Zions Bancorporation, N.A. One South Main Salt Lake City, UT 84133 July 22, 2024

# ZIONS BANCORPORATION

www.zionsbancorporation.com

Second Quarter 2024 Financial Results: FOR IMMEDIATE RELEASE

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Zions Bancorporation, N.A. reports: 2Q24 Net Earnings of \$190 million, diluted EPS of \$1.28

compared with 2Q23 Net Earnings of \$166 million, diluted EPS of \$1.11, and 1Q24 Net Earnings of \$143 million, diluted EPS of \$0.96

### **SECOND QUARTER RESULTS**

\$190 million 2.98% 10.6% Net earnings per diluted common Net earnings Net interest margin ("NIM") **Estimated Common Equity CEO COMMENTARY** SECOND QUARTER HIGHLIGHTS<sup>1</sup> Harris H. Simmons. Chairman and CEO of Zions Net interest income was \$597 million, up 1% **Net Interest** Bancorporation, commented, "Second guarter results Income and demonstrated continued improvement in our net interest NIM NIM was 2.98%, compared with 2.92% margin, effective expense management, strong credit quality as reflected in continued low loan losses, and Pre-provision net revenue2 ("PPNR") was \$278 million, down 2%; adjusted PPNR2 was strengthened capital. Notably, tangible book value per \$278 million, down 6% share has increased by 20% over the year-ago period." Customer-related noninterest income was Mr. Simmons continued, "Subsequent to guarter end, we **Operating** \$154 million, down 5%; up from \$151 million in Performance successfully converted our deposit accounts at Zions Bank. the first quarter of 2024 California Bank & Trust, and Vectra Bank Colorado to our Noninterest expense remained relatively new core processing system, TCS's BaNCS™ platform, stable at \$509 million; adjusted noninterest marking the substantive completion of our multi-year expense<sup>2</sup> was \$506 million, up 2% FutureCore project. The conclusion of this large-scale modernization project positions Zions Bancorporation at the Loans and leases were \$58.4 billion, up 3% forefront of the industry in our ability to post transactions in The provision for credit losses was \$5 million, real time and to deliver exceptional experiences to our compared with \$46 million customers." The allowance for credit losses was 1.24%,

## OPERATING PERFORMANCE<sup>2</sup>

	Th	ree Mon June			;		ths Ended e 30,			
(In millions)		2024		2023		2024	2023			
Adjusted PPNR	\$	278	\$	296	\$	520	\$	637		
Net charge-offs (recoveries)	\$	15	\$	13	\$	21	\$	13		
Efficiency ratio		64.5 %		62.5 %		66.2 %		61.2 %		
Weighted average diluted shares		147.1		147.7		147.2	147.9			

**Deposits and** 

Borrowed Funds

Loans and Credit Quality

 Total deposits were \$73.8 billion, down 1%; customer deposits (excluding brokered deposits) were \$69.5 billion, up 5%

compared with 1.25%, of loans and leases

The annualized ratio of net loan and lease charge-offs to average loans and leases was

Nonperforming assets<sup>3</sup> were \$265 million, or 0.45%, compared with \$164 million, or 0.29%,

0.10%, compared with 0.09%

of loans and leases

- Short-term borrowings, consisting primarily of secured borrowings, were \$5.7 billion, up 3%
- Capital
- The estimated CET1 capital ratio was 10.6%, compared with 10.0%

### Notable Items

- Gain on sale of \$9 million from Enterprise Retirement Solutions business and gain on sale of \$4 million from a bank-owned property
- <sup>1</sup> Comparisons noted in the bullet points are calculated for the current quarter compared with the same prior year period unless otherwise specified.
- <sup>2</sup> For information on non-GAAP financial measures, see pages 16-17.

<sup>&</sup>lt;sup>3</sup> Does not include banking premises held for sale.

Comparisons noted in the sections below are calculated for the current quarter versus the same prior year period unless otherwise specified. Growth rates of 100% or more are considered not meaningful ("NM") as they generally reflect a low starting point.

### RESULTS OF OPERATIONS

Net Interest Income and Margin									
						2Q24 -	1Q24	2Q24 - 2	2Q23
(In millions)	2Q24		1Q24		2Q23	\$	%	\$	%
Interest and fees on loans	\$ 87	7 \$	865	\$	791	\$ 12	1 %	\$ 86	11 %
Interest on money market investments	5	5	47		48	9	19	8	17
Interest on securities	14	)	142		138	(2)	(1)	2	1
Total interest income	1,07	3	1,054		977	19	2	96	10
Interest on deposits	39	0	376		220	14	4	170	77
Interest on short- and long-term borrowings	8	5	92		166	(6)	(7)	(80)	(48)
Total interest expense	47	5	468		386	8	2	90	23
Net interest income	\$ 59	7 \$	586	\$	591	\$ 11	2	\$ 6	1
						bps		bps	
Yield on interest-earning assets <sup>1</sup>	5.31	%	5.25 %	2	4.81 %	6		50	
Rate paid on total deposits and interest-bearing liabilities <sup>1</sup>	2.36	%	2.34 %		1.88 %	2		48	
Cost of total deposits <sup>1</sup>	2.11	%	2.06 %		1.27 %	5		84	
Net interest margin <sup>1</sup>	2.98	<b>%</b>	2.94 %	2	2.92 %	4		6	

<sup>&</sup>lt;sup>1</sup> Taxable-equivalent rates used where applicable.

Net interest income increased \$6 million, or 1%, in the second quarter of 2024, relative to the prior year period, as higher earning asset yields were partially offset by higher funding costs. The net interest margin was 2.98%, compared with 2.92%.

The yield on average interest-earning assets was 5.31% in the second quarter of 2024, an increase of 50 basis points, reflecting higher interest rates and a favorable mix change to higher yielding assets. The yield on average loans and leases increased 46 basis points to 6.11%, and the yield on average securities increased 34 basis points to 2.90% in the second quarter of 2024.

The rate paid on total deposits and interest-bearing liabilities was 2.36%, compared with 1.88% in the prior year quarter, and the cost of total deposits was 2.11%, compared with 1.27%, reflecting the higher interest rate environment as well as reduced noninterest-bearing deposits.

Average interest-earning assets decreased slightly by \$0.4 billion from the prior year quarter, as growth of \$1.6 billion in average loans and leases and \$0.2 billion in average money market investments, was more than offset by a decline of \$2.2 billion in average securities. The decrease in average securities was primarily due to principal reductions.

Average interest-bearing liabilities increased \$3.4 billion, or 7%, from the prior year quarter, driven by an increase of \$9.2 billion in average interest-bearing deposits, primarily due to customer deposit growth as well as customers moving from noninterest-bearing to interest-bearing products in response to the higher interest rate environment. This increase was partially offset by a decrease of \$5.8 billion in average borrowed funds.

Noninterest Income										
							2Q24 -	1Q24	2Q24 - 2	2Q23
(In millions)	 2Q24	1	1Q24		2Q23		\$	%	\$	%
Commercial account fees	\$ 45	\$	44	\$	45	\$ 1		2 %	\$ 	— %
Card fees	25		23		25		2	9		
Retail and business banking fees	16		16		16		_	_	_	_
Loan-related fees and income	18		15		19		3	20	(1)	(5)
Capital markets fees	21		24		27		(3)	(13)	(6)	(22)
Wealth management fees	15		15		14		_	_	1	7
Other customer-related fees	14		14		16		_	_	(2)	(13)
Customer-related noninterest income	154		151		162		3	2	(8)	(5)
Fair value and nonhedge derivative income (loss)	(1)		1		1		(2)	NM	(2)	NM
Dividends and other income	22		6		26		16	NM	(4)	(15)
Securities gains (losses), net	4		(2)		_		6	NM	4	NM
Total noninterest income	\$ 179	\$	156	\$	189	\$	23	15	\$ (10)	(5)

Customer-related noninterest income decreased \$8 million, or 5%, compared with the prior year period. The decrease was driven primarily by declines in capital markets fees, including loan syndications, swaps, and other related fees.

Net securities gains increased \$4 million in the current period, primarily due to valuation adjustments in our SBIC investment portfolio. This increase was offset by a decrease of \$4 million in dividends and other income, largely due to higher gains in the prior year period associated with the sale of bank-owned property and higher dividends on FHLB stock. During the current quarter, dividends and other income benefited from a \$9 million gain on the sale of our Enterprise Retirement Solutions business and a \$4 million gain on the sale of a bank-owned property.

Noninterest Expense												
	_					<b>2Q24</b> - 1	IQ24	2Q24 - 2Q23				
(In millions)	2	2Q24	1	1Q24		2Q23		\$	%		\$	%
Salaries and employee benefits	\$	318	\$	331	\$	324	\$	(13)	(4)%	\$	(6)	(2)%
Technology, telecom, and information processing		66		62		58		4	6		8	14
Occupancy and equipment, net		40		39		40		1	3		_	—
Professional and legal services		17		16		16		1	6		1	6
Marketing and business development		13		10		13		3	30		_	_
Deposit insurance and regulatory expense		21		34		22		(13)	(38)		(1)	(5)
Credit-related expense		6		7		7		(1)	(14)		(1)	(14)
Other real estate expense, net		(1)		_				(1)	NM		(1)	NM
Other		29		27		28		2	7		1	4
Total noninterest expense	\$	509	\$	526	\$	508	\$	(17)	(3)	\$	1	_
Adjusted noninterest expense 1	\$	506	\$	511	\$	494	\$	(5)	(1)	\$	12	2

<sup>&</sup>lt;sup>1</sup> For information on non-GAAP financial measures, see pages 16-17.

Total noninterest expense remained relatively stable at \$509 million. Technology, telecom, and information processing expense increased \$8 million, or 14%, primarily due to increases in software amortization expenses associated with the replacement of our core loan and deposit banking systems, as well as other related application software, license, and maintenance expenses. Salaries and employee benefits expense decreased \$6 million, or 2%, primarily due to \$13 million in severance expense during the prior year period and a decrease in base salaries during the current quarter.

Adjusted noninterest expense increased \$12 million, or 2%. The efficiency ratio was 64.5%, compared with 62.5%, primarily due to the increase in adjusted noninterest expense and a decrease in adjusted taxable-equivalent revenue. For information on non-GAAP financial measures, see pages 16-17.

### **BALANCE SHEET ANALYSIS**

<b>Investment Securities</b>							
				2Q24 -	1Q24	2Q24 - 2	2Q23
(In millions)	2Q24	1Q24	2Q23	\$	%	\$	%
Investment securities:							<u> </u>
Held-to-maturity, at amortized cost	\$ 10,065	\$ 10,209	\$ 10,753	\$ (144)	(1)%	\$ (688)	(6)%
Available-for-sale, at fair value	9,483	9,931	10,832	(448)	(5)	(1,349)	(12)
Trading account, at fair value	24	59	32	(35)	(59)	(8)	(25)
Total investment securities, net of allowance	\$ 19,572	\$ 20,199	\$21,617	\$ (627)	(3)	\$ (2,045)	(9)

Total investment securities decreased \$2.0 billion, or 9%, to \$19.6 billion at June 30, 2024, due largely to AFS and HTM principal reductions.

We invest in securities to actively manage liquidity and interest rate risk and to generate interest income. We primarily own securities that can readily provide us cash and liquidity through secured borrowing agreements without the need to sell the securities. Our fixed-rate securities portfolio helps balance the inherent interest rate mismatch between loans and deposits and protects the economic value of shareholders' equity. At June 30, 2024, the estimated duration of our securities portfolio, which measures price sensitivity to interest rate changes, remained flat at 3.7 percent, relative to the prior year period.

Loans and Leases							
				2Q24 -	1Q24	2Q24 -	2Q23
(In millions)	2Q24	1Q24	2Q23	\$	%	\$	%
Loans held for sale	\$ 112	\$ 12	\$ 36	\$ 100	NM	\$ 76	NM
Loans and leases:							
Commercial	\$ 30,511	\$ 30,479	\$ 30,692	\$ 32		\$ (181)	(1)
Commercial real estate	13,549	13,578	12,904	(29)		645	5
Consumer	14,355	14,052	13,321	303	2	1,034	8
Loans and leases, net of unearned income and fees	58,415	58,109	56,917	306	1	1,498	3
Less allowance for loan losses	696	699	651	(3)	_	45	7
Loans and leases held for investment, net of allowance	\$ 57,719	\$ 57,410	\$ 56,266	\$ 309	1	\$ 1,453	3
Unfunded lending commitments	\$ 29,122	\$ 29,490	\$ 30,524	\$ (368)	(1)	\$ (1,402)	(5)

Loans and leases, net of unearned income and fees, increased \$1.5 billion, or 3%, to \$58.4 billion, relative to the prior year quarter. Consumer loans increased \$1.0 billion from the prior year quarter, primarily in the 1-4 family residential portfolio, and commercial real estate loans increased \$0.6 billion, primarily in the term commercial real estate portfolio. Unfunded lending commitments decreased \$1.4 billion, or 5%, to \$29.1 billion, primarily due to draws on existing commercial and consumer construction lending commitments.

				2Q24 -	1Q24	2Q24 - 2	- 2Q23	
(In millions)	2Q24	1Q24	2Q23	\$	%	\$	%	
Provision for credit losses	\$ 5	\$ 13	\$ 46	\$ (8)	(62)%	\$ (41)	(89)%	
Allowance for credit losses	726	736	711	(10)	(1)	15	2	
Net loan and lease charge-offs (recoveries)	15	6	13	9	NM	2	15	
Nonperforming assets <sup>1</sup>	265	254	164	11	4	101	62	
Classified loans	1,264	966	768	298	31	496	65	
	2Q24	1Q24	2Q23	bps		bps		
Ratio of ACL to loans <sup>2</sup> and leases outstanding, at period end	1.24 %	1.27 %	1.25 %	(3)		(1)		
Annualized ratio of net loan and lease charge-offs to average loans	0.10 %	0.04 %	0.09 %	6		1		
Ratio of classified loans to total loans and leases	2.16 %	1.66 %	1.35 %	50		81		
Ratio of nonperforming assets <sup>2</sup> and accruing loans 90 days or more past due to loans and leases and other real estate owned	0.46 %	0.44 %	0.30 %	2		16		

<sup>&</sup>lt;sup>1</sup>Does not include banking premises held for sale.

During the second quarter of 2024, we recorded a \$5 million provision for credit losses, compared with a \$46 million provision during the prior year period. The allowance for credit losses ("ACL") was \$726 million at June 30, 2024, compared with \$711 million at June 30, 2023. The year-over-year increase in the ACL primarily reflects declines in credit quality, incremental reserves associated with portfolio-specific risks including commercial real estate, and loan growth, partially offset by improvements in economic forecasts and changes in our loan portfolio composition. The ratio of ACL to total loans and leases was 1.24% at June 30, 2024, compared with 1.25% at June 30, 2023.

Net loan and lease charge-offs totaled \$15 million, compared with \$13 million in the prior year quarter. Classified loans totaled \$1.3 billion, or 2.16%, compared with \$768 million, or 1.35%, of total loans and leases, and nonperforming assets were \$265 million, or 0.45%, compared with \$164 million, or 0.29%, of total loans and leases. The increases in classified loans and nonperforming assets were primarily due to a small number of loans in the commercial and industrial and term commercial real estate portfolios.

<b>Deposits and Borrowed Funds</b>							
				2Q24 -	1Q24	2Q24 - 2	2Q23
(In millions)	2Q24	1Q24	2Q23	\$	%	\$	%
Deposits:							
Noninterest-bearing demand	\$ 24,731	\$ 25,137	\$ 28,670	\$ (406)	(2)%	\$ (3,939)	(14)%
Interest-bearing:							
Savings and money market	38,560	38,835	33,303	(275)	(1)	5,257	16
Time	6,189	5,972	3,897	217	4	2,292	59
Brokered	4,290	4,293	8,453	(3)		(4,163)	(49)
Total interest-bearing	49,039	49,100	45,653	(61)		3,386	7
Total deposits	\$73,770	\$74,237	\$ 74,323	\$ (467)	(1)	\$ (553)	(1)
Borrowed funds:							
Federal funds purchased and other short-term borrowings	\$ 5,651	\$ 4,895	\$ 5,513	\$ 756	15	\$ 138	3
Long-term debt	546	544	538	2	_	8	1
Total borrowed funds	\$ 6,197	\$ 5,439	\$ 6,051	\$ 758	14	\$ 146	2

<sup>&</sup>lt;sup>2</sup> Does not include loans held for sale.

Total deposits decreased \$553 million, or 1%, from the prior year quarter, as a \$3.9 billion decrease in noninterest-bearing demand deposits was partially offset by a \$3.4 billion increase in interest-bearing deposits. At June 30, 2024, customer deposits (excluding brokered deposits) totaled \$69.5 billion, compared with \$65.9 billion at June 30, 2023, and included approximately \$7.3 billion and \$3.4 billion of reciprocal deposits, respectively. Our loan-to-deposit ratio was 79%, compared with 77% in the prior year quarter.

Total borrowed funds, consisting primarily of secured borrowings, increased \$146 million, or 2%, from the prior year quarter, primarily due to an increase in short-term borrowings, partially offset by a decrease in security repurchase agreements.

Shareholders' Equity												
								2Q24 - :	1Q24		2Q24 - 1	2Q23
(In millions, except share data)	2	2Q24		1Q24		Q23	\$		%		\$	%
Shareholders' equity:												
Preferred stock	\$	440	\$	440	\$	440	\$	—	— %	\$		— %
Common stock and additional paid-in capital	1	,713	1	,705		1,722		8			(9)	(1)
Retained earnings	6	,421	6	,293	(	5,051		128	2		370	6
Accumulated other comprehensive income (loss)	(2,	549)	(2,	609)	(2	,930)		60	2		381	13
Total shareholders' equity	\$ 6	,025	\$ 5	,829	\$ :	5,283	\$	196	3	\$	742	14
Capital distributions:												
Common dividends paid	\$	61	\$	61	\$	61	\$	_	_	\$	_	_
Bank common stock repurchased		_		35		_		(35)	NM			NM
Total capital distributed to common shareholders	\$	61	\$	96	\$	61	\$	(35)	(36)	\$		_
							sl	hares	%	sł	nares	%
Weighted average diluted common shares outstanding (in thousands)	147	,120	147	,343	14	7,696		(223)	<b>—</b> %		(576)	<b>—</b> %
Common shares outstanding, at period end (in thousands)	147	,684	147	,653	14	8,144		31	_		(460)	_

The common stock dividend was \$0.41 per share, unchanged from the second quarter of 2023. Common shares outstanding decreased 0.5 million from the second quarter of 2023, primarily due to common stock repurchases in the first quarter of 2024.

Accumulated other comprehensive income (loss) ("AOCI") was a loss of \$2.5 billion at June 30, 2024, and largely reflects a decline in the fair value of fixed-rate available-for-sale securities as a result of changes in interest rates. Absent any sales or credit impairment of these securities, the unrealized losses will not be recognized in earnings. We do not intend to sell any securities with unrealized losses. Although changes in AOCI are reflected in shareholders' equity, they are excluded from regulatory capital, and therefore do not impact our regulatory capital ratios.

Estimated common equity tier 1 ("CET1") capital was \$7.1 billion, an increase of 5%, compared with \$6.7 billion in the prior year period. The estimated CET1 capital ratio was 10.6%, compared with 10.0%. Tangible book value per common share increased to \$30.67, compared with \$25.52, primarily due to an increase in retained earnings and an improvement in AOCI due largely to paydowns on securities. For more information on non-GAAP financial measures, see pages 16-17.

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### **Supplemental Presentation and Conference Call**

Zions has posted a supplemental presentation to its website, which will be used to discuss the second quarter results at 5:30 p.m. ET on July 22, 2024. Media representatives, analysts, investors, and the public are invited to join this discussion by calling (877) 709-8150 (domestic and international) and using the meeting number 13747611, or via ondemand webcast. A link to the webcast will be available on the Zions Bancorporation website at zionsbancorporation.com. The webcast of the conference call will also be archived and available for 30 days.

### About Zions Bancorporation, N.A.

Zions Bancorporation, N.A. is one of the nation's premier financial services companies with approximately \$87 billion of total assets at December 31, 2023, and annual net revenue of \$3.1 billion in 2023. Zions operates under local management teams and distinct brands in 11 western states: Arizona, California, Colorado, Idaho, Nevada, New Mexico, Oregon, Texas, Utah, Washington, and Wyoming. The Bank is a consistent recipient of national and state-wide customer survey awards in small- and middle-market banking, as well as a leader in public finance advisory services and Small Business Administration lending. In addition, Zions is included in the S&P MidCap 400 and NASDAQ Financial 100 indices. Investor information and links to local banking brands can be accessed at www.zionsbancorporation.com.

### **Forward-Looking Information**

This earnings release includes "forward-looking statements" as that term is defined in the Private Securities Litigation Reform Act of 1995. These statements are based on management's current expectations and assumptions regarding future events or determinations, all of which are subject to known and unknown risks, uncertainties, and other factors that may cause our actual results, performance or achievements, industry trends, and results or regulatory outcomes to differ materially from those expressed or implied. Forward-looking statements include, among others:

- Statements with respect to the beliefs, plans, objectives, goals, targets, commitments, designs, guidelines, expectations, anticipations, and future financial condition, results of operations and performance of Zions Bancorporation, National Association and its subsidiaries (collectively "Zions Bancorporation, N.A.," "the Bank," "we," "our," "us"); and
- Statements preceded or followed by, or that include the words "may," "might," "can," "continue," "could," "should," "would," "believe," "anticipate," "estimate," "forecasts," "expect," "intend," "target," "commit," "design," "plan," "projects," "will," and the negative thereof and similar words and expressions.

Forward-looking statements are not guarantees, nor should they be relied upon as representing management's views as of any subsequent date. Actual results and outcomes may differ materially from those presented. Although the following list is not comprehensive, important factors that may cause material differences include:

- The quality and composition of our loan and securities portfolios and the quality and composition of our deposits;
- Changes in general industry, political, and economic conditions, including elevated inflation, economic slowdown or recession, or other economic challenges; changes in interest and reference rates, which could adversely affect our revenue and expenses, the value of assets and liabilities, and the availability and cost of capital and liquidity; deterioration in economic conditions that may result in increased loan and leases losses;
- The effects of newly enacted and proposed regulations affecting us and the banking industry, as well as changes and uncertainties in applicable laws, and fiscal, monetary, regulatory, trade, and tax policies, and actions taken by governments, agencies, central banks, and similar organizations, including those that result in decreases in revenue; increases in bank fees, insurance assessments and capital standards; and other regulatory requirements;
- Competitive pressures and other factors that may affect aspects of our business, such as pricing and demand for our products and services, and our ability to recruit and retain talent;
- The impact of technological advancements, digital commerce, artificial intelligence, and other innovations affecting the banking industry;

- Our ability to complete projects and initiatives and execute on our strategic plans, manage our risks, control compensation and other expenses, and achieve our business objectives;
- Our ability to develop and maintain technology, information security systems, and controls designed to guard against fraud, cybersecurity, and privacy risks;
- Our ability to provide adequate oversight of our suppliers or prevent inadequate performance by third parties upon whom we rely for the delivery of various products and services;
- Natural disasters, pandemics, catastrophic events and other emergencies and incidents and their impact on our and our customers' operations and business and communities, including the increasing difficulty in, and the expense of, obtaining property, auto, business, and other insurance products;
- Governmental and social responses to environmental, social, and governance issues, including those with respect to climate change;
- Securities and capital markets behavior, including volatility and changes in market liquidity and our ability to raise capital;
- The possibility that our recorded goodwill could become impaired, which may have an adverse impact on our earnings and shareholders' equity;
- The impact of bank closures or adverse developments at other banks on general investor sentiment regarding the stability and liquidity of banks;
- Adverse news and other expressions of negative public opinion whether directed at us, other banks, the banking industry, or otherwise that may adversely affect our reputation and that of the banking industry generally;
- Protracted congressional negotiations and political stalemates regarding government funding and other issues, including those that increase the possibility of government shutdowns, downgrades in United States ("U.S.") credit ratings, or other economic disruptions; and
- The effects of wars and geopolitical conflicts, such as the ongoing war between Russia and Ukraine, the war in the Middle East, and other local, national, or international disasters, crises, or conflicts that may occur in the future.

Factors that could cause our actual results, performance or achievements, industry trends, and results or regulatory outcomes to differ materially from those expressed or implied in the forward-looking statements are discussed in our 2023 Form 10-K and subsequent filings with the Securities and Exchange Commission (SEC), and are available on our website (www.zionsbancorporation.com) and from the SEC (www.sec.gov).

We caution against the undue reliance on forward-looking statements, which reflect our views only as of the date they are made. Except to the extent required by law, we specifically disclaim any obligation to update any factors or to publicly announce the revisions to any forward-looking statements to reflect future events or developments.

### FINANCIAL HIGHLIGHTS

(Unaudited)

(In millions, except share, per share, and ratio data)		June 30, 2024	March 31, 2024			ecember 31, 2023	Se	ptember 30, 2023		June 30, 2023
BALANCE SHEET <sup>1</sup>		2024	_	2024	_	2023	_	2023	_	2023
Loans held for investment, net of allowance	\$	57,719	\$	57,410	\$	57,095	\$	56,212	\$	56,266
Total assets	Ψ	87,606	Ψ	87,060	Ψ	87,203	Ψ	87,269	Ψ	87,230
Deposits		73,770		74,237		74,961		75,399		74,323
Total shareholders' equity		6,025		5,829		5,691		5,315		5,283
STATEMENT OF INCOME		*,*=*		-,		-,		-,		-,
Net earnings applicable to common shareholders	\$	190	\$	143	\$	116	\$	168	\$	166
Net interest income	Ψ	597	Ψ	586	Ψ	583	Ψ	585	4	591
Taxable-equivalent net interest income <sup>2</sup>		608		596		593		596		602
Total noninterest income		179		156		148		180		189
Total noninterest expense		509		526		581		496		508
Pre-provision net revenue <sup>2</sup>		278		226		160		280		283
Adjusted pre-provision net revenue <sup>2</sup>		278		242		262		272		296
Provision for credit losses		5		13		_		41		46
SHARE AND PER COMMON SHARE AMOUNTS										
Net earnings per diluted common share	\$	1.28	\$	0.96	\$	0.78	\$	1.13	\$	1.11
Dividends		0.41		0.41		0.41		0.41		0.41
Book value per common share <sup>1</sup>		37.82		36.50		35.44		32.91		32.69
Tangible book value per common share 1,2		30.67		29.34		28.30		25.75		25.52
Weighted average share price		42.01		41.03		35.95		34.67		27.51
Weighted average diluted common shares outstanding (in thousands)		147,120		147,343		147,645		147,653		147,696
Common shares outstanding (in thousands) <sup>1</sup>		147,684		147,653		148,153		148,146		148,144
SELECTED RATIOS AND OTHER DATA										
Return on average assets		0.91 %		0.70 %		0.57 %		0.80 %		0.79 %
Return on average common equity		14.0 %		10.9 %		9.2 %		13.5 %		13.8 %
Return on average tangible common equity <sup>2</sup>		17.5 %		13.7 %		11.8 %		17.3 %		17.8 %
Net interest margin		2.98 %		2.94 %		2.91 %		2.93 %		2.92 %
Cost of total deposits		2.11 %		2.06 %		2.06 %		1.92 %		1.27 %
Efficiency ratio <sup>2</sup>		64.5 %		67.9 %		65.1 %		64.4 %		62.5 %
Effective tax rate <sup>3</sup>		23.3 %		24.6 %		16.0 %		23.2 %		22.6 %
Ratio of nonperforming assets to loans and leases and other real estate owned		0.45 %		0.44 %		0.39 %		0.38 %		0.29 %
Annualized ratio of net loan and lease charge-offs		0.10.0/		0.04.07		0.06.07		0.10.0/		0.00.0
(recoveries) to average loans		0.10 %		0.04 %		0.06 %		0.10 %		0.09 %
Ratio of total allowance for credit losses to loans and leases outstanding <sup>1</sup>		1.24 %		1.27 %		1.26 %		1.30 %		1.25 %
Full-time equivalent employees		9,696		9,708		9,679		9,984		10,103
CAPITAL RATIOS AND DATA 1		, , , , ,		,,,,,,		,,,,,,		- ,		-,
Tangible common equity ratio <sup>2</sup>		5.2 %		5.0 %		4.9 %		4.4 %		4.4 %
Common equity tier 1 capital <sup>4</sup>	\$	7,057	\$	6,920	\$	6,863	\$	6,803	\$	6,692
Risk-weighted assets <sup>4</sup>	\$	66,885	\$	66,824	\$	66,934	\$	66,615	\$	66,917
Common equity tier 1 capital ratio <sup>4</sup>	*	10.6 %	*	10.4 %	*	10.3 %		10.2 %		10.0 %
Tier 1 risk-based capital ratio <sup>4</sup>		11.2 %		11.0 %		10.9 %		10.9 %		10.7 %
Total risk-based capital ratio <sup>4</sup>		13.1 %		12.9 %		12.8 %		12.8 %		12.5 %
Tier 1 leverage ratio <sup>4</sup>		8.5 %		8.4 %		8.3 %		8.3 %		8.0 %
		5.5 ,0		,0		5.5 ,0		0.5 70		2.0 /

<sup>&</sup>lt;sup>1</sup> At period end.
<sup>2</sup> For information on non-GAAP financial measures, see pages 16-17.
<sup>3</sup> The decrease in the effective tax rate at December 31, 2023 was the result of changes in the reserve for uncertain tax positions.
<sup>4</sup> Current period ratios and amounts represent estimates.

### CONSOLIDATED BALANCE SHEETS

(In millions, shares in thousands)	June 30, 2024		N	1arch 31, 2024	De	cember 31, 2023	September 30, 2023		2023	
	J)	Jnaudited)	(U	naudited)			J)	J <b>naudited)</b>	(I	Unaudited)
ASSETS										
Cash and due from banks	\$	717	\$	709	\$	716	\$	700	\$	701
Money market investments:										
Interest-bearing deposits		2,276		1,688		1,488		1,704		1,531
Federal funds sold and securities purchased under agreements to resell		936		894		937		1,427		781
Investment securities:										
Held-to-maturity <sup>1</sup> , at amortized cost		10,065		10,209		10,382		10,559		10,753
Available-for-sale, at fair value		9,483		9,931		10,300		10,148		10,832
Trading, at fair value		24		59		48		31		32
Total investment securities, net of allowance		19,572		20,199		20,730		20,738		21,617
Loans held for sale		112		12		53		41		36
Loans and leases, net of unearned income and fees		58,415		58,109		57,779		56,893		56,917
Less allowance for loan losses		696		699		684		681		651
Loans held for investment, net of allowance		57,719		57,410		57,095		56,212		56,266
Other noninterest-bearing investments		987		922		950		929		956
Premises, equipment, and software, net		1,383		1,396		1,400		1,410		1,414
Goodwill and intangibles		1,055		1,057		1,059		1,060		1,062
Other real estate owned		4		6		6		7		3
Other assets		2,845		2,767		2,769		3,041		2,863
Total assets	\$	87,606	\$	87,060	\$	87,203	\$	87,269	\$	87,230
LIABILITIES AND SHAREHOLDERS' EQUITY				_						_
Deposits:										
Noninterest-bearing demand	\$	24,731	\$	25,137	\$	26,244	\$	26,733	\$	28,670
Interest-bearing:		,		-,		-,		-,		-,
Savings and money market		38,596		38,879		38,721		37,090		33,394
Time		10,443		10,221		9,996		11,576		12,259
Total deposits		73,770		74,237		74,961		75,399		74,323
Federal funds purchased and other short-term borrowings		5,651		4,895		4,379		4,346		5,513
Long-term debt		546		544		542		540		538
Reserve for unfunded lending commitments		30		37		45		57		60
Other liabilities		1,584		1,518		1,585		1,612		1,513
Total liabilities		81,581		81,231		81,512		81,954		81,947
Shareholders' equity:		,		,		,		,		,
Preferred stock, without par value; authorized 4,400 shares		440		440		440		440		440
Common stock <sup>2</sup> (\$0.001 par value; authorized 350,000 shares) and additional paid-in capital		1,713		1,705		1,731		1,726		1,722
Retained earnings		6,421		6,293		6,212		6,157		6,051
Accumulated other comprehensive income (loss)		(2,549)		(2,609)		(2,692)		(3,008)		(2,930)
Total shareholders' equity		6,025		5,829		5,691		5,315		5,283
Total liabilities and shareholders' equity	\$	87,606	\$	87,060	\$	87,203	\$	87,269	\$	87,230
Total haomitos and shareholders equity	Ψ	07,000	Ψ	07,000	Ψ	01,203	Ψ	01,209	Ψ	07,230
<sup>1</sup> Held-to-maturity (fair value)	\$	9,891	\$	10,105	\$	10,466	\$	10,049	\$	10,768
<sup>2</sup> Common shares (issued and outstanding)		147,684		147,653		148,153		148,146		148,144

### CONSOLIDATED STATEMENTS OF INCOME

(Unaudited)				Th	ree	Months End	ed			
(In an illiana and a than and a man a man and a man		June 30, 2024	]	March 31, 2024	De	cember 31,	Sej	ptember 30,		June 30, 2023
(In millions, except share and per share amounts) Interest income:	_	2024	_	2024		2023	_	2023	_	2023
Interest and fees on loans	\$	877	\$	865	\$	848	\$	831	\$	791
Interest and rees on loans Interest on money market investments	Φ	56	Ф	47	Ф	48	Ф	35	Ф	48
Interest on securities		140		142		144		144		138
Total interest income	_	1,073	_	1,054		1,040		1,010	_	977
Interest expense:		1,075	_	1,034		1,040		1,010		711
Interest on deposits		390		376		395		366		220
Interest on short- and long-term borrowings		86		92		62		59		166
Total interest expense	_	476	_	468		457		425		386
Net interest income		597		586		583		585		591
Provision for credit losses:										
Provision for loan losses		12		21		12		44		46
Provision for unfunded lending commitments		(7)		(8)		(12)		(3)		_
Total provision for credit losses		5		13				41		46
Net interest income after provision for credit losses		592	_	573		583		544		545
Noninterest income:			_							
Commercial account fees		45		44		43		43		45
Card fees		25		23		26		26		25
Retail and business banking fees		16		16		17		17		16
Loan-related fees and income		18		15		16		23		19
Capital markets fees		21		24		19		18		27
Wealth management fees		15		15		14		15		14
Other customer-related fees		14		14		15		15		16
Customer-related noninterest income		154		151		150		157		162
Fair value and nonhedge derivative income (loss)		(1)		1		(9)		7		1
Dividends and other income		22		6		8		12		26
Securities gains (losses), net		4		(2)		(1)		4		
Total noninterest income		179		156		148		180		189
Noninterest expense:										
Salaries and employee benefits		318		331		301		311		324
Technology, telecom, and information processing		66		62		65		62		58
Occupancy and equipment, net		40		39		38		42		40
Professional and legal services		17		16		17		16		16
Marketing and business development		13		10		11		10		13
Deposit insurance and regulatory expense		21		34		109		20		22
Credit-related expense		6		7		7		6		7
Other real estate expense, net		(1)		_		_		_		_
Other		29		27		33		29		28
Total noninterest expense		509	_	526		581		496		508
Income before income taxes		262		203		150		228		226
Income taxes		61		50		24		53		51
Net income		201		153		126		175		175
Preferred stock dividends		(11)		(10)		(10)		(7)		(9)
Net earnings applicable to common shareholders	\$	190	\$		\$	116	\$	168	\$	166
Weighted average common shares outstanding during the			_	1.0	Ψ	110	Ψ	100	-	100
Basic shares (in thousands)	, be			1/7 220		147.640		117610		147 602
,		147,115		147,338		147,640		147,648		147,692
Diluted shares (in thousands)		147,120		147,343		147,645		147,653		147,696
Net earnings per common share:	Φ	1 20	Φ	0.06	¢	0.70	Φ	1 12	Φ	1 11
Basic	\$	1.28	\$		\$	0.78	\$	1.13	\$	1.11
Diluted		1.28		0.96		0.78		1.13		1.11

### Loan Balances Held for Investment by Portfolio Type

(Unaudited)

(In millions)	June 30, 2024		March 31, 2024		De	cember 31, 2023	Sep	tember 30, 2023	June 30, 2023
Commercial:									
Commercial and industrial	\$	16,622	\$	16,519	\$	16,684	\$	16,341	\$ 16,622
Leasing		390		388		383		373	388
Owner occupied		9,236		9,295		9,219		9,273	9,328
Municipal		4,263		4,277		4,302		4,221	4,354
Total commercial		30,511		30,479		30,588		30,208	30,692
Commercial real estate:									
Construction and land development		2,725		2,686		2,669		2,575	2,498
Term		10,824		10,892		10,702		10,565	10,406
Total commercial real estate		13,549		13,578		13,371		13,140	12,904
Consumer:									
Home equity credit line		3,468		3,382		3,356		3,313	3,291
1-4 family residential		9,153		8,778		8,415		8,116	7,980
Construction and other consumer real estate		1,139		1,321		1,442		1,510	1,434
Bankcard and other revolving plans		466		439		474		475	466
Other		129		132		133		131	150
Total consumer		14,355		14,052		13,820		13,545	13,321
Total loans and leases	\$	58,415	\$	58,109	\$	57,779	\$	56,893	\$ 56,917

### **Nonperforming Assets**

(Unaudited)

(In millions)	June 30, 2024		March 31, 2024		December 31, 2023		September 30, 2023		 June 30, 2023
Nonaccrual loans 1	\$	261	\$	248	\$	222	\$	216	\$ 162
Other real estate owned <sup>2</sup>		4		6		6		3	2
Total nonperforming assets	\$	265	\$	254	\$	228	\$	219	\$ 164
Ratio of nonperforming assets to loans <sup>1</sup> and leases and other real estate owned <sup>2</sup>		0.45 %		0.44 %		0.39 %		0.38 %	0.29 %
Accruing loans past due 90 days or more	\$	6	\$	3	\$	3	\$	16	\$ 7
Ratio of accruing loans past due 90 days or more to loans <sup>1</sup> and leases		0.01 %		0.01 %		0.01 %		0.03 %	0.01 %
Nonaccrual loans and accruing loans past due 90 days or more	\$	267	\$	251	\$	225	\$	232	\$ 169
Ratio of nonperforming assets <sup>1</sup> and accruing loans 90 days or more past due to loans and leases and other		0.46.07		0.44.0/		0.40.0/		0.41.0/	0.20.0/
real estate owned		0.46 %		0.44 %		0.40 %		0.41 %	0.30 %
Accruing loans past due 30-89 days	\$	114	\$	77	\$	86	\$	86	\$ 59
Classified loans		1,264		966		825		769	768

<sup>&</sup>lt;sup>1</sup> Includes loans held for sale.
<sup>2</sup> Does not include banking premises held for sale.

### **Allowance for Credit Losses**

(Unaudited)

	Three Months Ended													
(In millions)	J	June 30, 2024	N	1arch 31, 2024	Dec	cember 31, 2023	Sep	tember 30, 2023	_	June 30, 2023				
Allowance for Loan and Lease Losses														
Balance at beginning of period	\$	699	\$	684	\$	681	\$	651	\$	618				
Provision for loan losses		12		21		12		44		46				
Loan and lease charge-offs		21		14		13		20		22				
Less: Recoveries		6		8		4		6		9				
Net loan and lease charge-offs (recoveries)		15		6		9		14		13				
Balance at end of period	\$	696	\$	699	\$	684	\$	681	\$	651				
Ratio of allowance for loan losses to loans <sup>1</sup> and leases, at period end		1.19 %		1.20 %		1.18 %		1.20 %		1.14 %				
Ratio of allowance for loan losses to nonaccrual loans <sup>1</sup> at period end		267 %		282 %		308 %		342 %		402 %				
Annualized ratio of net loan and lease charge-offs (recoveries) to average loans		0.10 %		0.04 %		0.06 %		0.10 %		0.09 %				
Reserve for Unfunded Lending Commitments														
Balance at beginning of period	\$	37	\$	45	\$	57	\$	60	\$	60				
Provision for unfunded lending commitments		(7)		(8)		(12)		(3)		_				
Balance at end of period	\$	30	\$	37	\$	45	\$	57	\$	60				
Allowance for Credit Losses														
Allowance for loan losses	\$	696	\$	699	\$	684	\$	681	\$	651				
Reserve for unfunded lending commitments		30		37		45		57		60				
Total allowance for credit losses	\$	726	\$	736	\$	729	\$	738	\$	711				
Ratio of ACL to loans <sup>1</sup> and leases outstanding, at period end		1.24 %		1.27 %		1.26 %		1.30 %		1.25 %				

<sup>&</sup>lt;sup>1</sup> Does not include loans held for sale.

### Nonaccrual Loans by Portfolio Type

(Unaudited)

(In millions)	June 30, 2024		N	March 31, 2024		cember 31, 2023	Sep	otember 30, 2023	June 30, 2023	
Loans held for sale	\$		\$		\$		\$	17	\$	
Commercial:										
Commercial and industrial	\$	111	\$	110	\$	82	\$	59	\$	71
Leasing		2		2		2				_
Owner occupied		28		20		20		27		29
Municipal		6								
Total commercial		147		132		104		86		100
Commercial real estate:										
Construction and land development		2		1		22		22		_
Term		35		42		39		40		13
Total commercial real estate		37		43		61		62		13
Consumer:										
Home equity credit line		29		27		17		16		12
1-4 family residential		46		44		40		35		37
Construction and other consumer real estate				_		_		_		_
Bankcard and other revolving plans		1		1						
Other		1		1						_
Total consumer		77		73		57		51		49
Total nonaccrual loans	\$	261	\$	248	\$	222	\$	216	\$	162

# **Net Charge-Offs by Portfolio Type** (Unaudited)

(In millions)	June 30, 2024	March 31, 2024	December 31, 2023	September 30, 2023	June 30, 2023
Commercial:					
Commercial and industrial	\$ 4	\$ 4	\$ 7	\$ 8	\$ 14
Leasing			_		
Owner occupied	_	_	_	(1)	
Municipal					
Total commercial	4	4	7	7	14
Commercial real estate:					
Construction and land development	_	(1)	—	1	_
Term	11			2	
Total commercial real estate	11	(1)	_	3	_
Consumer:					
Home equity credit line	_	_	_	2	
1-4 family residential	(1)	1	<del></del>		(2)
Construction and other consumer real estate	_	_	_	_	_
Bankcard and other revolving plans	1	1	2	2	1
Other	_	1	_	_	_
Total consumer loans		3	2	4	(1)
Total net charge-offs (recoveries)	\$ 15	\$ 6	\$ 9	\$ 14	\$ 13

### CONSOLIDATED AVERAGE BALANCE SHEETS, YIELDS AND RATES

(Unaudited)	June 3	0, 2024	Three Mor March	31, 2024	June 30, 2023			
	Average	Average	Average	Average	Average	Average		
(In millions) ASSETS	balance	yield/rate 1	balance	yield/rate 1	balance	yield/rate		
Money market investments:								
Interest-bearing deposits	\$ 1,909	5.57 %	\$ 1,447	5.71 %	\$ 2,899	5.08		
	\$ 1,909	3.37 70	\$ 1,447	3./1 /0	\$ 2,099	3.08		
Federal funds sold and securities purchased under agreements to resell	2,026	5.87 %	1,826	5.89 %	784	5.65		
Total money market investments	3,935	5.72 %	3,273	5.81 %	3,683	5.20		
Investment securities:								
Held-to-maturity	10,120	2.25 %	10,277	2.25 %	10,833	2.24		
Available-for-sale	9,670	3.57 %	10,067	3.45 %	11,180	2.85		
Trading	39	4.74 %	33	4.27 %	52	4.78		
Total investment securities	19,829	2.90 %	20,377	2.84 %	22,065	2.56		
Loans held for sale	43	NM	56	NM	73	NM		
Loans and leases: <sup>2</sup>								
Commercial	30,505	6.05 %	30,482	5.95 %	30,650	5.46		
Commercial real estate	13,587	7.22 %	13,504	7.29 %	12,933	6.97		
Consumer	14,199	5.17 %	13,921	5.10 %	13,096	4.80		
Total loans and leases	58,291	6.11 %	57,907	6.06 %	56,679	5.65		
Total interest-earning assets	82,098	5.31 %	81,613	5.25 %	82,500	4.81		
Cash and due from banks	691		710		653			
Allowance for credit losses on loans and debt securities	(697)		(685)		(619)			
Goodwill and intangibles	1,056		1,058		1,063			
Other assets	5,424		5,274		5,524			
Total assets	\$ 88,572		\$ 87,970		\$ 89,121			
LIABILITIES AND SHAREHOLDERS' EQUITY								
Interest-bearing deposits:								
Savings and money market	\$ 38,331	2.73 %	\$ 38,044	2.73 %	\$ 30,325	1.49		
Time	10,744	4.87 %	9,777	4.81 %	9,494	4.55		
Total interest-bearing deposits	49,075	3.20 %	47,821	3.16 %	39,819	2.22		
Borrowed funds:								
Federal funds purchased and security repurchase agreements	1,166	5.38 %	1,748	5.38 %	4,423	5.11		
Other short-term borrowings	5,097	4.95 %	4,931	4.98 %	7,575	5.28		
Long-term debt	544	5.98 %	543	5.99 %	636	5.97		
Total borrowed funds	6,807	5.10 %	7,222	5.15 %	12,634	5.26		
Total interest-bearing liabilities	55,882	3.43 %	55,043	3.42 %	52,453	2.95		
Noninterest-bearing demand deposits	25,153		25,537		29,830			
Other liabilities	1,647		1,661		1,580			
Total liabilities	82,682		82,241		83,863			
Shareholders' equity:								
Preferred equity	440		440		440			
Common equity	5,450		5,289		4,818			
Total shareholders' equity	5,890		5,729		5,258			
Total liabilities and shareholders' equity	\$ 88,572		\$ 87,970		\$ 89,121			
Spread on average interest-bearing funds		1.88 %		1.83 %		1.86		
Impact of net noninterest-bearing sources of funds		1.10 %		1.11 %		1.06		
Net interest margin		2.98 %		2.94 %		2.92		
Memo: total cost of deposits		2.11 %		2.06 %		1.27		
Memo: total deposits and interest-bearing liabilities	\$ 81,035	2 36 0/	\$ 80,580	2 3/1 0/2	\$ 82,283	1.88		

### **NON-GAAP FINANCIAL MEASURES**

(Unaudited)

This press release presents non-GAAP financial measures in addition to GAAP financial measures. The adjustments to reconcile from the applicable GAAP financial measures to the non-GAAP financial measures are presented in the following schedules. We consider these adjustments to be relevant to ongoing operating results and provide a meaningful basis for period-to-period comparisons. We use these non-GAAP financial measures to assess our performance and financial position. We believe that presenting these non-GAAP financial measures allows investors to assess our performance on the same basis as that applied by our management and the financial services industry.

Non-GAAP financial measures have inherent limitations and are not necessarily comparable to similar financial measures that may be presented by other financial services companies. Although non-GAAP financial measures are frequently used by stakeholders to evaluate a company, they have limitations as an analytical tool and should not be considered in isolation or as a substitute for analysis of results reported under GAAP.

### **Tangible Common Equity and Related Measures**

Tangible common equity and related measures are non-GAAP measures that exclude the impact of intangible assets and their related amortization. We believe these non-GAAP measures provide useful information about our use of shareholders' equity and provide a basis for evaluating the performance of a business more consistently, whether acquired or developed internally.

### RETURN ON AVERAGE TANGIBLE COMMON EQUITY (NON-GAAP)

		Three Months Ended										
(Dollar amounts in millions)			June 30, 2024	March 31, 2024		December 31, 2023		September 30, 2023		_	June 30, 2023	
Net earnings applicable to common shareholders (GAAP)		\$	190	\$	143	\$	116	\$	168	\$	166	
Adjustments, net of tax:												
Amortization of core deposit and other intangibles			1		1		1		1		1	
Adjusted net earnings applicable to common shareholders, net of tax	(a)	\$	191	\$	144	\$	117	\$	169	\$	167	
Average common equity (GAAP)		\$	5,450	\$	5,289	\$	4,980	\$	4,938	\$	4,818	
Average goodwill and intangibles			(1,056)		(1,058)		(1,060)		(1,061)		(1,063)	
Average tangible common equity (non-GAAP)	(b)	\$	4,394	\$	4,231	\$	3,920	\$	3,877	\$	3,755	
Number of days in quarter	(c)		91		91		92		92		91	
Number of days in year	(d)		366		366		365		365		365	
Return on average tangible common equity (non-GAAP) 1	(a/b/ c)*d		17.5 %		13.7 %		11.8 %		17.3 %		17.8 %	

<sup>&</sup>lt;sup>1</sup> Excluding the effect of AOCI from average tangible common equity would result in associated returns of 10.9%, 8.4%, 6.7%, 9.9%, and 10.0% for the periods presented, respectively.

# TANGIBLE EQUITY RATIO, TANGIBLE COMMON EQUITY RATIO, AND TANGIBLE BOOK VALUE PER COMMON SHARE (ALL NON-GAAP MEASURES)

(Dollar amounts in millions, except per share amounts)		June 30, 2024	 March 31, 2024	De	ecember 31, 2023	Se	ptember 30, 2023	June 30, 2023
Total shareholders' equity (GAAP)		\$ 6,025	\$ 5,829	\$	5,691	\$	5,315	\$ 5,283
Goodwill and intangibles		(1,055)	(1,057)		(1,059)		(1,060)	(1,062)
Tangible equity (non-GAAP)	(a)	4,970	4,772		4,632		4,255	4,221
Preferred stock		(440)	(440)		(440)		(440)	(440)
Tangible common equity (non-GAAP)	(b)	\$ 4,530	\$ 4,332	\$	4,192	\$	3,815	\$ 3,781
Total assets (GAAP)		\$ 87,606	\$ 87,060	\$	87,203	\$	87,269	\$ 87,230
Goodwill and intangibles		(1,055)	 (1,057)		(1,059)		(1,060)	(1,062)
Tangible assets (non-GAAP)	(c)	\$ 86,551	\$ 86,003	\$	86,144	\$	86,209	\$ 86,168
Common shares outstanding (in thousands)	(d)	147,684	147,653		148,153		148,146	148,144
Tangible equity ratio (non-GAAP) 1	(a/c)	5.7 %	5.5 %		5.4 %		4.9 %	4.9 %
Tangible common equity ratio (non-GAAP)	(b/c)	5.2 %	5.0 %		4.9 %		4.4 %	4.4 %
Tangible book value per common share (non-GAAP)	(b/d)	\$ 30.67	\$ 29.34	\$	28.30	\$	25.75	\$ 25.52

### Efficiency Ratio and Adjusted Pre-Provision Net Revenue

The efficiency ratio is a measure of operating expense relative to revenue. We believe the efficiency ratio provides useful information regarding the cost of generating revenue. We make adjustments to exclude certain items that are not generally expected to recur frequently, as identified in the subsequent schedule, which we believe allows for more consistent comparability across periods. Adjusted noninterest expense provides a measure as to how we are managing our expenses. Adjusted pre-provision net revenue enables management and others to assess our ability to generate capital. Taxable-equivalent net interest income allows us to assess the comparability of revenue arising from both taxable and tax-exempt sources.

### EFFICIENCY RATIO (NON-GAAP) AND ADJUSTED PRE-PROVISION NET REVENUE (NON-GAAP)

		Three Months Ended										
(Dollar amounts in millions)		J	June 30, 2024	M	arch 31, 2024	Dec	ember 31, 2023	Sep	tember 30, 2023	J	une 30, 2023	
Noninterest expense (GAAP)	(a)	\$	509	\$	526	\$	581	\$	496	\$	508	
Adjustments:												
Severance costs			1		_		_		_		13	
Other real estate expense, net			(1)		_		_		_		_	
Amortization of core deposit and other intangibles			1		2		2		2		1	
Restructuring costs			_		_		_		1		_	
SBIC investment success fee accrual			1		_		_		_		_	
FDIC special assessment			1		13		90				_	
Total adjustments	(b)		3		15		92		3		14	
Adjusted noninterest expense (non-GAAP)	(c)=(a-b)	\$	506	\$	511	\$	489	\$	493	\$	494	
Net interest income (GAAP)	(d)	\$	597	\$	586	\$	583	\$	585	\$	591	
Fully taxable-equivalent adjustments	(e)		11		10		10		11		11	
Taxable-equivalent net interest income (non-GAAP)	(f)=(d+e)		608		596		593		596		602	
Noninterest income (GAAP)	(g)		179		156		148		180		189	
Combined income (non-GAAP)	(h)=(f+g)		787		752		741		776		791	
Adjustments:												
Fair value and nonhedge derivative income (loss)			(1)		1		(9)		7		1	
Securities gains (losses), net			4		(2)		(1)		4		_	
Total adjustments	(i)		3		(1)		(10)		11		1	
Adjusted taxable-equivalent revenue (non-GAAP)	(j)=(h-i)	\$	784	\$	753	\$	751	\$	765	\$	790	
Pre-provision net revenue (PPNR) (non-GAAP)	(h)-(a)	\$	278	\$	226	\$	160	\$	280	\$	283	
Adjusted PPNR (non-GAAP)	(j)-(c)		278		242		262		272		296	
Efficiency ratio (non-GAAP) <sup>1</sup>	(c/j)		64.5 %		67.9 %		65.1 %		64.4 %		62.5 %	

<sup>&</sup>lt;sup>1</sup> Excluding both the \$9 million gain on sale of our Enterprise Retirement Solutions business and the \$4 million gain on sale of a bank-owned property (recorded in dividends and other income), the efficiency ratio for the three months ended June 30, 2024 would have been 65.6%.