NEWS RELEASE

Broadridge Named Leader in Inaugural Everest Group BFS Agentic Business Operations PEAK Matrix® Assessment 2026

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Recognition highlights Broadridge's agentic AI capabilities, strategic partnerships and deep expertise in financial services operations

NEW YORK, Nov. 19, 2026 /PRNewswire/ -- **Broadridge** (NYSE: BR), a global Fintech leader, has been named a Leader in the inaugural Everest Group BFS Agentic Business Operations PEAK Matrix® Assessment 2026. The recognition underscores Broadridge's strength in bringing together agentic AI, strategic partnerships, and operational expertise to advance business process outsourcing (BPO) for financial institutions.

"As capital markets firms move from isolated AI use cases toward embedding agents into recurring operations, the ability to combine process ownership with trusted operational context and human oversight is becoming increasingly important," said Sakshi Maurya, Practice Director, Everest Group. "Broadridge has built on its post-trade operations base to apply agentic capabilities across Email and Message Management, Books of Records processing and Exception Processing. Its four-layer agentic infrastructure, underpinned by a financial services ontology and supported by governed human-in-the-loop execution, connects data, workflows, and actions across these environments. These capabilities contributed to Broadridge's position as a Leader in Everest Group's BFS Agentic Business Operations PEAK Matrix® Assessment 2026."

"Unlocking the transformational potential of agentic AI for financial services operations requires a combination of cutting-edge technology, deep industry expertise, proven delivery foundation and strong partnerships," said Tom Carey, President GTO & Global Head of Product & Technology. "Broadridge brings those strengths together across our BPO business. This recognition reinforces our commitment to helping clients reduce the cost and complexity of their operations with our agentic capabilities."

The assessment evaluates providers offering agentic AI capabilities in the banking and financial services (BFS) operations market. These providers were evaluated across vision and strategy; delivery and commercial models; investments, partnerships, technology and platforms; and AI adoption and case studies.

About Broadridge

Broadridge is a global technology leader with trusted expertise and transformative technology, helping clients and the financial services industry operate, innovate, and grow. We power investing, governance, and communications for our clients – driving operational resiliency, elevating business performance, and transforming investor experiences.

Broadridge's technology and operations platforms process and generate over 8 billion communications annually and underpin the daily average trading of over $18 trillion in tokenized and traditional securities globally. A certified Great Place to Work®, Broadridge is part of the S&P 500® Index, employing approximately 16,000 associates in 28 countries.

For more information about us, please visit **www.broadridge.com**.

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