin ("NIM") | Estimated Common Equity Tier 1 ratio |

FOURTH QUARTER HIGHLIGHTS¹

| | |
|------------------------------------|---|
| Net Interest Income and NIM | <ul style="list-style-type: none"> Net interest income was \$627 million, up 8% NIM was 3.05%, compared with 2.91% |
| Operating Performance | <ul style="list-style-type: none"> Pre-provision net revenue² ("PPNR") was \$323 million, up 102%; adjusted PPNR² was \$312 million, up 19% Customer-related noninterest income was \$173 million, up 15% Noninterest expense was \$509 million, down 12%; adjusted noninterest expense² was \$509 million, up 4% |
| Loans and Credit Quality | <ul style="list-style-type: none"> Loans and leases were \$59.4 billion, up 3% The provision for credit losses was \$41 million, compared with less than \$1 million The annualized ratio of net loan and lease charge-offs to average loans and leases was 0.24%, compared with 0.06% Nonperforming assets³ were \$298 million, or 0.50% of loans and leases and other real estate owned, compared with \$228 million, or 0.39% Classified loans were \$2.9 billion, or 4.8% of loans and leases, compared with \$825 million, or 1.4% |
| Deposits and Borrowed Funds | <ul style="list-style-type: none"> Total deposits were \$76.2 billion, up 2%; customer deposits (excluding brokered deposits) were \$71.2 billion, up 1% Short-term borrowings, consisting primarily of secured borrowings, were \$3.8 billion, down 12% |
| Capital | <ul style="list-style-type: none"> The estimated CET1 capital ratio was 10.9%, compared with 10.3% |
| Notable Items | <ul style="list-style-type: none"> Redemption of our Series G, I, and J preferred stock of \$374 million |

CEO COMMENTARY

Harris H. Simmons, Chairman and CEO of Zions Bancorporation, commented, "We're pleased with the continued improvement in the financial performance demonstrated by our fourth quarter results. Adjusted taxable-equivalent revenue increased 9% relative to year-ago levels, while adjusted noninterest expense increased 4%, resulting in a 19% increase in adjusted pre-provision net revenue."

Mr. Simmons continued, "Net loan losses were higher in the quarter, at an annualized rate of 0.24%, with two-thirds of the net loss amount attributable to a single commercial & industrial credit. At the same time, nonperforming loans decreased 18% relative to the third quarter, to 0.50% of total loans. While classified loans have continued to increase, primarily in the commercial real estate portfolio, strong collateral and guarantor support mitigate the risk of significant defaults and losses in this portfolio."

Mr. Simmons concluded, "We're optimistic that the coming year will produce sustained growth, continued improvement in our net interest margin, and increased profitability."

OPERATING PERFORMANCE²

| <i>(In millions)</i> | Three Months Ended December 31, | | Twelve Months Ended December 31, | |
|---------------------------------|------------------------------------|--------|--|----------|
| | 2024 | 2023 | 2024 | 2023 |
| Adjusted PPNR | \$ 312 | \$ 262 | \$ 1,131 | \$ 1,170 |
| Net charge-offs (recoveries) | \$ 36 | \$ 9 | \$ 60 | \$ 36 |
| Efficiency ratio | 62.0 % | 65.1 % | 64.2 % | 62.9 % |
| Weighted average diluted shares | 147.3 | 147.6 | 147.2 | 147.8 |

¹ Comparisons noted in the bullet points are calculated for the current quarter compared with the same prior year period unless otherwise specified.

² For information on non-GAAP financial measures, see pages 19-21.

³ Does not include banking premises held for sale.

Comparisons noted in the sections below are calculated for the current quarter versus the same prior year period unless otherwise specified. Growth rates of 100% or more are considered not meaningful (“NM”) as they generally reflect a low starting point.

RESULTS OF OPERATIONS

| Net Interest Income and Margin | | | | | | | |
|---|---------------|---------------|---------------|-------------|----------|--------------|----------|
| (In millions) | 4Q24 | 3Q24 | 4Q23 | 4Q24 - 3Q24 | | 4Q24 - 4Q23 | |
| | | | | \$ | % | \$ | % |
| Interest and fees on loans | \$ 873 | \$ 899 | \$ 848 | \$ (26) | (3)% | \$ 25 | 3 % |
| Interest on money market investments | 60 | 67 | 48 | (7) | (10) | 12 | 25 |
| Interest on securities | 129 | 138 | 144 | (9) | (7) | (15) | (10) |
| Total interest income | 1,062 | 1,104 | 1,040 | (42) | (4) | 22 | 2 |
| Interest on deposits | 371 | 403 | 395 | (32) | (8) | (24) | (6) |
| Interest on short- and long-term borrowings | 64 | 81 | 62 | (17) | (21) | 2 | 3 |
| Total interest expense | 435 | 484 | 457 | (49) | (10) | (22) | (5) |
| Net interest income | <u>\$ 627</u> | <u>\$ 620</u> | <u>\$ 583</u> | <u>\$ 7</u> | <u>1</u> | <u>\$ 44</u> | <u>8</u> |
| | | | | bps | | bps | |
| Yield on interest-earning assets ¹ | 5.13 % | 5.35 % | 5.15 % | (22) | | (2) | |
| Rate paid on total deposits and interest-bearing liabilities ¹ | 2.12 % | 2.36 % | 2.25 % | (24) | | (13) | |
| Cost of total deposits ¹ | 1.93 % | 2.14 % | 2.06 % | (21) | | (13) | |
| Net interest margin ¹ | 3.05 % | 3.03 % | 2.91 % | 2 | | 14 | |

¹ Taxable-equivalent rates used where applicable.

Net interest income increased \$44 million, or 8%, in the fourth quarter of 2024, relative to the prior year period, primarily as a result of lower funding costs. Net interest income also benefited from growth in average interest-earning assets. The net interest margin was 3.05%, compared with 2.91%.

The yield on average interest-earning assets was 5.13% in the fourth quarter of 2024, compared with 5.15% in the prior year period. The yield on average loans and leases decreased 2 basis points to 5.92%, and the yield on average securities decreased 11 basis points to 2.73% in the fourth quarter of 2024, reflecting lower interest rates.

The rate paid on total deposits and interest-bearing liabilities was 2.12%, compared with 2.25% in the prior year quarter, and the cost of total deposits was 1.93%, compared with 2.06%, reflecting the lower interest rate environment.

Average interest-earning assets increased \$2.3 billion, or 3% from the prior year quarter, as growth of \$2.2 billion in average loans and leases and \$1.5 billion in average money market investments, was partially offset by a decline of \$1.4 billion in average securities. The decrease in average securities was primarily due to principal reductions.

Average interest-bearing liabilities increased \$3.0 billion, or 6%, from the prior year quarter, driven by increases of \$2.5 billion and \$0.5 billion in average interest-bearing deposits and average borrowed funds, respectively.

Noninterest Income

| (In millions) | 4Q24 | 3Q24 | 4Q23 | 4Q24 - 3Q24 | | 4Q24 - 4Q23 | |
|--|--------|--------|--------|-------------|------|-------------|-----|
| | | | | \$ | % | \$ | % |
| Commercial account fees | \$ 47 | \$ 46 | \$ 43 | \$ 1 | 2 % | \$ 4 | 9 % |
| Card fees | 24 | 24 | 26 | — | — | (2) | (8) |
| Retail and business banking fees | 17 | 18 | 17 | (1) | (6) | — | — |
| Loan-related fees and income | 20 | 17 | 16 | 3 | 18 | 4 | 25 |
| Capital markets fees | 37 | 28 | 19 | 9 | 32 | 18 | 95 |
| Wealth management fees | 14 | 14 | 14 | — | — | — | — |
| Other customer-related fees | 14 | 14 | 15 | — | — | (1) | (7) |
| Customer-related noninterest income | 173 | 161 | 150 | 12 | 7 | 23 | 15 |
| Fair value and nonhedge derivative income (loss) | 3 | (3) | (9) | 6 | NM | 12 | NM |
| Dividends and other income | 9 | 5 | 8 | 4 | 80 | 1 | 13 |
| Securities gains (losses), net | 8 | 9 | (1) | (1) | (11) | 9 | NM |
| Noncustomer-related noninterest income | 20 | 11 | (2) | 9 | 82 | 22 | NM |
| Total noninterest income | \$ 193 | \$ 172 | \$ 148 | \$ 21 | 12 | \$ 45 | 30 |

Customer-related noninterest income increased \$23 million, or 15%, compared with the prior year period. Capital markets fees increased \$18 million, largely due to increased swap fees, real estate capital markets activity, and syndication fees. Commercial account fees increased \$4 million, primarily due to growth in account analysis and treasury management sweep fees, and loan-related fees and income increased \$4 million, mainly due to higher gains on loan sales and unused loan commitment fees.

Noncustomer-related noninterest income increased \$22 million, compared with the prior year period. Fair value and nonhedge derivative income increased \$12 million, primarily due to credit valuation adjustments on client-related interest rate swaps, and net securities gains increased \$9 million, largely due to valuation adjustments in our SBIC investment portfolio.

Noninterest Expense

| (In millions) | 4Q24 | 3Q24 | 4Q23 | 4Q24 - 3Q24 | | 4Q24 - 4Q23 | |
|---|--------|--------|--------|-------------|------|-------------|------|
| | | | | \$ | % | \$ | % |
| Salaries and employee benefits | \$ 321 | \$ 317 | \$ 301 | \$ 4 | 1 % | \$ 20 | 7 % |
| Technology, telecom, and information processing | 66 | 66 | 65 | — | — | 1 | 2 |
| Occupancy and equipment, net | 42 | 40 | 38 | 2 | 5 | 4 | 11 |
| Professional and legal services | 17 | 14 | 17 | 3 | 21 | — | — |
| Marketing and business development | 10 | 12 | 11 | (2) | (17) | (1) | (9) |
| Deposit insurance and regulatory expense | 17 | 19 | 109 | (2) | (11) | (92) | (84) |
| Credit-related expense | 6 | 6 | 7 | — | — | (1) | (14) |
| Other | 30 | 28 | 33 | 2 | 7 | (3) | (9) |
| Total noninterest expense | \$ 509 | \$ 502 | \$ 581 | \$ 7 | 1 | \$ (72) | (12) |
| Adjusted noninterest expense ¹ | \$ 509 | \$ 499 | \$ 489 | \$ 10 | 2 | \$ 20 | 4 |

¹ For information on non-GAAP financial measures, see pages 19-21.

Noninterest expense decreased \$72 million, or 12%, relative to the prior year quarter. Deposit insurance and regulatory expense decreased \$92 million, or 84%, largely due to a \$90 million accrual associated with the FDIC special assessment during the prior year quarter. This decrease was partially offset by an increase of \$20 million, or 7%, in salaries and employee benefits expense, primarily due to higher incentive compensation, salary, and benefit accruals.

Adjusted noninterest expense increased \$20 million, or 4%. The efficiency ratio was 62.0%, compared with 65.1%, as the increase in adjusted taxable-equivalent revenue outpaced the increase in adjusted noninterest expense. For information on non-GAAP financial measures, see pages 19-21.

BALANCE SHEET ANALYSIS

Investment Securities

| <i>(In millions)</i> | 4Q24 | 3Q24 | 4Q23 | 4Q24 - 3Q24 | | 4Q24 - 4Q23 | |
|---|------------------|------------------|------------------|-----------------|------|-------------------|-------|
| | | | | \$ | % | \$ | % |
| Investment securities: | | | | | | | |
| Available-for-sale, at fair value | \$ 9,095 | \$ 9,495 | \$ 10,300 | \$ (400) | (4)% | \$ (1,205) | (12)% |
| Held-to-maturity, at amortized cost | 9,669 | 9,857 | 10,382 | (188) | (2) | (713) | (7) |
| Total investment securities, net of allowance | <u>\$ 18,764</u> | <u>\$ 19,352</u> | <u>\$ 20,682</u> | <u>\$ (588)</u> | (3) | <u>\$ (1,918)</u> | (9) |

Total investment securities decreased \$1.9 billion, or 9%, to \$18.8 billion at December 31, 2024, largely due to principal reductions. We invest in securities to actively manage liquidity and interest rate risk and to generate interest income. We primarily own securities that can readily provide us cash and liquidity through secured borrowing agreements without the need to sell the securities. Our fixed-rate securities portfolio helps balance the inherent interest rate mismatch between loans and deposits and protects the economic value of shareholders' equity.

Loans and Leases

| <i>(In millions)</i> | 4Q24 | 3Q24 | 4Q23 | 4Q24 - 3Q24 | | 4Q24 - 4Q23 | |
|--|------------------|------------------|------------------|---------------|-------|-----------------|------|
| | | | | \$ | % | \$ | % |
| Loans held for sale | \$ 74 | \$ 97 | \$ 53 | \$ (23) | (24)% | \$ 21 | 40 % |
| Loans and leases: | | | | | | | |
| Commercial | \$ 30,965 | \$ 30,785 | \$ 30,588 | \$ 180 | 1 | \$ 377 | 1 |
| Commercial real estate | 13,477 | 13,483 | 13,371 | (6) | — | 106 | 1 |
| Consumer | 14,968 | 14,616 | 13,820 | 352 | 2 | 1,148 | 8 |
| Loans and leases, net of unearned income and fees | 59,410 | 58,884 | 57,779 | 526 | 1 | 1,631 | 3 |
| Less allowance for loan losses | 696 | 694 | 684 | 2 | — | 12 | 2 |
| Loans and leases held for investment, net of allowance | <u>\$ 58,714</u> | <u>\$ 58,190</u> | <u>\$ 57,095</u> | <u>\$ 524</u> | 1 | <u>\$ 1,619</u> | 3 |
| Unfunded lending commitments | \$ 29,618 | \$ 29,121 | \$ 29,716 | \$ 497 | 2 | \$ (98) | — |

Loans and leases, net of unearned income and fees, increased \$1.6 billion, or 3%, to \$59.4 billion, relative to the prior year quarter. Consumer loans increased \$1.1 billion from the prior year quarter, primarily in the 1-4 family residential loan portfolio, and commercial loans increased \$0.4 billion, primarily in the commercial and industrial loan portfolio.

Credit Quality

| <i>(In millions)</i> | 4Q24 | 3Q24 | 4Q23 | 4Q24 - 3Q24 | | 4Q24 - 4Q23 | |
|--|--------|--------|--------|-------------|------|-------------|-----|
| | | | | \$ | % | \$ | % |
| Provision for credit losses | \$ 41 | \$ 13 | \$ — | \$ 28 | NM | \$ 41 | NM |
| Allowance for credit losses | 741 | 736 | 729 | 5 | 1 % | 12 | 2 % |
| Net loan and lease charge-offs (recoveries) | 36 | 3 | 9 | 33 | NM | 27 | NM |
| Nonperforming assets | 298 | 368 | 228 | (70) | (19) | 70 | 31 |
| Classified loans | 2,870 | 2,093 | 825 | 777 | 37 | 2,045 | NM |
| | 4Q24 | 3Q24 | 4Q23 | bps | | bps | |
| Ratio of ACL to loans and leases outstanding, at period end | 1.25 % | 1.25 % | 1.26 % | — | | (1) | |
| Annualized ratio of net loan and lease charge-offs (recoveries) to average loans | 0.24 % | 0.02 % | 0.06 % | 22 | | 18 | |
| Ratio of nonperforming assets to loans and leases and other real estate owned | 0.50 % | 0.62 % | 0.39 % | (12) | | 11 | |
| Ratio of classified loans to total loans and leases | 4.83 % | 3.55 % | 1.43 % | 128 | | 340 | |

During the fourth quarter of 2024, we recorded a \$41 million provision for credit losses, compared with a provision of less than \$1 million during the prior year period. The allowance for credit losses (“ACL”) was \$741 million at December 31, 2024, compared with \$729 million at December 31, 2023. The increase in the ACL primarily reflects loan growth, credit quality deterioration, and higher reserves associated with portfolio-specific risks including commercial real estate (“CRE”), partially offset by improvements in economic forecasts. The ratio of ACL to total loans and leases remained relatively stable at 1.25% at December 31, 2024, compared with 1.26% at December 31, 2023.

Net loan and lease charge-offs totaled \$36 million, compared with \$9 million in the prior year quarter, primarily due to a \$24 million charge-off on one commercial and industrial loan. Nonperforming assets totaled \$298 million, or 0.50%, of total loans and leases and other real estate owned, compared with \$228 million, or 0.39%. The increase in nonperforming assets was primarily due to a small number of loans in the commercial and industrial and term CRE portfolios.

Classified loans totaled \$2.9 billion, or 4.83%, of total loans and leases, compared with \$825 million, or 1.43%. The increase in classified loans was primarily in the multifamily and industrial CRE loan portfolios, largely due to an increased emphasis in risk grading on current cash flows, and less emphasis on the adequacy of collateral values and the strength of guarantors and sponsors. The increase in classified loans was also attributable to weaker performance, particularly for 2021 and 2022 construction loan vintages, as borrowers missed projections due to longer-than-anticipated lease-up periods, rent concessions, elevated costs, and higher interest rates. The loss content of our CRE loan portfolio continues to be mitigated by strong underwriting, supported by high borrower equity and guarantor support; consequently, our CRE nonperforming assets have remained relatively stable.

Deposits and Borrowed Funds

| <i>(In millions)</i> | 4Q24 | 3Q24 | 4Q23 | 4Q24 - 3Q24 | | 4Q24 - 4Q23 | | |
|---|------------------|------------------|------------------|-----------------|------|-----------------|------|--|
| | | | | \$ | % | \$ | % | |
| Deposits: | | | | | | | | |
| Noninterest-bearing demand | \$ 24,704 | \$ 24,973 | \$ 26,244 | \$ (269) | (1)% | \$ (1,540) | (6)% | |
| Interest-bearing: | | | | | | | | |
| Savings and money market | 40,037 | 39,215 | 38,663 | 822 | 2 | 1,374 | 4 | |
| Time | 6,448 | 6,333 | 5,619 | 115 | 2 | 829 | 15 | |
| Brokered | 5,034 | 5,197 | 4,435 | (163) | (3) | 599 | 14 | |
| Total interest-bearing | 51,519 | 50,745 | 48,717 | 774 | 2 | 2,802 | 6 | |
| Total deposits | <u>\$ 76,223</u> | <u>\$ 75,718</u> | <u>\$ 74,961</u> | <u>\$ 505</u> | 1 | <u>\$ 1,262</u> | 2 | |
| Borrowed funds: | | | | | | | | |
| Federal funds purchased and other short-term borrowings | \$ 3,832 | \$ 2,919 | \$ 4,379 | \$ 913 | 31 | \$ (547) | (12) | |
| Long-term debt | 950 | 548 | 542 | 402 | 73 | 408 | 75 | |
| Total borrowed funds | <u>\$ 4,782</u> | <u>\$ 3,467</u> | <u>\$ 4,921</u> | <u>\$ 1,315</u> | 38 | <u>\$ (139)</u> | (3) | |

Total deposits increased \$1.3 billion from the prior year quarter, as a \$2.8 billion increase in interest-bearing deposits was partially offset by a \$1.5 billion decrease in noninterest-bearing demand deposits. At December 31, 2024, customer deposits (excluding brokered deposits) totaled \$71.2 billion, compared with \$70.5 billion at December 31, 2023, and included approximately \$7.0 billion and \$6.8 billion of reciprocal deposits, respectively. Our loan-to-deposit ratio was 78%, compared with 77% in the prior year quarter.

Total borrowed funds, consisting primarily of secured borrowings, decreased \$139 million, or 3%, from the prior year quarter, as a decline in security repurchase agreements was partially offset by an increase in long-term debt. The increase in long-term debt was due to the issuance of \$500 million of 6.82% Fixed-to-Floating Subordinated Notes due 2035, partially offset by the redemption of \$88 million of 6.95% Fixed-to-Floating Subordinated Notes due 2028 during the fourth quarter of 2024.

Shareholders' Equity

| <i>(In millions, except share data)</i> | 4Q24 | 3Q24 | 4Q23 | 4Q24 - 3Q24 | | 4Q24 - 4Q23 | | |
|---|-----------------|-----------------|-----------------|-----------------|----------|---------------|----------|--|
| | | | | \$ | % | \$ | % | |
| Shareholders' equity: | | | | | | | | |
| Preferred stock | \$ 66 | \$ 440 | \$ 440 | \$ (374) | (85)% | \$ (374) | (85)% | |
| Common stock and additional paid-in capital | 1,737 | 1,717 | 1,731 | 20 | 1 | 6 | — | |
| Retained earnings | 6,701 | 6,564 | 6,212 | 137 | 2 | 489 | 8 | |
| Accumulated other comprehensive income (loss) | (2,380) | (2,336) | (2,692) | (44) | (2) | 312 | 12 | |
| Total shareholders' equity | <u>\$ 6,124</u> | <u>\$ 6,385</u> | <u>\$ 5,691</u> | <u>\$ (261)</u> | (4) | <u>\$ 433</u> | 8 | |
| Capital distributions: | | | | | | | | |
| Common dividends paid | \$ 64 | \$ 61 | \$ 61 | \$ 3 | 5 | \$ 3 | 5 | |
| Bank common stock repurchased | — | — | — | — | — | — | — | |
| Total capital distributed to common shareholders | <u>\$ 64</u> | <u>\$ 61</u> | <u>\$ 61</u> | <u>\$ 3</u> | 5 | <u>\$ 3</u> | 5 | |
| | | | | shares | % | shares | % | |
| Weighted average diluted common shares outstanding (in thousands) | 147,329 | 147,150 | 147,645 | 179 | — % | (316) | — % | |
| Common shares outstanding, at period end (in thousands) | 147,871 | 147,699 | 148,153 | 172 | — | (282) | — | |

Preferred stock decreased \$374 million due to the redemption of the outstanding shares of our Series G, I, and J preferred stock during the fourth quarter of 2024. The redemption resulted in a one-time reduction to net earnings applicable to common shareholders of approximately \$6 million arising from the accelerated recognition of preferred stock issuance costs.

The common stock dividend was \$0.43 per share, compared with \$0.41 during the fourth quarter of 2023. Common shares outstanding decreased 0.3 million from the fourth quarter of 2023, primarily due to common stock repurchases in the first quarter of 2024.

Accumulated other comprehensive income (loss) (“AOCI”) was a loss of \$2.4 billion at December 31, 2024, an improvement of \$312 million when compared with December 31, 2023, and largely reflects a decline in the fair value of fixed-rate available-for-sale securities as a result of changes in interest rates. Absent any sales or credit impairment of these securities, the unrealized losses will not be recognized in earnings. We do not intend to sell any securities with unrealized losses. Although changes in AOCI are reflected in shareholders’ equity, they are currently excluded from regulatory capital, and therefore do not impact our regulatory capital ratios.

Estimated common equity tier 1 (“CET1”) capital was \$7.4 billion, an increase of 7%, compared with \$6.9 billion in the prior year period. The estimated CET1 capital ratio was 10.9%, compared with 10.3%. Tangible book value per common share increased to \$33.85, compared with \$28.30, primarily due to an increase in retained earnings and reduced unrealized losses in AOCI. For more information on non-GAAP financial measures, see pages 19-21.

Supplemental Presentation and Conference Call

Zions has posted a supplemental presentation to its website, which will be used to discuss the fourth quarter results at 5:30 p.m. ET on January 21, 2025. Media representatives, analysts, investors, and the public are invited to join this discussion by calling (877) 709-8150 (domestic and international) and using the meeting number 13750908, or via on-demand webcast. A link to the webcast will be available on the Zions Bancorporation website at zionsbancorporation.com. The webcast of the conference call will also be archived and available for 30 days.

About Zions Bancorporation, N.A.

Zions Bancorporation, N.A. is one of the nation's premier financial services companies with approximately \$89 billion of total assets at December 31, 2024, and annual net revenue of \$3.1 billion in 2024. Zions operates under local management teams and distinct brands in 11 western states: Arizona, California, Colorado, Idaho, Nevada, New Mexico, Oregon, Texas, Utah, Washington, and Wyoming. The Bank is a consistent recipient of national and state-wide customer survey awards in small- and middle-market banking, as well as a leader in public finance advisory services and Small Business Administration lending. In addition, Zions is included in the S&P MidCap 400 and NASDAQ Financial 100 indices. Investor information and links to local banking brands can be accessed at www.zionsbancorporation.com.

Forward-Looking Information

This earnings release includes “forward-looking statements” as that term is defined in the Private Securities Litigation Reform Act of 1995. These statements are based on management’s current expectations and assumptions regarding future events or determinations, all of which are subject to known and unknown risks, uncertainties, and other factors that may cause our actual results, performance or achievements, industry trends, and results or regulatory outcomes to differ materially from those expressed or implied. Forward-looking statements include, among others:

- Statements with respect to the beliefs, plans, objectives, goals, targets, commitments, designs, guidelines, expectations, anticipations, and future financial condition, results of operations, and performance of Zions Bancorporation, National Association and its subsidiaries (collectively “Zions Bancorporation, N.A.,” “the Bank,” “we,” “our,” “us”); and

- Statements preceded or followed by, or that include the words “may,” “might,” “can,” “continue,” “could,” “should,” “would,” “believe,” “anticipate,” “estimate,” “forecasts,” “expect,” “intend,” “target,” “commit,” “design,” “plan,” “projects,” “will,” and the negative thereof and similar words and expressions.

Forward-looking statements are not guarantees, nor should they be relied upon as representing management’s views as of any subsequent date. Actual results and outcomes may differ materially from those presented. Although the following list is not comprehensive, important factors that may cause material differences include:

- The quality and composition of our loan and investment securities portfolios and the quality and composition of our deposits;
- Changes in general industry, political, and economic conditions, including elevated inflation, economic slowdown or recession, or other economic challenges; changes in interest and reference rates, which could adversely affect our revenue and expenses, the value of assets and liabilities, and the availability and cost of capital and liquidity; deterioration in economic conditions that may result in increased loan and lease losses;
- The effects of newly enacted and proposed regulations affecting us and the banking industry, as well as changes and uncertainties in applicable laws, and fiscal, monetary, regulatory, trade, and tax policies;
- Actions taken by governments, agencies, central banks, and similar organizations, including those that result in decreases in revenue, increases in regulatory bank fees, insurance assessments, and capital standards; and other regulatory requirements;
- Judicial, regulatory and administrative inquiries, investigations, examinations or proceedings and the outcomes thereof that create uncertainty for, or are adverse to us or, the banking industry;
- Changes in our credit ratings;
- Our ability to innovate and otherwise address competitive pressures and other factors that may affect aspects of our business, such as pricing, relevance of and demand for our products and services, and our ability to recruit and retain talent;
- The potential for both positive and disruptive impacts of technological advancements, such as digital currencies and commerce, blockchain, artificial intelligence, quantum and cloud computing, and other innovations affecting us and the banking industry;
- Our ability to complete projects and initiatives and execute on our strategic plans, manage our risks, control compensation and other expenses, and achieve our business objectives;
- Our ability to develop and maintain technology, information security systems, and controls designed to guard against fraud, cybersecurity, and privacy risks and related incidents;
- Our ability to provide adequate oversight of our suppliers to help us prevent or mitigate effects upon us and our customers of inadequate performance, systems failures, or cyber and other incidents by, or affecting, third parties upon whom we rely for the delivery of various products and services;
- The effects of wars and geopolitical conflicts, and other local, national, or international disasters, crises, or conflicts that may occur in the future;
- Natural disasters, pandemics, catastrophic events, and other emergencies and incidents, and their impact on our and our customers’ operations, business, and communities, including the increasing difficulty in, and the expense of, obtaining property, auto, business, and other insurance products;
- Governmental and social responses to environmental, social, and governance issues, including those with respect to climate change;
- Securities and capital markets behavior, including volatility and changes in market liquidity and our ability to raise capital;
- The possibility that our recorded goodwill could become impaired, which may have an adverse impact on our earnings and shareholders’ equity;
- The impact of bank closures or adverse developments at other banks on general investor sentiment regarding the stability and liquidity of banks;

- Adverse news and other expressions of negative public opinion whether directed at us, other banks, the banking industry, or otherwise that may adversely affect our reputation and that of the banking industry generally;
- Protracted congressional negotiations and political stalemates regarding government funding and other issues, including those that increase the possibility of government shutdowns, downgrades in United States (“U.S.”) credit ratings, or other economic disruptions; and
- Other assumptions, risks, or uncertainties described in this earnings release, and other SEC filings.

We caution against the undue reliance on forward-looking statements, which reflect our views only as of the date they are made. Except to the extent required by law, we specifically disclaim any obligation to update any factors or to publicly announce the revisions to any forward-looking statements to reflect future events or developments.

FINANCIAL HIGHLIGHTS

(Unaudited)

| | Three Months Ended | | | | |
|--|----------------------|-----------------------|------------------|-------------------|----------------------|
| | December 31, 2024 | September 30, 2024 | June 30, 2024 | March 31, 2024 | December 31, 2023 |
| <i>(In millions, except share, per share, and ratio data)</i> | | | | | |
| BALANCE SHEET ¹ | | | | | |
| Loans held for investment, net of allowance | \$ 58,714 | \$ 58,190 | \$ 57,719 | \$ 57,410 | \$ 57,095 |
| Total assets | 88,775 | 87,032 | 87,606 | 87,060 | 87,203 |
| Deposits | 76,223 | 75,718 | 73,770 | 74,237 | 74,961 |
| Total shareholders' equity | 6,124 | 6,385 | 6,025 | 5,829 | 5,691 |
| STATEMENT OF INCOME | | | | | |
| Net earnings applicable to common shareholders | \$ 200 | \$ 204 | \$ 190 | \$ 143 | \$ 116 |
| Net interest income | 627 | 620 | 597 | 586 | 583 |
| Taxable-equivalent net interest income ² | 639 | 632 | 608 | 596 | 593 |
| Total noninterest income | 193 | 172 | 179 | 156 | 148 |
| Total noninterest expense | 509 | 502 | 509 | 526 | 581 |
| Pre-provision net revenue ² | 323 | 302 | 278 | 226 | 160 |
| Adjusted pre-provision net revenue ² | 312 | 299 | 278 | 242 | 262 |
| Provision for credit losses | 41 | 13 | 5 | 13 | — |
| SHARE AND PER COMMON SHARE AMOUNTS | | | | | |
| Net earnings per diluted common share | \$ 1.34 | \$ 1.37 | \$ 1.28 | \$ 0.96 | \$ 0.78 |
| Dividends | 0.43 | 0.41 | 0.41 | 0.41 | 0.41 |
| Book value per common share ¹ | 40.97 | 40.25 | 37.82 | 36.50 | 35.44 |
| Tangible book value per common share ^{1,2} | 33.85 | 33.12 | 30.67 | 29.34 | 28.30 |
| Weighted average share price | 54.60 | 47.13 | 42.01 | 41.03 | 35.95 |
| Weighted average diluted common shares outstanding (in thousands) | 147,329 | 147,150 | 147,120 | 147,343 | 147,645 |
| Common shares outstanding (in thousands) ¹ | 147,871 | 147,699 | 147,684 | 147,653 | 148,153 |
| SELECTED RATIOS AND OTHER DATA | | | | | |
| Return on average assets | 0.96 % | 0.95 % | 0.91 % | 0.70 % | 0.57 % |
| Return on average common equity | 13.2 % | 14.1 % | 14.0 % | 10.9 % | 9.2 % |
| Return on average tangible common equity ² | 16.0 % | 17.4 % | 17.5 % | 13.7 % | 11.8 % |
| Net interest margin | 3.05 % | 3.03 % | 2.98 % | 2.94 % | 2.91 % |
| Cost of total deposits | 1.93 % | 2.14 % | 2.11 % | 2.06 % | 2.06 % |
| Efficiency ratio ² | 62.0 % | 62.5 % | 64.5 % | 67.9 % | 65.1 % |
| Effective tax rate ³ | 20.0 % | 22.7 % | 23.3 % | 24.6 % | 16.0 % |
| Ratio of nonperforming assets to loans and leases and other real estate owned | 0.50 % | 0.62 % | 0.45 % | 0.44 % | 0.39 % |
| Annualized ratio of net loan and lease charge-offs to average loans | 0.24 % | 0.02 % | 0.10 % | 0.04 % | 0.06 % |
| Ratio of total allowance for credit losses to loans and leases outstanding ¹ | 1.25 % | 1.25 % | 1.24 % | 1.27 % | 1.26 % |
| Full-time equivalent employees | 9,406 | 9,503 | 9,696 | 9,708 | 9,679 |
| CAPITAL RATIOS AND DATA ¹ | | | | | |
| Tangible common equity ratio ² | 5.7 % | 5.7 % | 5.2 % | 5.0 % | 4.9 % |
| Common equity tier 1 capital ⁴ | \$ 7,363 | \$ 7,206 | \$ 7,057 | \$ 6,920 | \$ 6,863 |
| Risk-weighted assets ⁴ | \$ 67,660 | \$ 67,305 | \$ 66,885 | \$ 66,824 | \$ 66,934 |
| Common equity tier 1 capital ratio ⁴ | 10.9 % | 10.7 % | 10.6 % | 10.4 % | 10.3 % |
| Tier 1 risk-based capital ratio ⁴ | 11.0 % | 11.4 % | 11.2 % | 11.0 % | 10.9 % |
| Total risk-based capital ratio ⁴ | 13.3 % | 13.2 % | 13.1 % | 12.9 % | 12.8 % |
| Tier 1 leverage ratio ⁴ | 8.3 % | 8.6 % | 8.5 % | 8.4 % | 8.3 % |

¹ At period end.

² For information on non-GAAP financial measures, see pages 19-21.

³ The decrease in the effective tax rate at December 31, 2023 was the result of changes in the reserve for uncertain tax positions.

⁴ Current period ratios and amounts represent estimates.

CONSOLIDATED BALANCE SHEETS

| <i>(In millions, shares in thousands)</i> | December 31, 2024 | September 30, 2024 | June 30, 2024 | March 31, 2024 | December 31, 2023 |
|---|------------------------------|-------------------------------|--------------------------|---------------------------|------------------------------|
| | <u>(Unaudited)</u> | <u>(Unaudited)</u> | <u>(Unaudited)</u> | <u>(Unaudited)</u> | <u>(Unaudited)</u> |
| ASSETS | | | | | |
| Cash and due from banks | \$ 651 | \$ 1,114 | \$ 717 | \$ 709 | \$ 716 |
| Money market investments: | | | | | |
| Interest-bearing deposits | 2,850 | 1,253 | 2,276 | 1,688 | 1,488 |
| Federal funds sold and securities purchased under agreements to resell | 1,453 | 986 | 936 | 894 | 937 |
| Trading securities, at fair value | 35 | 68 | 24 | 59 | 48 |
| Investment securities: | | | | | |
| Available-for-sale, at fair value | 9,095 | 9,495 | 9,483 | 9,931 | 10,300 |
| Held-to-maturity ¹ , at amortized cost | 9,669 | 9,857 | 10,065 | 10,209 | 10,382 |
| Total investment securities, net of allowance | 18,764 | 19,352 | 19,548 | 20,140 | 20,682 |
| Loans held for sale ² | 74 | 97 | 112 | 12 | 53 |
| Loans and leases, net of unearned income and fees | 59,410 | 58,884 | 58,415 | 58,109 | 57,779 |
| Less allowance for loan losses | 696 | 694 | 696 | 699 | 684 |
| Loans held for investment, net of allowance | 58,714 | 58,190 | 57,719 | 57,410 | 57,095 |
| Other noninterest-bearing investments | 1,020 | 946 | 987 | 922 | 950 |
| Premises, equipment, and software, net | 1,366 | 1,372 | 1,383 | 1,396 | 1,400 |
| Goodwill and intangibles | 1,052 | 1,053 | 1,055 | 1,057 | 1,059 |
| Other real estate owned | 1 | 5 | 4 | 6 | 6 |
| Other assets | 2,795 | 2,596 | 2,845 | 2,767 | 2,769 |
| Total assets | <u>\$ 88,775</u> | <u>\$ 87,032</u> | <u>\$ 87,606</u> | <u>\$ 87,060</u> | <u>\$ 87,203</u> |
| LIABILITIES AND SHAREHOLDERS' EQUITY | | | | | |
| Deposits: | | | | | |
| Noninterest-bearing demand | \$ 24,704 | \$ 24,973 | \$ 24,731 | \$ 25,137 | \$ 26,244 |
| Interest-bearing: | | | | | |
| Savings and money market | 40,037 | 39,242 | 38,596 | 38,879 | 38,721 |
| Time | 11,482 | 11,503 | 10,443 | 10,221 | 9,996 |
| Total deposits | 76,223 | 75,718 | 73,770 | 74,237 | 74,961 |
| Federal funds and other short-term borrowings | 3,832 | 2,919 | 5,651 | 4,895 | 4,379 |
| Long-term debt | 950 | 548 | 546 | 544 | 542 |
| Reserve for unfunded lending commitments | 45 | 42 | 30 | 37 | 45 |
| Other liabilities | 1,601 | 1,420 | 1,584 | 1,518 | 1,585 |
| Total liabilities | 82,651 | 80,647 | 81,581 | 81,231 | 81,512 |
| Shareholders' equity: | | | | | |
| Preferred stock, without par value; authorized 4,400 shares | 66 | 440 | 440 | 440 | 440 |
| Common stock ³ (\$0.001 par value; authorized 350,000 shares) and additional paid-in capital | 1,737 | 1,717 | 1,713 | 1,705 | 1,731 |
| Retained earnings | 6,701 | 6,564 | 6,421 | 6,293 | 6,212 |
| Accumulated other comprehensive income (loss) | (2,380) | (2,336) | (2,549) | (2,609) | (2,692) |
| Total shareholders' equity | 6,124 | 6,385 | 6,025 | 5,829 | 5,691 |
| Total liabilities and shareholders' equity | <u>\$ 88,775</u> | <u>\$ 87,032</u> | <u>\$ 87,606</u> | <u>\$ 87,060</u> | <u>\$ 87,203</u> |
| ¹ Held-to-maturity (fair value) | \$ 9,382 | \$ 10,024 | \$ 9,891 | \$ 10,105 | \$ 10,466 |
| ² Loans held for sale (carried at fair value) | 25 | 58 | 58 | — | 43 |
| ³ Common shares (issued and outstanding) | 147,871 | 147,699 | 147,684 | 147,653 | 148,153 |

CONSOLIDATED STATEMENTS OF INCOME

(Unaudited)

Three Months Ended

| <i>(In millions, except share and per share amounts)</i> | December 31, 2024 | September 30, 2024 | June 30, 2024 | March 31, 2024 | December 31, 2023 |
|---|----------------------|-----------------------|------------------|-------------------|----------------------|
| Interest income: | | | | | |
| Interest and fees on loans | \$ 873 | \$ 899 | \$ 877 | \$ 865 | \$ 848 |
| Interest on money market investments | 60 | 67 | 56 | 47 | 48 |
| Interest on securities | 129 | 138 | 140 | 142 | 144 |
| Total interest income | <u>1,062</u> | <u>1,104</u> | <u>1,073</u> | <u>1,054</u> | <u>1,040</u> |
| Interest expense: | | | | | |
| Interest on deposits | 371 | 403 | 390 | 376 | 395 |
| Interest on short- and long-term borrowings | 64 | 81 | 86 | 92 | 62 |
| Total interest expense | <u>435</u> | <u>484</u> | <u>476</u> | <u>468</u> | <u>457</u> |
| Net interest income | 627 | 620 | 597 | 586 | 583 |
| Provision for credit losses: | | | | | |
| Provision for loan losses | 38 | 1 | 12 | 21 | 12 |
| Provision for unfunded lending commitments | 3 | 12 | (7) | (8) | (12) |
| Total provision for credit losses | <u>41</u> | <u>13</u> | <u>5</u> | <u>13</u> | <u>—</u> |
| Net interest income after provision for credit losses | <u>586</u> | <u>607</u> | <u>592</u> | <u>573</u> | <u>583</u> |
| Noninterest income: | | | | | |
| Commercial account fees | 47 | 46 | 45 | 44 | 43 |
| Card fees | 24 | 24 | 25 | 23 | 26 |
| Retail and business banking fees | 17 | 18 | 16 | 16 | 17 |
| Loan-related fees and income | 20 | 17 | 18 | 15 | 16 |
| Capital markets fees | 37 | 28 | 21 | 24 | 19 |
| Wealth management fees | 14 | 14 | 15 | 15 | 14 |
| Other customer-related fees | 14 | 14 | 14 | 14 | 15 |
| Customer-related noninterest income | <u>173</u> | <u>161</u> | <u>154</u> | <u>151</u> | <u>150</u> |
| Fair value and nonhedge derivative income (loss) | 3 | (3) | (1) | 1 | (9) |
| Dividends and other income | 9 | 5 | 22 | 6 | 8 |
| Securities gains (losses), net | 8 | 9 | 4 | (2) | (1) |
| Total noninterest income | <u>193</u> | <u>172</u> | <u>179</u> | <u>156</u> | <u>148</u> |
| Noninterest expense: | | | | | |
| Salaries and employee benefits | 321 | 317 | 318 | 331 | 301 |
| Technology, telecom, and information processing | 66 | 66 | 66 | 62 | 65 |
| Occupancy and equipment, net | 42 | 40 | 40 | 39 | 38 |
| Professional and legal services | 17 | 14 | 17 | 16 | 17 |
| Marketing and business development | 10 | 12 | 13 | 10 | 11 |
| Deposit insurance and regulatory expense | 17 | 19 | 21 | 34 | 109 |
| Credit-related expense | 6 | 6 | 6 | 7 | 7 |
| Other real estate expense, net | — | — | (1) | — | — |
| Other | 30 | 28 | 29 | 27 | 33 |
| Total noninterest expense | <u>509</u> | <u>502</u> | <u>509</u> | <u>526</u> | <u>581</u> |
| Income before income taxes | <u>270</u> | <u>277</u> | <u>262</u> | <u>203</u> | <u>150</u> |
| Income taxes | 54 | 63 | 61 | 50 | 24 |
| Net income | <u>216</u> | <u>214</u> | <u>201</u> | <u>153</u> | <u>126</u> |
| Preferred stock dividends | (10) | (10) | (11) | (10) | (10) |
| Preferred stock redemption | (6) | — | — | — | — |
| Net earnings applicable to common shareholders | <u>\$ 200</u> | <u>\$ 204</u> | <u>\$ 190</u> | <u>\$ 143</u> | <u>\$ 116</u> |
| Weighted average common shares outstanding during the period: | | | | | |
| Basic shares (in thousands) | 147,247 | 147,138 | 147,115 | 147,338 | 147,640 |
| Diluted shares (in thousands) | 147,329 | 147,150 | 147,120 | 147,343 | 147,645 |
| Net earnings per common share: | | | | | |
| Basic | \$ 1.34 | \$ 1.37 | \$ 1.28 | \$ 0.96 | \$ 0.78 |
| Diluted | 1.34 | 1.37 | 1.28 | 0.96 | 0.78 |

CONSOLIDATED STATEMENTS OF INCOME

| <i>(In millions, except share and per share amounts)</i> | Year Ended December 31, | |
|---|--------------------------------|-------------|
| | 2024 | 2023 |
| | (Unaudited) | |
| Interest income: | | |
| Interest and fees on loans | \$ 3,514 | \$ 3,196 |
| Interest on money market investments | 230 | 188 |
| Interest on securities | 549 | 563 |
| Total interest income | 4,293 | 3,947 |
| Interest expense: | | |
| Interest on deposits | 1,540 | 1,063 |
| Interest on short- and long-term borrowings | 323 | 446 |
| Total interest expense | 1,863 | 1,509 |
| Net interest income | 2,430 | 2,438 |
| Provision for credit losses: | | |
| Provision for loan losses | 72 | 148 |
| Provision for unfunded lending commitments | — | (16) |
| Total provision for credit losses | 72 | 132 |
| Net interest income after provision for loan losses | 2,358 | 2,306 |
| Noninterest income: | | |
| Commercial account fees | 182 | 174 |
| Card fees | 96 | 101 |
| Retail and business banking fees | 67 | 66 |
| Loan-related fees and income | 70 | 79 |
| Capital markets fees | 110 | 81 |
| Wealth management fees | 58 | 58 |
| Other customer-related fees | 56 | 61 |
| Customer-related noninterest income | 639 | 620 |
| Fair value and nonhedge derivative income (loss) | — | (4) |
| Dividends and other income | 42 | 57 |
| Securities gains (losses), net | 19 | 4 |
| Total noninterest income | 700 | 677 |
| Noninterest expense: | | |
| Salaries and employee benefits | 1,287 | 1,275 |
| Technology, telecom, and information processing | 260 | 240 |
| Occupancy and equipment, net | 161 | 160 |
| Professional and legal services | 64 | 62 |
| Marketing and business development | 45 | 46 |
| Deposit insurance and regulatory expense | 91 | 169 |
| Credit-related expense | 25 | 26 |
| Other real estate expense, net | (1) | — |
| Other | 114 | 119 |
| Total noninterest expense | 2,046 | 2,097 |
| Income before income taxes | 1,012 | 886 |
| Income taxes | 228 | 206 |
| Net income | 784 | 680 |
| Preferred stock dividends | (41) | (32) |
| Preferred stock redemption | (6) | — |
| Net earnings applicable to common shareholders | \$ 737 | \$ 648 |
| Weighted average common shares outstanding during the year: | | |
| Basic shares (in thousands) | 147,210 | 147,748 |
| Diluted shares (in thousands) | 147,215 | 147,756 |
| Net earnings per common share: | | |
| Basic | \$ 4.95 | \$ 4.35 |
| Diluted | 4.95 | 4.35 |

Loan Balances Held for Investment by Portfolio Type
(Unaudited)

| <i>(In millions)</i> | December 31, 2024 | September 30, 2024 | June 30, 2024 | March 31, 2024 | December 31, 2023 |
|---|----------------------|-----------------------|------------------|-------------------|----------------------|
| Commercial: | | | | | |
| Commercial and industrial | \$ 16,891 | \$ 16,757 | \$ 16,622 | \$ 16,519 | \$ 16,684 |
| Leasing | 377 | 377 | 390 | 388 | 383 |
| Owner occupied | 9,333 | 9,381 | 9,236 | 9,295 | 9,219 |
| Municipal | 4,364 | 4,270 | 4,263 | 4,277 | 4,302 |
| Total commercial | 30,965 | 30,785 | 30,511 | 30,479 | 30,588 |
| Commercial real estate: | | | | | |
| Construction and land development | 2,774 | 2,833 | 2,725 | 2,686 | 2,669 |
| Term | 10,703 | 10,650 | 10,824 | 10,892 | 10,702 |
| Total commercial real estate | 13,477 | 13,483 | 13,549 | 13,578 | 13,371 |
| Consumer: | | | | | |
| Home equity credit line | 3,641 | 3,543 | 3,468 | 3,382 | 3,356 |
| 1-4 family residential | 9,939 | 9,489 | 9,153 | 8,778 | 8,415 |
| Construction and other consumer real estate | 810 | 997 | 1,139 | 1,321 | 1,442 |
| Bankcard and other revolving plans | 457 | 461 | 466 | 439 | 474 |
| Other | 121 | 126 | 129 | 132 | 133 |
| Total consumer | 14,968 | 14,616 | 14,355 | 14,052 | 13,820 |
| Total loans and leases | \$ 59,410 | \$ 58,884 | \$ 58,415 | \$ 58,109 | \$ 57,779 |

Nonperforming Assets
(Unaudited)

| <i>(In millions)</i> | December 31, 2024 | September 30, 2024 | June 30, 2024 | March 31, 2024 | December 31, 2023 |
|--|----------------------|-----------------------|------------------|-------------------|----------------------|
| Nonaccrual loans ¹ | \$ 297 | \$ 363 | \$ 261 | \$ 248 | \$ 222 |
| Other real estate owned ² | 1 | 5 | 4 | 6 | 6 |
| Total nonperforming assets | \$ 298 | \$ 368 | \$ 265 | \$ 254 | \$ 228 |
| Ratio of nonperforming assets to loans ¹ and leases and other real estate owned ² | 0.50 % | 0.62 % | 0.45 % | 0.44 % | 0.39 % |
| Accruing loans past due 90 days or more | \$ 18 | \$ 7 | \$ 6 | \$ 3 | \$ 3 |
| Ratio of accruing loans past due 90 days or more to loans ¹ and leases | 0.03 % | 0.01 % | 0.01 % | 0.01 % | 0.01 % |
| Nonaccrual loans and accruing loans past due 90 days or more | \$ 315 | \$ 370 | \$ 267 | \$ 251 | \$ 225 |
| Ratio of nonperforming assets ¹ and accruing loans 90 days or more past due to loans and leases and other real estate owned | 0.53 % | 0.64 % | 0.46 % | 0.44 % | 0.40 % |
| Accruing loans past due 30-89 days | \$ 57 | \$ 89 | \$ 114 | \$ 77 | \$ 86 |
| Classified loans | 2,870 | 2,093 | 1,264 | 966 | 825 |
| Ratio of classified loans to total loans and leases | 4.83 % | 3.55 % | 2.16 % | 1.66 % | 1.43 % |

¹ Includes loans held for sale.

² Does not include banking premises held for sale.

Allowance for Credit Losses
(Unaudited)

| <i>(In millions)</i> | Three Months Ended | | | | |
|--|----------------------|-----------------------|------------------|-------------------|----------------------|
| | December 31, 2024 | September 30, 2024 | June 30, 2024 | March 31, 2024 | December 31, 2023 |
| Allowance for Loan and Lease Losses | | | | | |
| Balance at beginning of period | \$ 694 | \$ 696 | \$ 699 | \$ 684 | \$ 681 |
| Provision for loan losses | 38 | 1 | 12 | 21 | 12 |
| Loan and lease charge-offs | 41 | 15 | 21 | 14 | 13 |
| Less: Recoveries | 5 | 12 | 6 | 8 | 4 |
| Net loan and lease charge-offs (recoveries) | 36 | 3 | 15 | 6 | 9 |
| Balance at end of period | <u>\$ 696</u> | <u>\$ 694</u> | <u>\$ 696</u> | <u>\$ 699</u> | <u>\$ 684</u> |
| Ratio of allowance for loan losses to loans ¹ and leases, at period end | 1.17 % | 1.18 % | 1.19 % | 1.20 % | 1.18 % |
| Ratio of allowance for loan losses to nonaccrual loans ¹ at period end | 234 % | 191 % | 267 % | 282 % | 308 % |
| Annualized ratio of net loan and lease charge-offs (recoveries) to average loans | 0.24 % | 0.02 % | 0.10 % | 0.04 % | 0.06 % |
| Reserve for Unfunded Lending Commitments | | | | | |
| Balance at beginning of period | \$ 42 | \$ 30 | \$ 37 | \$ 45 | \$ 57 |
| Provision for unfunded lending commitments | 3 | 12 | (7) | (8) | (12) |
| Balance at end of period | <u>\$ 45</u> | <u>\$ 42</u> | <u>\$ 30</u> | <u>\$ 37</u> | <u>\$ 45</u> |
| Allowance for Credit Losses | | | | | |
| Allowance for loan losses | \$ 696 | \$ 694 | \$ 696 | \$ 699 | \$ 684 |
| Reserve for unfunded lending commitments | 45 | 42 | 30 | 37 | 45 |
| Total allowance for credit losses | <u>\$ 741</u> | <u>\$ 736</u> | <u>\$ 726</u> | <u>\$ 736</u> | <u>\$ 729</u> |
| Ratio of ACL to loans ¹ and leases outstanding, at period end | 1.25 % | 1.25 % | 1.24 % | 1.27 % | 1.26 % |

¹ Does not include loans held for sale.

Nonaccrual Loans by Portfolio Type
(Unaudited)

| <i>(In millions)</i> | <u>December 31, 2024</u> | <u>September 30, 2024</u> | <u>June 30, 2024</u> | <u>March 31, 2024</u> | <u>December 31, 2023</u> |
|------------------------------------|------------------------------|-------------------------------|--------------------------|---------------------------|------------------------------|
| Commercial: | | | | | |
| Commercial and industrial | \$ 114 | \$ 173 | \$ 111 | \$ 110 | \$ 82 |
| Leasing | 2 | 2 | 2 | 2 | 2 |
| Owner occupied | 31 | 29 | 28 | 20 | 20 |
| Municipal | 11 | 11 | 6 | — | — |
| Total commercial | <u>158</u> | <u>215</u> | <u>147</u> | <u>132</u> | <u>104</u> |
| Commercial real estate: | | | | | |
| Construction and land development | — | 2 | 2 | 1 | 22 |
| Term | 59 | 67 | 35 | 42 | 39 |
| Total commercial real estate | <u>59</u> | <u>69</u> | <u>37</u> | <u>43</u> | <u>61</u> |
| Consumer: | | | | | |
| Home equity credit line | 30 | 30 | 29 | 27 | 17 |
| 1-4 family residential | 49 | 47 | 46 | 44 | 40 |
| Bankcard and other revolving plans | 1 | 1 | 1 | 1 | — |
| Other | — | 1 | 1 | 1 | — |
| Total consumer | <u>80</u> | <u>79</u> | <u>77</u> | <u>73</u> | <u>57</u> |
| Total nonaccrual loans | <u>\$ 297</u> | <u>\$ 363</u> | <u>\$ 261</u> | <u>\$ 248</u> | <u>\$ 222</u> |

Net Charge-Offs by Portfolio Type
(Unaudited)

| <i>(In millions)</i> | <u>December 31, 2024</u> | <u>September 30, 2024</u> | <u>June 30, 2024</u> | <u>March 31, 2024</u> | <u>December 31, 2023</u> |
|------------------------------------|------------------------------|-------------------------------|--------------------------|---------------------------|------------------------------|
| Commercial: | | | | | |
| Commercial and industrial | \$ 35 | \$ 3 | \$ 4 | \$ 4 | \$ 7 |
| Owner occupied | (1) | — | — | — | — |
| Total commercial | <u>34</u> | <u>3</u> | <u>4</u> | <u>4</u> | <u>7</u> |
| Commercial real estate: | | | | | |
| Construction and land development | — | — | — | (1) | — |
| Term | — | (2) | 11 | — | — |
| Total commercial real estate | <u>—</u> | <u>(2)</u> | <u>11</u> | <u>(1)</u> | <u>—</u> |
| Consumer: | | | | | |
| Home equity credit line | — | — | — | — | — |
| 1-4 family residential | — | — | (1) | 1 | — |
| Bankcard and other revolving plans | 2 | 2 | 1 | 1 | 2 |
| Other | — | — | — | 1 | — |
| Total consumer loans | <u>2</u> | <u>2</u> | <u>—</u> | <u>3</u> | <u>2</u> |
| Total net charge-offs (recoveries) | <u>\$ 36</u> | <u>\$ 3</u> | <u>\$ 15</u> | <u>\$ 6</u> | <u>\$ 9</u> |

CONSOLIDATED AVERAGE BALANCE SHEETS, YIELDS AND RATES

(Unaudited)

| (In millions) | Three Months Ended | | | | | |
|--|--------------------|-------------------------|--------------------|-------------------------|-------------------|-------------------------|
| | December 31, 2024 | | September 30, 2024 | | December 31, 2023 | |
| | Average balance | Yield/Rate ¹ | Average balance | Yield/Rate ¹ | Average balance | Yield/Rate ¹ |
| ASSETS | | | | | | |
| Money market investments: | | | | | | |
| Interest-bearing deposits | \$ 2,059 | 4.87 % | \$ 2,457 | 5.53 % | \$ 1,590 | 5.52 % |
| Federal funds sold and securities purchased under agreements to resell | 2,698 | 5.10 % | 2,258 | 5.82 % | 1,704 | 5.91 % |
| Total money market investments | 4,757 | 5.00 % | 4,715 | 5.67 % | 3,294 | 5.72 % |
| Trading securities | 40 | 4.37 % | 32 | 4.18 % | 39 | 4.80 % |
| Investment securities: | | | | | | |
| Available-for-sale | 9,310 | 3.26 % | 9,442 | 3.53 % | 10,013 | 3.48 % |
| Held-to-maturity | 9,739 | 2.22 % | 9,936 | 2.22 % | 10,448 | 2.22 % |
| Total investment securities | 19,049 | 2.73 % | 19,378 | 2.86 % | 20,461 | 2.84 % |
| Loans held for sale | 76 | NM | 104 | NM | 32 | NM |
| Loans and leases: ² | | | | | | |
| Commercial | 31,020 | 5.89 % | 30,671 | 6.14 % | 30,219 | 5.81 % |
| Commercial real estate | 13,514 | 6.86 % | 13,523 | 7.23 % | 13,264 | 7.19 % |
| Consumer | 14,781 | 5.10 % | 14,471 | 5.18 % | 13,662 | 5.02 % |
| Total loans and leases | 59,315 | 5.92 % | 58,665 | 6.15 % | 57,145 | 5.94 % |
| Total interest-earning assets | 83,237 | 5.13 % | 82,894 | 5.35 % | 80,971 | 5.15 % |
| Cash and due from banks | 751 | | 703 | | 739 | |
| Allowance for credit losses on loans and debt securities | (674) | | (699) | | (681) | |
| Goodwill and intangibles | 1,053 | | 1,054 | | 1,060 | |
| Other assets | 5,202 | | 5,218 | | 5,644 | |
| Total assets | \$ 89,569 | | \$ 89,170 | | \$ 87,733 | |
| LIABILITIES AND SHAREHOLDERS' EQUITY | | | | | | |
| Interest-bearing deposits: | | | | | | |
| Savings and money market | \$ 39,765 | 2.37 % | \$ 39,031 | 2.72 % | \$ 37,941 | 2.71 % |
| Time | 11,780 | 4.54 % | 11,275 | 4.81 % | 11,132 | 4.84 % |
| Total interest-bearing deposits | 51,545 | 2.87 % | 50,306 | 3.19 % | 49,073 | 3.19 % |
| Borrowed funds: | | | | | | |
| Federal funds purchased and security repurchase agreements | 1,251 | 4.64 % | 1,072 | 5.33 % | 1,774 | 5.38 % |
| Other short-term borrowings | 3,114 | 4.72 % | 4,704 | 4.89 % | 2,282 | 5.16 % |
| Long-term debt | 767 | 6.32 % | 546 | 5.91 % | 541 | 6.06 % |
| Total borrowed funds | 5,132 | 4.94 % | 6,322 | 5.06 % | 4,597 | 5.35 % |
| Total interest-bearing liabilities | 56,677 | 3.05 % | 56,628 | 3.40 % | 53,670 | 3.38 % |
| Noninterest-bearing demand deposits | 24,858 | | 24,723 | | 26,851 | |
| Other liabilities | 1,623 | | 1,641 | | 1,792 | |
| Total liabilities | 83,158 | | 82,992 | | 82,313 | |
| Shareholders' equity: | | | | | | |
| Preferred equity | 375 | | 440 | | 440 | |
| Common equity | 6,036 | | 5,738 | | 4,980 | |
| Total shareholders' equity | 6,411 | | 6,178 | | 5,420 | |
| Total liabilities and shareholders' equity | \$ 89,569 | | \$ 89,170 | | \$ 87,733 | |
| Spread on average interest-bearing funds | | 2.08 % | | 1.95 % | | 1.77 % |
| Impact of net noninterest-bearing sources of funds | | 0.97 % | | 1.08 % | | 1.14 % |
| Net interest margin | | 3.05 % | | 3.03 % | | 2.91 % |
| Memo: total cost of deposits | | 1.93 % | | 2.14 % | | 2.06 % |
| Memo: total deposits and interest-bearing liabilities | \$ 81,535 | 2.12 % | \$ 81,351 | 2.36 % | \$ 80,521 | 2.25 % |

¹ Taxable-equivalent rates used where applicable.

² Net of unamortized purchase premiums, discounts, and deferred loan fees and costs.

CONSOLIDATED AVERAGE BALANCE SHEETS, YIELDS AND RATES

(Unaudited)

| (In millions) | Twelve Months Ended | | | |
|--|---------------------|-------------------------|-------------------|-------------------------|
| | December 31, 2024 | | December 31, 2023 | |
| | Average balance | Yield/Rate ¹ | Average balance | Yield/Rate ¹ |
| ASSETS | | | | |
| Money market investments: | | | | |
| Interest-bearing deposits | \$ 1,970 | 5.40 % | \$ 2,163 | 5.18 % |
| Federal funds sold and securities purchased under agreements to resell | 2,203 | 5.62 % | 1,358 | 5.57 % |
| Total money market investments | 4,173 | 5.52 % | 3,521 | 5.33 % |
| Trading securities | 36 | 4.41 % | 53 | 2.86 % |
| Investment securities: | | | | |
| Available-for-sale | 9,621 | 3.46 % | 10,900 | 3.03 % |
| Held-to-maturity | 10,017 | 2.23 % | 10,731 | 2.24 % |
| Total investment securities | 19,638 | 2.83 % | 21,631 | 2.64 % |
| Loans held for sale | 70 | NM | 39 | NM |
| Loans and leases: ² | | | | |
| Commercial | 30,671 | 6.01 % | 30,519 | 5.50 % |
| Commercial real estate | 13,532 | 7.14 % | 13,023 | 6.98 % |
| Consumer | 14,344 | 5.14 % | 13,198 | 4.84 % |
| Total loans and leases | 58,547 | 6.06 % | 56,740 | 5.69 % |
| Total interest-earning assets | 82,464 | 5.26 % | 81,984 | 4.86 % |
| Cash and due from banks | 714 | | 662 | |
| Allowance for credit losses on loans and debt securities | (689) | | (632) | |
| Goodwill and intangibles | 1,055 | | 1,062 | |
| Other assets | 5,279 | | 5,579 | |
| Total assets | \$ 88,823 | | \$ 88,655 | |
| LIABILITIES AND SHAREHOLDERS' EQUITY | | | | |
| Interest-bearing deposits: | | | | |
| Savings and money market | \$ 38,796 | 2.63 % | \$ 34,135 | 1.90 % |
| Time | 10,898 | 4.75 % | 9,028 | 4.58 % |
| Total interest-bearing deposits | 49,694 | 3.10 % | 43,163 | 2.46 % |
| Borrowed funds: | | | | |
| Federal funds purchased and security repurchase agreements | 1,309 | 5.19 % | 3,380 | 4.98 % |
| Other short-term borrowings | 4,458 | 4.90 % | 4,741 | 5.08 % |
| Long-term debt | 600 | 6.07 % | 592 | 6.09 % |
| Total borrowed funds | 6,367 | 5.07 % | 8,713 | 5.11 % |
| Total interest-bearing funds | 56,061 | 3.32 % | 51,876 | 2.91 % |
| Noninterest-bearing demand deposits | 25,066 | | 29,703 | |
| Other liabilities | 1,643 | | 1,797 | |
| Total liabilities | 82,770 | | 83,376 | |
| Shareholders' equity: | | | | |
| Preferred equity | 423 | | 440 | |
| Common equity | 5,630 | | 4,839 | |
| Total shareholders' equity | 6,053 | | 5,279 | |
| Total liabilities and shareholders' equity | \$ 88,823 | | \$ 88,655 | |
| Spread on average interest-bearing funds | | 1.94 % | | 1.95 % |
| Impact of net noninterest-bearing sources of funds | | 1.06 % | | 1.07 % |
| Net interest margin | | 3.00 % | | 3.02 % |
| Memo: total cost of deposits | | 2.06 % | | 1.46 % |
| Memo: total deposits and interest-bearing liabilities | \$ 81,127 | 2.28 % | \$ 81,579 | 1.87 % |

¹ Taxable-equivalent rates used where applicable.

² Net of unamortized purchase premiums, discounts, and deferred loan fees and costs.

NON-GAAP FINANCIAL MEASURES

(Unaudited)

This press release presents non-GAAP financial measures in addition to GAAP financial measures. The adjustments to reconcile from the applicable GAAP financial measures to the non-GAAP financial measures are presented in the following schedules. We consider these adjustments to be relevant to ongoing operating results and provide a meaningful basis for period-to-period comparisons. We use these non-GAAP financial measures to assess our performance and financial position. We believe that presenting these non-GAAP financial measures allows investors to assess our performance on the same basis as that applied by our management and the financial services industry.

Non-GAAP financial measures have inherent limitations and are not necessarily comparable to similar financial measures that may be presented by other financial services companies. Although non-GAAP financial measures are frequently used by stakeholders to evaluate a company, they have limitations as an analytical tool and should not be considered in isolation or as a substitute for analysis of results reported under GAAP.

Tangible Common Equity and Related Measures

Tangible common equity and related measures are non-GAAP measures that exclude the impact of intangible assets and their related amortization. We believe these non-GAAP measures provide useful information about our use of shareholders' equity and provide a basis for evaluating the performance of a business more consistently, whether acquired or developed internally.

RETURN ON AVERAGE TANGIBLE COMMON EQUITY (NON-GAAP)

| | Three Months Ended | | | | | |
|---|----------------------|-----------------------|------------------|-------------------|----------------------|--------|
| | December 31, 2024 | September 30, 2024 | June 30, 2024 | March 31, 2024 | December 31, 2023 | |
| <i>(Dollar amounts in millions)</i> | | | | | | |
| Net earnings applicable to common shareholders (GAAP) | \$ 200 | \$ 204 | \$ 190 | \$ 143 | \$ 116 | |
| Adjustments, net of tax: | | | | | | |
| Amortization of core deposit and other intangibles | 1 | 1 | 1 | 1 | 1 | |
| Adjusted net earnings applicable to common shareholders, net of tax | (a) \$ 201 | \$ 205 | \$ 191 | \$ 144 | \$ 117 | |
| Average common equity (GAAP) | \$ 6,036 | \$ 5,738 | \$ 5,450 | \$ 5,289 | \$ 4,980 | |
| Average goodwill and intangibles | (1,053) | (1,054) | (1,056) | (1,058) | (1,060) | |
| Average tangible common equity (non-GAAP) | (b) \$ 4,983 | \$ 4,684 | \$ 4,394 | \$ 4,231 | \$ 3,920 | |
| Number of days in quarter | (c) 92 | 92 | 91 | 91 | 92 | |
| Number of days in year | (d) 366 | 366 | 366 | 366 | 365 | |
| Return on average tangible common equity (non-GAAP) ¹ | (a/b/c)*d | 16.0 % | 17.4 % | 17.5 % | 13.7 % | 11.8 % |

¹ Excluding the effect of AOCI from average tangible common equity would result in associated returns of 10.9%, 11.4%, 10.9%, 8.4%, and 6.7%, for the periods presented, respectively.

TANGIBLE EQUITY RATIO, TANGIBLE COMMON EQUITY RATIO, AND TANGIBLE BOOK VALUE PER COMMON SHARE (ALL NON-GAAP MEASURES)

| <i>(Dollar amounts in millions, except per share amounts)</i> | | December 31, 2024 | September 30, 2024 | June 30, 2024 | March 31, 2024 | December 31, 2023 |
|---|-------|----------------------|-----------------------|------------------|-------------------|----------------------|
| Total shareholders' equity (GAAP) | | \$ 6,124 | \$ 6,385 | \$ 6,025 | \$ 5,829 | \$ 5,691 |
| Goodwill and intangibles | | (1,052) | (1,053) | (1,055) | (1,057) | (1,059) |
| Tangible equity (non-GAAP) | (a) | 5,072 | 5,332 | 4,970 | 4,772 | 4,632 |
| Preferred stock | | (66) | (440) | (440) | (440) | (440) |
| Tangible common equity (non-GAAP) | (b) | \$ 5,006 | \$ 4,892 | \$ 4,530 | \$ 4,332 | \$ 4,192 |
| Total assets (GAAP) | | \$ 88,775 | \$ 87,032 | \$ 87,606 | \$ 87,060 | \$ 87,203 |
| Goodwill and intangibles | | (1,052) | (1,053) | (1,055) | (1,057) | (1,059) |
| Tangible assets (non-GAAP) | (c) | \$ 87,723 | \$ 85,979 | \$ 86,551 | \$ 86,003 | \$ 86,144 |
| Common shares outstanding (in thousands) | (d) | 147,871 | 147,699 | 147,684 | 147,653 | 148,153 |
| Tangible equity ratio (non-GAAP) ¹ | (a/c) | 5.8 % | 6.2 % | 5.7 % | 5.5 % | 5.4 % |
| Tangible common equity ratio (non-GAAP) | (b/c) | 5.7 % | 5.7 % | 5.2 % | 5.0 % | 4.9 % |
| Tangible book value per common share (non-GAAP) | (b/d) | \$ 33.85 | \$ 33.12 | \$ 30.67 | \$ 29.34 | \$ 28.30 |

Efficiency Ratio and Adjusted Pre-Provision Net Revenue

The efficiency ratio is a measure of operating expense relative to revenue. We believe the efficiency ratio provides useful information regarding the cost of generating revenue. We make adjustments to exclude certain items that are not generally expected to recur frequently, as identified in the subsequent schedule, which we believe allows for more consistent comparability across periods. Adjusted noninterest expense provides a measure as to how we are managing our expenses. Adjusted pre-provision net revenue enables management and others to assess our ability to generate capital. Taxable-equivalent net interest income allows us to assess the comparability of revenue arising from both taxable and tax-exempt sources.

EFFICIENCY RATIO (NON-GAAP) AND ADJUSTED PRE-PROVISION NET REVENUE (NON-GAAP)

| <i>(Dollar amounts in millions)</i> | | Three Months Ended | | | | |
|--|-----------|----------------------|-----------------------|------------------|-------------------|----------------------|
| | | December 31, 2024 | September 30, 2024 | June 30, 2024 | March 31, 2024 | December 31, 2023 |
| Noninterest expense (GAAP) | (a) | \$ 509 | \$ 502 | \$ 509 | \$ 526 | \$ 581 |
| Adjustments: | | | | | | |
| Severance costs | | 1 | 1 | 1 | — | — |
| Other real estate expense, net | | — | — | (1) | — | — |
| Amortization of core deposit and other intangibles | | 2 | 2 | 1 | 2 | 2 |
| SBIC investment success fee accrual | | — | — | 1 | — | — |
| FDIC special assessment | | (3) | — | 1 | 13 | 90 |
| Total adjustments | (b) | — | 3 | 3 | 15 | 92 |
| Adjusted noninterest expense (non-GAAP) | (c)=(a-b) | \$ 509 | \$ 499 | \$ 506 | \$ 511 | \$ 489 |
| Net interest income (GAAP) | (d) | \$ 627 | \$ 620 | \$ 597 | \$ 586 | \$ 583 |
| Fully taxable-equivalent adjustments | (e) | 12 | 12 | 11 | 10 | 10 |
| Taxable-equivalent net interest income (non-GAAP) | (f)=(d+e) | 639 | 632 | 608 | 596 | 593 |
| Noninterest income (GAAP) | (g) | 193 | 172 | 179 | 156 | 148 |
| Combined income (non-GAAP) | (h)=(f+g) | 832 | 804 | 787 | 752 | 741 |
| Adjustments: | | | | | | |
| Fair value and nonhedge derivative income (loss) | | 3 | (3) | (1) | 1 | (9) |
| Securities gains (losses), net | | 8 | 9 | 4 | (2) | (1) |
| Total adjustments | (i) | 11 | 6 | 3 | (1) | (10) |
| Adjusted taxable-equivalent revenue (non-GAAP) | (j)=(h-i) | \$ 821 | \$ 798 | \$ 784 | \$ 753 | \$ 751 |
| Pre-provision net revenue (PPNR) (non-GAAP) | (h)-(a) | \$ 323 | \$ 302 | \$ 278 | \$ 226 | \$ 160 |
| Adjusted PPNR (non-GAAP) | (j)-(c) | 312 | 299 | 278 | 242 | 262 |
| Efficiency ratio (non-GAAP) ¹ | (c/j) | 62.0 % | 62.5 % | 64.5 % | 67.9 % | 65.1 % |

¹ Excluding both the \$9 million gain on sale of our Enterprise Retirement Solutions business and the \$4 million gain on sale of a bank-owned property (recorded in dividends and other income), the efficiency ratio for the three months ended June 30, 2024 would have been 65.6%.

EFFICIENCY RATIO (NON-GAAP) AND ADJUSTED PRE-PROVISION NET REVENUE (NON-GAAP)

| | | Twelve Months Ended | |
|--|-----------|----------------------|----------------------|
| | | December 31, 2024 | December 31, 2023 |
| <i>(Dollar amounts in millions)</i> | | | |
| Noninterest expense (GAAP) | (a) | \$ 2,046 | \$ 2,097 |
| Adjustments: | | | |
| Severance costs | | 3 | 14 |
| Other real estate expense | | (1) | — |
| Amortization of core deposit and other intangibles | | 7 | 6 |
| Restructuring costs | | — | 1 |
| SBIC investment success fee accrual | | 1 | — |
| FDIC special assessment | | 11 | 90 |
| Total adjustments | (b) | 21 | 111 |
| Adjusted noninterest expense (non-GAAP) | (a-b)=(c) | \$ 2,025 | \$ 1,986 |
| | | | |
| Net interest income (GAAP) | (d) | \$ 2,430 | \$ 2,438 |
| Fully taxable-equivalent adjustments | (e) | 45 | 41 |
| Taxable-equivalent net interest income (non-GAAP) | (d+e)=(f) | 2,475 | 2,479 |
| Noninterest income (GAAP) | (g) | 700 | 677 |
| Combined income (non-GAAP) | (f+g)=(h) | 3,175 | 3,156 |
| Adjustments: | | | |
| Fair value and nonhedge derivative income (loss) | | — | (4) |
| Securities gains (losses), net | | 19 | 4 |
| Total adjustments | (i) | 19 | — |
| Adjusted taxable-equivalent revenue (non-GAAP) | (h-i)=(j) | \$ 3,156 | \$ 3,156 |
| | | | |
| Pre-provision net revenue (PPNR) | (h)-(a) | \$ 1,129 | \$ 1,059 |
| Adjusted PPNR (non-GAAP) | (j)-(c) | 1,131 | 1,170 |
| Efficiency ratio (non-GAAP) | (c/j) | 64.2 % | 62.9 % |